



**2017 INTERNATIONAL HEALTH POLICY SURVEY OF OLDER ADULTS  
FINAL SWITZERLAND FRENCH VERSION**

**(P.N.- PLEASE PLACE TIMERS PER SECTION)**

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**SUBJECTS FOR QUESTIONNAIRE:**

SECTION 600: PRE-LOADED SAMPLE  
SECTION 700: SCREENER  
SECTION 800: ACCESS TO HEALTH CARE  
SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR & PRESCRIPTION USE  
SECTION 1000: COORDINATION OF CARE & EXPERIENCE WITH SPECIALISTS  
SECTION 1100: PRESCRIPTION MEDICATION USE  
SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND SURGERY  
SECTION 1400: ADLS & CARE ASSISTANCE & INFORMAL CAREGIVING  
SECTION 1415: CHRONIC ILLNESS  
SECTION 1480: HEALTH PROMOTION  
SECTION 1495: END OF LIFE CARE WISHES  
SECTION 1500: HEALTHCARE COVERAGE  
SECTION 1590: MATERIAL HARDSHIP  
SECTION 1600: OUT OF POCKET COSTS  
SECTION 2000: DEMOGRAPHICS

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**P.N.- IN THE DATASET, PLEASE CONVERT ALL 'D' RESPONSE VALUES TO CODE '8'; AND ALL 'R' RESPONSE VALUES TO CODE '9'. SIMILARLY, ALL "DD" CODE VALUES EQUAL "98" AND ALL 'RR' CODE VALUES EQUAL '99'. AND SO FORTH, 'DDD=998' 'RRR=999'.**

**FOR WEB ADAPTATION; RESPONDENTS SHOULD BE ALLOWED TO SKIP QUESTIONS. IF A RESPONDENT SKIPS A QUESTION CODE AS "X" WITH THE SAME NUMBER OF X'S AS COLUMN LOCATIONS (E.G., A VARIABLE WITH 2 VALUES WOULD HAVE XX FOR A SKIPPED QUESTION). THIS QUESTIONNAIRE HAS ALL WEB BLANK RESPONSES SHOWN. THE DATA LAYOUT DOES NOT HAVE X VALUES SHOWN.**



**SECTION 600: SAMPLE PRELOADS**

**[P.N. WHENEVER THE FOLLOWING LABEL IS USED “DATA/SAMPLE” IT MEANS THAT DATA-BASED INFO SHOULD BE USED FIRST. IF ‘DATA-BASED’ INFO IS UNAVAILABLE, THEN ‘SAMPLE-BASED’ INFO MAY BE EMPLOYED]**

*(IHP 2013 Q600)*

**BASE: ALL RESPONDENTS**

**Q500      COUNTRY CODE**

- 1    Australia
- 2    Canada
- 3    New Zealand
- 4    United Kingdom
- 5    United States
- 6    Germany
- 7    Netherlands
- 8    France
- 9    Norway
- 10   Sweden
- 11   Switzerland

*(IHP 2014 Q600)*

**BASE: ALL RESPONDENTS**

**Q600      COUNTRY CODE**

- 1    Australia
- 2    Canada
- 3    France
- 4    Germany
- 5    Netherlands
- 6    New Zealand
- 7    Norway
- 8    Sweden
- 9    Switzerland
- 10   United Kingdom
- 11   United States



*(IHP 2016 Q600a)*

**BASE: ALL RESPONDENTS**

Q600a. MODE OF COMPLETION  
(Mode the interview was completed on per respondent)

- 1 Web
- 3 Phone

*(IHP 2016 Q600b)*

**BASE: ALL SWISS RESPONDENTS (Q600=9)**

Q600b. PHONE IN REGISTRY PER SAMPLE

- 1 Yes
- 2 No

*(IHP 2014 Q601)*

**BASE: AUSTRALIA (Q.600=1)**

Q.601 NEW SOUTH WALES SAMPLE

- 1 New South Wales sample
- 2 Not New South Wales sample

*(IHP 2016 Q602)*

**BASE: AUSTRALIA (Q.600=1)**

Q.602 VICTORIA SAMPLE

- 1 Victoria (oversample)
- 2 Not Victoria sample (non-oversampled Victoria portion)

*(New)*

**BASE: AUSTRALIA (Q.600=1)**

Q.603 AUSTRALIA NATIONWIDE/NSW/VICTORIA SAMPLE

- 1 Australia nationwide sample
- 2 New South Wales sample
- 3 Victoria sample



*(IHP 2014 Q615, remove Sweden)*

**BASE: ALL RESPONDENTS – GERMANY, NORWAY, SWITZERLAND ONLY (Q600= 4, 7, 8, 9)**

**Q615. COMMUNITY TYPE**

**[P.N. - Code as '7' if data/sample info is unavailable for Germany, Norway, Switzerland - Code as 'Missing' if other country]**

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 7 Not Available For This Country/These Countries

*(New)*

**BASE: ALL RESPONDENTS – AUSTRALIA, FRANCE, GERMANY, NETHERLANDS, NEW ZEALAND, UK ONLY (Q600= 1,3,4,5,6,10)**

**Q615a. URBAN/RURAL**

**[P.N. - Code as '7' if data/sample info is unavailable for AUSTRALIA, FRANCE, GERMANY, NETHERLANDS, NEW ZEALAND, UK - Code as 'Missing' if other country]**

- 1 Predominantly urban
- 2 Intermediate
- 3 Predominantly rural
- 7 Not Available For This Country/These Countries



*(IHP 2016 Q617 modified codes)*

**BASE: ALL RESPONDENTS –SWEDEN ONLY (Q600=8)**

**Q617.** COMMUNITY TYPE (Derived via registry-based postal code)

**[P.N. Code as '97' if data/sample info is unavailable for Sweden Code as 'Missing' if other country]**

- 01 Large cities and municipalities near large cities
- 02 Medium-sized towns and municipalities near medium-sized towns
- 03 Smaller towns/urban areas and rural municipalities
- 97 Not Available for This Country/These Countries

*(IHP 2014 Q620)*

**BASE: ALL RESPONDENTS - CANADA (Q600=2)**

**Q620.** COMMUNITY SIZE

**[P.N. Code as '97' if sample info is unavailable for Canada Code as 'Missing' if other country]**

**[P.N. USE CODES 1-4 FOR CANADA]**

- 1 Under 5,000
- 2 5,000-99, 999
- 3 100,000-999, 999
- 4 1,000,000 and over
- 97 Not Available For This Country/These Countries



(IHP 2014 Q625)

**BASE: ALL RESPONDENTS - US ONLY (Q600=11)**

**Q625. AREA TYPE**

**[P.N. Code as '97' if data/sample info is unavailable for US Code as 'Missing' if other country]**

[P.N. USE CODES 4-6 FOR US]

- 4 Urban (MSC=1)
- 5 Suburban (MSC =2-4)
- 6 Rural (MSC=5)
- 97 Not Available For This Country/These Countries

**US ONLY (Q600=11) – METRO STATUS (variable name: METRO)**

<b>Code</b>	<b>Description of where the HHs reside</b>
1	In the Center City if an MSA
2	Outside the Center City of an MSA, but inside the county containing the Center City
3	Inside a Suburban County of the MSA
4	In an MSA that has NO Center City
5	Not in an MSA



*(IHP 2014 Q630 – France region codes modified)*

**BASE: ALL COUNTRIES**

**Q630. REGION -**

[USE **CODES 1-8 FOR AUSTRALIA**, CODES 9-21 FOR CANADA, **CODES 22-25 FOR NEW ZEALAND**, CODES 26-37 FOR UK, **CODES 38-41 FOR US**, CODES 42-57 FOR GERMANY, **CODES 58-78 FOR SWEDEN**, CODES 79-97 FOR NORWAY, **CODES 98-109 FOR THE NETHERLANDS**, CODES 110-122 FOR FRANCE, **CODES 132-157 FOR SWITZERLAND.**]

[P.N.- Please note that unlike IHP 2013, data for Switzerland IS included in IHP 2014 for this question)

[P.N.- Code as '997' if data/sample info is unavailable per country)

- 1 **NSW**
- 2 **VIC**
- 3 **QLD**
- 4 **WA**
- 5 **SA**
- 6 **TS**
- 7 **ACT**
- 8 **NT**
- 9 Newfoundland and Labrador
- 10 Prince Edward Island
- 11 Nova Scotia
- 12 New Brunswick
- 13 Quebec
- 14 Ontario
- 15 Manitoba
- 16 Saskatchewan
- 17 Alberta
- 18 British Columbia
- 19 Yukon Territory
- 20 Northwest Territories
- 21 Nunavut
- 22 **Auckland**
- 23 **North**
- 24 **Central**
- 25 **South**
- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands



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- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 38 Northeast**
- 39 South**
- 40 Midwest**
- 41 West**
- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 58 Stockholm**
- 59 Uppsala**
- 60 Södermanland**
- 61 Östergötland**
- 62 Jönköping**
- 63 Kronoberg**
- 64 Kalmar**
- 65 Gotland**
- 66 Blekinge**
- 67 Skåne**
- 68 Halland**
- 69 Västra Götaland**
- 70 Värmland**
- 71 Örebro**
- 72 Västmanland**
- 73 Dalarna**
- 74 Gävleborg**
- 75 Västernorrland**
- 76 Jämtland**
- 77 Västerbotten**
- 78 Norrbotten**
- 79 Østfold
- 80 Akershus





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- 81 Oslo
- 82 Hedmark
- 83 Oppland
- 84 Buskerud
- 85 Vestfold
- 86 Telemark
- 87 Aust-Agder
- 88 Vest-Agder
- 89 Rogaland
- 90 Hordaland
- 91 Sogn og Fjordane
- 92 Møre og Romsdal
- 93 Sør-Trøndelag
- 94 Nord-Trøndelag
- 95 Nordland
- 96 Troms
- 97 Finnmark
- 98 Drenthe**
- 99 Flevoland**
- 100 Friesland**
- 101 Gelderland**
- 102 Groningen**
- 103 Limburg**
- 104 Noord-Brabant**
- 105 Noord-Holland**
- 106 Overijssel**
- 107 Utrecht**
- 108 Zeeland**
- 109 Zuid-Holland**
- 110 Alsace, Champagne-Ardenne, Lorraine
- 111 Nouvelle Aquitaine
- 112 Auvergne-Rhône-Alpes
- 113 Bourgogne, Franche-Comté
- 114 Bretagne
- 115 Centre-Val de Loire
- 116 Corse
- 117 Île-de-France
- 118 Occitanie
- 119 Hauts-de France
- 120 Normandie
- 121 Pays de la Loire
- 122 Provence-Alpes, Côte-d'Azur
- 132 ZH Zürich**
- 133 BE Bern**
- 134 LU Luzern**
- 135 UR Uri**
- 136 SZ Schwyz**



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- 137 OW Obwalden
- 138 NW Nidwalden
- 139 GL Glarus
- 140 ZG Zug
- 141 FR Fribourg
- 142 SO Solothurn
- 143 BS Basel-Stadt
- 144 BL Basel-Landschaft
- 145 SH Schaffhausen
- 146 AR Appenzell Ausserrhoden
- 147 AI Appenzell Innerrhoden
- 148 SG St. Gallen
- 149 GR Graubünden
- 150 AG Aargau
- 151 TG Thurgau
- 152 TI Ticino
- 153 VD Vaud
- 154 VS Valais
- 155 NE Neuchatel
- 156 GE Geneva
- 157 JU Jura
- 997 Not Available For This Country/These Countries



**FOR FRANCE métropolitaine**

**+ RECODE uda => (To be derived using self-reported postal code at 'QD-ZF' for Landline and Cellphone, if Landline and postal code 'QD-ZF' was refused use sample info)**

<b>1. IDF</b>
<b>2. Bassin Parisien OUEST</b>
<b>3. Bassin Parisien EST</b>
<b>4. Nord</b>
<b>5. Ouest</b>
<b>6. Est</b>
<b>7. Sud Ouest</b>
<b>8. Sud Est</b>
<b>9. Méditerranée</b>

**RECODE CC REMOVED**



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(IHP 2014 Q635)

**BASE: US ONLY (Q600=11)**

Q635. STATE

**[P.N. -Code as '97' if data/sample info is unavailable for US Code as 'Missing' if other country]**

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island



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- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 97 Not Available For This Country/These Countries

(IHP 2013 Q640)

**BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)**

Q640a. CANTONS

**[P.N.-Code as '97' if data/sample info is unavailable for Switzerland Code as 'Missing' if other country]**

- 01 ZH Zürich
- 02 BE Bern
- 03 LU Luzern
- 04 UR Uri
- 05 SZ Schwyz
- 06 OW Obwalden
- 07 NW Nidwalden
- 08 GL Glarus
- 09 ZG Zug
- 10 FR Fribourg
- 11 SO Solothurn
- 12 BS Basel-Stadt
- 13 BL Basel-Landschaft
- 14 SH Schaffhausen
- 15 AR Appenzell Ausserrhoden
- 16 AI Appenzell Innerrhoden
- 17 SG St. Gallen
- 18 GR Graubünden
- 19 AG Aargau
- 20 TG Thurgau
- 21 TI Ticino
- 22 VD Vaud
- 23 VS Valais
- 24 NE Neuchatel
- 25 GE Geneva
- 26 JU Jura



97 Not Available For This Country/These Countries

*(IHP 2014 Q640)*

**BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)**

Q640. LINGUISTIC REGIONS - PRELOAD

**[P.N. Please note that this question was labeled Q642 in IHP 2013/2010]**

**[P.N. Code as '7' if sample info is unavailable for Switzerland Code as 'Missing' if other country]**

- 1 German
- 2 French
- 3 Italian
- 4 Rhaeto-Romansch
- 7 Not Available For This Country/These Countries

*(IHP 2014 Q645)*

**BASE: ALL RESPONDENTS – UK only (Q600=10)**

Q645. UK - COUNTRY

**[P.N. Code as '7' if data/sample info is unavailable for UK Code as 'Missing' if other country]**

- 1 England
- 2 Scotland
- 3 Wales
- 4 Northern Ireland
- 7 Not Available For This Country/These Countries

*(IHP 2014 Q650)*

**BASE: ALL RESPONDENTS**

***(P.N. FOR SWITZERLAND GENERATE FROM "TELNO\_INT" VARIABLE)***

Q650. CELL/LANDLINE - PRELOAD

- 1 Landline
- 2 Cell/Mobile

*(NEW)*

**BASE: ALL NORWAY RESPONDENTS Q600=7**

Q650a. PRELOAD NUMBER OF CELL PHONE NUMBERS

*(shows the number of cell phone numbers at which a given individual could have been reached at)*



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*(NEW)*

**BASE: ALL NORWAY RESPONDENTS Q600=7**

Q650b. PRELOAD NUMBER OF LANDLINE PHONE NUMBERS

*(shows the number of landline phone numbers at which a given individual could have been reached at)*



*(IHP 2014 Q655)*

**BASE: ALL RESPONDENTS - CANADA ONLY (Q600=2)**

Q655. Postal code from sample file – PRELOAD  
(P.N.-SAMPLE-BASD ONLY)

[ALPHANUMERIC; MAX 6 CHARACTERS]

|\_|\_|\_|\_|\_|\_|\_|

*(IHP 2014 Q660)*

**BASE: ALL RESPONDENTS - AUSTRALIA ONLY (Q600=1)**

Q660. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|\_|\_|\_|\_|

*(New)*

**BASE: ALL RESPONDENTS - FRANCE ONLY (Q600= 3)**

Q661. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|\_|\_|\_|\_|\_|

*(New)*

**BASE: ALL RESPONDENTS FROM NZ (Q600=6)**

Q662. Region from sample file - PRELOAD

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Refused





*(NEW)*

**BASE: ALL QUALIFIED - NORWAY ONLY (Q600=7)**

Q663. County from sample file - PRELOAD

- 79 Østfold
- 80 Akershus
- 81 Oslo
- 82 Hedmark
- 83 Oppland
- 84 Buskerud
- 85 Vestfold
- 86 Telemark
- 87 Aust-Agder
- 88 Vest-Agder
- 89 Rogaland
- 90 Hordaland
- 91 Sogn og Fjordane
- 92 Møre og Romsdal
- 93 Sør-Trøndelag
- 94 Nord-Trøndelag
- 95 Nordland
- 96 Troms
- 97 Finnmark
- 98 (V) Other

*(IHP 2016 Q665)*

**BASE: ALL RESPONDENTS - SWEDEN ONLY (Q600=8)**

Q665. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|\_|\_|\_|\_|

*(IHP 2016 Q666)*

**BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600=9)**

Q666. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|\_|\_|\_|



(IHP 2016 Q667)

**BASE: ALL RESPONDENTS - NORWAY ONLY (Q600= 7)**

Q667. Sample-based Age

[NUMERIC; MAX 3 CHARACTERS]

□□□

999 Age missing in sample

(NEW)

**BASE: ALL QUALIFIED - GERMANY ONLY (Q600=4)**

Q668. GERMANY REGION - PRELOAD

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen



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*(NEW)*

**BASE: ALL QUALIFIED - NETHERLANDS ONLY (Q600=5)**

Q669. NETHERLANDS PROVINCE – PRELOAD

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997 (V) Other

*(NEW)*

**BASE: ALL QUALIFIED - UK ONLY (Q600=10)**

Q670. UK REGION - PRELOAD

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland



## **SECTION 700: INTRODUCTION AND SCREENER**

**[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]**

**(PN – PLEASE ADD IN SAME SCREEN AS INTRO1 FOR LANDLINE RESPONDENTS ONLY Q650=1)**

(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

**BASE: ALL NON-SWISS AND NORWAY RESPONDENTS (Q600=1-6,8,10-11)**

**INTRO 1**

*(IHP 2014)*

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of ((**INSERT ONLY IF Q601=1** “the Bureau of Health Information, and” **INSERT ONLY IF Q602=1** “the Department of Health and Human Services (DHS), and”)) the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘NOT ONTARIO, OR QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** ‘ONTARIO SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of Health Quality Ontario, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** ‘QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Quebec Health and Welfare Commissioner, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

(INTERVIEWER NOTE – If the respondent asks if the Commissioner has not been abolished, reply: this is the government’s intention, but it has not yet been done)]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Haute Autorité de Santé, Caisse Nationale de l’Assurance Maladie des Travailleurs Salaries and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Quality Assurance and Transparency in Health



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Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of IQ healthcare, verbonden aan het Radboudumc te Nijmegen and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Norwegian Institute of Public Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is \_\_\_\_\_. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation.]

(IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.)



*(IHP 2014 HH1 – updated base)*

**BASE: ALL NON-SWITZERLAND AND NORWAY LANDLINE SAMPLE (Q.650=1 AND Q600=1-6,8,10-11)**

HH1. Just so we select the right person, can you please tell me, including yourself, how many adults 18 or older are there living in your household?

- |       |                                  |                        |
|-------|----------------------------------|------------------------|
| _____ | (valid: 1-5)                     |                        |
| NN    | None                             | THANK AND TERM (TQHH1) |
| 6     | 6 or more adults age 18 or older |                        |
| 98    | (DO NOT READ) Not sure           | THANK AND TERM (TQHH1) |
| 99    | (DO NOT READ) Refused            | ASK QB1                |
| XX    | (WEB BLANK)                      | ASK QB1                |

*(IHP 2014 A1 – updated base modified age from 54 to 64)*

**BASE : ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH ONE PERSON 18+ IN HOUSEHOLD (HH1=1 AND Q600=1-6,8,10-11)**

A1. And is this adult between 18 and 64 years old or over 64 years old?

- |   |                        |                       |
|---|------------------------|-----------------------|
| 1 | 18-64 years old        | THANK AND TERM (TQA1) |
| 2 | Over 64                | ASK QA2               |
| 8 | (DO NOT READ) Not sure | THANK AND TERM (TQA1) |
| 9 | (DO NOT READ) Refused  | THANK AND TERM (RQA1) |
| X | (WEB BLANK)            | THANK AND TERM (RQA1) |



*(IHP 2014 A1 – updated base, modified age to be 65, refusal spec updated to RQA2, new interviewer note)*

**BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (A1=2 AND Q600=1-6,8,10-11)**

A2. May I please speak with the adult age 65 or older living in this household?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as “1” and continue.)

- |   |  |  |
|---|--|--|
| 1 | Qualified adult 65+ is on the phone                                  | GO TO INTRO3                           |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4                   |
| 3 | Qualified adult 65+ is not available at this time                    | SCHEDULE CB                            |
|   |  | <b>(PN PLEASE SET UP AS A SUSPEND)</b> |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview        | THANK & TERM. RECORD AS QA2 65+Unable  |
| 9 | (DO NOT READ) Refused  | THANK AND TERM (RQA2)                  |
| X | (WEB BLANK)  | THANK AND TERM (RQA2)                  |



*(IHP 2014 B1 – updated base, modified age to be 65)*

**BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH MORE THAN ONE PERSON IN HOUSEHOLD 18+ (HH1=2-6 or RR AND Q600=1-6,8,10-11)**

B1. And how many of these adults are age 65 or older?

- |       |   |                       |
|-------|---|-----------------------|
| _____ | (1 through #of adults in HH1 <b>max value set at 5</b> )                        |                       |
| 6     | 6 or more adults age 65 or older <b>(P.N – ONLY SHOW CODE 6 ONLY IF QHH1=6)</b> |                       |
| NN    | None  | THANK AND TERM (TQB1) |
| 98    | (DO NOT READ) Not sure  | THANK AND TERM (TQB1) |
| 99    | (DO NOT READ) Refused   | ASK QB3b              |
| XX    | (WEB BLANK)   | ASK QB3b              |

*(IHP 2014 B2 – updated base, modified age to be 65, refusal spec updated to RQB2, new interviewer note)*

**BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (B1=1 AND Q600=1-6,8,10-11)**

B2. May I please speak with the person living in this household who is age 65 or older?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as “1” and continue.)

- |   |  |  |
|---|--|--|
| 1 | Qualified adult 65+ is on the phone                                  | GO TO INTRO3                           |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4                   |
| 3 | Qualified adult 65+ is not available at this time                    | SCHEDULE CB                            |
|   |  | <b>(PN PLEASE SET UP AS A SUSPEND)</b> |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview        | THANK & TERM. RECORD AS QB2 65+Unable  |
| 9 | (DO NOT READ) Refused  | THANK AND TERM (RQB2)                  |
| X | (WEB BLANK)  | THANK AND TERM (RQB2)                  |





*(IHP 2014 B3a – updated base, modified age to be 65)*

**BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH TWO PEOPLE IN HOUSEHOLD 65+ (B1=2 AND Q600=1-6,8,10-11)**

**P.N. – SELECT (YOUNGER/OLDER) WITH 50%/50% PROBABILITY FOR EACH**

**P.N. – SHOW INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)**

B3a May I please speak with the (younger/older) of the two adults age 65 or older?

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with the adult on the phone if he/she is age 65 or older.)

- |   |  |  |
|---|--|--|
| 1 | Qualified adult 65+ is on the phone                                  | GO TO INTRO3                           |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4                   |
| 3 | Qualified adult 65+ is not available at this time                    | SCHEDULE CB                            |
|   |  | <b>(PN PLEASE SET UP AS A SUSPEND)</b> |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview        | THANK & TERM. RECORD AS QB3a65+Unable  |
| 9 | (DO NOT READ) Refused  | THANK AND TERM (RQB3a)                 |
| X | (WEB BLANK)  | THANK AND TERM (RQB3a)                 |



*(IHP 2014 B3b – updated base, modified age to be 65)*

**BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH MORE THAN TWO PEOPLE IN HOUSEHOLD 65+ (B1=3-6 or RR AND Q600=1-6,8,10-11)**

**(P.N. – RANDOMIZE “birthday last” vs. “birthday next”)**

**(P.N.: SHOW FIRST INTERVIEWER NOTE IF ‘CELEBRATED A BIRTHDAY LAST’ IS SLECTED)**

**P.N. – SHOW THIRD INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)**

B3b. May I please speak with the person living in this household who is age 65 years old or older who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult age 65 or older in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with the adult on the phone if he/she is age 65 or older.)

- |   |  |   |
|---|--|---|
| 1 | Qualified adult 65+ is on the phone                                  | GO TO INTRO3                            |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4                    |
| 3 | Qualified adult 65+ is not available at this time                    | SCHEDULE CB                             |
|   |  | <b>(PN PLEASE SET UP AS A SUSPEND)</b>  |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview        | THANK & TERM RECORD<br>AS QB3b65+Unable |
| 9 | (DO NOT READ) Refused  | THANK AND TERM<br>(RQB3b)               |
| X | (WEB BLANK)  | THANK AND TERM<br>(RQB3b)               |



*(IHP 2017 NEW)*

**BASE: ALL NORWAY (Q600=7)**

B4 Hello, may I please speak with [INSERT RESPONDENT NAME FROM LISTED SAMPLE]?

- |   |  |  |
|---|--|--|
| 1 | Qualified adult 65+ is on the phone                                  | GO TO Q.SC4                            |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4                   |
| 3 | Qualified adult 65+ is not available at this time                    | SCHEDULE CB                            |
|   |  | <b>(PN PLEASE SET UP AS A SUSPEND)</b> |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview        | THANK & TERM. RECORD                   |
|   |  | AS QB465+Unable                        |
| 9 | (DO NOT READ) Refused  | THANK AND TERM                         |
|   |  | (RQB4)                                 |
| X | (WEB BLANK)  | THANK AND TERM                         |
|   |  | (RQB4)                                 |



*(IHP 2014 SC4 – Modified to remove Alberta intro; modified U.S. and CAN intros; added Interviewer Note to Quebec intro)*

**BASE: IF NON-SWITZERLAND/SWEDEN (QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2)  
AND (Q600=1-6,10-11) OR NORWAY (QB4=1,2 AND Q600=7)**

**PN: INSERT 'the' for US and UK (Q.600=4,5)**

SC4.

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of **((INSERT ONLY IF Q601=1 “the Bureau of Health Information, and” INSERT ONLY IF Q602=1 “the Department of Health and Human Services (DHS), and”))** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND 'NOT ONTARIO, OR QUEBEC SAMPLE'**), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND 'ONTARIO SAMPLE'**), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of Health Quality Ontario, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND 'QUEBEC SAMPLE'**), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Quebec Health and Welfare Commissioner, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

(INTERVIEWER NOTE – If the respondent asks if the Commissioner has not been abolished, reply: this is the government's intention, but it has not yet been done)]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Haute Autorité de Santé, Caisse Nationale de l'Assurance Maladie des Travailleurs Salariés and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of IQ healthcare, verbonden aan het Radboudumc te



Nijmegen and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Norwegian Institute of Public Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is \_\_\_\_\_. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation.]

- |   |                       |                               |
|---|-----------------------|-------------------------------|
| 1 | Agreed to interview   | GO TO INTRO3                  |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC4 |
| X | (WEB BLANK)           | THANK & TERM. RECORD AS RQSC4 |

(IHP 2014 SC4a)

**BASE: IF QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2 AND FROM SWEDEN (Q600=8) SC4a.**

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]



53 West Baltimore Pike. Media, PA 19063  
484-840-4300 [www.ssrs.com](http://www.ssrs.com)

*(IHP 2014)*

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)**

Are you interested in participating?

- 1 Agreed to interview
- 9 (DO NOT READ) Refused
  
- X (WEB BLANK)

GO TO INTRO3  
THANK & TERM. RECORD AS  
RQSC4a  
THANK & TERM. RECORD AS  
RQSC4a



### INTRO3

**BASE: US/CAN (Q600=2,11)**

**PN: THIS IS SHOWN AFTER DISPOSITION SCREEN IN PROGRAM SHELL. DO NOT PROGRAM TWICE.**

This interview may be recorded for training and quality control purposes.

*(IHP 2014)*

**BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS (Q600=1-8,10-11)**

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. [IF FR (Q600=3), DISPLAY: "This interview may be recorded for training and quality control purposes."].

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)**

To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the "The Public Access to Information and Secrecy Act" under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care. Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

**BASE: SHOW IF NECESSARY NOTES IF SC4=1 or SC4a=1**

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses.

**(P.N.- INSERT "the" for USA and UK only 'Q600=10,11')**

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]'s health care system works in comparison to other countries.



*(IHP 2014 CP-1 – modified age from 54 to 64)*

**BASE: ALL NON-SWITZERLAND AND NORWAY CELL SAMPLE (Q.650=2 AND Q600=1-6,8,10-11)**

CP-1.

**(P.N. PLEASE USE THIS TEXT FOR USA ONLY Q600=11:**

And so that I can ask you the right questions, could you please tell me if you are under 18, between the ages of 18 and 64 or over 64 years of age?)

**(P.N. PLEASE USE THIS TEXT FOR COUNTRIES OTHER THAN USA Q600=1-10**

And so that I can ask you the right questions, could you please just tell me if you are younger than age 65, or age 65 or older?)

**1 P.N. PLEASE USE THIS TEXT FOR USA ONLY Q600=11**

Under 18, or 18 to 64 years old                      THANK & TERM. RECORD AS TCP-1

**P.N. PLEASE USE THIS TEXT FOR COUNTRIES OTHER THAN US Q600=1-10**

Younger than age 65                                      THANK & TERM. RECORD AS TCP-1

2 Age 65 or older    GO TO CP\_2

7 (DO NOT READ) 65+ respondent infirmed, unable to do interview  
THANK & TERM. RECORD AS  
QCP1\_65+Unable

9 (DO NOT READ) REFUSED                              THANK & TERM. RECORD AS RCP-1

X (WEB BLANK)    THANK & TERM. RECORD AS RCP-1

*(IHP 2014 CP\_2 – modified, removed note about incentives)*

(PN: SHOW INTERVIEWER NOTE IF US CELL PHONE SAMPLE; Q600=11 and Q650=2)

**BASE: NON-SWITZERLAND AND NORWAY CELL SAMPLE AND 65+ (CP-1=2 AND Q600=1-6,8, 10-11)**

**IN NORWAY ASK ALL CELL RESPONDENTS (Q650=2 AND Q600=7)**

CP\_2: Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

- |   |  |                                   |
|---|--|-----------------------------------|
| 1 | Not driving                            | GO TO Q.CP_3 text and then Q.710  |
| 2 | Driving                                | SET UP CALL BACK                  |
| 3 | (DO NOT READ) This is NOT a cell phone | THANK & TERM. RECORD AS<br>TQCP_1 |
| 9 | (DO NOT READ) Refused                  | THANK & TERM. RECORD AS<br>RQCP_2 |
| X | (WEB BLANK)                            | THANK & TERM. RECORD AS<br>RQCP_2 |





(IHP 2014)

**BASE: IF NON-SWITZERLAND AND CP 2=1 (CP 2=1 AND Q600=1-8, 10-11)**

CP\_3 text:

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. [IF FR (Q600=3), DISPLAY: "This interview may be recorded for training and quality control purposes."].

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of [INSERT Q600]'s residents]

**BASE: US/CAN (Q600=2,11)**

**PN: THIS IS SHOWN AFTER DISPOSITION SCREEN IN PROGRAM SHELL. DO NOT PROGRAM TWICE.**

This interview may be recorded for training and quality control purposes.

**BASE: SHOW IF NECESSARY NOTES IF NORWAY AND SC4=1 AND Q650=2**

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses.

**(P.N.- INSERT "the" for USA and UK only 'Q600=10,11')**

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]'s health care system works in comparison to other countries.

**BASE: ALL SWISS RESPONDENTS (Q600=9)**

**WEB INTRO**

Enquête auprès de la population sur le système de santé

Bienvenue et merci de participer à cette enquête conduite par l'Office fédéral de la santé publique. Cette enquête fournit aux décideurs une meilleure compréhension des points de vue et des expériences avec le système de santé en Suisse. Vos réponses sont très importantes pour nous aider à mieux comprendre les points forts et les faiblesses de notre système de



santé.

Cette enquête devrait prendre environ 20 minutes de votre temps. Si nécessaire, vous avez la possibilité de faire une pause dans l'enquête et de la finir ultérieurement en fermant cette fenêtre. Pour reprendre l'enquête, allez sur la page d'accueil de l'étude <https://survey.mis-trend.ch/IHP17> et connectez-vous à nouveau avec vos données d'accès. Vous devrez aussi vous reconnecter après dix minutes d'inactivité.

Merci pour votre aide dans cette importante enquête.

Veuillez cliquer sur "Suivant" pour continuer.

INTRO\_CH

Bonjour/ bonsoir, je m'appelle \_\_\_\_\_. Nous menons auprès de la population une enquête concernant le système de santé pour laquelle vous venez de recevoir un courrier de la part de l'Office fédéral de la santé publique. (Nous ne vendons rien).

Pourrais-je parler à [RESPONDENT'S NAME] ? La durée de l'interview est d'environ 20 minutes.

