October 14, 2016

2016 Commonwealth Fund International Health Policy Survey
FINAL SWITZERLAND FRENCH

(P.N.- PLEASE PLACE TIMERS PER SECTION)

SUBJECTS FOR QUESTIONNAIRE:

Average Time in Minutes
(US English)

P.N.- IN THE DATASET, PLEASE CONVERT ALL 'D' RESPONSE VALUES TO CODE '8'; AND ALL 'R' RESPONSE VALUES TO CODE '9'. SIMILARLY, ALL "DD" CODE VALUES EQUAL "98" AND ALL 'RR' CODE VALUES EQUAL '99'. AND SO FORTH, 'DDD=998' 'RRR=999'.

P.N. - 82% of interviews in Quebec to be completed in French. Program will need to be set up in a way that allows terminating according to language/region.

GLOBAL PROGRAMMING INSTRUCTIONS

TEXT
- ANY TEXT RESPONSES COLLECTED SHOULD BE FORWARDED IN A MICROSOFT EXCEL SPREADSHEET MATCHED BY UNIQE ID (QID.)

WEB VS. PHONE

- The "(DO NOT READ)" response options should be shown in phone only unless otherwise specified
- Questions marked with "(PN: MAKE A GRID)" should be shown in the web survey on one screen in a user friendly grid
- In the WEB program, respondents should be able to "skip" any questions as be coded as "X". Phone respondents should have a response for every question they are asked (i.e., not skipped due to a skip pattern).
- Interviewer notes and instructions should be shown in the phone program only unless otherwise specified.
- Some interviewer notes/instructions should be modified and shown to all respondents for web. These will be denoted with "(WEB NOTE ONLY:...)." These notes should be placed below the question text in italic font.

NON-RESPONSE CODES

- BLANKS ARE DENOTED BY AN "X" AND CORRESPOND TO SKIPS TO A GIVEN QUESTION IN THE "WEB" MODE
- CODES IN THE "PHONE" MODE MARKED WITH A "V" STANDS FOR "VOLUNTARY" AND SHOULD NOT BE READ TO RESPONDENTS

MULTIPLE - RESPONSE
- We will NET the new 'Multi-punch' code with "Not sure" for all cases where "Not Sure" is offered as an option as a separate variable.
- Implement a hierarchy for the few questions where a hierarchy may be warranted. On questions where a hierarchy is implemented, SSRS will create a separate variable in which the multiple-response options will be reassigned according to the hierarchy that is put in place.

GLOBAL WEB PROGRAMMING NOTES:

- **2016 International Health Policy Survey – the title of the survey should be displayed on every screen**
- Respondents should be allowed to skip every question
- Header on every page should contain the client official logo(s)
- The body of the page (question area) should be WHITE
- Please code any skipped/left blank response for a question a respondent saw as an "X" and code all programmatically skipped question as missing or with no code.
- Footer – light grey background for all pages other than landing page – smaller text font – should contain the following information:

For more information please contact --
If in German: Tamara Bonassi, Projektleiterin in der Fachstelle Evaluation und Forschung des Bundesamts für Gesundheit, +41 31 323 92 48
If in French: Tamara Bonassi, chargé de projet du service Evaluation et recherche de l'Office fédéral de la santé publique, +41 31 323 92 48
If in Italian : Tamara Bonassi, Capo progetto del Servizio valutazione e ricerca dell'Ufficio federale della sanità pubblica, +41 31 323 92 48
If in English: Tamara Bonassi, project leader of the Evaluation and Research service of the Federal Office of Public Health, +41 31 323 92 48

- Question text should be in larger font than response options
- Question numbers will be removed before going live.
- Preferred fonts – Arial, Helvetica, or Verdana
- Grids:
  - Html tables should be programmed in a way that column widths are set as proportions of the screen size. This will allow content to adjust to different browser window sizes.
  - If possible, we would like grids NOT to display table lines
  - Columns should be of equal width
  - Rows should be shaded – starting with the first row
  - No vertical shading – i.e. columns

- **EM1: [ERROR MESSAGE]**: (PN: IF A RESPONDENT FAILS TO PROVIDE A RESPONSE TO QUESTIONS SC2, SC2a, SC3a, SC3b, SC4a, CP1 Q710, Q710a, Q1005 EM1 SHOULD BE PRESENTED. THE ERROR MESSAGE SHOULD APPEAR ABOVE THE QUESTION MISSED (ON THE SAME SCREEN) IN BOLD BLACK TEXT.)
- **EM1 "Your answers to these questions are very important to us. Can you please take a moment to respond to the question below?"**

PN – WEB LINK LOGOS

PN – PLEASE CALCULATE THE RESPONDENT'S RESPONSE RATE. THIS WOULD BE CALCULATED BY TAKING: THE TOTAL NUMBER OF QUESTIONS ASKED – THE TOTAL NUMBER OF SKIPPED QUESTIONS (SHOULD HAVE BEEN CODED AS 'X') OVER THE TOTAL NUMBER OF QUESTION ASKED.

(IHP 2015 Q500 / IHP 2014 Q600)
BASE: ALL RESPONDENTS
　　Q500.PRELOAD – COUNTRY

      1　　Australia
      2　　Canada
      3　　France
      4　　Germany
      5　　Netherlands
      6　　New Zealand
      7　　Norway
      8　　Sweden
      9　　Switzerland
      10　United Kingdom
      11　United States

SECTION 600: SAMPLE PRELOAD

(IHP 2013 Q600)
BASE: ALL RESPONDENTS
Q600　　COUNTRY CODE

      1　　Australia
      2　　Canada
      3　　New Zealand
      4　　United Kingdom
      5　　United States
      6　　Germany
      7　　Netherlands
      8　　France
      9　　Norway
      10　Sweden
      11　Switzerland

(New)
BASE: ALL RESPONDENTS
Q600a.   MODE OF COMPLETION
                (Mode the interview was completed on per respondent)

    1   Web
    3   Phone

(New)
BASE: ALL SWISS RESPONDENTS (Q600=11/Q500=9)
Q600b.   PHONE IN REGISTRY PER SAMPLE

    1   Yes
    2   No

(IHP 2013 Q601)
BASE: AUSTRALIA (Q.600=1)
Q.601 NEW SOUTH WALES SAMPLE

    1   New South Wales sample (oversample)
    2   Not New South Wales sample (main sample including the non-oversampled NSW
          portion)

(New)
BASE: AUSTRALIA (Q.600=1)
    Q.602 VICTORIA SAMPLE

    1   Victoria (oversample)
    2   Not Victoria sample (non-oversampled Victoria portion)

(IHP 2014 Q615)
BASE: ALL RESPONDENTS – GERMANY, NORWAY, SWEDEN, SWITZERLAND ONLY (Q600= 6,9,10,11 Q500=4,7,8,9)
FOR UK, NORWAY, GERMANY SHOULD BE BASED OFF Q2150
Q615.   COMMUNITY TYPE

[P.N. -   Code as '7' if data/sample info is unavailable for Germany, Norway, Sweden, Switzerland
-   Code as 'Missing' if other country]

1   City/large town
2   Suburbs of a city/large town
3   Small town
4   Village or rural location
7   Not Available For This Country/These Countries

(New IHP 2016)
BASE: ALL RESPONDENTS –SWEDEN ONLY (Q600= 10 / Q500=8)
FOR UK, NORWAY, GERMANY SHOULD BE BASED OFF Q2150
Q617.   COMMUNITY TYPE (Derived via registry-based postal code)

[P.N. -   Code as '97' if data/sample info is unavailable for Sweden
-   Code as 'Missing' if other country]

01   Metropolitan municipalities
02   Suburban municipalities
03   Large cities
04   Suburban municipalities to large cities
05   Commuter municipalities
06   Tourism and travel industry municipalities
07   Manufacturing municipalities
08   Sparsely populated municipalities
09   Municipalities in densely populated regions
10   Municipalities in sparsely populated regions
97   Not Available For This Country/These Countries

(IHP 2014 Q620)
BASE: ALL RESPONDENTS - CANADA (Q600=2/Q500=2)
Q620. COMMUNITY SIZE

[P.N. - Code as '97' if sample info is unavailable for <u>Canada</u>
- Code as 'Missing' if <u>other country</u>]

[P.N. USE CODES 1-4 FOR CANADA]

    1   Under 5,000
    2   5,000-99, 999
    3   100,000-999, 999
    4   1,000,000 and over
    97   Not Available For This Country/These Countries

(IHP 2014 Q625)
BASE: ALL RESPONDENTS - US ONLY (Q600=5/Q500=11)
Q625. AREA TYPE

[P.N. - Code as '97' if data/sample info is unavailable for <u>US</u>
- Code as 'Missing' if <u>other country</u>]

[P.N. USE CODES 4-6 FOR US]

    4   Urban (MSC=1)
    5   Suburban (MSC =2-4)
    6   Rural (MSC=5)
    97   Not Available For This Country/These Countries

US ONLY (Q600=5) – METRO STATUS (variable name: METRO)

Code	Description of where the HHs reside
1	In the Center City if an MSA
2	Outside the Center City of an MSA, but inside the county containing the Center City
3	Inside a Suburban County of the MSA
4	In an MSA that has NO Center City
5	Not in an MSA

(IHP 2013 Q630 – MODIFIED regions for France)
BASE: ALL COUNTRIES, EXCEPT SWITZERLAND (Q600=1-10)
Q630.   REGION -

[USE **CODES 1-8 FOR AUSTRALIA**, CODES 9-21 FOR CANADA, **CODES 22-25 FOR NEW ZEALAND**, CODES 26-37 FOR UK, **CODES 38-41 FOR US**, CODES 42-57 FOR GERMANY, **CODES 58-78 FOR SWEDEN**, CODES 79-97 FOR NORWAY, **CODES 98-109 FOR THE NETHERLANDS** AND CODES 110-131 FOR FRANCE.]

[P.N. -   **Code as '997' if data/sample info is unavailable per country**
      -     **Code as 'Missing' if <u>other country</u> (ONLY SWITZERLAND SHOULD BE MISSING)]**

1	**NSW**
2	**VIC**
3	**QLD**
4	**WA**
5	**SA**
6	**TS**
7	**ACT**
8	**NT**
9	Newfoundland and Labrador
10	Prince Edward Island
11	Nova Scotia
12	New Brunswick
13	Quebec
14	Ontario
15	Manitoba
16	Saskatchewan
17	Alberta
18	British Columbia
19	Yukon Territory
20	Northwest Territories
21	Nunavut
22	**Auckland**
23	**North**
24	**Central**
25	**South**
26	North East
27	Yorks & Humber
28	East Midlands
29	Eastern
30	London
31	South East
32	South West
33	West Midlands

34 North West
35 Wales
36 Scotland
37 Northern Ireland
38 Northeast
39 South
40 Midwest
41 West
42 Schleswig-Holstein
43 Hamburg
44 Bremen
45 Niedersachsen
46 Nordrhein-Westfalen
47 Rheinland-Pfalz
48 Saarland
49 Hessen
50 Baden-Württemberg
51 Bayern
52 Berlin
53 Mecklenburg-   Vorpommern
54 Brandenburg
55 Sachsen-Anhalt
56 Thüringen
57 Sachsen
58 Stockholm
59 Uppsala
60 Södermanland
61 Östergötland
62 Jönköping
63 Kronoberg
64 Kalmar
65 Gotland
66 Blekinge
67 Skåne
68 Halland
69 Västra Götaland
70 Värmland
71 Örebro
72 Västmanland
73 Dalarna
74 Gävleborg
75 Västernorrland
76 Jämtland
77 Västerbotten
78 Norrbotten
79 Østfold

80 Akershus
81 Oslo
82 Hedmark
83 Oppland
84 Buskerud
85 Vestfold
86 Telemark
87 Aust-Agder
88 Vest-Agder
89 Rogaland
90 Hordaland
91 Sogn og Fjordane
92 Møre og Romsdal
93 Sør-Trøndelag
94 Nord-Trøndelag
95 Nordland
96 Troms
97 Finnmark
98 Drenthe
99 Flevoland
100 Friesland
101 Gelderland
102 Groningen
103 Limburg
104 Noord-Brabant
105 Noord-Holland
106 Overijssel
107 Utrecht
108 Zeeland
109 Zuid-Holland
110 Alsace, Champagne-Ardenne, Lorraine
111 Aquitaine Limousin Poitou-Charentes
112 Auvergne-Rhône-Alpes
113 Bourgogne, Franche-Comté
114 Bretagne
115 Centre, Val de Loire
116 Corse
117 Île-de-France
118 Languedoc-Roussillon, Midi-Pyrénées
119 Nord-Pas-de-Calais, Picardie
120 Normandie
121 Pays de la Loire
122 Provence-Alpes, Côte-d'Azur
997 Not Available For This Country/TheseCountries

FOR FRANCE métropolitaine (Q600=8 / Q500=3)

(IHP 2014)
+ RECODE uda => (To be derived using self-reported postal code at 'QD-ZF' for Landline and Cellphone, if Landline and postal code 'QD-ZF' was refused use sample info)

1. IDF
2. Bassin Parisien OUEST
3. Bassin Parisien EST
4. Nord
5. Ouest
6. Est
7. Sud Ouest
8. Sud Est
9. Méditerranée

RECODE CC – CITY/TOWN SIZE VARIABLE – REMOVED ON 03/03/16

(IHP 2013 Q635)
BASE: ALL RESPONDENTS – US ONLY (Q600=5/Q500=11)
Q635.   STATE

[P.N. -   Code as '97' if data/sample info is unavailable for US
-   Code as 'Missing' if other country]

01 Alabama
02 Alaska
03 Arizona
04 Arkansas
05 California
06 Colorado
07 Connecticut
08 Delaware
09 District of Columbia
10 Florida
11 Georgia
12 Hawaii
13 Idaho
14 Illinois
15 Indiana
16 Iowa
17 Kansas
18 Kentucky
19 Louisiana
20 Maine
21 Maryland

22   Massachusetts
23   Michigan
24   Minnesota
25   Mississippi
26   Missouri
27   Montana
28   Nebraska
29   Nevada
30   New Hampshire
31   New Jersey
32   New Mexico
33   New York
34   North Carolina
35   North Dakota
36   Ohio
37   Oklahoma
38   Oregon
39   Pennsylvania
40   Rhode Island
41   South Carolina
42   South Dakota
43   Tennessee
44   Texas
45   Utah
46   Vermont
47   Virginia
48   Washington
49   West Virginia
50   Wisconsin
51   Wyoming
97   Not Available For This Country/TheseCountries

(IHP 2013 Q640)
BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=11)
Q640.   CANTONS

[P.N. -   Code as '97' if data/sample info is unavailable for <u>Switzerland</u>
-   Code as 'Missing' if <u>other country</u>]

01   ZH   Zürich
02   BE   Bern
03   LU   Luzern
04   UR   Uri
05   SZ   Schwyz
06   OW   Obwalden
07   NW   Nidwalden
08   GL   Glarus
09   ZG   Zug
10   FR   Fribourg
11   SO   Solothurn
12   BS   Basel-Stadt
13   BL   Basel-Landschaft
14   SH   Schaffhausen
15   AR   Appenzell Ausserrhoden
16   AI   Appenzell Innerrhoden
17   SG   St. Gallen
18   GR   Graubünden
19   AG   Aargau
20   TG   Thurgau
21   TI   Ticino
22   VD   Vaud
23   VS   Valais
24   NE   Neuchatel
25   GE   Geneva
26   JU   Jura
97   Not Available For This Country/TheseCountries

(IHP 2014 Q642)
BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=11)
Q642.   LINGUISTIC REGIONS - PRELOAD

[P.N. -   Code as '7' if sample info is unavailable for <u>Switzerland</u>
-   Code as 'Missing' if <u>other country</u>]

1   German
2   French
3   Italian
4   Rhaeto-Romansch
7   Not Available For This Country/TheseCountries

(IHP 2013 Q645)
BASE: ALL RESPONDENTS – UK only (Q600=4)
Q645.   PRELOAD

[P.N. -   Code as '7' if data/sample info is unavailable for <u>UK</u>
-   Code as 'Missing' if <u>other country</u>]

1   England
2   Scotland
3   Wales
4   Northern Ireland
7   Not Available For This Country/TheseCountries

(IHP 2013 Q650)
BASE: ALL RESPONDENTS
Q650.   CELL/LANDLINE - PRELOAD

1   Landline
2   Cell/Mobile

484-840-4300 www.ssrs.com

(IHP 2013 Q655)

BASE: ALL RESPONDENTS - CANADA ONLY (Q600=2)

Q655. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 6 CHARACTERS]

|__|__|__|__|__|__|

(IHP 2013 Q660)

BASE: ALL RESPONDENTS - AUSTRALIA ONLY (Q600=1)

Q660. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|__|__|__|__|

(NEW)

BASE: ALL RESPONDENTS - SWEDEN ONLY (Q600= 10 / Q500=8)

Q665. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|__|__|__|__|__|

(NEW)

BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600= 11 / Q500=9)

Q666. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|__|__|__|__|

(NEW)

BASE: ALL RESPONDENTS - NORWAY ONLY (Q600= 9 / Q500=7)

Q667. Sample-based Age

[NUMERIC; MAX 3 CHARACTERS]

|__|__|__|

999   Age missing in sample

ANY TRANSLATION-SPECIFIC MODIFICATIONS HAVE BEEN ANNOTATED IN THE COUNTRY-SPECIFIC TRANSLATED QUESTIONNAIRES.

SECTION 700: INTRODUCTION AND SCREENER

[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]

(PN – PLEASE ADD IN SAME SCREEN AS INTRO1 FOR <u>LANDLINE</u> RESPONDENTS ONLY Q650=1)
(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

BASE: ALL NON-SWISS RESPONDENTS (Q600=1-10)
INTRO 1
[IF AUS (Q600=1/Q500=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of **(INSERT ONLY IF Q601=1** "the Bureau of Health Information, and**")** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2/Q500=2, **AND** 'NOT ONTARIO, OR QUEBEC SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Canadian Institutes of Health Research (CIHR), the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2/Q500=2, **AND** ' ONTARIO SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Health Quality Ontario, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2/Q500=2, **AND** ' QUEBEC SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Quebec Health and Welfare Commissioner, other national health organizations,and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]
[IF FR (Q600=8/Q500=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Haute Autorité de Santé and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=6/Q500=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of BQS-Institut and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=7/Q500=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, verbonden aan het Radboudumc te Nijmegen and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=3/Q500=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=9/Q500=7), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Nasjonalt kunnskapssenter for helsetjenesten and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=10/Q500=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=4/Q500=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=5/Q500=11), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

(IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.)

(IHP 2014 QSC2 – Mofidied to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)

BASE: NON-SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q600=1-10/ Q500=1-8,10-11)

SC2. And so that I can ask you the right questions, could you please tell me: Including yourself **[(IF NZ (Q600=3/Q500=6) ADD**: ",including boarders"], how many adults, 18 or older, live in your household?

_____ (1-5)

96   None
6   6 or more adults
98   (DO NOT READ) Not sure
99   (DO NOT READ) Refused

(IF Q.SC2 = '**N None'** **THANK AND TERM)**

(IHP 2014 SC2a – Modified question text to ask to confirm for the adult in the HH and to include the US and Canada)

BASE: NON-SWITZERLAND AND ONE ADULT IN HH IF (Q.SC2 = 1 AND Q600=1-10/ Q500=1-8,10-11)

SC2a. And just to confirm, am I speaking with an adult age 18 or older who lives in this house or apartment?

1   Already on phone   GO TO INTRO3
2   Brought to phone   GO TO Q.SC4
3   Not at home now   SET UP CALLBACK
7   (DO NOT READ) Adult infirmed, unable to do interview
                                 THANK & TERM. RECORD AS QSC2a **ADULTUnable**
9   (DO NOT READ) Refused   THANK & TERM. RECORD AS RQSC2a

(IHP 2014 SC3a - Mofidied to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)
BASE: NON-SWITZERLAND AND TWO ADULTS IN HH IF (Q.SC2 = 2 AND Q600=1-10/ Q500=1-8,10-11)
P.N. – RANDOMLY SELECT YOUNGER OR OLDER
P.N. – SHOW INTERVIEWER NOTE FOR NORWAY ONLY (Q600=9/Q500=7)
SC3a. May I please speak with the (younger/older) of the two adults?

(INTERVIEWER NOTE: If adult asked for is not at home or not available, interviewer can continue with the adult on the.)

1	Already on phone	GO TO INTRO3
2	Brought to phone	GO TO Q.SC4
3	Not at home now	SET UP CALLBACK
7	(DO NOT READ) Adult infirmed, unable to do interview	
		THANK & TERM. RECORD AS QSC3a **ADULTUnable**
9	(DO NOT READ) Refused	THANK & TERM. RECORD AS RQSC3a

(IHP 2014 SC3b - Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)
BASE: NON-SWITZERLAND AND THREE OR MORE ADULTS IN HH OR 98/99 (Q.SC2 = 3+, 98, 99 AND Q600=1-10/ Q500=1-8,10-11)
P.N. – RANDOMLY SELECT CELEBRATED A BIRTHDAY LAST/WILL CELEBRATE A BIRTHDAY NEXT
(P.N.: SHOW INTERVIEWER NOTE IF 'CELEBRATED A BIRTHDAY LAST' IS SELECTED)
P.N. – SHOW SECOND INTERVIEWER NOTE FOR NORWAY ONLY (Q600=9/Q500=7)
SC3b. May I please speak with the adult who (celebrated a birthday last/will celebrate a birthday next)?
(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE: If adult asked for is not at home or not available, interviewer can continue with the adult on.)

(P.N. SHOW CODE 4 ONLY IF QSC2=98 OR 99)

1	Already on phone	GO TO INTRO3
2	Brought to phone	GO TO Q.SC4
3	Not at home now	SET UP CALLBACK
7	(DO NOT READ) Adult infirmed, unable to do interview	
		THANK & TERM. RECORD AS QSC3b ADULTUnable
9	(DO NOT READ) Refused	THANK & TERM. RECORD AS RQSC3b

(IHP 2014 SC4)
(Modified for the UK to read "with support from The Health Foundation" rather than on "behalf of The Health Foundation")
BASE: IF NON-SWITZERLAND/SWEDEN (QSc2a=2 OR Q.SC3a OR Q.SC3b = 2) AND (Q600=1-9/ Q500=1-7, 10-11)
PN: INSERT 'the' for US and UK (Q.600= 5,4/ Q500=10,11)
SC4.

[IF AUS (Q600=1/Q500=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of **(INSERT ONLY IF Q601=1** "the Bureau of Health Information, and**)** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2/Q500=2, **AND** 'NOT ONTARIO, OR QUEBEC SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Canadian Institutes of Health Research (CIHR), the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2/Q500=2, **AND** ' ONTARIO SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Health Quality Ontario, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2/Q500=2, **AND** ' QUEBEC SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Quebec Health and Welfare Commissioner, other national health organizations,and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF FR (Q600=8/Q500=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Haute Autorité de Santé and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=6/Q500=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of BQS-Institut and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=7/Q500=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, verbonden aan het Radboudumc te Nijmegen and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=3/Q500=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=9/Q500=7), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Nasjonalt kunnskapssenter for helsetjenesten and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=4/Q500=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=5/Q500=11), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

1	Agreed to interview	GO TO INTRO3
9	(DO NOT READ) Refused	THANK & TERM. RECORD AS RQSC4

(IHP 2014 Sc4)
BASE: IF SWEDEN (Q600=10/Q500=8) ANDQSc2a=2 OR Q.SC3a OR Q.SC3b = 2)

SC4a.

[IF SWE (Q600=10/Q500=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

(IHP 2014 SC4 follow up for Sweden-Only where this question must be explicitly asked of respondents)
BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=10/Q500=8)
Are you interested in participating?
1	Agreed to interview	GO TO INTRO3
9	(DO NOT READ) Refused	THANK & TERM. RECORD AS RQSC4a

INTRO3

(IHP 2014)

BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS (Q600=1-10/ Q500=1-8,10-11)
Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. [IF CANADA, FR, USA (**Q600=2,8,5/Q500=2,3,11**), DISPLAY: "This interview may be recorded for training and quality control purposes."].

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=10/Q500=8)
To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the "The Public Access to Information and Secrecy Act" under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care.   Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

BASE: SHOW IF NECESSARY NOTES IF SC4=1
INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy   organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses.

(P.N.- INSERT "the" for USA and UK only 'Q600=5,4/ Q500=11,10')
IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.

(IHP 2013 CP-1 – Modified to include "And so that I can ask you the right questions")

BASE: NON-SWITZERLAND CELL SAMPLE (Q.650=2 AND Q600=1-10/ Q500=1-8,10-11)

CP-1. And so that I can ask you the right questions, could you please tell me if you are 18 or older?

1	Under 18	THANK & TERM. RECORD AS TCP-1
2	18 or older	GO TO CP_2
9	(DO NOT READ) REFUSED	THANK & TERM. RECORD AS RCP-1
X	(WEB BLANK)	THANK & TERM. RECORD AS RCP-1

(IHP 2014 CP_2)
(PN: SHOW INTERVIEWER NOTE IF US CELL PHONE SAMPLE; Q600=5/Q500=11 and Q650=2)
BASE: NON-SWITZERLAND CELL SAMPLE AND 18+ (CP-1=2 AND Q600=1-10/ Q500=1-8,10-11)
CP_2:
(INTERVIEWER: ONLY IF RESPONDENT ASKS ABOUT INCENTIVE: At the end of the survey, we would like to send you $5 in appreciation of your time.)

Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

1	Not driving	GO TO Q.CP_3 text and then Q.710
2	Driving	SET UP CALL BACK
3	(DO NOT READ) This is NOT a cell phone	THANK & TERM. RECORD AS TQCP_1
9	(DO NOT READ) Refused	THANK & TERM. RECORD AS RQCP_1
X	(WEB BLANK)	THANK & TERM. RECORD AS RQCP_1

(IHP 2014 CP_3)
BASE: NON-SWITZERLAND AND NOT DRIVING
(CP_2=1 AND Q600=1-10/ Q500=1-8,10-11)
CP_3 text:
Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. [IF CANADA, FR, US (**Q600=2,8,5/Q500=2,3,11**), DISPLAY: "This interview may be recorded for training and quality control purposes."].

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of **[INSERT Q600]**'s residents]

(IHP 2014 Q710)
BASE: ALL
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)
Q710.   Tout d'abord, en quelle année êtes-vous né?

(ENQUETEUR: SI NECESSAIRE: Nous avons besoin de cette information afin de vous poser uniquement les questions qui vous concernent.)

(INTERVIEWER: ENTRER UN NUMERO A QUATRE CHIFFRES, EX 1953)

INSERRER ANNEE DE NAISSANCE _____ (FOURCHETTE 1908-1998)
9997 (V) Année de naissance supérieure à 1998
9998 (V) Ne sait pas/ Ne se souvient pas de l'année de naissance
9999 (V) Refus
X   (WEB BLANK)

PN: - If 9997 is selected for both CELL PHONE, Thank &
Term GEN-IN AS CODE 6 UNDER Q.730.
PN: PLEASE NOTE THAT IN IHP 2016 ALL LL and CELL RESPONDENTS get
terminated if code '9997' is selected at Q710.

(IHP 2014 Q710a Modified – code 996 added)
BASE: ALL AND Q710 = 9998/9999 'Respondent cannot remember year of birth or refused to provide year of birth')
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)
Q710a.   Quel est votre âge?

_____ (ENREGISTREZ LE NOMBRE 18-108)
996 (DO NOT READ) Over 18 but exact age refused
997 (V) Plus jeune que 18 ans   THANK AND TERM AS Q710a
999 (V) Refus   THANK AND TERM AS Q710a
X   (WEB BLANK)   THANK AND TERM AS Q710a

(IHP 2014 Q715)
BASE: NON-SWITZERLAND (Q600=1-10/ Q500=1-8,10-11) AND Q710 = 1908-1998 OR Q710a=18-108)
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)
Q715.**[P.N. - HIDDEN COMPUTE FOR AGE.]**

[RANGE 18 -108]

(**AGE** = 2016 <u>MINUS</u> 'year provided' at Q710 IF Non-Switzerland (Q600=1-10))
<u>OR</u> IF (Non-Switzerland (Q600=1-10) AND Q710a=18-108 and Q710=9998) then
AGE=Q710a)
<u>OR</u> IF Switzerland (Q600=11) then **AGE**=Q710a)

(IHP 2013 – Q720 – MODIFIED added code 7)
BASE: ALL
Q720.AGE CATEGORIES (NOT SHOWN ON SCREEN)

2	18-24	(Q710=1998-1992 OR Q710a =18-24)
3	25-34	(Q710=1991-1982 OR Q710a =25-34)
4	35-49	(Q710=1981-1967 OR Q710a =35-49)
5	50-64	(Q710=1966-1952 OR Q710a =50-64)
6	65+	(Q710=1951-1908 OR Q710a=65-108)
7	Over 18 but exact age refused (Q710a=996)	
9	Decline to answer (q710a=997,999)	

[PN: IF AGE 18 OR OLDER (Q720 = 2-7), ASK Q725. OTHERWISE SKIP TO Q730.]

(IHP 2014 Q725)
BASE: ALL
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)
Q725.   RESPONDENT SEX) (ENQUETEUR: SI LE SEXE EST EVIDENT, SEULEMENT CONFIRMER. SI PAS SUR: "Êtes-vous…?")

    1   un homme
    2   une femme

(IHP 2014 Q726)
BASE: AGE 18+ FROM SWITZERLAND 'Q720 = 2-7' AND Q600=11
Q726.   (LANGUE DE L'INTERLOCUTEUR)

          (INTERVIEWER NOTE: MERCI DE CONFIRMER LA LANGUE DE L' INTERVIEW)

    1   Français
    2   Italien
    3   allemand

(IHP 2014 Q730)
BASE: ALL
Q730.SCREENER QUALIFICATION IDENTIFICATION (**P.N.-DOES NOT APPEAR ON SCREEN**)

     [PN: IF 18+ (Q720=2-7), GET CODE 1. ALL OTHERS GET CODE 6.]

    1   QUALIFIED   ASK Q740
    6   NOT QUALIFIED (AGE)   THANK AND TERM

(IHP 2014 Q740)
BASE: ALL QUALIFIED RESPONDENTS (Q730=1)
Q740.QUOTA SET – BEHIND THE SCENES

1	AUSTRALIA	(Q600=1/Q500=1 AND Q730=1)
2	CANADA	(Q600=2/Q500=2 AND Q730=1)
3	NEW ZEALAND	(Q600=3/Q500= 6 AND Q730=1)
4	UK	(Q600=4/Q500=10 AND Q730=1)
5	US	(Q600=5/Q500=11 AND Q730=1)
6	GERMANY	(Q600=6/Q500=4 AND Q730=1)
7	NETHERLANDS	(Q600=7/Q500=5 AND Q730=1)
8	FRANCE	(Q600=8/Q500=3 AND Q730=1)
9	NORWAY	(Q600=9/Q500=7 AND Q730=1)
10	SWEDEN	(Q600=10/Q500=8 AND Q730=1)
11	SWITZERLAND	(Q600=11/Q500=9 AND Q730=1)

(IHP 2014 Q742)
BASE: ALL QUALIFIED RESPONDENTS (Q730=1)
Q742. QUOTA SET – BEHIND THE SCENES UK & AUSTRALIA
       (PN – OTHER COUNTRIES SHOULD BE "MISSING" AT THIS VARAIABLE)

1	ENGLAND	(Q630=26-34 AND Q730=1)
2	SCOTLAND	(Q630=36 AND Q730=1)
3	WALES	(Q630=35 AND Q730=1)
4	NORTHERN IRELAND	(Q630=37 AND Q730=1)
5	NSW	(Q630=1 AND Q730=1)
6	NON-NSW	(Q630=2-8 AND Q730=1)
7	ALL OTHERS	

(IHP 2014 Q743)
BASE: ALL QUALIFIED RESPONDENTS (Q730=1)
Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT
       MAJOR CITY)

**[P.N. -   Code as '7' if sample info is unavailable for <u>Australia</u>
         Code as 'Missing' if <u>other country</u>]**

 P.N. SHOULD USE SELF-REPORTED POSTAL CODE, IF MISSING, USE SAMPLE-BASED
 POSTAL CODE.

1   Major cities
2   Inner regional
3   Outer regional
4   Remote
5   Very Remote
7   Not Available For This Country/These Countries

(IHP 2014 Q750)
BASE: ALL QUALIFIED RESPONDENTS (Q730=1)
Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

[P.N. -   Code as '7' if data/sample info is unavailable for <u>Canada</u>
-   Code as 'Missing' if <u>other country</u>]

    1   Ontario   (Q630=14 AND Q730=1)
    2   Quebec   (Q630=13 AND Q730=1)
    3   Alberta   (Q630=17 AND Q730=1)
    4   All other provinces   (Q630=9-12, 15-16, 18-21 AND Q730=1)
    7   Not Available For This Country/These Countries

(IHP 2014 Q99)
BASE: ALL RESPONDENTS
Q99.   **P.N.- IF Q.730=1 (QUALIFIED), Q.99=1 (QUALIFIED)**

(IHP 2014 –D-Z2)
BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2 / Q500=2)
(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A1A –1A1. 'A' BEING A LETTER
FROM ALPHABET AND '0' BEING ANY DIGIT.)
(P.N. THIS SCREEN SHOULD ONLY ALLOW POSTAL CODES THAT ARE 6 CHARACTERS LONG.)
    D-Z2. What is your postal code?

        _ _ _   _ _ _
        999999   (DO NOT READ) Refused

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL
CODE ENTERED)
Can I verify that you provided the following postal code?

                    (INSERT POSTAL CODE)

INTERVIEWER NOTE: PLEASE READ ALOUD THE FULL POSTAL CODE PROVIDED BY THE
RESPONDENT. RE-READ EACH CHARACTER/DIGIT. USE THE PHONETIC/PROVINCE LIST
PROVIDED (E.G., IS THAT 'V' AS IN 'VICTOR' 'CAN I CONFIRM THAT YOU ARE IN BRITISH
COLUMBIA?') IF POSTAL CODE IS INCORRECT, PLEASE RE-TYPE IT AND CONFIRM IT IS
CORRECT.

        1   Yes   (CONTINUE)
        2   No   (RE-ASK D-Z2)
(P.N. IF INTERVIEWER ENTERED A POSTAL CODE THAT DOES NOT FOLLOW THE REQUIRED
FORMAT A1A –1A1 PLEASE SHOW THE FOLLOWING NOTE FOR THE INTERVIEWER, AND RE-
ASK QD-Z2:
"INTERVIEWER NOTE: THE POSTAL CODE ENTERED WAS IN A BAD FORMAT. POSTAL CODES
MUST BE IN LETTER-NUMBER-LETTER-NUMBER-LETTER-NUMBER FORMAT (i.e. A1A1A1)"**)**

(P.N.- QD-Z2 'postal code for CANADA' – should NOT be included in any "CLIENT" deliverables. We will need it in our "INTERNAL" versions for checking; though this should please be removed from ANY client deliverables. However, variable "QD-Z2truncated", which is outlined below should be included.)

(IHP 2014 QD-Z2truncated)

(P.N. – PLEASE GENERATE "QD-Z2truncated" VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)

QD-Z2truncated.First three digits of postal code for Canada
                    (GENERATE FROM QD-Z2)

(IHP 2014 QD-Z3)

BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE (Q99=1 AND Q600=2/Q500=2 AND [(Q650=1 AND D-Z2=RR AND 'no sample_info') OR (Q650=2 AND D-Z2=999999)])

D-Z3. What province is this household located in?