1	(V) Démarrer l'interview	GO TO TELNO_INT	
2	(V) Momentanément absent / Rendez-vous		SET UP
CALLBACK			
3	(V) Personne ne décroche	→ RECALL	
4	(V) Occupé	→ RECALL	
5	(V) Répondeur téléphonique	→ RECALL	
6	(V) changement de langue	→ SELECT German/French/Italian	
7	(V) Changement / nouveau numéro de téléphone	GO TO CHANGE_TELNOa	
8	(V) Blocage technique de l'appel (pour tous les numéros disponibles)		STOP
9	(V) refus de participer	GO TO REF_reason	
10	(V) Modem/fax	→ RECALL	
11	(V) Tous les numéros de téléphone sont invalides	→ STOP	
12	(V) EMS, Home, institution	→ STOP	
13	(V) Problème de langue (ne parle ni français, ni italien, ni allemand)	→ STOP	
17	(V) Pers. cible de 65+ ans fragile, impossible de répondre		
	THANK & TERM. RECORD AS QSC2a65+Unable		
18	(V) Pers. cible ne vit (plus) dans le ménage contacté	→ TRACKINGa	

(Merci. Toutes vos réponses dans cette enquête resteront confidentielles et s'il y a une question à laquelle vous préféreriez ne pas répondre, nous passerons à la suivante).

**INTERVIEWER: SI L'INTERLOCUTEUR DEMANDE POUR QUI EST CE SONDAGE:**  
Cette enquête est menée, en Suisse, par l'Office Fédéral de la Santé Publique. Elle est d'ailleurs également réalisée dans de nombreux autres pays et la coordination internationale est assurée par le Commonwealth Fund, une fondation à but non lucratif.



**INTERVIEWER: SI L'INTERLOCUTEUR DEMANDE POURQUOI VOUS AVEZ BESOIN DE SAVOIR CETTE INFORMATION:**

Cette enquête est menée pour aider les décideurs politiques en Suisse à comprendre vos expériences avec le système de santé. Elle est aussi réalisée dans dix autres pays. Nous garantissons la confidentialité de vos réponses. Celles-ci seront d'ailleurs mises ensemble avec les réponses des autres répondants et il sera impossible de vous identifier dans les données.

(IF NECESSARY: Selon vos réponses, l'interview prendra environ 20 minutes)  
IF NECESSARY: Vos réponses seront traitées de façon strictement confidentielle et serviront uniquement à analyser comment le système de santé suisse fonctionne en comparaison avec d'autres pays.

**BASE: INTRO CH=18 AND Q600=9**

TRACKINGa

Pourriez-vous me dire, s'il vous plaît, pourquoi [NAME OF RESPONDENT] n'habite (plus) dans votre ménage?

- |   |   |                 |
|---|---|-----------------|
| 1 | (V) A quitté le ménage (peu importe la raison) et vit dans un autre ménage privé en Suisse      | GO TO TRACKINGb |
| 2 | (V) A quitté le ménage (peu importe la raison) et vit dans une institution (EMS, Hôpital, etc.) | STOP            |
| 3 | (V) A quitté la Suisse  | STOP            |
| 4 | (V) Personne cible inconnue   | STOP            |
| 5 | (V) Autre situation   | STOP            |

**BASE: TRACKINGa=1 AND Q600=9**

TRACKINGb

Pourriez-vous me dire, s'il vous plaît, où habite maintenant [NAME OF RESPONDENT] et me donner son numéro de téléphone actuel?

- |   |   |                     |
|---|---|---------------------|
| 1 | (V) Donne un numéro de téléphone actuel               | GO TO CHANGE_TELNOa |
| 2 | (V) Aucune indication d'un numéro de téléphone actuel | → STOP              |

**BASE: (INTRO CH=7 OR TRACKINGb=1 ) AND Q600=9**

CHANGE\_TELNOa

Quel numéro de téléphone doit être changé / saisi à nouveau?

- Telno1: 0 \_\_ / \_\_\_\_\_
- Telno2: 0 \_\_ / \_\_\_\_\_
- Telno3: 0 \_\_ / \_\_\_\_\_

→ GO TO INTRO\_CH



**BASE: INTRO CH=9 AND Q600=9**

REF\_reason

**INTERVIEWER: Noter la raison exacte du refus:** \_\_\_\_\_

→ STOP

**BASE: INTRO CH=9 AND Q600=9**

NUMBEROFPHONES

*(shows the number of phone numbers at which a given individual could have been reached at)*

**BASE: INTRO CH=1 AND Q600=9**

TELNO\_INT

Records which phone number (if several available for the respondent) is used to conduct the interview

**BASE: INTRO CH=1 AND Q600=9**

*phoneproportion*

- 1 Phone number on registry
- 2 No phone number on registry



(IHP 2014 Q710 –MODIFIED for 65+ and question wording, range modified from 1906 to 1909)

**BASE: ALL**

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

Q710. **Tout d'abord, en quelle année êtes-vous né/e?**

**ENQUETEUR: SI NECESSAIRE: Nous avons besoin de cette information afin de vous poser uniquement les questions qui vous concernent.)**

**(INTERVIEWER: ENTRER UN NUMERO A QUATRE CHIFFRES, EX 1953)**

**INSERER ANNEE DE NAISSANCE \_\_\_\_\_ (FOURCHETTE 1909-1952)**

9997 (V) Année de naissance supérieure à 1952

9998 (V) Ne sais pas/ Ne se souviens pas de l'année de naissance

9999 (V) Refus

XXXX (WEB BLANK)

**PN: -If 9997 is selected for both CELL PHONE AND LL SAMPLE, Thank & Term GEN IN AS CODE 6 UNDER Q.730.**

**PN: PLEASE NOTE THAT IN IHP 2014 ALL LL and CELL RESPONDENTS get terminated if code '9997' is selected at Q710.**

(IHP 2014 Q710a –MODIFIED for 65+ and added code 996, added Q710=9998 to the base)

**BASE: (NON-SWITZERLAND (Q600=1-8, 10, 11) AND Q710 = 9998 'RESPONDENT CANNOT REMEMBER YEAR OF BIRTH' OR 9999 'REFUSED') OR SWITZERLAND (Q600=9)**

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

Q710a. **Quel est votre âge?**

**\_\_\_\_\_ (ENREGISTREZ LE NOMBRE 65-108)**

996 (NE PAS LIRE) Plus de 65 ans mais refuse d'indiquer l'âge exact

997 (V) Plus jeune que 65 ans **THANK AND TERM AS Q710a**

999 (V) Refus **THANK AND TERM AS Q710a**

XXX (WEB BLANK) **THANK AND TERM AS Q710a**



*(IHP 2014 Q715 –MODIFIED for 65+)*

**BASE: NON-SWITZERLAND (Q600=1-8, 10, 11) AND Q710 =1909-1952 OR Q710A=65-108)  
OR SWITZERLAND (Q600=9)**

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

Q715. [P.N. - HIDDEN COMPUTE FOR AGE.]

[RANGE 65 -108]

(**AGE** = 2017 MINUS 'year provided' at Q710 IF Non-Switzerland (Q600=1-8, 10, 11)) OR IF (Non-Switzerland (Q600=1-8, 10, 11) AND Q710a=65-108 and Q710=9998) then **AGE**=Q710a) OR IF Switzerland (Q600=9) then **AGE**=Q710a

*(IHP 2013 –MODIFIED for 65+, ranges updated and code 7 added, code 2 modified from 1944 to 1948)*

**BASE: ALL**

Q720. AGE CATEGORIES (NOT SHOWN ON SCREEN)

- |   |                               |   |
|---|-------------------------------|---|
| 2 | 65-69                         | (Q710= 1948-1952 OR Q710a=65-69)          |
| 3 | 70-74                         | (Q710= 1943-1947 OR Q710a=70-74)          |
| 4 | 75+                           | (Q710= 1909-1942 OR Q710a=75+)            |
| 7 | Over 65 but exact age refused | (Q710a=996)                               |
| 9 | Decline to answer             | (Q710= 9999, XXXX OR Q710a=997, 999, XXX) |

**[PN: IF AGE 65 OR OLDER (Q720 = 2-7), ASK Q725. OTHERWISE SKIP TO Q730.]**

*(IHP 2014 Q725 modified base and added codes 7,9)*

**BASE: AGE 65+ 'Q720 = 2-7'**

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

Q725. **RESPONDENT SEX) (ENQUETEUR: SI LE SEXE EST EVIDENT, SEULEMENT CONFIRMER. SI PAS SUR: "Êtes-vous...?")**

- 1 un homme
- 2 une femme
- 7 (V) autre
- 9 (V) Refus
- X (WEB BLANK)

*(IHP 2014 Q726 modified base)*

**BASE: AGE 65+ FROM SWITZERLAND 'Q720 = 2-7' AND Q600=9**

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

Q726. **(LANGUE DE L'INTERLOCUTEUR)**

**(INTERVIEWER NOTE: MERCI DE CONFIRMER LA LANGUE DE L'INTERVIEW)**



- 1 Français
- 2 Italien
- 3 allemand

*(IHP 2014 –MODIFIED for 65+)*

**BASE: ALL RESPONDENTS**

Q730. SCREENER QUALIFICATION IDENTIFICATION (P.N.-DOES NOT APPEAR ON SCREEN)

[PN: IF 65+ (Q720=2-7), GET CODE 1. ALL OTHERS GET CODE 6.]

- |   |                     |                |
|---|---------------------|----------------|
| 1 | QUALIFIED           | ASK Q740       |
| 6 | NOT QUALIFIED (AGE) | THANK AND TERM |

*(IHP 2014 Q720)*

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q740. QUOTA SET – BEHIND THE SCENES

- |    |             |                      |
|----|-------------|----------------------|
| 1  | AUSTRALIA   | (Q600=1 AND Q730=1)  |
| 2  | CANADA      | (Q600=2 AND Q730=1)  |
| 3  | FRANCE      | (Q600=3 AND Q730=1)  |
| 4  | GERMANY     | (Q600=4 AND Q730=1)  |
| 5  | NETHERLANDS | (Q600=5 AND Q730=1)  |
| 6  | NEW ZEALAND | (Q600=6 AND Q730=1)  |
| 7  | NORWAY      | (Q600=7 AND Q730=1)  |
| 8  | SWEDEN      | (Q600=8 AND Q730=1)  |
| 9  | SWITZERLAND | (Q600=9 AND Q730=1)  |
| 10 | UK          | (Q600=10 AND Q730=1) |
| 11 | US          | (Q600=11 AND Q730=1) |

*(IHP 2014 Q742 – modified base to be only AUS and UK)*

**BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA AND UK (Q730=1 AND Q600=1,10)**

Q742. QUOTA SET – BEHIND THE SCENES UK & AUSTRALIA  
(PN – OTHER COUNTRIES SHOULD BE “MISSING” AT THIS VARIABLE)

- |   |                  |                         |
|---|------------------|-------------------------|
| 1 | ENGLAND          | (Q630=26-34 AND Q730=1) |
| 2 | SCOTLAND         | (Q630=36 AND Q730=1)    |
| 3 | WALES            | (Q630=35 AND Q730=1)    |
| 4 | NORTHERN IRELAND | (Q630=37 AND Q730=1)    |
| 5 | NSW              | (Q630=1 AND Q730=1)     |
| 6 | NON-NSW          | (Q630=2-8 AND Q730=1)   |
| 7 | ALL OTHERS       |                         |



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*(IHP 2014 Q743)*

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)

**[P.N. Code as '7' if sample info is unavailable for Australia Code as 'Missing' if other country]**

- 1 Major cities
- 2 Inner regional
- 3 Outer regional
- 4 Remote
- 5 Very Remote
- 7 Not Available For This Country/These Countries

*(IHP 2014 Q750)*

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

**[P.N. Code as '7' if data/sample info is unavailable for Canada Code as 'Missing' if other country]**

- 1 Ontario (Q630=14 AND Q730=1)
- 2 Quebec (Q630=13 AND Q730=1)
- 3 Alberta (Q630=17 AND Q730=1)
- 4 All other provinces (Q630=9-12, 15-16, 18-21 AND Q730=1)
- 7 Not Available For This Country/These Countries

*(IHP 2014 Q99)*

**BASE: ALL RESPONDENTS**

Q99. P.N.- IF Q.730=1 (QUALIFIED), Q.99=1 (QUALIFIED)



*(IHP 2014 D-Z2 modified verification screen and programming note, matches 2016)*

**BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)**

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A0A –oAo. ‘A’ BEING A LETTER FROM ALPHABET AND ‘0’ BEING ANY DIGIT.

**(P.N. THIS SCREEN SHOULD ONLY ALLOW POSTAL CODES THAT ARE 6 CHARACTERS LONG.)**

D-Z2. What is your postal code?

999999 (DO NOT READ) Refused  
XXXXXX (WEB BLANK)

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

Can I verify that you provided the following postal code?

**(INSERT POSTAL CODE)**

**INTERVIEWER NOTE: PLEASE READ ALOUD THE FULL POSTAL CODE PROVIDED BY THE RESPONDENT. RE-READ EACH CHARACTER/DIGIT. USE THE PHONETIC/PROVINCE LIST PROVIDED (E.G., IS THAT ‘V’ AS IN ‘VICTOR’ ‘CAN I CONFIRM THAT YOU ARE IN BRITISH COLUMBIA?’) IF POSTAL CODE IS INCORRECT, PLEASE RE-TYPE IT AND CONFIRM IT IS CORRECT.**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z2)

**(P.N. IF INTERVIEWER ENTERED A POSTAL CODE THAT DOES NOT FOLLOW THE REQUIRED FORMAT A1A –1A1 PLEASE SHOW THE FOLLOWING NOTE FOR THE INTERVIEWER, AND RE-ASK QD-Z2:**

“INTERVIEWER NOTE: THE POSTAL CODE ENTERED WAS IN A BAD FORMAT. POSTAL CODES MUST BE IN LETTER-NUMBER-LETTER-NUMBER-LETTER-NUMBER FORMAT (i.e. A1A1A1)”

**(P.N.- QD-Z2 ‘postal code for CANADA’ – should NOT be included in any “CLIENT” deliverables. We will need it in our “INTERNAL” versions for checking; though this should please be removed from ANY client deliverables. However, variable “QD-Z2truncated”, which is outlined below should be included.)**



**(P.N. – PLEASE GENERATE “QD-Z2truncated” VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)**

QD-Z2truncated. First three digits of postal code for Canada

(GENERATE FROM QD-Z2)

*(IHP 2014 D-Z3)*

**BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE (Q99=1 AND Q600 = 2 AND [(Q650=1 AND D-Z2=RR AND ‘no sample info’) OR (Q650=2 AND D-Z2=999999)]])**

**(PN – as there is no CELL sample in Canada for IHP 2014 only the first part of this skip applies)**

D-Z3. What province is this household located in?

- 01 Newfoundland and Labrador
- 02 Prince Edward Island
- 03 Nova Scotia
- 04 New Brunswick
- 05 Quebec
- 06 Ontario
- 07 Manitoba
- 08 Saskatchewan
- 09 Alberta
- 10 British Columbia
- 11 Yukon Territory
- 12 Northwest Territories
- 13 Nunavut
- 99 (DO NOT READ) Refused
- XX (WEB BLANK)



(IHP 2013)

**BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)**

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador (code 1)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island (code 2)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia (code 3)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick (code 4)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec (code 5)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario (code 6)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba (code 7)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan (code 8)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta (code 9)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia (code 10)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon (code 11)
- IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A or 'X0E or 'X0G' = Northwest Territories (code 12)
- IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'X0B' or 'X0C' =Nunavut (code 13)

**\*\*IF LL (Q650=1) AND REFUSED ZIP (D-Z2=RR) AND NO SAMPLE INFO (Q750= 7) OR IF CELL (Q650=2) AND REFUSED ZIP (D-Z2=RR)**

- IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador (code 1)
- IF D-Z3 = 2 PROVINCE = Prince Edward Island (code 2)
- IF D-Z3 = 3 PROVINCE = Nova Scotia (code 3)
- IF D-Z3 = 4 PROVINCE = New Brunswick (code 4)
- IF D-Z3 = 5 PROVINCE = Quebec (code 5)
- IF D-Z3 = 6 PROVINCE = Ontario (code 6)
- IF D-Z3 = 7 PROVINCE = Manitoba (code 7)
- IF D-Z3 = 8 PROVINCE = Saskatchewan (code 8)
- IF D-Z3 = 9 PROVINCE = Alberta (code 9)
- IF D-Z3 = 10 PROVINCE = British Columbia (code 10)
- IF D-Z3 = 11 PROVINCE = Yukon (code 11)
- IF D-Z3 = 12 PROVINCE = Northwest Territories (code 12)
- IF D-Z3 = 13 PROVINCE = Nunavut (code 13)

**\*\*\*IF Q650=1 (LL) AND D-Z2=RR AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO**

**ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA' (code 14)**



(IHP 2014 QD-ZA)

**BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)  
(P.N. 4 digit postal code)**

D-ZA. What is your postal code?