    1   Newfoundland and Labrador
    2   Prince Edward Island
    3   Nova Scotia
    4   New Brunswick
    5   Quebec
    6   Ontario
    7   Manitoba
    8   Saskatchewan
    9   Alberta
    10   British Columbia
    11   Yukon Territory
    12   Northwest Territories
    13   Nunavut
    99   (DO NOT READ) Refused

(IHP 2014 D-Z3a)
BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)
D-Z3a.   BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador   (code 1)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island   (code 2)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia   (code 3)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick   (code 4)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec   (code 5)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario   (code 6)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba   (code 7)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan   (code 8)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta   (code 9)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia   (code 10)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon   (code 11)
IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A or 'X0E or 'X0G'= Northwest
Territories   (code 12)
IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'X0B' or 'X0C' =Nunavut

**IF LL (Q650=1) AND REFUSED ZIP (D-Z2=RR) AND NO SAMPLE INFO (Q750= 7)
OR
   IF CELL (Q650=2) AND REFUSED ZIP (D-Z2=RR)

IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador   (code 1)
IF D-Z3 = 2 PROVINCE = Prince Edward Island   (code 2)
IF D-Z3 = 3 PROVINCE = Nova Scotia   (code 3)
IF D-Z3 = 4 PROVINCE = New Brunswick   (code 4)
IF D-Z3 = 5 PROVINCE = Quebec   (code 5)
IF D-Z3 = 6 PROVINCE = Ontario   (code 6)
IF D-Z3 = 7 PROVINCE = Manitoba   (code 7)
IF D-Z3 = 8 PROVINCE = Saskatchewan   (code 8)
IF D-Z3 = 9 PROVINCE = Alberta   (code 9)
IF D-Z3 = 10 PROVINCE = British Columbia   (code 10)
IF D-Z3 = 11 PROVINCE = Yukon   (code 11)
IF D-Z3 = 12 PROVINCE = Northwest Territories   (code 12)
IF D-Z3 = 13 PROVINCE = Nunavut   (code 13)

***IF Q650=1 (LL) AND D-Z2=RR AND SAMPLE INFO IS AVAILABLE APPLY CODE
   FROM SAMPLE INFO

ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA'   **(code 14)**

*(IHP 2014 Q*D-ZA*)*
BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)
(P.N. 4 digit postal code)
   D-ZA.   What is your postal code?

   _____
      9999   (V) Refused

   *(***P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL**
   CODE ENTERED)
   INTERVIEWER ONLY: Did respondent provide the following 4 digit postal
   code? (INSERT POSTAL CODE)

      1   Yes   (CONTINUE)
      2   No   (RE-ASK D-ZA)

(P.N.-IF QD-ZA = *'postal code* <u>NOT</u> *from NSW* **OR** *9999/refusal'* **' NOT NSW/REFUSAL AT QD-ZA --**
 ASK QD-ZAR)

(P.N.-IF QD-ZA = *'postal code* <u>IS</u> *from NSW* **' NSW AT QD-ZA -- SKIP TO NSWDATABASED VARIABLE**
CREATION AND USE SELF-REPORTED POSTAL CODE at QD-ZA TO MAP INTO EACH PHN AT
VARIABLE *'QA-PHNrep')*

P.N. PLEASE USE SELF-REPORTED POSTAL CODE at QD-ZA TO MAP INTO EACH PHN AT
VARIABLE *'QA-PHNrep' total of 10 PHNs.*

QA-PHNrep:
            1.   *Central and Eastern Sydney*
            2.   *Hunter New England and Central Coast*
            3.   *Murrumbidgee*
            4.   *Nepean Blue Mountains*
            5.   *North Coast*
            6.   *Northern Sydney*
            7.   *South Eastern NSW*
            8.   *Western NSW*
            9.   *South Western Sydney*
            10. *Western Sydney*

(IHP 2013 D-ZAR)
BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR DID NOT ENTER A NSW POSTAL CODE [(QD-ZA = 9999 OR QD-ZA ='not NSW postal code') AND Q99=1 AND Q600=1]

> D-ZAR.   In which region are you living?
> (READ LIST IF NECESSARY)
>
> 01   New South Wales
> 02   Victoria
> 03   Queensland
> 04   Western Australia
> 05   South Australia
> 06   Tasmania
> 07   Australian Capital Territory
> 08   Northern Territory
> 98   (DO NOT READ) Don't know
> 99   (DO NOT READ) Refused
> X   (WEB BLANK)

(P.N.- For sample pieces with postal code information please create '*QA-PHNsamp*' variable using POSTAL CODE in the SAMPLE to MAP into each PHN using the categories outlined above – *SAMPLE INFORMATION WILL ONLY BE USED WHEN SELF_REPORTED INFORMATION IS NOT AVAILABLE***– WE WILL PLEASE NEED AN PHN** <u>*SAMPLE-BASED*</u> **VARIABLE FOR 'Q650=1'** <u>**ALL**</u> **LAND LINE RECORDS CALLED** '*QA-PHNsamp'*'
QA-PHNsamp:

> 1. *Central and Eastern Sydney*
> 2. *Hunter New England and Central Coast*
> 3. *Murrumbidgee*
> 4. *Nepean Blue Mountains*
> 5. *North Coast*
> 6. *Northern Sydney*
> 7. *South Eastern NSW*
> 8. *Western NSW*
> 9. *South Western Sydney*
> 10. *Western Sydney*
> 11. *Not an NSW PHN*

(P.N.-IF QD-ZAR = *NSW (01) and* **Q650**=1 *(Land Line)* **and QA-PHNsamp=1-10 – USE SAMPLE INFORMATION FROM QA-PHNsamp TO ALLOCATE TO** '*QPHN-STRATA'* **-- will result in** '*NSWDatabased'=1)*

(P.N.-IF QD-ZAR = *NSW (01) and* **Q650**=1 *(Land Line)* **and QA-PHNsamp= '11 Not an NSW PHN' – THANK AND TERM)**

(P.N.-IF QD-ZAR = *NSW (01) and* **Q650**=2 *(CELL)* **– TERMINATE)**

53 West Baltimore Pike. Media, PA 19063
484-840-4300 www.ssrs.com

(P.N.-IF QD-ZAR 'NOT NSW (02, 03, 04, 05, 06, 07, 08) ' and Q650=2 (CELL) – SKIP TO NSWDATABASED VARIABLE CREATION – will result in 'NSWDatabase=0')

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=2(CELL) – TERMINATE)

(P.N.-IF QD-ZAR 'NOT NSW (02, 03, 04, 05, 06, 07, 08)' and Q650=1 (Land Line) – SKIP TO NSWDATABASED VARIABLE CREATION – will result in 'NSWDatabase=0')

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and QA-PHNsamp=1-10 - USE SAMPLE INFORMATION FROM QA-PHNsamp TO ALLOCATE TO 'QPHN-STRATA' -- will result in 'NSWDatabased=1')

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and QA-PHNsamp= '11 Not and NSW PHN' – SKIP TO NSWDATABASED VARIABLE CREATION – will result in 'NSWDatabase=0')

P.N. PLEASE CREATE THE FOLLOWING 'QPHN-STRATA' variable total of 10 strata:

QPHN-STRATA:
1. Central and Eastern Sydney
    QA-PHNrep (if postcode provided) **OR** QA-PHNsamp (if postcode refused) =1
2. Hunter New England and Central Coast
    QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =2
3. Murrumbidgee
    QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =3
4. Nepean Blue Mountains
    QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =4
5. North Coast
    QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =5
6. Northern Sydney
    QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =6
7. South Eastern NSW
    QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =7
8. Western NSW
    QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =8
9. South Western Sydney

QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =9

10. Western Sydney

QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =10

NSW-DATABASED VARIABLE

NSWdatabased **= 1 IF QPHN-STRATA = '1-10'**

NSWdatabased =0 (Otherwise)

(P.N. CREATE THE NSW AND PHN REGION VARIABLE BASED ON THE STRATIFICATION SPECIFICATIONS)

BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)
    QVICTORIAREGIONS.   Regions in Victoria
        01   Loddon Mallee (Rural)
        02   Barwon-South Western (Rural)
        03   Hume (Rural)
        04   Grampians (Rural)
        05   Gippsland (Rural)
        06   North & West Metropolitan (Urban)
        07   Southern Metropolitan (Urban)
        08   Eastern Metropolitan (Urban)
        09   Duplicate (Postal codes that overlap across regions)
        99   Victoria region missing (e.g., due to invalid postal code)

BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)
    QCOLLAPSEDVICTORIAREGIONS.   Regions in Victoria with Rural Collapsed
        01   Rural   **[QVICTORIAREGIONS=01-05)**
        06   North & West Metropolitan (Urban)
        07   Southern Metropolitan (Urban)
        08   Eastern Metropolitan (Urban)
        09   Duplicate (Postal codes that overlap across regions)
        99   Victoria region missing (e.g., due to invalid postal code)

(P.N. CREATE THE QVICTORIAREGIONS AND QCOLLAPSEDVICTORIAREGIONS VARIABLES BASED ON THE POSTAL CODE TO REGION SPREADSHEET FOR VICTORIA, THIS SHOULD BE BASED ON SELF-REPORTED POSTAL CODE, BUT IF SELF-REPORTED POSTAL CODE IS NOT FROM VICTORIA OR IS REFUSED OR IS INVALID, THEN USE SAMPLE-BASED POSTAL CODE; IF STILL MISSING/INVALID CODE AS "99 Victoria region missing (e.g., due to invalid postal code"; THIS WOULD ONLY BE DONE TO CASES THAT ARE CATEGORIZED AS BEING FROM "VICTORIA" ACCORDING TO THE Q630 DEFINITION WE HAVE BEEN USING)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS (Q600=1)
(P.N.-PLEASE GENERATE USING SAMPLE-BASED POSTAL CODE)
    QSAMPLEVICTORIAREGIONS.   Regions in Victoria Sample-based
        01   Loddon Mallee (Rural)
        02   Barwon-South Western (Rural)
        03   Hume (Rural)
        04   Grampians (Rural)
        05   Gippsland (Rural)
        06   North & West Metropolitan (Urban)
        07   Southern Metropolitan (Urban)
        08   Eastern Metropolitan (Urban)
        09   Duplicate (Postal codes that overlap across regions)
        99   Victoria region missing (e.g., due to invalid postal code)

SECTION 1100: ACCESS & PRIMARY CARE

Q1106 MOVED TO AFTER Q1115

Q1000 DELETED 1/21/16

(IHP 2013 Q1805)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1005.   Comment décririez-vous votre santé en général?

(ENQUETEUR: LIRE LES REPONSES)

1   Excellente
2   Très bonne
3   Bonne
4   Passable
5   Mauvaise
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(IHP 2013 Q1110 Modified – Code "0" added)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1110.   La dernière fois que avez été malade ou que vous avez eu besoin d'un médecin, en l'espace de combien de temps avez-vous obtenu un rendez-vous chez le médecin? Veuillez ne pas considérer les soins aux urgences d'un hôpital ou dans un cabinet de garde ou une permanence. (PHONE) Avez-vous obtenu un rendez-vous…?

(ENQUETEUR: LIRE LES REPONSES)

1   le même jour
2   le lendemain
3   dans les 2 à 5 jours
4   dans les 6 à 7 jours
5   dans les 8 à 14 jours
6   après plus de deux semaines
7   (PHONE) Ou n'avez-vous jamais réussi à obtenir un rendez-vous
7   (WEB) Je n'ai jamais réussi à obtenir un rendez-vous
0   Il n'était pas nécessaire de fixer un rendez-vous
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(New)
(IHP 2013 Q1115 Modified – interviewer note modified in the Dutch-only version of the questionnaire)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1115.   Sans se rendre aux urgences d'un hôpital ou dans un cabinet de garde ou une permanence, dans quelle mesure est-il facile ou difficile de recevoir des soins médicaux le soir, durant les week-ends ou les jours fériés? (PHONE) Est-ce…?

(ENQUETEUR: LIRE LES REPONSES)

1   très facile
2   assez facile
3   assez difficile
4   très difficile
6   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'ai jamais eu besoin de soins le soir, durant les week-ends ou les jours fériés
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(New)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1116.   Au cours des 12 derniers mois, à quelle fréquence un médecin vous a-t-il recommandé un examen ou un traitement qui, selon vous, n'était pas nécessaire pour votre santé?

(ENQUETEUR: LIRE LES REPONSES)

1   Souvent
2   Occasionellement
3   Rarement
4   Jamais
7   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'étais pas chez le médecin au cours des 12 derniers mois
8   (DO NOT READ) Ne sait pas
9   (DO NOT READ) Refus
X   (WEB BLANK)

(IHP 2013 Q1106 items A1-A3/IHP 2013 Q1657 item A4)
WEB ONLY - [PN: MAKE A GRID]
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)
Q1120.   Durant les 12 derniers mois, vous est il arrivé [INSERT ITEM]?

        1   Oui
        2   Non
        3   (V) Pas concerné
        8   (V) Ne sait pas
        9   (V) Refus
        X   (WEB BLANK)

        [RANDOMIZE ITEMS A1- A4]

A1.   d'avoir eu un problème médical mais de ne pas avoir consulté un docteur à cause du coût
        [IF UK (Q600=4), DISPLAY: "consult with"; ALL OTHERS, DISPLAY: " visite "]
A2.   de ne pas avoir effectué pour des raisons de coût un test médical, un traitement ou un
        examen de contrôle recommandés par un médecin.
A3.   de ne pas avoir retiré un médicament sur ordonnance ou de ne pas avoir pris des doses de
        votre médicament pour des raisons de coût.
A4.   d'avoir sauté un soin dentaire ou un check up chez le dentiste en raison du coût

**(P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the
dataset should show up as "Q1120A1", "Q110 6A2"…and "Q1120An")**

(IHP 2013 Q1126)
WEB ONLY - [PN: MAKE A GRID]
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)
Q1126.   Je vous prie de penser aux 2 dernières années: en recevant des soins pour un
        problème de santé, vous est-il DEJA arrivé… [INSERT 1st ITEM]?

        1   Oui
        2   Non
        3   (V) Pas concerné
        8   (V) Ne sait pas
        9   (V) Refus
        X   (WEB BLANK)

A1.   que des résultats d'un test ou votre dossier médical ne soient pas disponibles au
        moment du rendez-vous pour les soins
A2.   de recevoir des informations contradictoires de différents médecins ou professionnels
        de la santé
A3.   que des médecins prescrivent un test médical que vous jugiez inutile parce que le test
        avait déjà été effectué

(IHP 2014 Q905)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1130.   **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2,8,6,10,11,5), DISPLAY:** "Consultez-vous généralement le même médecin quand vous avez besoin de vous faire soigner ?"

   [IF US (Q600=5) SHOW : "IF NECESSARY: if respondent says nurse practitioner or physician assistant code as 4"]

   [IF CANADA (Q600=2) SHOW : "IF NECESSARY: if respondent says nurse or physician assistant code as 5"]

   [IF AUS, NETH, NZ, NOR, UK (Q600=1,7,3,9,4), DISPLAY: "Is there one GP you usually go to for your medical care?"]

   [IF SWEDEN 'Q600=10' DISPLAY: "This means, do you have a specific person you usually contact about health care?"]

   1   Oui, je consulte le même médecin/généraliste
   2   (V) Oui, mais j'ai plusieurs médecins/généralistes
   3   Non
   4   **PN - SHOW CODE 4 FOR US ONLY (Q600=5)** "(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse practitioner or physician assistant"
   5   **PN - SHOW CODE 5 FOR CAN ONLY (Q600=2**) "(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse or physician assistant
   8   (V) Pas certain(e)
   9   (V) Préfère ne pas répondre
   X   (WEB BLANK)

40

(IHP 2014 Q910)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q1130=3,8,9 AND Q99=1)

Q1132.   Consultez-vous généralement le même groupe de médecins, le même centre de santé ou la même clinique quand vous avez besoin de vous faire soigner?

Veuillez ne pas inclure les urgences de l'hôpital, les cabinets de garde ou les permanences.

[**IF UK (Q600=4), DISPLAY**: Please do not include the hospital Accident and Emergency (A and E) Department.

(INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice**]**

(WEB NOTE): "*NOTE: This means are you registered with a GP practice"]*

[**IF SWE, US (Q600=10,5), DISPLAY:** Please do not include the hospital emergency room].

1   Oui
2   Non
8   (V) Pas certain(e)
9   (V) Préfère ne pas répondre
X   (WEB BLANK)

(IHP 2014 Q915)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1135.   REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

**[PN: IF HAS ONE OR MORE REGULAR DOCTOR(S) (Q1130=1, 2, 4, 5), GET CODE 1.
IF HAS USUAL PLACE (Q1132=1), GET CODE 2.
ALL OTHERS, GET CODE 3.]**

1   HAS REGULAR DOCTOR/GP/NP, PA   (**Q1130=1, 2, 4, 5**)
2   HAS REGULAR PLACE   (**Q1130=3,8,9 AND Q1132=1**)
3   NO REGULAR DOC/PLACE   (**Q1130=3,8,9 AND Q1132=2,8,9**)

(IHP 2013 Q1140 Modified – two new interviewer notes)
(For IHP 2016 NP/PA note removed for Switzerland)
BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)
Q1140. Depuis combien de temps vous rendez-vous [IF CAN, US, GER, FR, SWE, SWITZ
(Q600=2,5,6,8,10,11 & Q1135= 1), DISPLAY: "chez ce médecin", IF AUS, NZ, UK, NETH,
NOR (Q600=1,3,4,7,9 & Q1135= 1), DISPLAY: "seeing this GP", IF Q1135= 2, DISPLAY: "à
cet endroit"] pour vos soins médicaux?

(INTERVIEWER: IF RESPONDENT SAYS THEY SEE A NURSE PRACTITIONER OR
PHYSICIAN ASSISTANT, PLEASE ANSWER THE QUESTION FOR THAT PROVIDER.)

(WEB NOTE): "*NOTE: If you see a nurse practitioner or physician assistant, please answer
the question for that provider*"**]**

(ENQ: SI NÉCESSAIRE: Pensez à votre médecin actuel)

(WEB) Veuillez penser à votre médecin actuel.

(ENQUETEUR: LIRE LES REPONSES)

1   moins d'un an
2   1 jusqu'à moins de 3 ans
3   3 jusqu'à moins de 5 ans
4   5 ans ou plus
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

Q1145 DELETED

(IHP 2014 Q935; IHP 2013 Q1150 Modified - "call" changed to "contact" and new interviewer note)
BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1150.   [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2, 8, 6, 10, 11, 5), DISPLAY: Quand vous contactez votre médecin habituel en raison d'un problème médical durant les heures de consultation régulières, à quelle fréquence recevez-vous une réponse le même jour? (PHONE) Vous pouvez me dire...

[IF AUS, NETH, NZ, NOR (Q600=1,7,3,9) DISPLAY: When you contact your regular GP's office with a medical question or concern during regular practice hours, how often do you get an answer that <u>same</u> day?]

[IF UK (Q600=4) DISPLAY: When you contact your regular GP's surgery with a medical question or concern during regular practice hours, how often do you get an answer that <u>same</u> day?]

(ENQ: SI NÉCESSAIRE: Pensez à votre médecin actuel)

(WEB) Veuillez penser à votre médecin actuel.

(LIRE LA LISTE)

1   toujours
2   souvent
3   parfois
4   Rarement ou jamais
5   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'ai encore jamais essayé de le contacter
9   (V) Refus de répondre
X   (WEB BLANK)

Q1159 DELETED

(IHP 2013 Q1160 item A1 only, item A2 is NEW in 2016, item A1 modified to say "regular practice" instead of "regular doctor practice")
(IHP 2016 Swiss-French question text modified)
WEB ONLY - [PN: MAKE A GRID]
BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1160.   Ces deux dernières années, avez-vous... [INSERT ITEM]:

1   Oui
2   Non
7   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non, n'a pas d'email ou d'ordinateur
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

[RANDOMIZE]
A1. ...envoyé un e-mail avec une question médicale à votre médecin habituel?
A2. ...consulté en ligne ou téléchargé de l'Internet vos informations de santé, comme p. ex. des examens ou des analyses de laboratoire?

DELETED Q1163

(IHP 2013 Q1166 Modified – A3 "to be" was removed)
(IHP 2016 Swiss-French question text modified)
WEB ONLY - [PN: MAKE A GRID]
BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1166.   [IF CAN, US, GER, FR, SWE, SWITZ, (Q600=2,5,6,8,10,11 & Q1135= 1), DISPLAY: "Lorsque vous avez besoin de soins ou d'un traitement, à quelle fréquence votre médecin habituel ou le personnel de santé que vous voyez généralemnt"; IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9 & Q1135=1) DISPLAY: "When you need care or treatment, how often does your GP or medical staff you see"; IF Q1135=2 DISPLAY: "Lorsque vous avez besoin de soins ou d'un traitement, à quelle fréquence le médecin ou le personnel de santé que vous rencontrez"]…?

(ENQUETEUR: LIRE LES REPONSES)

Diriez-vous …?

1   Toujours
2   Souvent
3   Parfois
4   Rarement ou jamais
5   (V) Pas concerné
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

[RANDOMIZE]

A1.   connaissent les informations importantes sur votre passé au niveau de la santé
A2.   passent assez de temps avec vous
A3.   …vous implique autant que vous le souhaitez dans les décisions concernant vos soins et traitements?
A4.   expliquent les choses d'une manière facilement compréhensible

(IHP 2013 Q1170 – response option 5 text modified)
(IHP 2016 Swiss-French question text and interviewer note modified)
BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)
(PN: please note that codes for "not applicable" and "Never see other doctors/place" have values of '5' and '6', respectively)

Q1170. [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,5,6,8,10,11), DISPLAY: A quelle fréquence votre médecin habituel ou un membre du cabinet vous aide à coordonner ou organiser des soins que vous recevez d'autres médecins ou à d'autres endroits?

[IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9), DISPLAY: How often does your GP or someone in your GP 's practice help you coordinate or arrange the care you receive from other doctors and places?]

(ENQ: Coordination peut signifier par exemple vous aider à obtenir des rendez-vous.)
(WEB) Coordination peut signifier par exemple vous aider à obtenir des rendez-vous.

(ENQ: Pensez au cabinet médical où vous allez le plus souvent.
(WEB) Pensez au cabinet médical où vous allez le plus souvent si vous vous rendez régulièrement dans plusieurs cabinets ou chez plusieurs médecins.

INTERVIEWER, SI NECESSAIRE: Pensez au cabinet médical auquel vous allez le plus souvent, si vous en avez plusieurs.

WEB NOTE*: Pensez au cabinet médical auquel vous allez le plus souvent, si vous en avez plusieurs.*

(ENQUETEUR: LIRE LES REPONSES)

1 Toujours
2 Souvent
3 Parfois
4 Rarement ou jamais
5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Ne vais jamais chez d'autres médecins/professionnels de santé ou n'ai pas besoin d'aide pour la coordination
8 (V) Ne sait pas
9 (V) Refus
X (WEB BLANK)

(IHP 2013 Q1190)
BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1190.   [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,5,6,8,10,11), DISPLAY: Comment jugez-vous globalement les soins médicaux que vous avez reçus durant les 12 derniers mois dans le cabinet ou la clinique de votre médecin habituel?]

[IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9), DISPLAY: Overall, how do you rate the medical care that you have received in the past 12 months from your GP's practice or clinic?]

(ENQUETEUR: LIRE LES REPONSES)

1   Excellents
2   Très bons
3   Bons
4   Passables
5   Mauvais
7   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'a pas eu de soins médicaux au cours de l'année
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(IHP 2013 Q1230 Modified - added interviewer prompt and "If Necessary")
(IHP 2016 Swiss-French question text modified)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1195.   Sans compter les éventuelles hospitalisations, combien de différents médecins avez-vous vu durant les 12 derniers mois?

(ENQ: Ne pas compter les séjours au service des urgences)
(WEB) Veuillez ne pas compter les séjours au service des urgences.

(ENQUETEUR: RELANCER POUR AVOIR UNE ESTIMATION SI NE SAIT PAS LE NOMBRE EXACT)
(WEB) Veuillez donner une estimation si vous ne connaissez pas le nombre exact.

(ENQ: Si demande s'il faut compter le médecin habituel, dire oui.)
(WEB) Veuillez également compter le médecin de famille.

_____ [FOURCHETTE 0-96]
97   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Plus d'un médecin mais ne connais pas le nombre exact
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

SECTION 1200: USE OF SPECIALISTS

(IHP 2014 Q1020; IHP 2013 Q1210– MODIFIED for Netherlands: updated interviewer note replacing mental health care with neurology since mental healthcare is primary care and these are not medical specialists.)
(Sweden updated pipe in in 2015 to read "doctors in specialist health care")
(IHP 2016 Swiss-French question text modified)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1210.   Avez-vous consulté ou eu besoin de consulter un spécialiste [**IF AUS, NZ, UK, GER, (Q600=1,3,4,6), ADD** "(or consultants)"**]** au cours des deux dernières années?

Par «spécialiste», nous entendons les médecins qui se spécialisent dans un domaine des soins de santé comme la chirurgie, la cardiologie, une allergie ou la santé mentale.

    1   Oui
    2   Non
    8   (V) Ne sait pas
    9   (V) Refus
    X   (WEB BLANK)

(IHP 2013 Q1220 added interviewer prompt)
(Sweden updated pipe in in 2015 to read "doctor in specialist health care")
(IHP 2016 Swiss-French question text modified)
 (derived 'days' variable added to SPSS for all countries)
(P.N: In the SPSS this should be split up into 5 variables: Q1220, Q1222, Q1223, Q1224, Q1225)
BASE: SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q1210=1)
(PN – codes 97 and 5 should NOT be set-up as multiple choice)

Q1220. Après que l'on vous ait recommandé ou que vous ayez décidé de consulter un spécialiste, combien de jours, de semaines ou de mois avez-vous dû attendre pour avoir un rendez-vous?

(ENQUETEUR: Si le répondant a été orienté vers ou a eu besoin de voir plus d'un spécialiste, demander pour la dernière fois.)

(WEB) Si vous avez été orienté(e) vers plusieurs spécialistes, veuillez penser à la dernière fois.

(ENQUETEUR: RELANCER POUR AVOIR UNE ESTIMATION SI NE SAIT PAS LE NOMBRE EXCACT)

(WEB) Veuillez donner une estimation si vous ne le savez pas exactement.

(SELECTIONNER TOUT CE QUI S'APPLIQUE)

1   Jours __ [FOURCHETTE 1-20] --   **PN- Q1222 in SPSS**
2   Semaines __ [FOURCHETTE 1-10] --   **PN- Q1223 in SPSS**
3   Mois __ [FOURCHETTE 1-11] --**PN- Q1224 in SPSS**
4   Ans __ [FOURCHETTE: 1-8] - **PN- Q1225 in SPSS**
5   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) n'a jamais essayé d'obtenir un rendez-vous
97   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Aucune période d'attente
98   (V) Ne sait pas
99   (V) Refus
 X   (WEB BLANK)

(IHP 2013 Q1226)
(Sweden updated pipe in in 2015 to read "doctor in specialist health care")
(IHP 2016 Swiss-French items A1 and A2 text modified)
WEB ONLY - [PN: MAKE A GRID]
BASE: SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1210=1 & Q1135=1,2)

Q1226   Au cours des 2 dernières années, vous est-il arrivé les choses suivantes chez un spécialiste? **[IF AUS, NZ, UK, GER, (Q600=1,3,4,6)** ADD "(or consultant)"**]**?

1   Oui
2   Non
3   (V) N'a jamais été chez un spécialiste
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

A1.   Le spécialiste [**IF AUS, NZ, UK GER, (Q600=1,3,4,6) ADD** "(or consultant)"**]** n'avait pas de renseignements médicaux basique ou les résultats des tests de [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,5,6,8,10,11 & Q1135=1), DISPLAY: "votre médecin habituel", IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9 & Q1135=1), DISPLAY: "your GP"] [IF (Q1135=2), DISPLAY: "l'endroit habituel où vous allez pour un traitement médical"] concernant la raison de votre visite.

A2.   Après avoir vu le spécialiste, votre **[IF AUS, NZ, UK, GER, (Q600=1,3,4,6) ADD** "(or consultant)"**]**, your [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,5,6,8,10,11 & Q1135=1), DISPLAY: "médecin habituel" IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9 & Q1135=1), DISPLAY: "GP"] [IF (Q1135=2), DISPLAY: "médecin"] ne Semblait pas informé et au courant des dernières informations concernant les soins que vous aviez reçus du spécialiste. [IF AUS, NZ, UK, GER, (Q600=1,3,4,6) ADD "(or consultant)"]

(NEW)
BASE: FRANCE AND SAW OR NEEDED TO SEE SPECIALIST (Q600=8 AND Q1210=1)

FRA1. When you need care or treatment, how often does your specialist or medical staff you see [INSERT ITEM]?

Would you say it is...?

(INTERVIEWER: READ LIST)

1 Always
2 Often
3 Sometimes
4 Rarely or never
5 (DO NOT READ) Not applicable
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer

[RANDOMIZE]

A1. Know important information about your medical history
A2. Spend enough time with you
A3. Involve you as much as you want to be in decisions about your care and treatment
A4. Explain things in a way that is easy to understand

Q1230 MOVED BEFORE Q1210

SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER

(IHP 2013 Q1305)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1305.　Au cours des 2 dernières années, avez-vous eu besoin d'une opération <u>non-urgente</u> ou <u>prévisible</u>?

(ENQUETEUR: SI NECESSAIRE: Des opérations non-urgentes ou prévisibles sont des opérations pour des raisons qui ne mettent pas immédiatement en danger la survie, par exemple le remplacement d'une hanche ou une opération de la cataracte.)

(WEB NOTE: "*Note: Des opérations non-urgentes ou prévisibles sont des opérations pour des raisons qui ne mettent pas immédiatement en danger la survie, par exemple le remplacement d'une hanche ou une opération de la cataracte.*")

1　Oui
2　Non
8　(V) Ne sait pas
9　(V) Refus
X　(WEB BLANK)

(IHP 2013 Q1310 Modified – 1) added interviewer prompt 2) added response option "96")
(IHP 2016 Swiss-French question text modified)
(PN: derived 'days' variable added to SPSS for all countries)
<u>**BASE: NEEDED NON-EMERGENCY SURGERY IN PAST 2 YEARS (Q1305=1)**</u>

Q1310.   Après avoir apris que vous aviez besoin d'une opération, combien de jours, semaines ou mois avez-vous du attendre pour une opération non-urgente ou prévisible?

(ENQUETEUR: S'il y a eu plus d'une opération durant les 2 dernières années, demander pour la dernière opération.)

(WEB) Si vous avez eu plus de deux opérations durant les 2 dernières années, veuillez répondre en vous référant à la dernière opération que vous avez eue.

(ENQUETEUR: RELANCER POUR AVOIR UNE ESTIMATION SI NE SAIT PAS LE NOMBRE EXCACT)

(WEB) Veuillez donner une estimation si vous ne le savez pas exactement.

(RELANCER: SI TOUJOURS EN ATTENTE POUR L'ATTENTE, DEMANDER: Depuis combien de temps attendez-vous maintenant?)

(WEB) Si vous êtes toujours en attente pour l'opération, depuis combien de temps attendez-vous maintenant?

(CHOISIR TOUT CE QUI S'APPLIQUE)

1   Jours __ [FOURCHETTE 1-20]   **PN- Q1312 in SPSS**
2   Semaines __ [FOURCHETTE 1-10] **PN- Q1313 in SPSS**
3   Mois __ [FOURCHETTE 1-11] **PN- Q1314 in SPSS**
4   Ans __ [FOURCHETTE: 1-8]   **PN- Q1315 in SPSS**
96 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'ai jamais essayé d'obtenir un rendez-vous pour une opération non-urgente/prévisible
97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Aucune période d'attente
98 (V) Ne sait pas
99 (V) Refus
 X   (WEB BLANK)

(EHIS Introduction)
Les prochaines questions concernent les séjours hospitaliers. Veuillez ne pas compter les séjours au service des urgences.

(IHP 2013 Q1320 modified question text; EHIS HC1)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1320. Au cours des 2 dernières années, avez-vous passé au moins une nuit en tant que patient(e) dans un hôpital?

    1   Oui
    2   Non
    8   (V) Ne sait pas
    9   (V) Refus
    X   (WEB BLANK)

(NEW)
BASE: AUSTRALIA WHO HAVE BEEN HOSPITALIZED IN THE PAST 2 YEARS (Q600=1 AND Q99=1 AND Q1320=1)

Q1321. Was your most recent hospitalization in a public hospital?

    1   Yes
    2   No
    8   (DO NOT READ) Don't know
    9   (DO NOT READ) Decline to answer

(NEW, modified IHP2007 Q1225)
BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)

Q1322: En pensant à votre dernier séjour hospitalier, avez-vous été impliqué(e) autant que vous le souhaitiez dans les décisions concernant vos soins et traitements?

    (ENQ: si oui, lire les catégories)

    1   Oui, tout à fait
    2   Oui, en partie
    3   Non
    8   (V) Ne sait pas
    9   (V) Refus
    X   (WEB BLANK)

(NEW, HCAHPS Q5)
BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)

Q1323**.** Durant ce séjour à l'hôpital, combien de fois **les médecins** vous ont-ils traité(e) avec courtoisie et respect?

(READ LIST)

1 Jamais
2 Parfois
3 Souvent
4 Toujours
8 (V) Ne sait pas
9 (V) Refus
X (WEB BLANK)

(NEW, HCAHPS Q1)
BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)

Q1324**:** Durant ce séjour à l'hôpital, combien de fois **le personnel infirmier** vous a-t-il traité(e) avec courtoisie et respect?

(ENQ: LIRE LES POSSIBILITÉS)

1 Jamais
2 Parfois
3 Souvent
4 Toujours
8 (V) Ne sait pas
9 (V) Refus
X (WEB BLANK)

(IHP 2013 Q1330)
(IHP 2016 Swiss-French code 3 text modified)
BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)

Q1330. Lors de votre sortie d'hôpital, est-ce que quelqu'un vous a expliqué les raisons de prendre chacun de vos médicaments?

1 Oui
2 Non
3 (V) Ne devais pas prendre de médicaments
8 (V) Ne sait pas
9 (V) Refus
X (WEB BLANK)

(IHP 2013 Q1335)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)

Q1335.   Lorsque vous avez quitté l'hôpital, est ce que l'hôpital a pris des arrangements ou c'est assuré que vous aviez des soins de suivi avec un médecin ou un autre professionnel de santé?

   1   Oui
   2   Non
   3   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Ne s'applique pas - n'a pas eu besoin de soins de suivi
   8   (V) Ne sait pas
   9   (V) Refus
   X   (WEB BLANK)

(IHP 2013 Q1340)
(IHP 2016 Swiss-French question text modified)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)

Q1340.   Lors de votre sortie d'hôpital, avez-vous reçu des informations écrites sur quoi faire dès votre retour à domicile et quels symptômes vous deviez surveiller?

   1   Oui
   2   Non
   8   (V) Ne sait pas
   9   (V) Refus
   X   (WEB BLANK)

(NEW)

BASE: FRANCE AND HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q600=8 AND Q1320=1)

FRA2.   When you left the hospital, were you provided with your medical file?

   1   Yes
   2   No
   3   (DO NOT READ) I did not request it
   8   (DO NOT READ) Not sure
   9   (DO NOT READ) Decline to answer

(IHP 2013 Q1345)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1320=1 AND Q1135=1,2)

Q1345   Lors de votre sortie d'hôpital, les médecins ou le personnel de l'endroit où vous recevez généralement les soins médicaux ont-ils semblé informés et au courant des dernières informations concernant les soins que vous aviez reçu à l'hôpital?

1   Oui
2   Non
3   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'a pas vu un/son médecin après la sortie d'hôpital
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(IHP 2013 Q1350)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1350.   [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,3,6,7,8,9,11) DISPLAY: "Combien de fois avez-vous utilisé un service d'urgence hospitalier pour vos propres soins médicaux dans les 2 dernières années?" IF UK (Q600=4), DISPLAY: "How many times have you used a hospital Accident and Emergency (A and E) Department for your own medical care in the past 2 years?"; IF US, SWE (Q600=5,10), DISPLAY: "How many times have you used a hospital emergency room for your own medical care in the past 2 years?"]

_____ [FOURCHETTE 0-96]
97   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Plus d'une fois mais ne sais pas le nombre exact
98   (V) Ne sait pas
99   (V) Refus
X   (WEB BLANK)

(IHP 2013 Q1360)

BASE: HAS REG PLACE AND HAS USED ER IN PAST 2 YEARS (Q1135=1,2 & Q1350=1-97)

Q1360.   La dernière fois que vous vous êtes rendu aux urgences d'un hôpital, était-ce pour un problème de santé dont vous pensiez qu'il aurait pu être traité par les médecins ou le personnel de l'endroit où vous recevez habituellement les soins médicaux s'ils avaient été disponibles?

1   Oui
2   Non
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(IHP 2013 Q1355)
BASE: HAS USED ER IN PAST 2 YEARS (Q1350=1-97)

Q1361.   [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,3,6,7,8, 9,11) DISPLAY: "La dernière fois que vous vous êtes rendu aux urgences d'un hôpital, combien de temps avez-vous du attendre avant d'être traité?"

IF UK (Q600=4), DISPLAY: "The last time you went to the hospital Accident and Emergency Department (A and E), how long did you wait before being treated?"