9999 (V) Refused  
XXXX (WEB BLANK)

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)**

- |   |     |               |
|---|-----|---------------|
| 1 | Yes | (CONTINUE)    |
| 2 | No  | (RE-ASK D-ZA) |

***(P.N.-IF QD-ZA = 'postal code NOT from NSW, VICTORIA OR 9999/refusal' ' NOT NSW/Victoria/REFUSAL AT QD-ZA -- ASK QD-ZAR)***

***(P.N.-IF QD-ZA = 'postal code from NSW ' NSW AT QD-ZA -- SKIP TO NSW DATABASSED VARIABLE CREATION AND USE SELF-REPORTED POSTAL CODE at QD-ZA TO CODE)***

(IHP 2014 QD-ZAR)

**BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR DID NOT ENTER A NSW OR VICTORIA POSTAL CODE [(QD-ZA = 9999 OR QD-ZA = 'not NSW or Victoria postal code') AND Q99=1 AND Q600=1]**

D-ZAR. In which region are you living?  
(READ LIST IF NECESSARY)

- 01 New South Wales
- 02 Victoria
- 03 Queensland
- 04 Western Australia
- 05 South Australia
- 06 Tasmania
- 07 Australian Capital Territory
- 08 Northern Territory
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Refused
- XX (WEB BLANK)

***(P.N.-IF QD-ZAR = NSW (01) and Q650=1 (Land Line) and SAMPLE POSTAL = NSW – USE SAMPLE INFORMATION TO ALLOCATE TO NSW; will result in NSW Databased=1)***

***(P.N.-IF QD-ZAR = NSW (01) and Q650=1 (Land Line) and NOT NSW – THANK AND TERM)***



**(P.N.-IF QD-ZAR = NSW (01) and Q650=2 (CELL) – TERMINATE)**

**(P.N.-IF QD-ZAR 'NOT NSW (02, 03, 04, 05, 06, 07, 08)' and Q650=2 (CELL) – SKIP TO NSW DATABASSED VARIABLE CREATION (NSWDatabase=0))**

**(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=2(CELL) – TERMINATE)**

**(P.N.-IF QD-ZAR 'NOT NSW (02, 03, 04, 05, 06, 07, 08) but NOT 'Refused (98/99)' and Q650=1 (Land Line) – SKIP TO NSW DATABASSED VARIABLE CREATION (NSWDatabase=0))**

**(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and SAMPLE POSTAL = NSW - USE SAMPLE INFORMATION TO ALLOCATE TO NSW; will result in NSWDatabase=1)**

**(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and NOT NSW – SKIP TO NSW DATABASSED VARIABLE CREATION (NSWDatabase=0))**

**NSW-DATABASSED VARIABLE**

**NSWdatabased = 1 IF CONFIRMED NSW  
NSWdatabased =0 (Otherwise)**

*(IHP 2016 QVICTORIAREGIONS)*

**BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)**

QVICTORIAREGIONS.	Regions in Victoria
01	Loddon Mallee (Rural)
02	Barwon-South Western (Rural)
03	Hume (Rural)
04	Grampians (Rural)
05	Gippsland (Rural)
06	North & West Metropolitan (Urban)
07	Southern Metropolitan (Urban)
08	Eastern Metropolitan (Urban)
09	Duplicate (Postal codes that overlap across regions)
99	Victoria region missing (e.g., due to invalid postal code)

*(IHP 2016 QCOLLAPSEDVICTORIAREGIONS)*

**BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)**

QCOLLAPSEDVICTORIAREGIONS.	Regions in Victoria with Rural Collapsed <b>[QVICTORIAREGIONS=01-05)</b>
01	Rural
06	North & West Metropolitan (Urban)
07	Southern Metropolitan (Urban)
08	Eastern Metropolitan (Urban)



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- 09 Duplicate (Postal codes that overlap across regions)
- 99 Victoria region missing (e.g., due to invalid postal code)

**(P.N. CREATE THE QVICTORIAREGIONS AND QCOLLAPSEDVICTORIAREGIONS VARIABLES BASED ON THE POSTAL CODE TO REGION SPREADSHEET FOR VICTORIA, THIS SHOULD BE BASED ON SELF-REPORTED POSTAL CODE, BUT IF SELF-REPORTED POSTAL CODE IS NOT FROM VICTORIA OR IS REFUSED OR IS INVALID, THEN USE SAMPLE-BASED POSTAL CODE; IF STILL MISSING/INVALID CODE AS “99 Victoria region missing (e.g., due to invalid postal code”;** THIS WOULD ONLY BE DONE TO CASES THAT ARE CATEGORIZED AS BEING FROM “VICTORIA” ACCORDING TO THE Q630 DEFINITION WE HAVE BEEN USING)



*(IHP 2016 QSAMPLEVICTORIAREGIONS)*

**BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS (Q600=1)**

**(P.N.-PLEASE GENERATE USING SAMPLE-BASED POSTAL CODE)**

QSAMPLEVICTORIAREGIONS. Regions in Victoria Sample-based

- 01 Loddon Mallee (Rural)
- 02 Barwon-South Western (Rural)
- 03 Hume (Rural)
- 04 Grampians (Rural)
- 05 Gippsland (Rural)
- 06 North & West Metropolitan (Urban)
- 07 Southern Metropolitan (Urban)
- 08 Eastern Metropolitan (Urban)
- 09 Duplicate (Postal codes that overlap across regions)
- 99 Victoria region missing (e.g., due to invalid postal code)

***(P.N.-IF QD-ZA = 'postal code from Victoria ' VICTORIA AT QD-ZA -- SKIP TO VICTORIADATABASED VARIABLE CREATION)***

***(P.N.-IF QD-ZAR = Victoria (02) and Q650=1 (Land Line) and Sample Postal Code=Victoria; will result in VictoriaDatabased=1)***

***(P.N.-IF QD-ZAR = Victoria (02) and Q650=1 (Land Line) and Sample Postal Code=Not Victoria; – THANK AND TERM)***

***(P.N.-IF QD-ZAR = Victoria (02) and Q650=2 (CELL) – TERMINATE)***

***(P.N.-IF QD-ZAR 'NOT Victoria (01, 03, 04, 05, 06, 07, 08)' and Q650=2 (CELL) – SKIP TO VICTORIADATABASED VARIABLE CREATION (VictoriaDatabased =0))***

***(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=2(CELL) – TERMINATE)***

***(P.N.-IF QD-ZAR 'NOT Victoria (01, 03, 04, 05, 06, 07, 08) but NOT 'Refused (98/99)' and Q650=1 (Land Line) – SKIP TO VICTORIADATABASED VARIABLE CREATION (VictoriaDatabased =0))***

***(P.N.-IF QD-ZAR 'Refused (98/99)' Q650=1 (Land Line) and Sample Postal Code=Victoria; will result in VictoriaDatabased=1)***

***(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and Sample Postal Code=Not Victoria – SKIP TO VICTORIADATABASED VARIABLE CREATION (VictoriaDatabase=0))***

**Victoria-DATABASED VARIABLE**

***victoriadatabased = 1 IF Victoria postal or Victoria region (D-ZAR) and Victoria sample info***

***victoriadatabased =0 (Otherwise)***





## **SECTION 800: ACCESS TO HEALTHCARE**

*(New – added 12/8/16, modified responses)*

### **BASE ALL QUALIFIED RESPONDENTS (Q99=1)**

**Q800.** D'une manière générale, dans quelle mesure êtes-vous satisfait/e de la qualité des soins médicaux que vous avez reçus au cours des 12 derniers mois? Diriez-vous...

(ENQUETEUR: LIRE LISTE)

- 1 Entièrement satisfait/e
- 2 Très satisfait/e
- 3 Moyennement satisfait/e
- 4 Pas satisfait/e du tout
- 5 (TELEPHONE: NE PAS LIRE/APPARAÎT DANS LA PROGRAMMATION WEB)  
N'ai pas reçu de soins médicaux cette dernière année
- 8 (NE PAS LIRE) Ne sais pas
- 9 (DO NOT READ) Refus
- X (WEB BLANK)

*(IHP 2014 Q810 item A4 to be asked to all)*

### **BASE FOR ALL ITEMS A1-A4: ALL QUALIFIED RESPONDENTS (Q99=1)**

**Q810.** Durant les 12 derniers mois, vous est-il arrivé [INSERT ITEM]?

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Pas concerné
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)

[RANDOMIZE ITEMS A1- A3]

A1 de ne pas avoir retiré un médicament sur ordonnance ou de ne pas avoir pris des doses de votre médicament pour des raisons de coût.

A2 d'avoir eu un problème médical mais de ne pas avoir consulté un docteur à cause du coût [IF UK (Q600=4), DISPLAY: "consult with"; ALL OTHERS, DISPLAY: "visite"]

A3 de ne pas avoir effectué pour des raisons de coût un test médical, un traitement ou un examen de contrôle recommandés par un médecin.

A4 de ne pas avoir consulté un dentiste quand vous en aviez besoin à cause du coût.

**(P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as "Q810A1", "Q810A2"...and "Q810An")**



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## DELETE Q813

### Q820 MOVED AFTER Q830 AND RENUMBERED TO Q832

(IHP 2014 Q815 – added Netherland interviewer note (same as IHP 2016))

#### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q830. (Sans se rendre aux urgences d'un hôpital ou dans un cabinet de garde ou une permanence, dans quelle mesure est-il facile ou difficile de recevoir des soins médicaux le soir, durant les week-ends ou les jours fériés? (PHONE) Est-ce...?)

(ENQUETEUR: LIRE LES REPONSES)

[IF NETH (Q600=7), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpos should be included when seeking medical care suing the evening or weekend.)]"

- 1 très facile
- 2 assez facile
- 3 assez difficile
- 4 très difficile
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'ai jamais eu besoin de soins le soir, durant les week-ends ou les jours fériés
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)



(IHP 2014 Q820 – Modified to add response option “0”. MODIFIED Switzerland only:  
Modification for **SWITZERLAND** - text for “or a nurse” **not** to be displayed if **FRANCE OR GERMANY or SWITZERLAND**)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q832. La dernière fois que avez été malade ou que vous avez eu besoin de soins, combien de temps a-t-il fallu pour obtenir un rendez-vous?.

Veuillez ne pas considérer toute visite aux urgences d'un hôpital. Avez-vous obtenu un rendez-vous...?

(ENQUETEUR: LIRE LES REPONSES)

- 1 le même jour
- 2 le lendemain
- 3 dans les 2 à 5 jours
- 4 dans les 6 à 7 jours
- 5 dans les 8 à 14 jours
- 6 après plus de deux semaines
- 7 ou n'avez-vous jamais réussi à obtenir un rendez-vous
- 0 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) il n'était pas nécessaire de fixer un rendez-vous
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)



## **SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR**

*(IHP 2014 Q905 – Modified, code 6 added)*

### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q905. **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11), DISPLAY: “Consultez-vous généralement le même médecin quand vous avez besoin de vous faire soigner ?”**

**[IF US (Q600=11) SHOW : “IF NECESSARY: if respondent says nurse practitioner or physician assistant code as 4”]**

**[IF CANADA (Q600=2) SHOW : “IF NECESSARY: if respondent says nurse or physician assistant code as 5”]**

**[IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10), DISPLAY: “Is there one GP you usually go to for your medical care?”]**

**[IF SWEDEN ‘Q600=8’ DISPLAY: “This means, do you have a specific person you usually contact about health care?”]**

- 1 **Oui, je consulte le même médecin/généraliste**
- 2 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) **Oui, mais j’ai plusieurs médecins/généralistes**
- 3 **Non**
- 4 **PN - SHOW CODE 4 FOR US ONLY (Q600=11)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse practitioner or physician assistant”
- 5 **PN - SHOW CODE 5 FOR CAN ONLY (Q600=2)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse or physician assistant
- 6 **PN - SHOW CODE 6 FOR SWE ONLY (Q600=08)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse
- 8 **(V) Pas certain(e)**
- 9 **(V) Préfère ne pas répondre**
- X (WEB BLANK)



(IHP 2014 910)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q905=3,8,9 AND Q99=1)**

Q910. **Consultez-vous généralement le même groupe de médecins, le même centre de santé ou la même clinique quand vous avez besoin de vous faire soigner?**

**[IF AUS, CAN, FR, GER, NETH, NOR, NZ, SWITZ, (Q600=1,2,3,4,5,7,6,9), DISPLAY: Veuillez ne pas inclure les urgences de l'hôpital, les cabinets de garde ou les permanences.]**

**[IF UK (Q600=10), DISPLAY: Please do not include the hospital Accident and Emergency (A and E) Department. (INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice]**

**[IF SWE, US (Q600=8,11), DISPLAY: Please do not include the hospital emergency room].**

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Préfère ne pas répondre
- X (WEB BLANK)

(IHP 2014 Q915 – code 1 updated)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q915. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

- 1 HAS REGULAR DOCTOR/GP/NP, PA (Q905=1, 2, 4, 5, 6)
- 2 HAS REGULAR PLACE (Q905=3,8,9 AND Q910=1)
- 3 NO REGULAR DOC/PLACE (Q905=3,8,9 AND Q910=2,8,9)



(IHP 2016 Q1150, IHP 2014 Q935, modified "call" changed to "contact" and response option 5 updated, added interviewer note)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915=1, 2 AND Q99=1)**

Q935. [IF FR, GER, SWE, SWITZ, (Q600=3,4,8,9) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2], DISPLAY: **Quand vous contactez votre médecin habituel en raison d'un problème médical durant les heures de consultation régulières, à quelle fréquence recevez-vous une réponse le même jour? (PHONE) Vous pouvez me dire..]**

**[IF US/CAN [(600=11, 2 AND (Q915=2 or Q905=4, 5)] DISPLAY THIS TEXT INSTEAD OF TEXT ABOVE:** When you contact your usual place of care with a medical concern during regular practice hours, how often do you get an answer the same day?]

**[IF AUS, NETH, NZ, NOR (Q600=1,5,6,7) DISPLAY:** When you contact your regular GP's practice with a medical question or concern during regular practice hours, how often do you get an answer that same day?]

**[IF UK (Q600=10) DISPLAY:** When you contact your regular GP's surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day?]

**(ENQ: SI NÉCESSAIRE: Pensez à votre médecin actuel)**

**(INTERVIEWER: SI NÉCESSAIRE: Veuillez inclure les contacts pris par téléphone, SMS, email ou via un portail web, etc.)**

**(WEB) Veuillez penser à votre médecin actuel et inclure les contacts pris par téléphone, SMS, email ou via un portail web, etc.**

**(LIRE LA LISTE)**

- 1 toujours
- 2 souvent
- 3 parfois
- 4 rarement ou jamais
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'ai encore jamais essayé de le contacter
- 8 (V) Pas certain(e)
- 9 (V) Préfère ne pas répondre
- X (WEB BLANK)



(IHP 2014 Q940 – Question text modified “When you need care or treatment” was deleted; item A5 added – previously Q1065a2)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915=1, 2 AND Q99=1)**

Q940. [IF FR, SWE, SWITZ, (Q600=3,8,9 & Q915= 1) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2, DISPLAY: “A quelle fréquence votre médecin habituel ou le personnel de santé que vous rencontrez..”  
IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1) DISPLAY: “How often does your GP or medical staff you see”; IF Q915=2 OR Q905=4, 5, 6 DISPLAY: “A quelle fréquence le personnel de santé que vous rencontrez dans votre centre médical habituel..?”

**[ENQUETEUR: LIRE LES REPONSES]**

Diriez-vous ...?

- 1 Toujours
- 2 Souvent
- 3 Parfois
- 4 Rarement ou jamais
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Pas concerné
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)

**[RANDOMIZE ITEMS – A1-A5]**

- A1. connaît les informations importantes sur votre passé au niveau de la santé
- A2. passe assez de temps avec vous
- A3. vous encourage à poser des questions
- A4. explique les choses d’une manière facilement compréhensible
- A5. vous implique autant que vous le souhaitez dans les décisions concernant vos soins et traitements?



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*(IHP2014 QSWED2 – question text modified)*

**BASE: SWEDISH RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915 = 1,2 AND Q99=1 AND Q600=8)**

QSWED2. Have you been forced to visit your health center for a “health issue” that could have been treated at a single visit (READ LIST)?

- 1 Often
- 2 Sometimes
- 3 Never
- 8 (V) Not sure
- 9 (V) Decline to answer
- X (WEB BLANK)





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## **SECTION 1000: COORDINATION OF CARE**

*(IHP 2014 Q1070 – Modified, range updated and interviewer note)*

### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1000. Sans compter les éventuelles hospitalisations, combien de différents médecins avez-vous vu durant les 12 derniers mois?

(ENQUETEUR: RELANCER POUR AVOIR UNE ESTIMATION SI NE SAIS PAS LE NOMBRE EXACT)

(INTERVIEWER: si demande s'il faut compter leur médecin habituel/de famille/généraliste ou spécialistes, dites oui. Si demande s'il faut compter les dentistes, dites non.

(ENQ: Ne pas compter les séjours au service des urgences)

(WEB) Veuillez ne pas compter les séjours au service des urgences.