IF US, SWE (Q600=5,10), DISPLAY: "The last time you went to the hospital emergency room, how long did you wait before being treated?"]

(ENQUETEUR: NE PAS LIRE LES REPONSES)
(ENQUETEUR: RELANCER POUR OBTENIR UNE ESTIMATION SI PAS SUR.)

(WEB) Veuillez donner une estimation si vous ne le savez pas exactement.

01   Moins de 30 minutes
02   30 minutes à moins d'une heure
03   1 heure à moins de 2 heures
04   2 heures à moins de 3 heures
05   3 heures à moins de 4 heures
06   4 heures à moins de 5 heures
07   5 heures à moins de 8 heures
08   8 heures ou plus

(WEB) __ minutes [FOURCHETTE 0-59]
__ heures [FOURCHETTE 0-24]
Recoding according to PHONE

09   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Jamais traité/Parti sans être traité
98   (V) Ne sait pas
99   (V) Refus
X   (WEB BLANK)

(IHP 2013 Q1385)
BASE: ALL QUALIFIED CANADA RESPONDENTS (Q99=1 AND Q600=2) AND HAS REG PLACE/DOCTOR AND HAS USED ER IN PAST 2 YEARS AND WAS TREATED (Q1135=1,2 AND Q1350=1-97 AND Q1361=1–8, 98, 99)

Q1385.   After your visit in the hospital emergency department did the doctors or staff at the place where you usually get medical care seem informed and up-to-date about the care you had received in the hospital emergency department?

1   Yes
2   No
3   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not see regular doctor after ER
8   (DO NOT READ) Not Sure
9   (DO NOT READ) Decline to Answer
X   (WEB BLANK)

SECTION 1400: HEALTH CARE COVERAGE

(IHP 2013 Q1405)
BASE: AUSTRALIA, CANADA, NEW ZEALAND & FRANCE (Q600=1, 2, 3, 8 AND Q99=1)

Q1405.   In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

1   Yes, have private insurance
2   No, do not have private insurance
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(NEW IHP 2016)
BASE: AUSTRALIA AND SAW SPECIALIST (Q600=1 AND Q1210=1)

Q1406.   Did you pay or use your private health insurance for your most recent specialist consultation?

1   Yes, I had to pay and/or use private health cover
2   No
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(New)
BASE: FRANCE RESPONDENTS WHO ARE INSURED (Q600=8 AND Q1405=1 AND Q99=1)

Q1407.   Is your insurance through your or a family member's employer or did you take out insurance by yourself?

1   Through your employer or a family member's employer who generally co-finance the insurance with you
2   You or a family member take it out directly
3   You benefit from the the social complementary insurance called "CMU complémentaire (CMU-C)"
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

60

Q1410 – France-only question - Removed per Partner feedback

(IHP 2013 Q1415 – response option 1 modified)
BASE: GERMANY (Q600=6 AND Q99=1)

Q1415.   What kind of health insurance do you have? (INTERVIEWER: READ LIST.)

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as <u>dental</u> <u>prostheses</u>.)

1   Social or statutory health insurance (zum Beispiel AOK, Barmer GEK, TK, BKK, IKK etc.) without any private insurance
2   Social or statutory insurance and also supplementary private insurance
3   Private comprehensive insurance
4   Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
5   No health insurance or other form of coverage in case of illness
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(IHP 2013 Q1420 interviewer note modified)
BASE: UNITED KINGDOM OR NORWAY (Q600=4, 9 AND Q99=1)

Q1420.   In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for prescription drugs. It does not include dental insurance, alone.)

1   Yes, have private insurance
2   No, do not have private insurance
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(IHP 2013 Q1425 – changes made to translation 12.22.15)
BASE: NETHERLANDS (Q600=7 AND Q99=1)

Q1425.   In addition to the "basic insurance," are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

1   Yes, have additional insurance package
2   No, do not have additional insurance package
3   No, do not have an insurance package at all
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(IHP 2013 Q1427 Modified - question text and amount)
BASE: NETHERLANDS (Q600=7 AND Q99=1)

Q1427.   What is the amount of voluntary annual excess that you pay yourself, on top of the mandatory deductible of EURO 385?

(INTERVIEWER: READ LIST, IF NECESSARY.)

1   €0
2   €100
3   €200
4   €300
5   €400
6   €500
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(IHP 2013 Q1430)
(IHP 2016 Swiss-French question text and codes 1 and 5 modified)
BASE: SWITZERLAND (Q600=11 AND Q99=1)

Q1430.　Quel modèle d'assurance-maladie avez-vous personnellement pour l'assurance de base obligatoire?

(ENQUÊTEUR: LIRE LES REPONSES.)

1　une assurance ordinaire ~~avec franchise~~
2　une assurance BONUS
3　une assurance en réseau de santé (HMO)
4　un modèle de médecin de famille
5　(PHONE) un modèle prévoyant une consultation médicale par téléphone au préalable/ avant chaque visite médicale, donc le modèle par téléphone
5　(WEB) un modèle prévoyant une consultation médicale par téléphone au préalable/ avant chaque visite médicale, (modèle par téléphone)
8　(V) Ne sait pas
9　(V) Refus
X　(WEB BLANK)

(IHP 2015 Q1433)
(IHP 2016 Swiss-French question text modified)
BASE: SWITZERLAND (Q600=11 AND Q99=1)

Q1433.　En plus de votre assurance de base obligatoire, avez-vous une couverture d'assurance complémentaire?

(ENQUÊTEUR : AU BESOIN SEULEMENT : « Cela inclut toute assurance-maladie privée pour des hôpitaux ou des médecins ou pour des prestations spécifiques telles que les médicaments sur ordonnance. »)

(WEB NOTE: "*Note: Cela inclut toute assurance-maladie privée pour des hôpitaux ou des médecins ou pour des prestations spécifiques telles que les médicaments sur ordonnance.*")

1　Oui
2　Non
8　(V) Pas certain(e)
9　(V) Préfère ne pas répondre
X　(WEB BLANK)

(IHP 2013 Q1435)
(IHP 2016 Swiss-French responses modified to make easier for interviewers to read)
BASE: SWITZERLAND (Q600=11 AND Q99=1)

Q1435. Quelle est votre franchise annuelle, c'est-à-dire le montant que vous devez payer de toute façon vous-même?

(ENQUETEUR: LIRE LES REPONSES.)

1   300 francs suisses
2   500
3   1000
4   1500
5   2000 (CATI) ou …
6   2500 (CATI) francs
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(IHP 2013 Q1437)
(IHP 2016 Swiss-French question text modified)
BASE: SWITZERLAND (Q600=11 AND Q99=1)

Q1437. Au cours des 3 dernières années, est-il arrivé que vos factures médicales dépassent la franchise annuelle que vous devez payer vous-même? Autrement dit votre assurance maladie a-t-elle dû prendre des frais en charge? Vous pouvez me dire...

(ENQ: uniquement les factures que paye l'assurance maladie de base obligatoire)
(WEB) Il ne s'agit que des factures que paye l'assurance maladie de base obligatoire.

(ENQUETEUR: LIRE LES REPONSES.)

1   Jamais
2   Une fois
3   2 fois ou plus
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(New - Gallup question)
BASE: UNITED STATES (Q600=5)

Q1440.   Do you currently have health insurance coverage?

1   Yes
2   No
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer

(IHP 2013 Q1450 Modified – base updated)
BASE: US AND INSURED ((Q600=5 AND (Q1440=1) AND Q99=1))

Q1450.   In the past year, was there ever a time when you did NOT have any health insurance?

1   Yes
2   No
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

US-ONLY Q1453 Deleted

(IHP 2013 Q1455 – no longer asked in AUS or US)
BASE: GER, NETH, SWIZ (Q600=6,7,11 AND Q99=1)

Q1455.   [IF NETH, SWITZ (Q600=7,11), DISPLAY: "Au cours des 3 dernières années, combien de fois avez-vous changé d'assureur pour l'assurance maladie de base obligatoire?" IF GER (Q600=6), DISPLAY: "In the past 3 years, how many times have you changed sickness funds?"]

1   Jamais
2   Une fois
3   2 fois ou plus
4   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) n'a pas été assuré durant les 3dernières années
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(IHP 2013 Q1460 – Modified – new interviewer note)
BASE: SWEDEN (Q600=10 AND Q99=1)
>Q1460.   Do you have a private health care insurance either paid by yourself, your Household,
>by your employer or by a union?
>
>(INTERVIEWER: Do not include dental insurance, alone.)
>
>1   Yes
>2   No
>8   (DO NOT READ) Not sure
>9   (DO NOT READ) Decline to answer
> X   (WEB BLANK)

SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS
(IHP 2013 Q1505 text modified for AUS, CAN, UK)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1505.   [IF NZ, GER, NETH, FR, SWE (Q600=3, 6, 7, 8, 10), DISPLAY: "In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were <u>not</u> covered by public or private insurance?"]

[IF AUS, CAN (Q600=1, 2), DISPLAY: "In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were <u>not</u> covered by Medicare or private insurance?"]

[IF US (Q600=5), DISPLAY: "In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were <u>not</u> covered by insurance?"]

[IF NOR (Q600=9) DISPLAY: "In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were <u>not</u> covered by the National Health Service (NHS) or private insurance?"

[IF UK (Q600=4) DISPLAY: "In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were <u>not</u> covered by the National Health Service (NHS) or private insurance?"

[IF SWITZ (Q600=11), DISPLAY: "Au cours des 12 derniers mois, combien avez-vous ainsi que votre famille, dépensé pour des traitements ou des services médicaux qui ne sont pas couverts par votre assurance de base obligatoire ou une assurance complémentaire?"]

READ TO ALL – Cela comprend ce que vous avez payé pour les médicaments sur ordonnance, les soins médicaux et dentaires, mais ne comprend pas les primes. **ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=4 AND Q1420=2,) DO NOT SHOW ",but does not include premiums")**

(NOTE À L'INTERVIEWEUR: SI NÉCESSAIRE: merci de ne compter que le montant dépensé par vous-même et tous les membres de la famille dans cette maison. Ne comptez pas le montant dépensé par les membres de la famille dans d'autres ménages.)

(WEB NOTE: ONLY IF NEEDED: *merci de ne compter que le montant dépensé par vous-même et tous les membres de la famille dans cette maison. Ne comptez pas le montant dépensé par les membres de la famille dans d'autres ménages."*)

(ENTRER uniquement unités entières de monnaie. ENTRER "999998" SI "NE SAIT PAS",. "999999" SI "refuse de répondre".)

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---------------    (FOURCHETTE  0 – 999997)
999998    (V) Ne sait pas
999999    (V) Refus
X              (WEB BLANK)
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(IHP 2013 Q1510 Modified – question text updated)
BASE: NOT SURE OR DECLINE TO ANSWER (Q1505=999998, 999999)

Q1510. Si vous ne vous souvenez pas exactement du montant que vous et votre famille avez dépensé pour les traitements ou les services médicaux, veuillez donner l'estimation la plus proche.

(ENQ: cela comprend aussi les dépenses pour les médicaments sur ordonnance, les soins médicaux et dentaires, mais ne comprend pas les primes.)

(WEB) Cela comprend aussi les dépenses pour les médicaments sur ordonnance, les soins médicaux et dentaires, mais ne comprend pas les primes.

Était-ce… ?

[PN: IF AUS, CAN, US (Q600=1,2,5), DISPLAY 1-5,98,99; FR, GER, NETH (Q600=8,6,7), DISPLAY 6-10,98,99; NZ (Q600=3), DISPLAY 11-15,98,99; NOR (Q600=9), DISPLAY 16-20,98,99; SWE (Q600=10), DISPLAY 21-25,98,99; SWITZ (Q600=11), DISPLAY 26-30,98,99; UK (Q600=4), DISPLAY 31-35,98,99]

(LIRE LA LISTE)

01 Less than $100
02 $100 to less than $500
03 $500 to less than $1,000
04 $1,000 to less than $2,000
05 $2,000 or more
06 Less than €90
07 €90 to less than €450
08 €450 to less than €900
09 €900 to less than €1,800
10 €1,800 or more
11 Less than $150
12 $150 to less than $750
13 750 to less than $1,500
14 $1,500 to less than $3,000
15 $3,000 or more
16 Less than 825kr
17 825kr to less than 4,175kr
18 4,175kr to less than 8,350kr
19 8,350kr to less than 16,700kr
20 16,700kr or more

21   Less than 650kr
22   650kr to less than 3,250kr
23   3,250kr to less than 6,500kr
24   6,500kr to less than $13,000kr
25   13,000kr or more
26   moins de 100CHF
27   100CHF jusqu'à moins de 500CHF
28   500CHF jusqu'à moins de 1000CHF
29   1000CHF jusqu'à moins de 2,000CHF
30   2,000CHF ou plus
31   Less than £70
32   £70 to less than £350
33   £350 to less than £700
34   £700 to less than £1,400
35   £1,400 or more
98   (V) Ne sait pas
99   (V) Refus
X   (WEB BLANK)

(IHP 2013 Q1516 Modified – added interviewer note)
WEB ONLY - [PN: MAKE A GRID]
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)
P.N. Please show code '3' only for item A3 only

Q1516.   Au cours des 12 derniers mois, y'a-t-il eu des moments où…?

   PN ALL NON-SWITZERLAND Q600=1-10: (IF NECESSARY: INTERVIEWER: Do not include dental insurance alone.)

   PN ALL NON-SWITZERLAND Q600=1-10: (WEB NOTE): *"NOTE: Please do not include dental insurance alone"*)

1   Oui
2   Non
3   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) n'a pas d'assurance/ n'a pas eu d'assurance pour les 12 dernies mois
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

A1.   vous aviez de <u>sérieux</u> problèmes ou étiez incapables de payer vos factures médicales
A2.   vous avez passé beaucoup de temps avec des formalités ou des litiges liés à des factures médicales
A3.   votre assurance a refusé de payer votre traitement médical ou n'a pas payé autant que vous pensiez

SECTION 1600: PRESCRIPTION DRUG USE

(IHP 2013 Q1605)
(IHP 2016 Swiss-French question text modified for web)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1605.   Combien de <u>différents</u> médicaments sur ordonnance prenez-vous régulièrement et de façon continue?

(ENQUETEUR: SI REPONDANT DIT "aspirine, vitamines, compléments, etc," REPONDRE: "Veuillez uniquement les considérer si vous avez besoin d'une ordonnance pour obtenir ces médicaments.")
(WEB) Les médicaments, vitamines, compléments alimentaires, etc., que vous achetez sans ordonnance ne sont pas inclus ici.

(ENQUETEUR: "REGULIEREMENT ET DE FAÇON CONTINUE" CELA NE COMPREND PAS DES MEDICAMENTS QUE LE REPONDANT POURRAIT PRENDRE POUR DES PROBLEMES DE SANTE DE COURTE DUREE COMME UNE ALLERGIE, UNE INFECTION D'OREILLE, INFLAMMATION DE LA GORGE, ETC.)
(WEB) «Régulièrement et de façon continue» ne comprend pas les médicaments que vous pourriez prendre pour des problèmes de santé de courte durée comme une allergie, une infection d'oreille, inflammation de la gorge, etc.

(ENQUETEUR: RELANCER POUR OBTENIR UNE ESTIMATION SI NE CONNAIT PAS LE NOMBRE EXACT)
(WEB) Veuillez donner une estimation si vous ne connaissez pas le nombre exact.

_____ [FOURCHETTE 0-96]
97   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Plus d'une ordonnance médicale mais ne sais pas combien exactement
98   (V) Ne sait pas
99   (V) Refus
 X   (WEB BLANK)

(IHP 2013 Q1611 MODIFIED - Added nurse in IHP 2016 for all countries but France, items A2 and A3 base changed to France only)

WEB ONLY - [PN: MAKE A GRID]

BASE: TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1605=2-97)

Q1611.   Au cours des 12 derniers mois, est ce qu'un médecin, une infirmière ou un pharmacien…?

    1   Oui
    2   Non
    8   (V) Ne sait pas
    9   (V) Refus
    X   (WEB BLANK)

A1.   à revu avec vous tous les médicaments que vous prenez
A2.   [FRANCE ONLY Q600=8] Explained the potential side effects of any medication that was prescribed
A3.   [FRANCE ONLY Q600=8] Given you a written list of all your prescribed medications

DELETED Q1655, Q1656, Q1660; Q1657 MOVED TO Q1120/A4

SECTION 1700: MEDICAL ERRORS

(IHP 2013 Q1705)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1705.   Au cours des 2 dernières années, vous est-il arrivé qu'un médecin, une infirmière, quelqu'un d'un hôpital ou un pharmacien vous ait donné le mauvais médicament ou une mauvaise dose?

    1   Oui
    2   Non
    8   (V) Ne sait pas
    9   (V) Refus
    X   (WEB BLANK)

(IHP 2013 Q1710)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1710   Au cours des 2 dernières années, vous est-il arrivé de penser qu'une erreur médicale a été commise dans votre traitement ou vos soins?

(ENQUETEUR: SI NECESSAIRE: Par erreur médicale nous voulons dire une erreur commise par un médecin, une infirmière, un hôpital ou un professionnel de la santé.)

(WEB NOTE: "*Note: Par erreur médicale nous voulons dire une erreur commise par un médecin, une infirmière, un hôpital ou un professionnel de la santé.*")

1   Oui
2   Non
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(New)

BASE: SWITZERLAND ONLY AND GIVEN WRONG MEDICATION OR YES TO MEDICAL MISTAKE (Q600=11 AND Q1705=1 OR Q1710=1)

Q1715.   Où cette erreur médicale s'est-elle produite? (PHONE) Etait-ce...

(IF NECESSARY: IF RESPONDENT HAS EXPERIENCED MORE THAN ONE MEDICAL ERROR, PLEASE SAY: "think about the most recent")

(WEB NOTE: "*Note: If you experienced more than one medical error, please think about most recent time.*")

(INTERVIEWER: READ LIST)

(CATI)
1   ... chez votre médecin habituel
2   ... dans un hôpital: aux urgences, lors d'une opération ou chez un spécialiste
3   ... les deux, chez votre médecin et à l'hôpital
4   ... lors d'un traitement médical à votre domicile ... ou ...
5   ... ailleurs?

(WEB)
1   Chez votre médecin habituel
2   Dans un hôpital: aux urgences, lors d'une opération ou chez un spécialiste
3   Les deux, chez votre médecin et à l'hôpital
4   Lors d'un traitement médical à votre domicile ... ou ...
5   Ailleurs?

8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(IHP 2013 Q1740 Modified base)
BASE:CAN, AND SWISS ONLY -GIVEN WRONG MEDICATION/DOSE (Q1705=1) OR MEDICAL MISTAKE WAS MADE (Q600=2, 11 AND Q1710=1)

Q1716. Est-ce que le médecin ou le professionnel de santé impliqué vous a dit qu'une erreur médicale a été faite dans votre traitement?

(**SI NECESSAIRE**: SI L'INTERLOCUTEUR A FAIT L'OBJET DE PLUSIEURS ERREURS MEDICALES , MERCI DE DIRE : « pensez à la plus récente »)

(WEB NOTE: "*S'il y a eu plusieurs erreurs médicales, veuillez penser à l'erreur la plus récente. »*)

1   Oui
2   Non
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

Q1717 Deleted 1/21/16

(IHP 2013 Q1720 Modified – two new interviewer notes)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1720. Au cours des 2 dernières années, avez-vous fait des tests de sang, des radios ou un autre test médical?

(ENQ: les radios dentaires ne sont pas incluses ici.)
(WEB) Les radios dentaires ne sont pas incluses ici.

(ENQ: les autres examens médicaux sont par exemple les IRM, les scanners, etc.)
(WEB) Les autres examens médicaux sont par exemple les IRM, les scanners, etc.

1   Oui
2   Non
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(IHP 2013 Q1731 Modified – response option "7" added)
WEB ONLY - [PN: MAKE A GRID]
BASE: HAS HAD MEDICAL TESTS IN PAST 2 YEARS (Q1720=1)

Q1731.   Au cours des 2 dernières années, avez-vous…?

     1   Oui
     2   Non
     7   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Pas concerné(e)
     8   (V) Ne sait pas
     9   (V) Refus
     X   (WEB BLANK)

[ROTATE]
A1.   vécu des retards pour être informé de résultats anormaux de tests
A2.   reçu des résultats faux pour un diagnostic ou un test de laboratoire

SECTION 1800: HEALTH STATUS AND CHRONIC ILLNESS CARE

Q905 MOVED TO BEFORE Q1900

Q1805 MOVED TO BEFORE Q1110 1/21/16

Q1808 MOVED TO AFTER Q1820 1/21/16

(IHP 2013 Q1811 Modified – 1) item A1 "Joint pain or" added, 2) item A2 updated, 3) item A8 deleted, 4) item A9 is NEW in 2016)
(IHP 2016 Swiss-French interviewer note and code 1 text modified)
WEB ONLY - [PN: MAKE A GRID]
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1811.   Est-ce qu'un médecin vous a déjà dit que vous avez [INSERT ITEM]]?

(ENQ: EGALEMENT CODIFIER DES CAS LIMITES, COMME P. EX. DE L'ASTHME LEGER)

(WEB) Comptez également tous les cas limites comme p. ex. de l'asthme léger.

1   Oui, a été dit
2   Non, n'a pas été dit
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

[RANDOMIZE]
A1.   des douleurs articulaires ou de l'arthrite
A2.   de l'asthme ou une maladie pulmonaire chronique comme de la bronchite chronique, emphysème ou bronchopneumopathie chronique obstructive (BPCO)
A3.   un cancer
A4.   une dépression, anxiété ou d'autres problèmes psychiques
A5.   du diabète
A6.   une maladie cardiaque, y compris crise cardiaque
A7.   Hypertension ou une haute pression sanguine
A9.   …que vous avez déjà eu un accident vasculaire cérébral?

(IHP 2013 Q1145 MODIFIED – IHP 2013 used to read "Aside from a doctor")
(IHP 2016 Swiss-French question text modified)
BASE: HAS ANY CHRONIC CONDITION AND HAS REG PLACE/DOCTOR AND (Q1135=1,2 AND ANY Q1811A1-Q1811A9=1)

Q1815.   Hormis votre médecin habituel, y a-t-il une infirmière ou un autre professionnel de santé qui est régulièrement impliqué dans vos soins médicaux – par exemple pour discuter des résultats d'examens ou des plans de traitements ou pour vous donner des conseils médicaux?

1   Oui
2   Non
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(IHP 2014 Q1420 Modified – item A2 is NEW, item A5 is NEW and for Sweden only)
(IHP 2016 Swiss-French item A4 and code 3 text modified)
WEB ONLY - [PN: MAKE A GRID]
BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION
(Q1811 A1-A9 =1 FOR ANY AND Q99=1)

Q1817.   Au cours de l'année dernière, lorque vous avez reçu des soins pour …[INSERT DISEASE], le professionnel de la santé …

[P.N -INSERT ONLY ONE CHRONIC CONDITION FROM Q1811 ACCORDING TO THE FOLLOWING HIERARCHY:
"le diabète"; if (Q1811A5 =1);
"l'hypertension" if (Q1811A7 = 1);
"la maladie cardiaque" if (Q1811A6=1);
"l'asthme ou le problème pulmonaire chronique tel que la bronchite chronique" if (Q1811A2=1);
"la dépression, l'anxiété, ou un autre problème de santé mentale" if (Q1811A4=1);
"le cancer" if (Q1811A3=1)
"les douleurs articulaires ou l'arthrite" if (Q1811A1=1)];
"l'accident vasculaire cérébral" if (Q1811A9=1)]…
(INSERT ITEM) ?

1   Oui
2   Non
3   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Ne traite plus ce problème de santé
8   (V) Pas certain(e)
9   (V) Refus
X   (WEB BLANK)

A1.   a-t-il parlé avec vous de vos priorités ou des principaux objectifs que vous souhaitiez atteindre en soignant ce problème de santé?
A2.   …a-t-il parlé avec vous des options de traitement et des éventuels effets secondaires?
A4.   …vous a-t-il donné des instructions écrites pour vous aider à gérer vos propres soins?

(IHP 2013 Q1819 Modified – 1) base updated, 2) added explanation for what is meant by control and manage health problems)

BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1) HAS ASTHMA, DIABETES, HEART DISEASE, OR HYPERTENSION (Q1811 'A5' OR 'A6' OR 'A7' OR 'A2' = 1)

Q1819.   Dans quelle mesure êtes vous confiant(e) quant au fait de pouvoir gérer vos problèmes de santé?

(ENQUETEUR: LIRE LES REPONSES)

Contrôler et gérer signifie que vous pouvez reconnaître les symptômes, empêcher une nouvelle survenue de la maladie ou surveiller votre état. (PHONE) Vous pouvez me dire...

1   Très confiant(e)
2   Confiant(e)
3   Pas très confiant(e)
4   Pas du tout confiant(e)
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(NEW)
BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1) HAS ASTHMA, DIABETES, HEART DISEASE, OR HYPERTENSION (Q1811 'A5' OR 'A6' OR 'A7' OR 'A2' = 1)

Q1820.   Pensez-vous que vous avez obtenu le soutien nécessaire de la part des professionnels de santé pour pouvoir mieux gérer vos problèmes de santé? (CATI) Vous pouvez me dire...

(ENQ: si oui, lire les catégories)

1   Oui, tout à fait
2   Oui, en partie
3   Non
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(IHP 2013 Q1808)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1821.   Votre état de santé vous empêche-t-il de travailler à temps plein ou vous limite-t-il dans vos travaux ménagers ou d'autres activités quotidiennes ?

    1   Oui
    2   Non
    8   (V) Ne sait pas
    9   (V) Préfère ne pas répondre
    X   (WEB BLANK)

Q1822 DELETED 1/21/16

SECTION 1850: BEHAVIORAL FACTORS AFFECTING HEALTH AND SOCIAL CONTEXT

Q1826 MOVED AFTER Q1865 AND RENUMBERED 1/21/16

Q1866 TO Q1868 MOVED TO AFTER Q1821 AND RENUMBERED TO MATCH IHP 2013 1/21/16

(IHP 2014 Q1483; IHP 2013 Q1825 Modified – question text and response options)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1825.   Est-ce que vous fumez des cigarettes ou consommez du tabac?

    1   Oui
    2   Non
    8   (V) Pas certain(e)
    9   (V) Préfère ne pas répondre
    X   (WEB BLANK)

(IHP 2013 Q1856 Modified – 1) item A3 base updated, 2) item A5 is NEW 'but was present in IHP 2014')

WEB ONLY - [PN: MAKE A GRID]
(PHONE ONLY PN: If CODE 7 is selected for first item, do not ask remaining items, GEN IN CODE 7 for remaining items)
BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2) ASK ITEM 'A3' ONLY OF SMOKERS (Q1825=1)

Q1856.   Au cours des 2 dernières années, avez vous parlé avec votre médecin ou d'autres personnes de l'équipe médicale de l'endroit où vous vous rendez d'habitude pour les soins …?

1	Oui
2	Non
7	(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'a pas consulté de médecin durant les 2 dernières années
8	(V) Ne sait pas
9	(V) Refus
X	(WEB BLANK)

[RANDOMIZE ORDER THAT QUESTIONS ARE ASKED]

A1.   … d'une alimentation saine et de nourriture saine
A2.   … d'exercices ou d'activités physiques
A3.   … des risques du tabagisme pour la santéet les moyens de cesser de fumer
A4.   … de la consommation d'alcool
A5.   …de choses qui vous inquiètent ou vous stressent dans la vie

(IHP 2014 SWED10 Modified –base updated)
BASE: ALL SWEDEN RESPONDENTS (Q600=10) ANSWERING YES TO (Q1856_A1=1 'Diet' OR Q1856_A2=1 'Exercise' OR Q1856_A5=1'Stress').

Q1857.　Have any of these conversations contributed to you changing your habits

[IF RESPONDENT HAS ONLY ONE "YES" AT Q1867, DISPLAY "regarding" IF Q1867A1=1, DISPLAY: "your diet", IF Q1867A2=1, DISPLAY: "exercise", IF Q Q1867A3=1, DISPLAY: smoking"; IF Q Q1867A4=1, DISPLAY: your alcohol use; IF Q1867A6=1, DISPLAY: your substance or drug use]?

1　Yes
2　No
8　(V) Weiss nicht
9　(V) Antwort verweigert
X　(WEB BLANK)

(IHP 2013 Q1860)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1860.　Au cours des deux dernières années, avez-vous fait l'objet d'une détresse émotionnelle comme l'anxiété ou une grande tristesse que vous avez trouvé difficile à gérer par vous-même?

1　Oui
2　Non
8　(V) Ne sait pas
9　(V) Refus
X　(WEB BLANK)

(IHP 2013 Q1865 Modified – 1) question text updated, 2) response option "3" added "or could not afford to see a professional" ", 4) response option "4" added for FRANCE only "No professional available near home or work"))
(IHP 2016 Swiss-French code 2 text modified)

BASE: HAD EMOTIONAL DISTRESS (Q1860=1)

Q1865.   Quand vous vous sentiez ainsi, aviez-vous la possibilité d'obtenir une aide professionnelle? (PHONE) Vous pouvez me dire...

(ENQ: LIRE LES POSSIBILITÉS)

1   Oui
2   (PHONE) Non, vous ne vouliez pas d'aide professionnelle
2   (WEB) Non, je ne voulais pas d'aide professionnelle
3   (PHONE) Non, ce n'était pas possible ou vous n'aviez pas les moyens financiers pour obtenir une aide professionnelle
3   (WEB) Non, ce n'était pas possible ou je n'avais pas les moyens financiers pour obtenir une aide professionnelle.
4   [FRANCE ONLY (Q600=8)] (DO NOT READ) No professional available near home or work
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(New – Item A1 BRFSS, Module 15, item A2 HUD Customer Satisfaction Survey, item A3 BRFSS, Module 15)

(IHP 2016 Swiss-French question and item text modified)

WEB ONLY - [PN: MAKE A GRID]

BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)

Q1866.   (PHONE) Je vais vous poser maintenant quelques questions sur différents facteurs qui peuvent affecter la santé d'une personne. Au cours des 12 derniers mois, à quelle fréquence vous êtes-vous fait du souci…

(WEB) Les questions qui suivent portent sur différents facteurs qui peuvent affecter la santé d'une personne. Au cours des 12 derniers mois, à quelle fréquence vous êtes-vous fait du souci…

1   Toujours
2   Généralement
3   Parfois
4   Rarement ou
5   Jamais
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

[RANDOMIZE]

A1.   … concernant le fait d'avoir assez d'argent pour acheter des repas nutritifs?
A2.   … en raison de la criminalité ou des drogues dans votre voisinage?
A3.   … concernant le fait d'avoir assez d'argent pour payer votre loyer ou votre hypothèque?

Q1870 AND Q1871 DELETED 1/21/16

DELETED SECTION 1900: PREVENTIVE CARE SECTION
Deleted Q1920, Q1925, Q1930, Q1935, Q1938, Q1939, Q1940, Q1945

1900: OVERALL SYSTEM VIEWS AND OPINIONS

(PHONE) Parlons maintenant plus généralement du système de santé en Suisse.
(WEB) Les questions suivantes concernent plus généralement le système de santé en Suisse.

(NEW)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)
    Q1900.   Comment évaluez-vous tout à fait généralement la qualité des soins médicaux en Suisse? (PHONE) Vous pouvez me dire...

        1   Excellente
        2   Très bonne
        3   Bonne
        4   Passable
        5   Mauvaise
        8   (V) Ne sait pas
        9   (V) Refus
        X   (WEB BLANK)

(IHP 2013 Q905 – text modified to pipe in country name)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)
    Q1905.   Laquelle des phrases suivantes décrit le mieux votre opinion générale du système de santé en Suisse?

        (ENQUETEUR: LIRE LES REPONSES)

        1   Globalement, le système fonctionne assez bien et seulement des changements mineurs sont nécessaires pour qu'il fonctionne mieux.
        2   Il y a des bonnes choses dans notre système de santé mais il faut des changements fondamentaux pour qu'il fonctionne mieux.
        3   notre système de santé a tellement de défauts que nous devons le rebâtir entièrement.
        8   (V) Ne sait pas
        9   (V) Refus
        X   (WEB BLANK)

SECTION 2000: DEMOGRAPHICS

(PHONE) Il me reste à vous poser quelques questions.
(WEB) Merci de répondre encore à quelques questions.

(IHP 2013 Q2005)
BASE: ASKED OF CELL PHONE SAMPLE (Q99=1 AND Q650=2 AND Q600=1-10)]
ADDTIONALLY, IN SWTIZERLAND, ASKED OF ALL RESPNDENTS (Q99=1 AND Q600=11)
Q2005.   Vous y compris, combien d'adultes d'au moins 18 ans vivent dans votre ménage?

_____ [FOURCHETTE : 01-05]
6 adultes ou plus
98   (V) Ne sait pas
99   (V) Refus
X   (WEB BLANK)

Q2010 DELETED 1/21/16

(IHP 2014 Q2015)
BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]
Q2015.   What is the highest level of education you have completed to date?
          (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01   Postgraduate Degree Level
02   Graduate Diploma and Graduate Certificate Level
03   Bachelor Degree Level
04   Advanced Diploma and Diploma Level
05   Certificate Level
06   Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)
07   Junior Secondary Education (e.g., Year 10)
08   Primary Education
09   Pre-primary Education
10   Other Education
11   No Education
98   (DO NOT READ) Not sure
99   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(IHP 2013 Q2020 – response options modified)
BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]
> Q2020.   What is the highest level of education you have completed to date?
> (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

> 01   Less than high school graduation
> 02   High school graduate or equivalent
> 03   <u>Some</u> community college, technical, trade, or vocational college
> 04   College or university degree, or higher
> 98   (DO NOT READ) Not sure
> 99   (DO NOT READ) Decline to answer
> X   (WEB BLANK)

(IHP 2013 Q2025)
BASE: NEW ZEALAND (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]
> Q2025.   What is your highest level of education you have completed to date?
> (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

> 01   Intermediate education or lower (13yrs and under)
> 02   NCEA Level 1 - Year 11 (formally known as 5th form school certificate)
> 03   NCEA Level 2 - Year 12 (formally known as 6th form, higher school certificate)
> 04   NCEA Level 3 - Year 13 (formally known as university entrance, bursary level)
> 05   Attended university or technical college, but did not graduate
> 06   Technical/trade or other tertiary qualification
> 07   University degree or higher
> 08   (DO NOT READ) Other
> 98   (DO NOT READ) Not sure
> 99   (DO NOT READ) Decline to answer
> X   (WEB BLANK)

(IHP 2013 Q2030)
BASE: UK (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]
> Q2030.   What is the highest level of formal education you have completed to date?
> (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

> 01   No formal education
> 02   Primary education
> 03   Secondary education
> 04   Some post-secondary education or university, but no university degree
> 05   University degree or higher
> 98   (DO NOT READ) Not sure
> 99   (DO NOT READ) Decline to answer
> X   (WEB BLANK)

(IHP 2013 Q2035)

BASE: US (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2035.   What is the highest level of education you have completed to date?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

01   Less than high school graduate
02   High school graduate or equivalent (e.g., GED)
03   Completed some college, but no degree
04   Completed technical or community college (e.g., associates degree)
05   College or university degree or higher
98   (DO NOT READ) Not sure
99   (DO NOT READ) Decline to answer
 X   (WEB BLANK)

(IHP 2013 Q2040)

BASE: GERMANY (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2040.   What is the highest level of education you have completed to date?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

01   Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)
02   Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
03   Fachhochschulreife (i.e., high school)
04   Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
05   Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
06   Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
96   Other degree
98   (DO NOT READ) Not sure
99   (DO NOT READ) Decline to answer
 X   (WEB BLANK)

(IHP 2013 Q2045)
BASE: NETHERLANDS (Q600=7 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2045.   What is the highest level of education that you have *finished*?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

01   Primary school or no formal education
02   Lower vocational or technical training
03   General secondary school - lower levels
04   Vocational secondary school - lower levels
05   General secondary school - higher levels
06   Vocational or technical college or university bachelor degree
07   University masters degree or higher
98   (DO NOT READ) Not sure
99   (DO NOT READ) Decline to answer
 X   (WEB BLANK)

(IHP 2013 Q2050)
BASE: FRANCE (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2050.   What is the highest level of education you have completed to date?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01   Primary School
02   Secondary School with Brevet Diploma
03   Secondary, technical or vocational school with Baccalaureate or any equivalent
04   Some university without degree
05   Higher education (University or *Grandes Ecoles*) with Diploma
98   (DO NOT READ) Not sure
99   (DO NOT READ) Decline to answer
 X   (WEB BLANK)

(IHP 2013 Q2055)

BASE: NORWAY (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2055.   What is the highest level of education you have completed to date?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01   Primary school
02   High school or vocational school
03   University or college (1 to including 4 years)
04   University or college or more (more than 4 years, including research training)
98   (DO NOT READ) Not sure
99   (DO NOT READ) Decline to answer
 X   (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=10 AND Q99=1)

Q2059.   Where were you born?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

1   Sweden
2   Nordic countries (excluding Sweden)
3   Europe (excluding the Nordic countries)
4   Outside of Europe
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(IHP 2013 Q2060; IHP 2010 Q2080 – Modified from IHP 2013 and IHP 2010 at code 2 to read "Grundskola eller motsvarande" or "Compulsory school or equivalent". Additionally, two interviewer notes to guide interviewers on how to code Realskola and 2 year Gymanisum mentions were incorporated.)