(WEB) Veuillez donner une estimation si vous ne connaissez pas le nombre exact.

(WEB NOTE: Merci d'inclure votre médecin habituel / de famille / généraliste et spécialistes mais pas les dentistes.

\_\_\_\_\_ [FOURCHETTE 0-65]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Plus d'un médecin mais ne connais pas le nombre exact

0 WEB : N'ai pas vu de médecin

98 (V) Ne sais pas

99 (V) Refus

XX (WEB BLANK)



(IHP 2014 Q1060 – Modified, code 5 response option)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE AND SAW MORE THAN 1 DOCTOR (Q99=1, Q915=1,2 and Q1000=2-97)**

Q1003. [IF CAN, US, FR, SWE, SWITZ (Q600=2,11,3,8,9), DISPLAY: A quelle fréquence votre médecin habituel ou un membre du cabinet vous aide-t-il à coordonner ou organiser des soins que vous recevez par d'autres médecins ou à d'autres endroits?

[IF AUS, GER, NZ, UK, NETH, NOR (Q600=1, 4, 6,10,5,7), DISPLAY: How often does your GP or someone in your GP 's practice help you coordinate or arrange the care you receive from other doctors and places?]

Coordination peut signifier par exemple vous aider à obtenir des rendez-vous.

(ENQ: Pensez au cabinet médical où vous allez le plus souvent.

(WEB) Pensez au cabinet médical où vous allez le plus souvent si vous vous rendez régulièrement dans plusieurs cabinets ou chez plusieurs médecins.

(ENQUETEUR: LIRE LES REPONSES)

1 Toujours

2 Souvent

3 Parfois

4 Rarement ou jamais

5 (TELEPHONE: NE PAS LIRE/APPARAÎT DANS LA PROGRAMMATION WEB)

N'ai jamais eu besoin de coordination

8 (V) Ne sais pas

9 (V) Refus

X (WEB BLANK)

(New – modified 1/20/16)

**BASE: RESPONDENTS WHO REPORTED SOMEONE IN DOCTOR'S PRACTICE "SOMETIMES" OR "RARELY OR NEVER" HELPS COORDINATE CARE FROM OTHER DOCTORS AND PLACES (Q1003=3, 4)**

Q1005. Au cours des 12 derniers mois, avez-vous eu besoin d'aide pour organiser ou coordonner les soins ou traitements reçus par différents professionnels de la santé?

1 Oui

2 Non

8 (NE PAS LIRE) Ne sais pas

9 (DO NOT READ) Refus

X (WEB BLANK)

Q1010 MOVED BEFORE Q1005 AND RENUMBERED TO Q1003



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(IHP 2014 Q1005 – modified, A4 added, previously Q1115 in IHP 2014)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1015. Je vous prie de penser aux 2 dernières années: en recevant des soins pour un problème de santé, vous est-il DEJA arrivé... [INSERT 1st ITEM]?

Et vous est-il DEJA arrivé durant les 2 dernières années [INSERT NEXT ITEM]?

1 Oui, cela est arrivé

2 Non

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Pas concerné

8 (V) Ne sais pas

9 (V) Refus

X (WEB BLANK)

A1. que des résultats d'un test ou votre dossier médical ne soient pas disponibles au moment du rendez-vous pour les soins

A2. de recevoir des informations contradictoires de différents médecins ou professionnels de la santé

A3. que des médecins prescrivent un test médical que vous jugiez inutile parce que le test avait déjà été effectué

A4. de penser qu'une erreur médicale ait été faite dans votre traitement ou vos soins? Cela pourrait inclure le fait d'avoir reçu de mauvais médicaments ou de faux résultats suite à un examen médical.

[INTERVIEWER, SI DEMANDE: Par erreur médicale, nous parlons d'une erreur faite par un médecin, une infirmière, un hôpital ou un professionnel de la santé]

[WEB NOTE: Par erreur médicale, nous parlons d'une erreur faite par un médecin, une infirmière, un hôpital ou un professionnel de la santé]



**SECTION 1020. EXPERIENCE WITH SPECIALISTS**

*(IHP 2014 Q1020 – modified Sweden question pipe-in)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1020. **Avez-vous consulté ou eu besoin de consulter un spécialiste [IF AUS, NZ, UK, GER, (Q600=1,6,10,4), ADD "(or consultants)"] au cours des deux dernières années??**

**Par «spécialiste», nous entendons les médecins qui se spécialisent dans un domaine des soins de santé comme la chirurgie, la cardiologie, une allergie ou la santé mentale.**

- 1 Oui
- 2 Non
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)



(IHP 2014 Q1030 – Modified, Sweden pipe in added in question, code 6 added, ranges changed from starting at “0” to “1”, added interviewer note)

[PN: There should be a total of 13 variables for this question. HID1030MP\_1 through HID1030MP\_9 are 0/1 punches for response options 1-9 and Q1030A1 to Q1030A4 are numeric variables for how many days, weeks, months, or years respondents said they waited.]

**(P.N - DERIVED ‘DAYS’ VARIABLE SHOULD BE ADDED TO SPSS)**

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND SAW SPECIALIST IN PAST 2 YEARS (Q1020=1)**

Q1030. Après que l'on vous ait recommandé ou que vous ayez décidé de consulter un spécialiste, combien de jours, de semaines ou de mois avez-vous dû attendre pour avoir un rendez-vous?

(ENQUETEUR: Si le répondant a été orienté vers ou a eu besoin de voir plus d'un spécialiste, demander pour la dernière fois.)

(WEB) Si vous avez été orienté(e) vers plusieurs spécialistes, veuillez penser à la dernière fois.

(ENQUETEUR: RELANCER POUR AVOIR UNE ESTIMATION SI NE SAIS PAS LE NOMBRE EXACT)

[INFO ENQUETEUR: si le répondant a fixé des rendez-vous répétitifs, codez 7 « Pas de délai d'attente »

[INFO ENQUETEUR: si le répondant indique qu'il attend toujours un rendez-vous, codez 8 « Pas certain /e »

(WEB) Veuillez donner une estimation si vous ne le savez pas exactement.

**(SELECTIONNER TOUT CE QUI S'APPLIQUE)**

- 1 Jours \_\_\_ [FOURCHETTE 1-20, 98 Not sure, 99 Decline to Answer] --PN- Q1030A1 in SPSS
- 2 Semaines \_\_\_ [FOURCHETTE 1-10, 98 Not sure, 99 Decline to Answer] --PN- Q1030A2 in SPSS
- 3 Mois \_\_\_ [FOURCHETTE 1-11, 98 Not sure, 99 Decline to Answer] - PN- Q1030A3 in SPSS
- 4 Ans \_\_\_ [FOURCHETTE: 1-8, 98 Not sure, 99 Decline to Answer] - PN- Q1030A4 in SPSS
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) n'a jamais essayé d'obtenir un rendez-vous
- 6 (TELEPHONE: NE PAS LIRE/APPARAÎT DANS LA PROGRAMMATION WEB) Ai essayé mais n'ai jamais obtenu de rendez-vous
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Aucune période d'attente
- 8 (V) Ne sais pas



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- 9 (V) Refus
- X (WEB BLANK)

*(IHP 2014 Q1045 – Modified Sweden pipe-in)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND ASK ONLY IF NOT SURE/DECLINE TO ANSWER ABOUT HOW LONG WAITED FOR SPECIALIST APPOINTMENT (Q1030=98,99 AND Q99=1)**

Q1045. **Était-ce... ?**

**(IF NECESSARY: Après que l'on vous ait conseillé ou que vous ayez décidé de voir un spécialiste, combien de temps avez-vous dû attendre pour avoir un rendez-vous?)**

**(LIRE LA LISTE)**

- 1 Moins de quatre semaines
- 2 Entre quatre et huit semaines
- 3 Plus de huit semaines
- 8 (V) Pas certain(e)
- 9 (V) Préfère ne pas répondre
- X (WEB BLANK)



(IHP 2014 Q1050 – Modified Sweden pipe-in)

**BASE: ALL QUALIFIED RESPONDENTS WHO SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1020=1 & Q915=1,2 AND Q99=1)**

Q1050. **Durant les 2 dernières années, vous est-il arrivé**

1 **Oui**

2 **Non**

3 **(V) N'a jamais été chez un spécialiste**

**P.N. –SHOW CODE 4 FOR ITEM A2 ONLY**

4 **(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Je n'ai pas vu le médecin/généraliste qui me soigne régulièrement depuis ma visite chez le spécialiste**

8 **(V) Ne sais pas**

9 **(V) Refus**

X **(WEB BLANK)**

- A1. **Qu'un spécialiste [IF AUS, NZ, UK GER, (Q600=1,6,10,4) ADD "(or consultant)"] n'ait pas de renseignements médicaux basiques ou les résultats des tests de [IF FR, SWE, SWITZ (Q600=3,8,9 & Q915=1) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2, DISPLAY: "votre médecin habituel", IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5, 7 & Q915=1), DISPLAY: "your GP"] [IF (Q915=2 OR Q905=4, 5), DISPLAY: "l'endroit habituel où vous allez pour des soins médicaux"] concernant la raison de votre visite**
- A2. **Que, après avoir vu le spécialiste, [IF AUS, NZ, UK, GER(Q600=1,6,10,4) ADD "(or consultant)", [IF FR, SWE, SWITZ (Q600=3,8,9 & Q915=1) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2, DISPLAY: "votre médecin habituel" IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1), DISPLAY: "your GP"] [IF (915=2 OR Q905=4, 5), DISPLAY: "le personnel medical de l'endroit habituel où vous allez pour des soins médicaux"] ne semblait pas informé et à jour concernant les soins que vous aviez reçus d'un spécialiste [IF AUS, NZ, UK, GER, (Q600=1,6,10,4) ADD "(or consultant)"]**

**DELETE Q1065**



## **SECTION 1100: PRESCRIPTION MEDICATION USE**

*(IHP 2014 Q1105 – modified, range updated)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1105. Combien de différents médicaments sur ordonnance prenez-vous régulièrement et de façon continue?

(ENQUETEUR: SI REpondant DIT "aspirine, vitamines, compléments, etc.," REpondre: "Veuillez uniquement les considérer si vous avez besoin d'une ordonnance pour obtenir ces médicaments.")

(WEB) Les médicaments, vitamines, compléments alimentaires, etc., que vous achetez sans ordonnance ne sont pas inclus ici.

(ENQUETEUR: RELANCER POUR OBTENIR UNE ESTIMATION SI NE CONNAIT PAS LE NOMBRE EXACT)

(WEB) Veuillez donner une estimation si vous ne connaissez pas le nombre exact.

\_\_\_\_\_ [FOURCHETTE 0-65]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Plus d'une ordonnance médicale mais ne sais pas combien exactement

0 WEB : Ne prends aucun médicament sur ordonnance

98 (V) Ne sais pas

99 (V) Refus

X (WEB BLANK)

*(IHP 2014 Q1110 – modified items A2 and A2 now SWISS ONLY)*

**BASE: ALL QUALIFIED RESPONDENTS WHO ARE TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1105=2-97 AND Q99=1)**

Q1110. Au cours des 12 derniers mois, est-ce qu'un professionnel de la santé...?

[INTERVIEWER, SI DEMANDE: Cela pourrait inclure un médecin, une infirmière ou un pharmacien]

[INFO WEB: Cela peut être un médecin, une infirmière ou un pharmacien]

1 Oui

2 Non

8 (V) Ne sais pas

9 (V) Refus

X (WEB BLANK)

A1. a revu avec vous tous les médicaments que vous prenez

A2. a expliqué les effets secondaires potentiels d'un médicament prescrit

A3. vous a donné une liste écrite de tous vos médicaments prescrits





**SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND ER USE**

TRANSITION TEXT REMOVED 1/20/17

(IHP 2014 Q1300)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1300. Au cours des 2 dernières années, avez-vous été admis/e dans un hôpital pour au moins une nuitée?

- 1 Oui
- 2 Non
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)

[P.N. - RANDOMIZE Q1310 A1 through Q1310A4 – ALWAYS KEEPING ITEM Q1310A3 FOLLOWING Q1310A2; AND Q1310A4 SHOULD ALWAYS SHOW LAST]

(IHP 2014 Q1310A1 – modified interviewer note)

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)**

Q1310A1. Lors de votre sortie d'hôpital, avez-vous reçu des informations écrites sur quoi faire dès votre retour à domicile et quels symptômes vous deviez surveiller?

(INFO ENQUETEUR: Si le répondant a été hospitalisé plus d'une fois, se référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.

(INFO WEB: « Veuillez vous référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.»)

- 1 Oui
- 2 Non
- 8 (V) Ne sais pas
- 9 (V) Refus



(IHP 2014 Q1310A2 – modified interviewer note)

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)**

Q1310A2. Lorsque vous avez quitté l'hôpital, est ce que l'hôpital a pris des arrangements ou c'est assuré que vous aviez des soins de suivi avec un médecin ou un autre professionnel de santé?

(INFO ENQUETEUR: Si le répondant a été hospitalisé plus d'une fois, se référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.

(INFO WEB: « Veuillez vous référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années. »)

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Ne s'applique pas - n'ai pas eu besoin de soins de suivi
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)

(IHP 2014 Q1310A3 – modified interviewer note)

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)**

Q1310A3. Lors de votre sortie d'hôpital, est-ce que quelqu'un vous a expliqué les raisons de prendre chacun de vos médicaments?

(INFO ENQUETEUR: Si le répondant a été hospitalisé plus d'une fois, se référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.

(INFO WEB: « Veuillez vous référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années. »)

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Ne devais pas prendre de médicaments
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)



(IHP 2014 Q1310A4 – modified interviewer note)

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)**

Q1310A4. Lors de votre sortie d'hôpital, saviez-vous qui contacter en cas de questions sur votre état de santé ou votre traitement?

(INFO ENQUETEUR: Si le répondant a été hospitalisé plus d'une fois, se référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.

(INFO WEB: « Veuillez vous référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années. »)

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus
- X (WEB BLANK)

(IHP 2014 Q1325 – interviewer note added)

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q915=1,2 AND Q1300=1 AND Q99=1)**

Q1325. Lors de votre sortie d'hôpital, les médecins ou le personnel de l'endroit où vous recevez généralement les soins médicaux ont-ils semblé informés et au courant des dernières informations concernant les soins que vous aviez reçu à l'hôpital?

(INFO ENQUETEUR: Si le répondant a été hospitalisé plus d'une fois, se référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.

(INFO WEB: « Veuillez vous référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années. »)

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'a pas vu un/son médecin après la sortie d'hôpital
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)



(New – added 12/8/16)

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)**

Q1328. Après avoir quitté l'hôpital, avez-vous le sentiment d'avoir eu le soutien et les services dont vous aviez besoin pour gérer votre état de santé à la maison ?

(INFO ENQUETEUR: Si le répondant a été hospitalisé plus d'une fois, se référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.

(INFO WEB: « Veuillez vous référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.»)

- 1 Oui
- 2 Non
- 3 (TELEPHONE: NE PAS LIRE/APPARAÎT DANS LA PROGRAMMATION WEB) Je n'ai pas eu besoin de soutien pour gérer mon état de santé
- 8 (NE PAS LIRE) Ne sais pas
- 9 (NE PAS LIRE) Refuse de répondre
- X (WEB BLANK)

(IHP 2013 Q1330 – Modified range)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1330. [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,6,4,5,3,7,9)

DISPLAY: "Combien de fois avez-vous utilisé un service d'urgence hospitalier pour vos propres soins médicaux dans les 2 dernières années?"

IF UK (Q600=10), DISPLAY: "How many times have you used a hospital Accident and Emergency (A and E) Department for your own medical care in the past 2 years?";

IF US, SWE (Q600=11,8), DISPLAY: "How many times have you used a hospital emergency room for your own medical care in the past 2 years?"

\_\_\_\_\_ [FOURCHETTE 0-50]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Plus d'une fois mais ne sais pas le nombre exact

0 WEB : N'ai pas utilisé de service d'urgence hospitalier

98 (V) Ne sais pas

99 (V) Refus

X (WEB BLANK)



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(IHP 2014 Q1335)

**BASE: ALL QUALIFIED RESPONDENTS WHO USED ER IN THE PAST 2 YEARS (Q1330=1-97 AND Q99=1)**

Q1335. La dernière fois que vous vous êtes rendu/e aux urgences d'un hôpital, était-ce pour un problème de santé dont vous pensiez qu'il aurait pu être traité par les médecins ou le personnel de l'endroit où vous recevez habituellement les soins médicaux s'ils avaient été disponibles?

- 1 Oui
- 2 Non
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)



**SECTION 1400: GETTING CARE ASSISTANCE AT HOME**

**READ TO ALL:** J'aimerais aborder maintenant avec vous votre état de santé et d'autres questions en rapport avec votre santé.

*(IHP 2014 Q1401)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1401. Comment décririez-vous votre santé en général?

(ENQUETEUR: LIRE LES REPONSES)

- 1 Excellente
- 2 Très bonne
- 3 Bonne
- 4 Passable
- 5 Mauvaise
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)

**DELETE Q1402**

**DELETE Q1405**

**DELETE Q1407**

*(New added 12/8/16)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1403. A cause d'un problème de santé, avez-vous besoin de quelqu'un pour vous aider dans les tâches ménagères, préparation des repas, gestion quotidienne des médicaments ou les courses ?

- 1 Oui
- 2 Non
- 8 (DO NOT READ) Pas certain/e
- 9 (DO NOT READ) Refuse de répondre
- X (WEB BLANK)



(New modified 1/2016)

**BASE: NEEDED SOMEONE TO COME TO HELP WITH ACTIVITIES (Q1403=1)**

Q1406. A quelle fréquence quelqu'un vous aide-t-il pour l'une ou l'autre de ces activités ?

Veuillez penser tant aux aides professionnelles que de la part de la famille ou des amis.

(INTERVIEWER: READ LIST)

[IF NECESSARY: Ceci inclut l'aide aux tâches ménagères, préparation des repas et gestion des activités quotidiennes]

(WEB NOTE: "Note: Ceci inclut l'aide aux tâches ménagères, préparation des repas et gestion des activités quotidiennes.")

- 1 Toujours
- 2 Souvent
- 3 Parfois
- 4 Rarement ou
- 5 Jamais
- 8 (DO NOT READ) Pas certain/e
- 9 (DO NOT READ) Refuse de répondre
- X (WEB BLANK)

(New added 12/8/16 – Item A3 is CANADA only)

**BASE:HAS SOMEONE WHO HELPS THEM WITH THEIR ACTIVITIES (Q1406=1, 2,3,4)**

Q1408. Recevez-vous de l'aide d'... (INSERT ITEM)?

- 1 Oui
- 2 Non
- 8 (DO NOT READ) Pas certain/e
- 9 (DO NOT READ) Refuse de répondre
- X (WEB BLANK)

[RANDOMIZE A1-A2 WHICH QUESTION IS ASKED FIRST]

A1 une aide-soignante, infirmière ou autre professionnel/le de santé (P.N. SHOW THE FOLLOWING ONLY FOR SWITZERLAND (Q600=9 AND Q99=1): aide professionnelle payée comme Spitex)

A2 un membre de la famille ou ami/e

A3 [P.N. SHOW THE FOLLOWING ONLY CAN ONLY] une institution religieuse ou œuvre de charité



(IHP 2014 Q1410 modified base)

**BASE: QUALIFIED RESPONDENTS WHO SAID THEY NEEDED HELP (Q99=1 and Q1403=1)**

Q1410. Au cours de la dernière année, est-il arrivé que vous N'avez PAS reçu l'aide dont vous aviez besoin pour des raisons de coûts ?

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus
- X (WEB BLANK)

(New added 1/25/16)

**BASE: ALL QUALIFIED RESPONDENTS AGE 75+ (Q99=1 AND Q720=4)**

Q1411. D'une manière générale, comment évaluez-vous votre probabilité de tomber ?

(INTERVIEWER: READ LIST)

- 1 Elevée
- 2 Modérée
- 3 Faible
- 4 (PHONE ONLY: DO NOT READ; SHOW IN WEB) Pas de risque de tomber
- 8 (DO NOT READ) Pas certain/e
- 9 (DO NOT READ) Refuse de répondre
- X (WEB BLANK)

(New added 1/25/16)

**BASE: QUALIFIED RESPONDENTS WHO SAID THEY HAD A MODERATE OR HIGH RISK OF FALLING (Q99=1 and Q1411=1,2)**

Q1411a. Avez-vous parlé avec votre médecin des chutes ?

- 1 Oui
- 2 Non
- 8 (DO NOT READ) Pas certain/e
- 9 (DO NOT READ) Refuse de répondre
- X (WEB BLANK)





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*(New modified 1/20/16)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

**Q1412. A quelle fréquence vous sentez-vous isolé/e des autres ?**

**(INTERVIEWER: READ LIST)**

**[PN: Rotate response options 1-3/3-1]**

- 1 Presque jamais ou jamais
- 2 Parfois
- 3 Souvent
- 8 (DO NOT READ) Pas certain/e
- 9 (DO NOT READ) Refuse de répondre
- X (WEB BLANK)



(IHP 2014 Q1490)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1414. Est-ce que vous apportez des soins ou de l'assistance au moins une fois par semaine à une ou plusieurs personnes qui ont des problèmes liés à l'âge, des maladies chroniques ou des handicaps?

(SI NECESSAIRE: Exclure tous les soins apportés dans le cadre de votre activité professionnelle).

(SI NECESSAIRE: Les problèmes liés à l'âge peuvent inclure la perte de mémoire ou la difficulté à prendre un bain ou à manger.)

(WEB NOTE: Exclure tous les soins apportés dans le cadre de votre activité professionnelle).

(WEB NOTE: Les problèmes liés à l'âge peuvent inclure la perte de mémoire ou la difficulté à prendre un bain ou à manger.)

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus
- X (WEB BLANK)

(New – added 1/24/17, added Q600=2 to the base)

**BASE: CANADIAN RESPONDENTS WHO PROVIDE INFORMAL CARE (Q99=1 AND Q600=2 AND Q1414=1)**

QCAN1493. To accommodate you in your caregiving duties, have you received any government help such as occasional relief or respite (pronounced RESS-PIT) care, financial support or tax credits?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer



(IHP 2014 QSWED12)

**BASE: SWEDISH RESPONDENTS WHO PROVIDE CARE OR ASSISTANCE (Q1414=1 AND Q99=1 AND Q600=8)**

QSWED12. Do you need support from the municipality to be able to cope with your role as a family-care provider?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

**2/6/17 DELETE QSWED13**

(New)

**BASE: SWEDISH RESPONDENTS WHO NEED SUPPORT FROM THE MUNICIPALITY TO COPE WITH THIS ROLE AS A FAMILY CARE PROVIDER (QSWED12=1 AND Q99=1 AND Q600=8)**

QSWED12a. Do you receive the support?

- 1 Yes, I receive the support
- 2 No, I applied for the support but it has not been approved
- 3 No, I didn't applied for the support
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ)
- X (WEB BLANK)



## **SECTION 1415: CHRONIC ILLNESS CARE**

(IHP 2014 Q1415 modified 1) “ever” is being removed from the question; 2) A9 asked to all; 3) A10 was added for Switzerland only; 4) code 7 added)

**BASE FOR ITEMS A1-A9: ALL QUALIFIED RESPONDENTS (Q99=1)**

**BASE FOR ITEM A10: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

Q1415. Les quelques questions suivantes concernent des maladies spécifiques que vous pourriez avoir.

Est-ce qu’un médecin vous a déjà dit que vous avez [INSERT ITEM]?

(INTERVIEWER, SI NECESSAIRE: SI LE REpondant DEMANDE S'IL DOIT INCLURE DES CAS LIMITEs DE MALADIES QU'IL POURRAIT AVOIR, DITES OUI.)

(WEB NOTE: “Note: Veuillez inclure les cas limites de maladies que vous pourriez avoir.”)

1 Oui

2 Non

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N’est plus en traitement pour ce cas

8 (V) Pas certain(e)

9 (V) Refus

X (WEB BLANK)

[RANDOMIZE]

A1. de l’hypertension ou une haute pression sanguine

A2. une maladie cardiaque, y compris crise cardiaque

A3. du diabète

A4. de l’asthme ou une maladie pulmonaire chronique comme de la bronchite chronique, emphysème ou bronchopneumopathie chronique obstructive (BPCO)

A5. une dépression, anxiété ou d’autres problèmes psychiques

A6. un cancer

A8. des douleurs articulaires ou de l’arthrite

A9. eu une attaque cérébrale/AVC

A10. [SWITZERLAND ONLY] des problèmes neurologiques comme la démence, la maladie d’Alzheimer



(New)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION**  
**(Q1415A1- A8 =1,7 FOR ANY AND Q99=1)**

Q1420vrhb. CONDITION HIERARCHY [DOES NOT APPEAR ON SCREEN]

- 1 diabète (Q1415A3=1,7)
- 2 hypertension (Q1415A1=1,7 AND Q1415A3=2,8,9,X)
- 3 maladies cardiaques (Q1415A2=1,7 AND Q1415A3=2,8,9,X AND  
Q1415A1=2,8,9,X)
- 4 problèmes chroniques de poumon (Q1415A4=1,7 AND Q1415A3=2,8,9,X AND  
Q1415A1=2,8,9,X AND Q1415A2=2,8,9,X)
- 5 dépression, anxiété, ou un autre problème de santé mentale (Q1415A5=1,7 AND  
Q1415A3=2,8,9,X AND Q1415A1=2,8,9,X  
AND Q1415A2=2,8,9,X AND Q1415A4=2,8,9,X)
- 6 cancer (Q1415A6=1,7 AND Q1415A3=2,8,9,X AND  
Q1415A1=2,8,9,X AND Q1415A2=2,8,9,X AND  
Q1415A4=2,8,9,X AND Q1415A5=2,8,9,X)
- 7 douleurs articulaires ou l'arthrite (Q1415A8=1,7 AND Q1415A3=2,8,9,X AND  
Q1415A1=2,8,9,X AND Q1415A2=2,8,9,X AND  
Q1415A4=2,8,9,X AND Q1415A5=2,8,9,X AND  
Q1415A6=2,8,9,X)



(IHP 2014 Q1420 – modified, 1) code 3 added; 2) A4 deleted; 3) A5 added for Sweden only)

**PN: IF CONDITION SELECTED FOR HIERARCHY WAS CODED AS “NO LONGER TREATING THIS CONDITION AT Q1415 (Q1415=7) THEN DO NOT SHOW Q1420 AND AUTOCODE Q1420=7. IF THE FIRST ITEM SHOWN AT Q1420 IS CODED AS “NO LONGER TREATING THIS CONDITION” AUTOCODE THE SECOND AND THIRD ITEMS SHOWN AT Q1420=7.**

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION (Q1415A1- A8 =1,7 FOR ANY AND Q99=1)**

Q1420. **Au cours de l'année dernière, lorsque vous avez reçu des soins pour le/les (INSERT CONDITION SELECTED AT Q1420VRBH), est-ce qu'un professionnel de la santé ... (INSERT ITEM) ?**

1 Oui

2 Non

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'est plus en traitement pour cela

8 (V) Pas certain(e)

9 (V) Refus

X (WEB BLANK)

[RANDOMIZE]

A1. a-t-il parlé avec vous de vos priorités ou des principaux objectifs que vous souhaitez atteindre en soignant vos/votre maladie

A3. vous a-t-il donné des instructions claires sur les symptômes à surveiller et vous a-t-il expliqué à quel moment il était nécessaire de consulter

A5. (SWEDEN ONLY Q600=8) Informed you about the next step in your care and treatment

**DELETE Q1420-A4**

**Q1422 MOVED AFTER Q1425**



*(IHP 2014 Q1425 modified, codes 6 & 7 added and programming autocode added)*

**PN: IF CONDITION SELECTED FOR HIERARCHY WAS CODED AS “NO LONGER TREATING THIS CONDITION AT Q1415 (Q1415=7) OR Q1420 (Q1420=7) THEN DO NOT SHOW Q1425 AND AUTOCODE Q1425=7. SHOW CODE 6 FOR ITEM A2 ONLY.**

**BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION (Q1415=A1- A8=1,7 FOR ANY AND Q99=1)**

Q1425. **Entre les visites chez le médecin, y a-t-il un professionnel de la santé (LIRE LA LISTE)?**

1 Oui

2 Non

6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'ai jamais eu de contact entre les visites

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'est plus en traitement pour cela

8 (V) Pas certain(e)

9 (V) Préfère ne pas répondre

X (WEB BLANK)

[ROTATE]

A1 qui vous contacte pour savoir comment vous vous portez

A2 que vous pouvez facilement contacter pour poser une question ou demander un conseil sur votre (vos) maladie(s)



*(IHP 2014 Q1422 modified code 7 added and programming autocode added)*

**PN: IF CONDITION SELECTED FOR HIERARCHY WAS CODED AS “NO LONGER TREATING THIS CONDITION AT Q1415 (Q1415=7) OR Q1420 (Q1420=7) THEN DO NOT SHOW Q1427 AND AUTOCODE Q1427=7.**

**BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION (Q1415A1- A8=1,7 FOR ANY AND Q99=1)**

Q1427. **Avez-vous un plan de traitement pour votre** (INSERT CONDITION SELECTED AT Q1420VRBH), **que vous pouvez gérer dans votre vie quotidienne?**

1 **Oui**

2 **Non**

7 **(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'est plus en traitement pour cela**

8 **(V) Pas certain(e)**

9 **(V) Refus**

X **(WEB BLANK)**





(IHP 2014 Q1424 modified code 7 added and programming autocode added and "Are you" added))

**PN: IF CONDITION SELECTED FOR HIERARCHY WAS CODED AS "NO LONGER TREATING THIS CONDITION AT Q1415 (Q1415=7) OR Q1420 (Q1420=7) THEN DO NOT SHOW Q1429 AND AUTOCODE Q1429=7.**

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION Q1415A1-A8 =1,7 FOR ANY AND Q99=1)**

Q1429. Dans quelle mesure êtes vous confiant(e) quant au fait de pouvoir gérer vos problèmes de santé?  
Etes-vous...

(INTERVIEWER: LISTE VORLESEN)

1 Très confiant(e)

2 Confiant(e)

3 Pas très confiant(e)

4 Pas du tout confiant(e)

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'est plus en traitement pour cela

8 (V) Ne sais pas

9 (V) Refus

X (WEB BLANK)

**DELETE Q1423**

**DELETE Q1428**

(IHP 2014 QSWED8 REVISED question text and response options)

**BASE: SWEDISH RESPONDENTS WHO HAVE AT LEAST ONE CHRONIC CONDITION (Q1415A1-A8=1 'FOR ANY' AND Q99=1 AND Q600=8)**

QSWED8. How often do you receive regular treatment at the hospital or at your health clinic for your chronic condition?

(READ LIST)

1 Every week

3 Every Month

4 A couple times per year

5 Never

7 Not applicable

8 (DO NOT READ) Not sure

9 (DO NOT READ) Decline to answer

X (WEB BLANK)



*(IHP2014 QSWED9 REVISED question text)*

**BASE: SWEDISH RESPONDENTS WHO RECEIVE RECURRENT TREATMENT AT HOSPITAL FOR YOUR CHRONIC CONDITION MORE THAN ONE TIME PER YEAR (QSWED8=1-4 AND Q99=1 AND Q600=8)**

QSWED9. If you had the right kind of support from medical staff and education, would you be able to conduct some of your treatment yourself at home?

(IF YES, ASK: Is that for most of the treatment or for some of the treatment?)

- 1 Yes, most of the treatment
- 2 Yes, some of the treatment
- 3 No
- 8 (V) Not sure
- 9 (V) Decline to answer
- X (WEB BLANK)



## **SECTION 1480: HEALTH PROMOTION**

*(IHP 2014 Q1480 added item and A5)*

**(PN: If CODE 7 is selected for first item, do not ask remaining items, GEN IN CODE 7 for remaining items)**

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1480. Au cours des deux dernières années, est-ce qu'un professionnel de la santé a parlé avec vous ...?

- 1 Oui
- 2 Non
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'ai pas consulté de médecin durant les 2 dernières années
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)

[RANDOMIZE]

- A1. ... d'une alimentation saine et de nourriture saine
- A2. ... d'exercices ou d'activités physiques
- A3. ... de choses qui vous inquiètent ou vous stressent dans la vie
- A5. ... de la consommation d'alcool

*(IHP2014 QSWED10; modified "alcohol" added, updated base and pipe-in)*

**BASE: SWEDISH RESPONDENTS WHO DURING THE PAST 2 YEARS HAD ANY PROFESSIONAL CONVERSATION ABOUT HEALTHY DIET, EXERCISE, STRESS, ALCOHOL (Q1480 A1-A5 =1 'FOR ANY' AND Q99=1 AND Q600=8)**

QSWED10. Have any of these conversations contributed to you changing your habits regarding

**[DISPLAY PER Q1480A1-A3=1 ---- IF Q1480A1=1, DISPLAY: "diet", IF Q1480A2=1, DISPLAY: "exercise", IF Q1480A3=1, DISPLAY: "stress"] , IF Q1480A5=1, DISPLAY: "alcohol"]?**

**[PN: IF RESPONDENT HAS MORE THAN ONE "YES" AT Q1480, DISPLAY ALL THAT APPLY IN QUESTION TEXT, AND INSERT THE WORD "or" PRIOR TO THE LAST ITEM, FOR EXAMPLE: "...regarding diet or stress?"]**

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer



(IHP 2014 Q1483 – base changed)

**BASE: FRANCE, SWITZERLAND ONLY (Q600=3, 9)**

Q1483. Est-ce que vous fumez des cigarettes ou consommez du tabac?