BASE: SWEDEN (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2060.   What is the highest level of education you have completed to date?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

(INTERVIEWER NOTE: "REALSKOLA" SHOULD BE INCLUDED IN "CODE 2 - GRUNDSKOLA ELLER MOTSVARANDE".)

(INTERVIEWER NOTE: "2 YEAR GYMANISUM" SHOULD BE INCLUDED IN "CODE 3 - GYMNASIENIVÅ".)

01   No formal education
02   Compulsory school or equivalent
03   Upper secondary school (senior) high school
04   Post secondary school education, but no university degree
05   University degree
98   (DO NOT READ) Not sure

99   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(IHP 2013 Q2065)
(For IHP 2016 Switzerland updated response options to better reflect Swiss education)
BASE: SWITZERLAND (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]
Q2065.   Quel est le niveau de formation le plus élevé que vous avez atteint?

(ENQUETEUR: LIRE LES REPONSES JUSQU'A CE QU'UNE REPONSE EST CHOISIE.)

(1) 1	Pre-primary education	Pas achevé la scolarité obligatoire
(2) 2	Primary education	Achevé la scolarité obligatoire
(3) 3	Lower secondary education	1 année de formation (10e année scolaire, année d'enseignement ménager, préapprentissage, etc.)
(4) 4	(Upper) secondary education	2 années de formation professionnelle initiale: attestation fédérale de formation professionnelle (AFP), formation élémentaire
(5)		2 années d'école professionnelle à plein temps, école de commerce
(6)		Formation de 2-3 ans: école d'enseignement général (école de degré diplôme, école de culture générale)
(7)		3-4 années d'apprentissage (CFC)
(8)		3-4 années d'école professionnelle à plein temps, école des métiers, école supérieure de commerce
(9)		Ecole normale
(10)		Maturité gymnasiale
(11)		Maturité professionnelle ou spécialisée
(12) 5	Post-secondary non tertiary education	Formation professionnelle supérieure avec brevet fédéral/ diplôme/maîtrise fédérale

(13) 6	First stage of tertiary education (not leading directly to an advanced research qualification)	Ecole supérieure (ES)
(14)		Haute école spécialisée (HES)
(15)		Haute école pédagogique (HEP)
(16)		Université, EPF avec examen propédeutique, licence, Bachelor, Master
(17) 7	Second stage of tertiary education (leading to an advanced research qualification)	Doctorat à l'université, EPF

98   (V) Ne sait pas
99   (V) Refus
 X   (WEB BLANK)

(IHP 2013 Q2070 – modified amounts for CAN, GER, NETH, and SWITZ)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2070. Le revenu moyen d'un ménage pour une famille en Suisse se situe à environ 8'500 francs par mois (y compris 13ème salaire et d'autres revenus).

NOTE ENQUETEUR : SI NECESSAIRE : "C'est à dire, le revenu brut avant impôt et avant tout autres déductions"

En comparaison, le revenu de votre ménage est-il…?

(ENQUETEUR: LIRE LES REPONSES)

(WEB) Il s'agit du revenu brut avant impôt et toutes autres déductions.

[PN: IF AUS (Q600=1) ENTER "$69,000"; IF CAN (Q600=2) ENTER "$60,500"; IF NZ Q600=3) ENTER "$66,000"; IF UK (Q600=4) ENTER "£28,000"; IF US (Q600=5) ENTER "$50,000"; IF GER (Q600=6) ENTER "49,000 Euros"; NETH (Q600=7) ENTER "30,000 Euros"; IF FRANCE (Q600=8), ENTER "41,000 Euros"; IF NOR (Q600=9), ENTER "670,000 NOK"; IF SWE (Q600=10), ENTER "340,000 SEK"; IF SWITZ, (Q600=11), ENTER "CHF8500"].

1   beaucoup plus elevé que la moyenne
2   un peu plus elevé que la moyenne
3   dans la moyenne
4   un peu plus bas que la moyenne
5   beaucoup plus bas que la moyenne
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(IHP 2013 Q2075)
(For IHP 2016 Switzerland updated response options from CHF to Francs)
BASE: Q2070=1-5)

Q2075.   Je vous prie de dire stop lorsque j'arrive à la catégorie de revenu qui correspond à celui de votre ménage:

(ENQ: demander la meilleure estimation possible)

(ENQUETEUR: LIRE LES REPONSES)

[NOTE TO PROGRAMMERS: RESPONDENTS WHO ANSWER "MUCH/SOMEWHAT BELOW AVERAGE" TO Q2070 SHOULD ONLY BE ASKED THE FIRST THREE INCOME BRACKETS AT Q2075; RESPONDENTS WHO ANSWER "AVERAGE" SHOULD BE ASKED THE SECOND, THIRD, AND FOURTH INCOME BRACKETS; AND RESPONDENTS WHO ANSWER "MUCH/SOMEWHAT ABOVE AVERAGE" SHOULD BE ASKED THE THIRD, FOURTH, FIFTH AND SIXTH INCOME BRACKETS:

IF AUS (Q600=1) AND Q2070 = 4-5 DISPLAY CODES 1-3, DD, RR
IF AUS (Q600=1) AND Q2070 = 3 DISPLAY CODES 2-4, DD, RR
IF AUS (Q600=1) AND Q2070 = 1-2 DISPLAY CODES 3-6, DD, RR

IF CAN (Q600=2) AND Q2070 = 4-5 DISPLAY CODES 7-9, DD, RR
IF CAN (Q600=2) AND Q2070 = 3 DISPLAY CODES 8-10, DD, RR
IF CAN (Q600=2) AND Q2070 = 1-2 DISPLAY CODES 9-12, DD, RR

IF NZ (Q600=3) AND Q2070 = 4-5 DISPLAY CODES 13-15, DD, RR
IF NZ (Q600=3) AND Q2070 = 3 DISPLAY CODES 14-16, DD, RR
IF NZ (Q600=3) AND Q2070 = 1-2 DISPLAY CODES 15-17, DD, RR

IF UK (Q600=4) AND Q2070 = 4-5 DISPLAY CODES 18-20, DD, RR
IF UK (Q600=4) AND Q2070 = 3 DISPLAY CODES 19-21, DD, RR
IF UK (Q600=4) AND Q2070 = 1-2 DISPLAY CODES 20-23, DD, RR

IF US (Q600=5) AND Q2070 = 4-5 DISPLAY CODES 24-26, DD, RR
IF US (Q600=5) AND Q2070 = 3 DISPLAY CODES 25-27, DD, RR
IF US (Q600=5) AND Q2070 = 1-2 DISPLAY CODES 26-28, DD, RR

IF GER (Q600=6) AND Q2070 = 4-5 DISPLAY CODES 29-31, DD, RR
IF GER (Q600=6) AND Q2070 = 3 DISPLAY CODES 30-32, DD, RR
IF GER (Q600=6) AND Q2070 = 1-2 DISPLAY CODES 31-34, DD, RR

IF NETH (Q600=7) AND Q2070 = 4-5 DISPLAY CODES 35-37, DD, RR
IF NETH (Q600=7) AND Q2070 = 3 DISPLAY CODES 36-38, DD, RR
IF NETH (Q600=7) AND Q2070 = 1-2 DISPLAY CODES 37-40, DD, RR

IF FRANCE (Q600=8) AND Q2070 = 4-5 DISPLAY CODES 41-43, DD, RR

IF FRANCE (Q600=8) AND Q2070 = 3 DISPLAY CODES 42-44, DD, RR
IF FRANCE (Q600=8) AND Q2070 = 1-2 DISPLAY CODES 43-46, DD, RR

IF NOR (Q600=9) AND Q2070 = 4-5 DISPLAY CODES 47-49, DD, RR
IF NOR (Q600=9) AND Q2070 = 3 DISPLAY CODES 48-50, DD, RR
IF NOR (Q600=9) AND Q2070 = 1-2 DISPLAY CODES 49-52, DD, RR

IF SWE (Q600=10) AND Q2070 = 4-5 DISPLAY CODES 53-55, DD, RR
IF SWE (Q600=10) AND Q2070 = 3 DISPLAY CODES 54-56, DD, RR
IF SWE (Q600=10) AND Q2070 = 1-2 DISPLAY CODES 55-58, DD, RR]

IF SWIT (Q600=11) AND Q2070 = 4-5 DISPLAY CODES 59-61, DD, RR
IF SWIT (Q600=11) AND Q2070 = 3 DISPLAY CODES 60-62, DD, RR
IF SWIT (Q600=11) AND Q2070 = 1-2 DISPLAY CODES 61-64, DD, RR]

01   Less than $35,000
02   $35,000 to less than $62,000
03    $62,000 to less than $76,000
04   $76,000 to less than $105,000
05   $105,000 to less than $140,000
06   $140,000 or more

07   Less than $35,000
08   $35,000 to less than $63,000
09   $63,000 to less than $77,000
10   $77,000 to less than $105,000
11   $105,000 to less than $140,000
12   $140,000 or more

13   Less than $33,000
14   $33,000 to less than $66,000
15   $66,000 to less than $99,000
16   $99,000 to less than $132,000
17   $132,000 or more

18   Less than £14,000
19   £14,000 to less than £25,000
20   £25,000 to less than £31,000
21   £31,000 to less than £42,000
22   £42,000 to less than £56,000
23   £56,000 or more

24   Less than $25,000
25   $25,000 to less than $50,000
26   $50,000 to less than $70,000
27   $70,000 to less than $100,000

28 $100,000 or more

29 Less than €23,000
30 €23,000 to less than €41,000
31 €41,000 to less than €50,000
32 €50,000 to less than €68,000
33 €68,000 to less than €90,000
34 €90,000 or more

35 Less than €17,000
36 €17,000 to less than €31,000
37 €31,000 to less than €37,000
38 €37,000 to less than €51,000
39 €51,000 to less than €68,000
40 €68,000 or more

41 Less than €21,000
42 €21,000 to less than €37,000
43 €37,000 to less than €45,000
44 €45,000 to less than €62,000
45 €62,000 to less than €82,000
46 €82,000 or more

47 Less than 340,000 NOK
48 340,000 NOK to less than 600,000 NOK
49 600,000 NOK to less than 740,000 NOK
50 740,000 NOK to less than 1,000,000 NOK
51 1,000,000 NOK to less than 1,300,000 NOK
52 1,300,000 NOK or more

53 Less than 170,000 SEK
54 170,000 SEK to less than 300,000 SEK
55 300,000 SEK to less than 370,000 SEK
56 370,000 SEK to less than 510,000 SEK
57 510,000 SEK to less than 680,000 SEK
58 680,000 SEK or more

59 Moins de 4000 francs
60 4000 francs à moins de 7500 francs
61 7500 francs à moins de CHF 9500 francs
62 9500 francs à moins de 12000 francs
63 12500 francs à moins de CHF 17000 francs
64 17000 francs ou plus

98 (V) Ne sait pas
99 (V) Refus

X   (WEB BLANK)

(IHP 2013 Q2080 Modified – Not asked in Sweden but populated via Q2059)
(IHP 2016 Swiss-French question text modified)
BASE: ASKED OF NON-SWEDEN QUALIFIED RESPONDENTS (Q99=1 AND Q600=1-9,11)
(P.N.- FOR SWEDEN WILL BE AUTOPOPULATED FROM Q2059)

Q2080.   (PHONE) Pour conclure, j'aurais encore quelques brèves questions pour les statistiques.

Êtes-vous né en Suisse ou ailleurs?

[IF GER (Q600=6), DISPLAY: (INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)"]

1   Oui, né en Suisse
2   Non, pas né en Suisse
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(NEW)
BASE: NOT BORN IN AUSTRALIA (Q2080=2 AND Q600=1 AND Q99=1)

Q2084.   At what age did you enter AUSTRALIA?

[RANGE: 00-100]
98   (DO NOT READ) Don't Know
99   (DO NOT READ) Refused
X   (WEB BLANK)

Deleted Q2085-CAN ONLY QUESTION
(IHP 2013 Q2090)
BASE: CANADA – ALL QUALIFIED (Q600=2 AND Q99=1)

Q2090.   Were your parents born in Canada or somewhere else?

(READ LIST)

1   Yes, <u>both</u> parents were born in Canada
2   No, <u>both</u> parents were born in some other country
3   One parent was born in Canada and the other was born in some other country
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(IHP 2013 Q2100)
BASE: GERMANY (Q600=6 AND Q99=1)
    Q2100.   Were your parents born in Germany or somewhere else?

        (INTERVIEWER: READ LIST)

        [IF GER (Q600=6), DISPLAY: "(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)"]

      1   Yes, both parents were born in Germany
      2   No, both parents were born in some other country
      3   One parent was born in Germany and the other was born in some other country
      8   (DO NOT READ) Not sure
      9   (DO NOT READ) Decline to answer
      X   (WEB BLANK)

(IHP 2013 Q2105)
BASE: FRANCE (Q600=8 AND Q99=1)
    Q2105.   Were your parents born in France or somewhere else?

        (INTERVIEWER: READ LIST)

      1   Yes, both parents were born in France
      2   No, both parents were born in some other country
      3   One parent was born in France and the other was born in some other country
      8   (DO NOT READ) Not sure
      9   (DO NOT READ) Decline to answer
      X   (WEB BLANK)

(IHP 2013 Q2110)
BASE: NETHERLANDS (Q600=7 AND Q99=1)
    Q2110.   To which ethnic group do you belong?

        (INTERVIEWER: READ LIST)

      01   Autochthonic Dutch
      02   Moroccan
      03   Turkish
      04   Surinamese
      05   Netherlands Antilles and Aruba
      06   Other ethnic group
      98   (DO NOT READ) Not sure
      99   (DO NOT READ) Decline to answer
      X   (WEB BLANK)

(IHP 2013 Q2115)
BASE: SWITZERLAND (Q600=11 AND Q99=1)
Q2115.   Est-ce que vos parents sont nés en Suisse ou autre part ?

(INTERVIEWER: LIRE LISTE)

1   Oui, les deux parents sont nés en Suisse
2   Non, les deux parents sont nés dans un autre pays
3   Un parent est né en Suisse et l'autre est né dans un autre pays
8   (V) Ne sait pas
9   (V) Refus
X   (WEB BLANK)

(IHP 2013 Q2120)
BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]
Q2120.   Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN
FRENCH DISPLAY: "English"] well enough to conduct a conversation?

1   Yes
2   No
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(IHP 2013 Q2123)
BASE: NEW ZEALAND (Q600=3 AND Q99=1)
Q2123.   To which ethnic group or groups do you belong?

(INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

01   NZ European
02   Maori
03   Samoan
04   Cook Island Maori
05   Tongan
06   Niuean
07   Chinese
08   Indian
96   Other (such as Dutch, Japanese, Tokelauan)
98   (DO NOT READ) Not sure
99   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(IHP 2014 Q2128 MODIFIED - to read Torres rather than Torrest)
BASE: AUSTRALIA (Q600=1 AND Q99=1)
   Q2124.   Are you of Aboriginal origin, Torres Strait Islander origin, or both?
            (IF YES, ASK: Is that Aboriginal origin, Torres Strait Islander, or both?)

   1   Yes, Aboriginal
   2   Yes, Torres Strait Islander
   3   Yes, both Aboriginal and Torres Strait Islander
   4   No
   8   (DO NOT READ) Don't know
   9   (DO NOT READ) Decline to answer
   X   (WEB BLANK)

(IHP 2013 Q2125)
BASE: UNITED KINGDOM (Q600=4 AND Q99=1)
   Q2125.   To which of the following groups do you consider you belong?

            (INTERVIEWER: READ LIST)

   1   White
   2   Asian or Asian British
   3   Black or Black British
   4   Chinese
   5   Mixed Ethnic group, or
   6   Other
   8   (DO NOT READ) Don't know
   9   (DO NOT READ) Decline to answer
   X   (WEB BLANK)

Deleted Q2127- CANADA ONLY QUESTION

(IHP 2013 Q2130)
BASE: US (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]
   Q2130.   Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban,
            or some other Latin American background?

   1   Yes
   2   No
   8   (DO NOT READ) Don't know
   9   (DO NOT READ) Decline to answer
   X   (WEB BLANK)

(IHP 2013 Q2135)
BASE: US (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2135.   Do you consider yourself…?

(INTERVIEWER: READ LIST)

1   White
2   Black or African American
3   Asian or Pacific Islander
4   Native American or Alaskan native
5   Or some other race or multiple races
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

Q2150 – DELETED FOR SWEDEN ON 01/07/16 AS VARDANALYS CONFIRMED THEY PREFER ASKING ZIPCODE TO DERIIVE A VERSION OF THIS

(IHP 2013 Q2150)
BASE: UK OR NORWAY OR GERMANY (Q600=4, 6, 9 AND Q99=1)

Q2150.   Which of the following describes where you live?

(INTERVIEWER: READ LIST)

1   City/large town
2   Suburbs of a city/large town
3   Small town
4   Village or rural location
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(IHP 2013 Q2155)
BASE: GERMANY (Q600=6 AND Q99=1)

Q2155.   Do you speak a language other than German at home?

1   Yes
2   No
8   (DO NOT READ) Don't know
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(IHP 2013 Q2160)
BASE: FRANCE (Q600=8 AND Q99=1)

Q2160.   Do you speak a language other than French at home?

1   Yes
2   No
8   (DO NOT READ) Don't know
9   (DO NOT READ) Decline to answer
 X   (WEB BLANK)

(NEW)
BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED1. To what extent would you say it is important to be able to communicate electronically with the health care, (e.g. ask questions related to your health over email)?