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Préfère ne pas répondre
- X (WEB BLANK)

(IHP 2014 Q1485 – base changed)

**BASE: FRANCE, SWITZERLAND ONLY AND SMOKE CIGARETTES (Q1483=1)**

Q1485. Au cours des deux dernières années, est-ce qu'un professionnel de la santé a parlé avec vous des risques pour la santé de fumer ou de consommer du tabac et des modes pour arrêter?

- 1 Oui
- 2 Non
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'ai pas consulté de médecin durant les 2 dernières années
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)

(IHP 2016 Q1860)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1488. Au cours des deux dernières années, avez-vous fait l'objet d'une détresse émotionnelle comme l'anxiété ou une grande tristesse que vous avez trouvé difficile à gérer par vous-même?

- 1 Oui
- 2 Non
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)



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(IHP 2016-Q1865)

**BASE: HAD EMOTIONAL DISTRESS (Q1488=1)**

Q1490. Quand vous vous sentiez ainsi, aviez-vous la possibilité d'obtenir une aide professionnelle? (PHONE) Vous pouvez me dire...

(INTERVIEWER NOTE: SI NON, DEMANDER SI C'EST PARCE QU'ILS NE VOULAIENT PAS VOIR UN PROFESSIONNEL OU PARCE QU'ILS N'ONT PAS PU OBTENIR D'AIDE)

- 1 Oui
- 2 (PHONE) Non, vous ne vouliez pas d'aide professionnelle
- 2 (WEB) Non, je ne voulais pas d'aide professionnelle
- 3 (PHONE) Non, ce n'était pas possible ou vous n'aviez pas les moyens financiers pour obtenir une aide professionnelle
- 3 (WEB) Non, ce n'était pas possible ou je n'avais pas les moyens financiers pour obtenir une aide professionnelle.
- 4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Aucun professionnel disponible près du domicile ou du travail
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)

**DELETE Q1492**

**DELETE Q1494**



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## **SECTION 1495: END OF LIFE CARE WISHES**

**READ TO ALL:** Maintenant je vais vous poser des questions concernant des discussions que vous pourriez avoir eues concernant vos soins dans le futur.

(IHP 2014-Q1495)

### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1495. Si vous deviez tomber très malade ou être grièvement blessé/e et que vous ne puissiez plus prendre de décisions pour vous, avez-vous parlé avec votre famille, un ami proche ou un professionnel de la santé de quels traitements vous VOULEZ ou NE VOULEZ PAS recevoir?

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus
- X (WEB BLANK)

(IHP 2014-Q1496)

### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1496. Avez-vous un document écrit décrivant les soins médicaux que vous voulez ou ne voulez pas à la fin de votre vie ?

- 1 Oui, j'ai un document écrit
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus
- X (WEB BLANK)

(IHP 2014-Q1497)

### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1497. Avez-vous un document écrit qui désigne quelqu'un pour prendre des décisions concernant vos soins dans le cas où vous ne pourriez pas les prendre vous-même ?

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus
- X (WEB BLANK)



(IHP 2014, Q1499)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

Q1499. Êtes-vous membre d'une organisation pour l'autodétermination de fin de vie comme Exit ou Dignitas?

(SI LE REpondant DIT "NON", RELANCEZ: "Avez-vous l'intention d'en devenir membre ?")

- 1 Oui
- 2 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non, mais a l'intention d'en devenir membre
- 3 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus
- X (WEB BLANK)

(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

QSWISS3 Au cours des 12 derniers mois, lorsque vous aviez besoin de soins médicaux, un médecin ou un professionnel de la santé a-t-il déjà parlé avec vous de vos volontés concernant votre manière de mourir ou votre mort ?

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) n'ai jamais eu besoin de soins médicaux dans les 12 derniers mois
- 8 (DO NOT READ) Pas certain/e
- 9 (DO NOT READ) Refuse de répondre
- X (WEB BLANK)



*(New – added 1/12/17, removed first sentence, modified code 2 and mode code 3 a DO NOT READ)*

**BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)**

QCAN3. Have you or a family member ever talked to a health care provider about access to medical assistance in dying?

(INTERVIEWER NOTE: expand on “medical assistance in dying” only if asked: “Medical assistance in dying means that a person who is suffering from an incurable disease, illness or disability and is approaching death and is considered eligible can receive help from a doctor or nurse practitioner to end their lives under strict rules”)

- 1 Yes
- 2 No
- 3 (DO NOT READ) No, it is not an option I/we would consider
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused

*(New – added 1/12/17)*

**BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)**

QCAN4. How confident are you that you would be able to obtain medical assistance in dying in your community, if you were eligible and wished to receive it? Would you say you are...?

(READ LIST)

- 1 Very confident
- 2 Confident
- 3 Not very confident
- 4 Not at all confident
- 7 (DO NOT READ) I would never wish to receive it
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer





**SECTION 1500: HEALTHCARE COVERAGE**

**READ TO ALL EXCEPT FOR US (Q600=1-10):**

Avec les quelques questions suivantes, nous sommes intéressés à en connaître davantage sur votre couverture d'assurance-maladie.

*(IHP 2016, Q1405 – updated base)*

**BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA, CANADA, NEW ZEALAND & FRANCE (Q600=1,2,3,6 AND Q99=1)**

Q1505. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



*(IHP 2016, Q1407)*

**BASE: FRANCE RESPONDENTS WHO ARE INSURED (Q600=3 AND Q1505=1 AND Q99=1)**

Q1506. Is your insurance through your or a family member's employer or did you take out insurance by yourself?

- 1 Through your employer or a family member's employer who generally co-finance the insurance with you
- 2 You or a family member take it out directly
- 3 You benefit from the the social complementary insurance called "CMU complémentaire (CMU-C)"
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

**DELETE Q1510 (FRANCE ONLY) USE Q1506 INSTEAD**

**DELETE Q1511 (FRANCE ONLY)**

**DELETE Q1512 (FRANCE ONLY), SSRS TO CONFIRM WITH FRANCE**

*(IHP 2014 Q1515 – response option 1 updated)*

**BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)**

Q1515. What kind of health insurance do you have? (INTERVIEWER: READ LIST.)

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

- 1 Social or statutory health insurance (zum Beispiel AOK, Barmer GEK, TK, BKK, IKK etc.) without any private insurance
- 2 Social or statutory insurance and also supplementary private insurance
- 3 Private comprehensive insurance
- 4 Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
- 5 No health insurance or other form of coverage in case of illness
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



*(IHP 2014 Q1520 – updated interviewer note)*

**BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM OR NORWAY (Q600=10, 7 AND Q99=1)**

Q1520. In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for prescription drugs. It does not include dental insurance, alone.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

*(IHP 2014 Q1525)*

**BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)**

Q1525 In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

- 1 Yes, have additional insurance package
- 2 No, do not have additional insurance package
- 3 No, do not have an insurance package at all
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



*(IHP 2014 Q1527 – updated question text)*

**BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)**

Q1527. What is the amount of voluntary annual excess that you pay yourself, on top of the mandatory deductible of EURO 385?

(INTERVIEWER: READ LIST, IF NECESSARY.)

- 1 €0
- 2 €100
- 3 €200
- 4 €300
- 5 €400
- 6 €500
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

*(IHP 2014 Q1530)*

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

Q1530. Quel modèle d'assurance-maladie avez-vous personnellement pour l'assurance de base obligatoire?

(ENQUETEUR: LIRE TOUTE LA LISTE.)

- 1 une assurance ordinaire avec franchise
- 2 une assurance BONUS
- 3 une assurance en réseau de santé (HMO)
- 4 un modèle de médecin de famille
- 5 (PHONE) un modèle prévoyant une consultation médicale par téléphone au préalable/ avant chaque visite médicale, donc le modèle par téléphone
- 5 (WEB) un modèle prévoyant une consultation médicale par téléphone au préalable/ avant chaque visite médicale, (modèle par téléphone)
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)

**DELETE Q1533 (SWISS ONLY)**



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(IHP 2014 Q1535)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

Q1535. Quelle est votre franchise annuelle, c'est-à-dire le montant que vous devez payer de toute façon vous-même?

(ENQUETEUR: LIRE LES REPONSES.)

- 1 300 francs suisses
- 2 500
- 3 1000
- 4 1500
- 5 2000 (CATI) ou ...
- 6 2500 (CATI) francs
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)

**DELETE Q1537 (Switzerland only)**



*(IHP 2014 Q1546 – modified question)*

**BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)**

Q1546. Now, I'd like to talk to you about the different kinds of health plans or health insurance people have, including those provided by the government.

Do you currently have Medicare, a government plan that pays health care bills for people aged 65 or older and for some disabled people?

**(IF NECESSARY: MEDICARE is health insurance that most people receive when they turn 65 and are eligible for Social Security. This includes different kinds of health plans offered THROUGH the Medicare program, like H-M-Os.)**

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer
- X (WEB BLANK)

*(New – modified from CMWF 2004 Older Adult Survey)*

**BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)**

Q1551 Would you say that the Medicare program is an excellent, very good, good, fair, or poor program?

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused
- X (WEB BLANK)



(New - Biennial 2016;MCBS H1MC3)

**BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)**

Q1553 Medicare allows beneficiaries to enroll in either a Medicare supplement plan also known as “Medigap” or a Medicare Advantage plan. Are you currently enrolled in

(READ LIST)

(IF NEEDED: Medicare supplement or “Medigap” are plans that work with original Medicare and may cover certain costs that traditional Medicare does not cover. Medicare Advantage plans are an alternative to original Medicare and provide Medicare benefits through the private insurance companies and not through the federally administered program.)

- 1 a Medicare Supplement (also known as a “Medigap”) plan, or
- 2 a Medicare Advantage plan, which is a managed care plan such as an H-M-O or P-P-O,
- 3 or you do not have either a Supplement or a Medicare Advantage plan
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused
- X (WEB BLANK)

(IHP 2014 Q1546 – modified question)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)**

**ASK ITEM ‘A3’ ONLY IF A1=2,D,R and A2=2,D,R**

Q1555 (IF HAS MEDICARE (Q1546=1): “In addition to Medicare, do you also have...”) (IF DOES NOT HAVE MEDICARE (Q1546=2, D, R): “Do you have...”)

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer
- X (WEB BLANK)

- A1. Health insurance through your or someone else’s employer or union (IF NECESSARY: This can include retiree insurance through a former employer.)
- A2. Medicaid or any other state medical assistance plan for those with lower incomes
- A3. Health insurance from some other source, such as the Veteran’s Administration or the Indian Health Service.

**DELETE Q1550 (US-ONLY QUESTION)**

**DELETE Q1553 (US-ONLY QUESTION)**



(IHP 2014 Q1560 – added interview note to match 2016)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8 AND Q99=1)**

Q1560. Do you have a private health care insurance either paid by yourself, your Household, by your employer or by a union?

(IF NECESSARY: Do not include dental insurance, alone.)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q1565)

**BASE: ALL RESPONDENTS (Q99=1)**

Q1565. Au cours des 12 derniers mois, avez-vous eu des problèmes à payer ou n'avez-vous pas pu payer des factures médicales?

[INTERVIEWER: Inclure des factures de médecins, dentistes, hôpitaux, thérapeutes, pour des médicaments, des équipements, des établissements de soins ou des soins à domicile.]

(Web Note: Sont incluses les factures de médecins, dentistes, hôpitaux, thérapeutes, pour des médicaments, des équipements, des établissements de soins ou des soins à domicile)

[INTERVIEWER: SI DEMANDE, CELA PEUT INCLURE DES FACTURES MEDICALES D'UN AUTRE MEMBRE DE LA FAMILLE]

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 (V) Refus
- X (WEB BLANK)





**SECTION 1590: MATERIAL HARDSHIP**

*(IHP 2016, Q1866 – Modified question text, 2016 item A3 is now item A2, item A3 is NEW)*

**BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1590. Au cours des 12 derniers mois, à quelle fréquence vous êtes-vous fait du souci...

**(ENQUETEUR: LIRE LES REPONSES.)**

1 Toujours

2 Généralement

3 Parfois

4 Rarement ou

5 Jamais

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Pas applicable

8 (V) Ne sais pas

9 (V) Refus

X (WEB BLANK)

**[RANDOMIZE-A3 is always asked last]**

A1. ... concernant le fait d'avoir assez d'argent pour acheter des aliments sains?

A2. ... concernant le fait d'avoir assez d'argent pour payer votre loyer ou votre hypothèque?

A3. ... concernant le fait d'avoir assez d'argent pour payer d'autres factures mensuelles  
comme l'électricité, le chauffage et votre téléphone ?



## **SECTION 1600: OUT OF POCKET COSTS**

*(IHP 2014 Q1605 – updated range and pipe in logic)*

### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1605. [IF NZ, GER, NETH, FR, SWE (Q600=3, 4, 5, 6, 8), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by public or private insurance?”]

[IF AUS, CAN (Q600=1, 2), DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by Medicare or private insurance?”]

[IF US (Q600=11), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?”]

[IF NOR (Q600=7) DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF UK (Q600=10) DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

(CATI) [IF SWITZ (Q600=9), DISPLAY: “ Au cours des 12 derniers mois, combien avez-vous ainsi que votre famille, dépensé pour des traitements ou des services médicaux qui ne sont pas couverts par votre assurance de base obligatoire ou une assurance complémentaire?”]

**READ TO ALL – Cela comprend ce que vous avez payé pour les médicaments sur ordonnance, les soins médicaux et dentaires, mais ne comprend pas les primes. ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=10 AND Q1520=2,) DO NOT SHOW “,but does not include premiums”)**

(NOTE À L'INTERVIEWEUR: SI NÉCESSAIRE: merci de ne compter que le montant dépensé par vous-même et tous les membres de la famille dans cette maison. Ne comptez pas le montant dépensé par les membres de la famille dans d'autres ménages.)

(WEB NOTE: ONLY IF NEEDED: “*merci de ne compter que le montant dépensé par vous-même et tous les membres de la famille dans cette maison. Ne comptez pas le montant dépensé par les membres de la famille dans d'autres ménages.*”)

(ENTRER uniquement unités entières de monnaie. ENTRER "999998" SI "NE SAIS PAS", "999999" SI "refuse de répondre".)

----- (FOURCHETTE 0 – 899999)



PHONE, WEB 999998 (V) Ne sais pas  
999999 (V) Refus  
XXXXXX (WEB BLANK)

(IHP 2014 Q1620, modified text, pipe in logic and response options, breaks updated for NZ, Swede, UK, added 'in the past 12 months' to question text)

**BASE: NOT SURE OR DECLINE TO ANSWER (Q1605=999998, 999999)**

**[PN: INSERT TEXT FOR CODES 01-05 BASED ON TABLE BELOW]**

Q1610. Pouvez-vous donner l'estimation la plus proche de ce que vous et votre famille avez dépensé de votre poche en soins ou services médicaux au cours des 12 dernier mois ? Diriez-vous que c'était...

(ENQ: cela comprend aussi les dépenses pour les médicaments sur ordonnance, les soins médicaux et dentaires, mais ne comprend pas les primes.)

(WEB) Cela comprend aussi les dépenses pour les médicaments sur ordonnance, les soins médicaux et dentaires, mais ne comprend pas les primes. Ne comptez pas le montant dépensé par les membres de la famille dans d'autres ménages.

(ENQUETEUR: LIRE LES REPONSES.)

01 [INSERT CODE 1 AMOUNT FROM TABLE]  
02 [INSERT CODE 2 AMOUNT FROM TABLE]  
03 [INSERT CODE 3 AMOUNT FROM TABLE]  
04 [INSERT CODE 4 AMOUNT FROM TABLE]  
05 [INSERT CODE 5 AMOUNT FROM TABLE]  
98 (V) Ne sais pas  
99 (V) Refus  
XX (WEB BLANK)

	AUS/CAN/ US	FRA/GER/ NET	NZ	NOR	SWE	SWI	UK
	Q600=1,2, 11	Q600=3,4,5	Q600=6	Q600=7	Q600=8	Q600=9	Q600=10
01	Less than \$100	Less than €90	Less than \$140	Less than 800 kr	Less than 650kr	moins de 100CHF	Less than £80
02	\$100 to less than \$500	€90 to less than €450	\$140 to less than \$700	800 kr to less than 4,000kr	650kr to less than 3,250kr	100CHF jusqu'à moins de 500CHF	£80 to less than £400
03	\$500 to less than \$1,000	€450 to less than €900	\$700 to less than \$1,400	4,000 kr to less than 8,500kr	3,250kr to less than 6,500kr	500CHF jusqu'à moins de 1000CHF	£400 to less than £800



04	\$1,000 to less than \$2,000	€900 to less than €1,800	\$1,400 to less than \$2,800	8,500kr to less than 17,000kr	6,500kr to less than 13,000kr	1000CHF jusqu'à moins de 2,000CHF	£800 to less than £1,600
05	\$2,000 or more	€1,800 or more	\$2,800 or more	17,000kr or more	13,000kr or more	2,000CHF ou plus	£1,600 or more

**DELETE Q1621 1/20/17**  
**SECTION 2000: DEMOGRAPHICS**

(ALL EXCEPT CAN (Q600=1,3-11) SHOW: "Nous avons bientôt terminé.") Les séries suivantes de questions servent uniquement à affiner les analyses.