(INTERVIEWER: READ LIST.)

1   Completely agree
2   Agree to some extent
3   Neither agree nor disagree
4   Disagree to some extent
5   Completely disagree
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(NEW)
BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED2. Are you aware that as a patient you have the right to limit who can access your medical records for your own care and treatment?

1   Yes
2   No
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(NEW)
BASE: SWEDEN (Q600=10 AND QSWED2=1 AND Q99=1)

QSWED3. And have you ever used this right?

(IF NECESSARY: That is your right to limit who can and cannot access you medical records for your own care and treatment.)

1   Yes
2   No
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(NEW)
BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED4. Provided that you don't make an active choice on how your medical records are handled, which of the following statements comes closest to expressing your overall view of how you prefer that information from your medical records are handled?

1   When I see a new doctor I want him/her to have access to my previous medical records.
2   When I see a new doctor I **do not** want him/her to have access to my previous medical records.
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(NEW)
BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED5. Information from your medical records can be of interest in other contexts than for your care and treatment, such as for research. What is your stand on making information about you available for such purposes?

1   Predominantly positive
2   Predominantly negative
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(NEW)
BASE: SWEDEN (Q600=10 AND Q99=1)
QSWED6. In the last twelve months, how many times have you visited a doctor's group, health center or clinic within primary care?

[PN: ALLOW RESPONDENT TO ENTER 0-96]
97   Not applicable
98   (DO NOT READ) Not sure
99   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(NEW)
BASE: SWEDEN [Q600=10 AND (QSWED6=98 or QSWED6=99) AND Q99=1]
QSWED6a.   Would you say (READ LIST)?

(IF NECESSARY: In the last twelve months, about how many times have you visited a doctor's group, health center or clinic within primary care?)

1   One to two times
2   Three to four times
3   Five to six times
4   Seven to eight times
5   Nine to ten times
6   More than ten times
7   Or never
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(NEW)
BASE: SWEDEN (Q600=10 AND Q99=1)
QSWED7. Again, if you think about the health care you have received in the last twelve months, about how many times have you visited a specialist health-care facility such as a hospital? Please do not include the hospital emergency room.

[PN: ALLOW RESPONDENT TO ENTER 0-96]
97   Not applicable
98   (DO NOT READ) Not sure
99   (DO NOT READ) Decline to answer
X   (WEB BLANK)

(NEW)

BASE: SWEDEN [Q600=10 AND (QSWED7=98 or QSWED7=99) AND Q99=1]

QSWED7a.   Would you say (READ LIST)?

(IF NECESSARY: In the past twelve months, about how many times have you visited a specialist health-care facility such as a hospital, not including the hospital emergency room?)

1   One to two times
2   Three to four times
3   Five to six times
4   Seven to eight times
5   Nine to ten times
6   More than ten times
7   Or never
8   (DO NOT READ) Not sure
9   (DO NOT READ) Decline

(NEW)

BASE: SWITZERLAND (Q600=11 AND Q99=1) AND SAID YES TO SKIPPING CARE BECAUSE OF COST (Q1120_A1=1)

QSWI1a.   Vous avez indiqué tout à l'heure que vous avez eu un problème médical au cours des 12 derniers mois mais n'étiez pas chez le médecin pour des raisons de coûts.

Est-ce que ce problème médical s'est aggravé, est resté pareil ou s'est amélioré depuis?

(ENQ: SI LE RÉPONDANT N'EST PAS ALLÉ PLUSIEURS FOIS CHEZ LE MÉDECIN, DIRE: "Pensez à la dernière fois où vous avez eu un problème médical et n'êtes pas allé chez le médecin")

(IWEB NOTE: "*Si c'était le cas plusieurs fois, pensez à la dernière fois où vous avez eu un problème médical et n'êtes pas allé(e) chez le médecin..*")

1   S'est aggravé
2   Est resté pareil
3   S'est amélioré
8   (DO NOT READ) Ne sait pas
9   (DO NOT READ) Refus
X   (WEB BLANK)

(NEW)

BASE: SWITZERLAND (Q600=11 AND Q99=1) and medical problem has gotten worse or stayed the same or gotten better (QSW1a=1,2,3)

QSWI1b. Vous avez dit que ce problème [Antwort aus QSWI1a]. Etes-vous allé chez le médecin pour ce problème ou avez-vous encore l'intention d'y aller?

(WEB) Vous avez indiqué que ce problème [Antwort aus QSWI1a]. Etes-vous allé(e) chez le médecin pour ce problème ou avez-vous encore l'intention d'y aller?

(PHONE)
1   Oui, est allé chez le médecin pour ce problème (va peut-être y retourner)
2   Oui, prévoit d'aller chez le médecin pour ce problème
3   Non, n'est pas allé chez le médecin et n'a pas l'intention d'y aller
4   (PHONE: DO NOT READ) N'a toujours pas les moyens d'aller chez le médecin pour ce problème

(WEB)
1   Je suis allé(e) chez le médecin pour ce problème (et vais peut-être y retourner)
2   Je prévois d'aller chez le médecin pour ce problème
3   Je ne suis pas allé(e) chez le médecin et n'ai pas l'intention d'y aller
4   (SHOW IN WEB PROGRAM) Je n'ai pas les moyens d'aller chez le médecin pour ce problème d'aller chez le médecin pour ce problème

8   (DO NOT READ) Ne sait pas
9   (DO NOT READ) Refus
X   (WEB BLANK)

(NEW)

BASE: ALL SWITZERLAND RESPONDENTS (Q600=11 AND Q99=1)

QSWI2. En pensant à l'ensemble des soins médicaux que vous avez reçus au cours des 12 derniers mois, diriez-vous que vous avez reçu...

1   trop peu de soins médicaux
2   la quantité de soins appropriée ou
3   trop de soins médicaux
7   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'ai pas eu besoin de soins Médicaux
8   (DO NOT READ) Ne sait pas
9   (DO NOT READ) Refus
X   (WEB BLANK)

(IHP 2013 LL1 – Adapted for web respondents in Switzerland in IHP 2016)
BASE: NON-SWITZERLAND AND LANDLINE SAMPLE (Q650=1 AND Q600=1-10/ Q500=1-8,10-11) OR SWITZERLAND ASK ALL (Q600=11/Q500=9)
P.N - USE "mobile" if NZ,UK,AUS (Q600=1,3,4); USE "cell" for all others (Q600=2,5-11)

LL1. (PHONE) Si vous pensez maintenant à l'utilisation de votre téléphone… Est-ce qu'une personne de votre ménage, vous inclus(e), possède un téléphone mobile qui fonctionne?

(WEB) Pensez maintenant à l'utilisation de votre téléphone. Est-ce qu'une personne de votre ménage, vous inclus(e), possède un téléphone mobile qui fonctionne?

1 Oui (PHONE), la PC ou une autre personne du ménage a un téléphone mobile
2 Non
8 (V) Ne sait pas
9 (V) Refus
X (WEB BLANK)

(New)
BASE: NON-SWITZERLAND AND CELLPHONE SAMPLE OR HH HAS A CELLPHONE (Q650=2 OR LL1=1 AND Q600=1-10/ Q500=1-8,10-11) OR SWITZERLAND AND HAS A CELLPHONE (Q600=11/Q500=9 AND QLL1=1)
(PN - Allow for ZERO)

C3. Combien de numéros de téléphone mobile différents utilisez-vous activement?

_____ numéros de téléphone mobile
99 (DO NOT READ) Ne sait pas/pas de réponse
X (WEB BLANK)

(IHP 2013 CP1 – Adapted for web respondents in Switzerland in IHP 2016)
BASE: NON-SWITZERLAND AND CELL SAMPLE (Q.650=2 AND Q600=1-10/ Q500=1-8,10-11) OR SWITZERLAND ASK ALL (Q600=11/Q500=9)
P.N - USE "mobile" if NZ,UK,AUS (Q600=1,3,4); USE "cell" for all others (Q600=2,5-11)

CP1. Y a-t-il dans votre logement au moins un téléphone qui fonctionne et qui ne soit pas un téléphone mobile?

1 oui, un téléphone fixe
2 Non, pas de téléphone fixe
8 (V) Ne sait pas
9 (V) Refus
X (WEB BLANK)

(New)

BASE: NON-SWITZERLAND AND LANDLINE SAMPLE OR HH HAS A LANDLINE PHONE (Q600=1-10/ Q500=1-8,10-11 AND (Q650=1 OR CP1=1))

C3a.   How many telephone numbers does your household have that I could have reached you on? Not extensions, but different telephone numbers, not counting (cell/mobile) phones?

_____ (ENTER # LANDLINE PHONE NUMBERS)
99   (DO NOT READ) Don't know/No answer
X   (WEB BLANK)

(New)

BASE: SWITZERLAND AND LANDLINE SAMPLE OR HH HAS A LANDLINE PHONE (Q600=11/Q500=9 AND Q650=1 OR CP1=1)

C3b.   Sur combien de numéros de téléphone fixe différents aurais-je pu vous joindre dans votre ménage?

(ENQ: UNIQUEMENT LES DIFFÉRENTS NUMÉROS DE TÉLÉPHONE FIXE, PAS LES NUMÉROS DE TÉLÉPHONE MOBILE.)

(WEB)   Ne comptez que les différents numéros de téléphone fixe, pas les numéros de téléphone mobile.

_____ numéros de téléphone fixe
99   (DO NOT READ) Ne sait pas/pas de réponse
X   (WEB BLANK)

(IHP 2013 D-Z1)

BASE: ALL QUALIFIED RESPONDENTS –UNITED STATES ONLY (Q99=1 AND Q600 = 5)

D-Z1. What is your zip code/postal code?

_____
99999   (DO NOT READ) Refused
X   (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)
INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code? (INSERT ZIP CODE)

1   Yes   (CONTINUE)
2   No   (RE-ASK D-Z1)

(IHP 2013 D-Z4)
BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND   (Q99=1 AND Q600 = 11)
(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)
　D-Z4. Quel est votre code postal?

　　　　　_____
　　　　9999 (V) Refus
　　　X   (WEB BLANK)

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE
ENTERED)**
ENQ: LA PC A-T-ELLE INDIQUÉ CE NUMÉRO POSTAL? (INSERT POSTAL CODE)

　　1   **oui**   **(CONTINUE)**
　　2   **Non**   **(RE-ASK D-Z4)**

　　　***QD-ZSW – DELETED ON 04/14/16 AS LINK CONFIRMED THEY DO NOT NEED THIS
　　　VARIABLE***

(IHP 2013 D-ZSWU)
**BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM SWITZERLAND WHO REFUSED TO
PROVIDE POSTAL CODE (Q600= 11 AND D-Z4=9999 AND Q650=2)**
　D-ZSWU. Définiriez-vous la région ou vous habitez comme étant :

Not asked / Postal code is being taken either from self-reporting (D-Z4.) or the registry.

　　　　(LIRE LA LISTE)

　　　1   principalement une zone urbaine
　　　2   une zone mi-urbaine, mi-rurale (intermédiaire)
　　　3   principalement une zone rurale
　　　8   (V) Ne sait pas
　　　9   (V) Refus
　　　X   (WEB BLANK)

(IHP 2013 D-ZF)
BASE: ALL RESPONDENTS - FRANCE ONLY (Q600=8)
(P.N - 5 digit postal code)
D-ZF. What is your postal code?

_____
99999   (V) Refused
 X   (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)
INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code? (INSERT POSTAL CODE)

1   Yes   (CONTINUE)
2   No   (RE-ASK D-ZF)

(NEW)
BASE: ALL QUALIFIED FRENCH RESPONDENTS WHO PROVIDED INVALID POSTAL CODE OR REFUSED TO PROVIDE A POSTAL CODE [Q600=8 and (QD-ZF='starting with 96, 98, and 99' or QD-ZF=99999)]
D-ZFR.   Which region do you live in?

(INTERVIEWER READ LIST)

1   Alsace, Champagne-Ardenne, Lorraine
2   Aquitaine Limousin Poitou-Charentes
3   Auvergne-Rhône-Alpes
4   Bourgogne, Franche-Comté
5   Bretagne
6   Centre, Val de Loire
7   Corse
8   Île-de-France
9   Languedoc-Roussillon, Midi-Pyrénées
10   Nord-Pas-de-Calais, Picardie
11   Normandie
12   Pays de la Loire
13   Provence-Alpes, Côte-d'Azur
99   (DO NOT READ) Refused
X   (WEB BLANK)

(IHP 2013 D-Z1a)

BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE (Q600= 5 AND Q650=2 AND D-Z1=99)

D-Z1a.   What state do you live in?

01   Alabama
02   Alaska
03   Arizona
04   Arkansas
05   California
06   Colorado
07   Connecticut
08   Delaware
09   District of Columbia
10   Florida
11   Georgia
12   Hawaii
13   Idaho
14   Illinois
15   Indiana
16   Iowa
17   Kansas
18   Kentucky
19   Louisiana
20   Maine
21   Maryland
22   Massachusetts
23   Michigan
24   Minnesota
25   Mississippi
26   Missouri
27   Montana
28   Nebraska
29   Nevada
30   New Hampshire
31   New Jersey
32   New Mexico
33   New York
34   North Carolina
35   North Dakota
36   Ohio
37   Oklahoma
38   Oregon
39   Pennsylvania
40   Rhode Island
41   South Carolina

42   South Dakota
43   Tennessee
44   Texas
45   Utah
46   Vermont
47   Virginia
48   Washington
49   West Virginia
50   Wisconsin
51   Wyoming
99   (DO NOT READ) Refused
 X   (WEB BLANK)

(IHP 2013 QDZ-NETH)
BASE: ALL CELL PHONE RESPONDENTS – NETHERLANDS ONLY (Q600=7 and Q650=2)
QDZ-NETH.   What province do you live in ?

98   Drenthe
99   Flevoland
100 Friesland
101 Gelderland
102 Groningen
103 Limburg
104 Noord-Brabant
105 Noord-Holland
106 Overijssel
107 Utrecht
108 Zeeland
109 Zuid-Holland
997 (V)   Other
999 (V)   Refused
 X   (WEB BLANK)

(IHP 2013 QDZ-NOR)
BASE: CELL PHONE RESPONDENTS – NORWAY ONLY (Q600=9 and Q650=2)
QDZ-NOR. What COUNTY do you live in ?

79   Østfold
80   Akershus
81   Oslo
82   Hedmark
83   Oppland
84   Buskerud
85   Vestfold
86   Telemark
87   Aust-Agder
88   Vest-Agder
89   Rogaland
90   Hordaland
91   Sogn og Fjordane
92   Møre og Romsdal
93   Sør-Trøndelag
94   Nord-Trøndelag
95   Nordland
96   Troms
97   Finnmark
98   (V)   Other
99   (V)   Refused
 X   (WEB BLANK)

(IHP 2013 D-UK)

BASE: UK (Q600=4 AND Q99=1)

D-UK. In which region are you living ?
(READ LIST IF NECESSARY)

26   North East
27   Yorks & Humber
28   East Midlands
29   Eastern
30   London
31   South East
32   South West
33   West Midlands
34   North West
35   Wales
36   Scotland
37   Northern Ireland
98   (DO NOT READ) Don't know
99   (DO NOT READ) Refused
 X   (WEB BLANK)

(IHP 2013 D-NZ)

BASE: NZ (Q600=3 and Q99=1)

D-NZ. In which region are you living ?
(READ LIST IF NECESSARY)

01   Northland
02   Auckland
03   Waikato
04   Bay of Plenty
05   Gisborne
06   Hawke's Bay
07   Taranaki
08   Manawatu-Wanganui
09   Wellington
10   Tasman
11   Nelson
12   Marlborough
13   West Coast
14   Canterbury
15   Otago
16   Southland
98   (DO NOT READ) Don't know
99   (DO NOT READ) Refused
 X   (WEB BLANK)

(IHP 2013 D-NZU)
BASE: NZ (Q600=3 and Q99=1)

    D-NZU.   Would you say your living area is … ?
             (READ LIST)

      1   A city
      2   Or a regional or rural area
    98   (DO NOT READ) Don't know
    99   (DO NOT READ) Refused
     X   (WEB BLANK)

(IHP 2013 QDZ-GER – removed code "997 – Other")
BASE:GERMANY ONLY (Q600=6)

    QDZ-GER. What region do you live in ?

    42   Schleswig-Holstein
    43   Hamburg
    44   Bremen
    45   Niedersachsen
    46   Nordrhein-Westfalen
    47   Rheinland-Pfalz
    48   Saarland
    49   Hessen
    50   Baden-Württemberg
    51   Bayern
    52   Berlin
    53   Mecklenburg-   Vorpommern
    54   Brandenburg
    55   Sachsen-Anhalt
    56   Thüringen
    57   Sachsen
   990 (V)   Refused
     X   (WEB BLANK)

QDZ-SWED – DELETED ON 01/07/16 AS VARDANALYS CONFIRMED THEY PREFER ASKING ZIPCODE TO DERIIVE THIS

(IHP 2013 INT1)

FOR INTERVIEWER (PN – ASKED IF US CELL PHONE SAMPLE ONLY (Q600=5 and Q650=2)):

INT1.   DO NOT READ. Did respondent request money for using their cell phone minutes?

1   Yes, requested money
2   No, did not request money – GO TO END OF INTERVIEW Q2165

(ASK CELL PHONE RESPONDENTS WHO REQUESTED FOR MONEY (INT1=1)):
We'd like to send you $5 for your time. Can I please have your full name and a mailing address where we can send the check?

INTERVIEWER NOTE: If R does not want to give full name, explain we only need it so we can send the $5 to them personally.

1   [ENTER FULL NAME] – INTERVIEWER: PLEASE VERIFY SPELLING
2   [ENTER MAILING ADDRESS]
3   [City]
4   [State]
5   CONFIRM ZIP from above
9   (VOL.) Respondent does not want the money
 X   (WEB BLANK)

(IHP 2013 Q2165)
(IHP 2016 Swiss-French text modified)
BASE: ALL RESPONDENTS

Q2165.   (PHONE) Nous sommes arrivés à la fin de l'interview. Merci beaucoup pour votre participation. Il peut arriver que nous devions vous rappeler brièvement pour une demande de précisions ou en cas d'incertitude. Mais cela n'arrive que rarement. Nous vous souhaitons encore une excellente soirée et vous remercions pour ces précieux renseignements.

(WEB) Nous vous souhaitons encore une excellente journée et vous remercions pour vos précieux renseignements.