(NEW added 12/15/16, code 6 modified)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q2000. Y compris vous-même, combien de personnes vivent dans votre ménage ?

(INTERVIEWER NOTE SI LES REpondants HESITENT, MERCI DE LES RASSURER. C'est uniquement pour des buts d'approfondir l'analyse.)

\_\_\_\_\_ [RANGE: 01-5 ]

- 6 6 personnes ou plus
- 98 (DO NOT READ) Pas certain/e
- 99 (DO NOT READ) Refus
- XX (WEB BLANK)

(IHP 2014 Q2005 – updated range and base)

**BASE: (ALL COUNTRIES EXCEPT SWITZERLAND AND NORWAY ASKED OF CELL PHONE SAMPLE ONLY WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER (Q99=1 AND Q650=2 AND Q600=1-6,8,10-11 AND Q2000>1))**

**(IN SWITZERLAND AND NORWAY ASKED OF ALL RESPONDENTS WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER/BLANK Q600=7,9 AND Q99=1 AND Q2000>1)**

[PN: IF Q650=2 AND Q2000=1 THEN AUTOCODE Q2005=1. PLEASE DO NOT ALLOW RESPONSE LARGER THAN RESPONSE FROM Q2000 (ex.- IF Q2000=4, Q2005 can only be 1-4)]

Q2005. Vous y compris, combien d'adultes d'au moins 65 ans vivent dans votre ménage?

\_\_\_\_\_ [BEREICH: 01-5]

- 6 6 adultes ou plus
- 98 (V) Ne sais pas
- 99 (V) Refus
- XX (WEB BLANK)



(IHP 2014 Q2015)

**BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2015. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Postgraduate Degree Level
- 02 Graduate Diploma and Graduate Certificate Level
- 03 Bachelor Degree Level
- 04 Advanced Diploma and Diploma Level
- 05 Certificate Level
- 06 Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)
- 07 Junior Secondary Education (e.g., Year 10)
- 08 Primary Education
- 09 Pre-primary Education
- 10 Other Education
- 11 No Education
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2020, response options modified)

*(“en collège communautaire, collège technique ou professionnel” replaced with “collégiales, techniques ou professionnelles” in Canada per partner)*

**BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2020. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Less than high school
- 2 Some high school
- 3 High school graduate or equivalent
- 4 Some community college, technical, trade, or vocational college
- 5 Community college degree or diploma
- 6 Some university, but no degree
- 7 University degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



*(IHP 2014 Q2025)*

**BASE: NEW ZEALAND (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2025. What is your highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Intermediate education or lower (13yrs and under)
- 02 5th form school certificate – Year 11 (now known as NCEA Level 1)
- 03 6th form higher school certificate - Year 12 (now known as NCEA Level 2)
- 04 University entrance, bursary level - Year 13 (now known as NCEA Level 3)
- 05 Attended university or technical college, but did not graduate
- 06 Technical/trade or other tertiary qualification
- 07 University degree or higher
- 08 (DO NOT READ) Other
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

*(IHP 2014 Q2030)*

**BASE: UK (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2030. What is the highest level of formal education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 1 No formal education
- 2 Primary education
- 3 Secondary education
- 4 Some post-secondary education or university, but no university degree
- 5 University degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



*(IHP 2014 Q2035)*

**BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2035. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST IF NECESSARY)

- 1 Less than high school graduate
- 2 High school graduate or equivalent (e.g., GED)
- 3 Completed some college, but no degree
- 4 Completed technical or community college (e.g., associates degree)
- 5 College or university degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

*(IHP 2014 Q2040 modified – added code 00)*

**BASE: GERMANY (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2040. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 0 Kein Schulabschluss
- 1 Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)
- 2 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
- 3 Fachhochschulreife (i.e., high school)
- 4 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
- 5 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
- 6 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
- 7 Other degree
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q2045)

**BASE: NETHERLANDS (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2045. What is the highest level of education that you have *finished*?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Primary school or no formal education
- 02 Lower vocational or technical training
- 03 General secondary school - lower levels
- 04 Vocational secondary school - lower levels
- 05 General secondary school - higher levels
- 06 Vocational or technical college or university bachelor degree
- 07 University masters degree or higher
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2050)

**BASE: FRANCE (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2050. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Never went to school
- 02 Primary (CP to CM2)
- 03 College level (6<sup>th</sup>-3<sup>rd</sup>)
- 04 High School (2<sup>nd</sup> – terminal)
- 05 Upper level (after tray)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2055)

**BASE: NORWAY (Q600=7 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2055. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Primary school
- 02 High school or vocational school
- 03 University or college (1 to including 4 years)
- 04 University or college or more (more than 4 years, including research training)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)





(IHP 2014 Q2060 code 2 modified and added interviewer notes)

**BASE: SWEDEN (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2060. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

(INTERVIEWER NOTE: "REALSKOLA" SHOULD BE INCLUDED IN "CODE 2 - GRUNDSKOLA ELLER MOTSVARANDE".)

(INTERVIEWER NOTE: "2 YEAR GYMANISUM" SHOULD BE INCLUDED IN "CODE 3 - GYMNASIENIVÅ".)

- 01 No formal education
- 02 Compulsory school or equivalent
- 03 Upper secondary school (senior) high school
- 04 Post secondary school education, but no university degree
- 05 University degree
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2065)

**BASE: SWITZERLAND (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2065. Quel est le niveau de formation le plus élevé que vous avez atteint?

(ENQUETEUR: LIRE LES REPNSES JUSQU'A CE QU'UNE REPONSE EST CHOISIE.)

(1) 1	Pre-primary education	Pas achevé la scolarité obligatoire
(2) 2	Primary education	Achévé la scolarité obligatoire
(3) 3	Lower secondary education	1 année de formation (10e année scolaire, année d'enseignement ménager, préapprentissage, etc.)
(4) 4	(Upper) secondary education	2 années de formation professionnelle initiale: attestation fédérale de formation professionnelle (AFP), formation élémentaire
(5)		2 années d'école professionnelle à plein temps, école de commerce
(6)		Formation de 2-3 ans: école d'enseignement général (école



		de degré diplôme, école de culture générale )
(7)		3-4 années d'apprentissage (CFC)
(8)		3-4 années d'école professionnelle à plein temps, école des métiers, école supérieure de commerce
(9)		Ecole normale
(10)		Maturité gymnasiale
(11)		Maturité professionnelle ou spécialisée
(12) 5	Post-secondary non tertiary education	Formation professionnelle supérieure avec brevet fédéral/ diplôme/maîtrise fédérale
(13) 6	First stage of tertiary education (not leading directly to an advanced research qualification)	Ecole supérieure (ES)
(14)		Haute école spécialisée (HES)
(15)		Haute école pédagogique (HEP)
(16)		Université, EPF avec examen propédeutique, licence, Bachelor, Master
(17) 7	Second stage of tertiary education (leading to an advanced research qualification)	Doctorat à l'université, EPF

- 98 (V) Ne sais pas
- 99 (V) Refus
- XX (WEB BLANK)

**DELETE Q2070**

**DELETE Q2075**



(New)

**BASE: U.S. (Q600=11)**

Q2076-US. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

(PROBE: Your best estimate is fine.)

- 1 Less than \$25,000
- 2 \$25,000 to less than \$35,000
- 3 \$35,000 to less than \$50,000
- 4 \$50,000 to less than \$75,000
- 5 \$75,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

**BASE: SWITZERLAND (Q600=9)**

Q2075-SWI. Pouvez-vous indiquer dans quelle catégorie se trouve la fortune totale de votre ménage (y compris les biens immobiliers) ?

(ENQ : LIRE LISTE)

WEB/PHONE : Votre meilleure estimation conviendra parfaitement

- 1 Moins de 10'000.- CHF
- 2 De 10'000 à moins de 50'000.- CHF
- 3 De 50'000 à moins de 100'000.- CHF
- 4 De 100'000 à moins de 500'000.- CHF
- 5 De 500'000 à moins de 1 Million CHF
- 6 1 Million CHF ou plus
- 98 (DO NOT READ) Pas certain/e
- 99 (DO NOT READ) Refuse de répondre
- XX (WEB BLANK)



(New)

**BASE: SWITZERLAND (Q600=9)**

Q2076-SWI. Pouvez-vous indiquer dans quelle catégorie se trouvent les revenus totaux de votre ménage (de toutes les personnes, y compris les salaires, les rentes AVS, les éventuelles prestations complémentaires, les rentes de la caisse de pension, le 3ème pilier et les autres revenus).

(ENQ: LIRE LISTE)

- 1 Moins de 2'000.- CHF
- 2 De 2'000 à moins de 3'500.- CHF
- 3 De 3'500 à moins de 5'000.- CHF
- 4 De 5'000 à moins de 7'000.- CHF
- 5 De 7'000 à moins de 9'000.- CHF
- 6 De 9'000 à moins de 11'000 - CHF
- 7 11'000 CHF ou plus
- 98 (DO NOT READ) Pas certain/e
- 99 (DO NOT READ) Refuse de répondre
- XX (WEB BLANK)

(New)

**BASE: UK (Q600=10)**

Q2076-UK. What is your annual household income from all sources, including welfare benefits? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than £10,000
- 2 £10,000 to less than £12,000
- 3 £12,000 to less than £25,000
- 4 £25,000 to less than £50,000
- 5 £50,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

**BASE: CANADA (Q600=2)**

Q2076-CAN. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$25,000
- 2 \$25,000 to less than \$35,000
- 3 \$35,000 to less than \$55,000
- 4 \$55,000 to less than \$80,000
- 5 \$80,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

**BASE: NEW ZEALAND (Q600=6)**

Q2076-NZ. What is your annual household income from all sources, including welfare benefits? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$33,000
- 2 \$33,000 to less than \$45,000
- 3 \$45,000 to less than \$65,000
- 4 \$65,000 to less than \$100,000
- 5 \$100,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

**BASE: NORWAY (Q600=7)**

Q2076-NOR. What is your total annual household income? Just stop me when I get to the right category.

(FOR INTERVIEWER: If respondent says he/she is retired, please read: this includes any social security payments and retirement or pension plans)

(READ LIST)

(PROBE: Your best estimate is fine.)

- 1 Less than 340.000 NOK
- 2 340.000 NOK to less than 600.000 NOK
- 3 600.000 NOK to less than 740.000 NOK
- 4 740.000 NOK to less than 1.000.000 NOK
- 5 1.000.000 NOK to less than 1.300.000 NOK
- 6 1.300.000 NOK or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

**BASE: AUSTRALIA (Q600=1)**

Q2076-AUS. What is your total annual household income from all sources before taxes, including any pensions, benefits or superannuation? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$20,000
- 2 \$20,000 to less than \$25,000
- 3 \$25,000 to less than \$40,000
- 4 \$40,000 to less than \$60,000
- 5 \$60,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

**BASE: GERMANY (Q600=4)**

Q2076-GER. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 21.000 €
- 2 21.000 € to less than 25.000 €
- 3 25.000 € to less than 35.000 €
- 4 35.000 € to less than 50.000 €
- 5 50.000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

**BASE: NETHERLANDS (Q600=5)**

Q2076-NETH. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 21.000 €
- 2 21.000 € to less than 25.000 €
- 3 25.000 € to less than 35.000 €
- 4 35.000 € to less than 50.000 €
- 5 50.000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

**BASE: FRANCE. (Q600=3)**

Q2076-FRA. What is your monthly net household income from all sources, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 1,000 €
- 2 1,000 € to less than 1,500 €
- 3 1,500 € to less than 2,000 €
- 4 2,000 to less than 3,000 €
- 5 3,000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New – added 1/24/17)

**BASE: ALL SWEDEN RESPONDENTS (Q99=1 AND Q600=8)**

Q2076-SWE. What is your total monthly household net income from all sources, including retirement, capital income and any social security payments? Just stop me when I get to the right category. Is your household income ...?

(NOTE: Net income is the sum of all gross incomes from all sources minus final tax i.e. all net incomes.)

- 1 Less than 12,000kr
- 2 12,000kr to less than 15,500kr
- 3 15,500kr to less than 23,500kr
- 4 23,500kr to less than 35,000kr
- 5 35,000kr or more
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer
- X (WEB BLANK)





*(IHP 2013 Q2080 Modified – Not asked in Sweden but populated via Q2120)*

**BASE: ASKED OF NON-SWEDEN QUALIFIED RESPONDENTS (Q99=1 AND Q600=1-7,9-11)**

**(P.N.- FOR SWEDEN WILL BE AUTOPOPULATED FROM Q2120)**

Q2080. **Êtes-vous né/e en Suisse ou ailleurs?**

[IF GER (Q600=6), DISPLAY: (INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)]

- 1 **Oui, né/e en Suisse**
- 2 **Non, pas né/e en Suisse**
- 8 **(V) Ne sais pas**
- 9 **(V) Refus**
- X (WEB BLANK)

#### **Deleted Q2085-CAN ONLY QUESTION**

*(IHP 2016 Q2084)*

**BASE: NOT BORN IN AUSTRALIA (Q2080=2 AND Q600=1 AND Q99=1)**

Q2084. At what age did you enter AUSTRALIA?

- \_\_\_\_\_ [RANGE: 00-100]
- 998 (DO NOT READ) Not sure
- 999 (DO NOT READ) Refused
- XXX(WEB BLANK)

*(IHP 2016 Q2090)*

**BASE: CANADA – ALL QUALIFIED (Q600=2 AND Q99=1)**

Q2090. Were your parents born in Canada or somewhere else?

(READ LIST)

- 1 Yes, both parents were born in Canada
- 2 No, both parents were born in some other country
- 3 One parent was born in Canada and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2013 Q2100)

**BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q99=1 AND Q600=4)**

Q2100. Were your parents born in Germany or somewhere else?

(INTERVIEWER: READ LIST)

**[IF GER (Q600=4), DISPLAY: “(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)”]**

- 1 Yes, both parents were born in Germany
- 2 No, both parents were born in some other country
- 3 One parent was born in Germany and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2013 Q2105)

**BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q99=1 AND Q600=3)**

Q2105. Were your parents born in France or somewhere else?

(INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in France
- 2 No, both parents were born in some other country
- 3 One parent was born in France and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2013 Q2115)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q99=1 AND Q600=9)**

Q2115. Est-ce que vos parents sont nés en Suisse ou ailleurs?

(INTERVIEWER: LIRE LISTE)

- 1 Oui, les deux parents sont nés en Suisse
- 2 Non, les deux parents sont nés dans un autre pays
- 3 Un parent est né en Suisse et l'autre est né dans un autre pays
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)



(IHP 2016 Q2059)

**BASE: SWEDEN (Q600=8 AND Q99=1)**

Q2120. Where were you born?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Sweden
- 2 Nordic countries (excluding Sweden)
- 3 Europe (excluding the Nordic countries)
- 4 Outside of Europe
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2110)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q99=1 AND Q600=5)**

Q2125. To which ethnic group do you belong?

(INTERVIEWER: READ LIST)

- 01 Autochthonic Dutch
- 02 Moroccan
- 03 Turkish
- 04 Surinamese
- 05 Netherlands Antilles and Aruba
- 06 Other ethnic group
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2120)

**BASE: ALL QUALIFIED RESPONDENTS FROM CANADA (Q99=1 AND Q600=2) [TO BE USED FOR WEIGHTING]**

Q2130. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN FRENCH DISPLAY: "English"] well enough to conduct a conversation?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



*(IHP 2014 Q2155)*

**BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)**

Q2155. Do you speak a language other than German at home?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

*(IHP 2014 Q2160)*

**BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q600=3 AND Q99=1)**

Q2160. Do you speak a language other than French at home?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

*(IHP 2014 Q2123)*

**[PN: There should be a total of 11 variables for this question. HID2165MP\_01 through HID2165MP\_11 are 0/1 punches for response options 01-99.]**

**BASE: NEW ZEALAND (Q600=6 AND Q99=1)**

Q2165. To which ethnic group or groups do you belong?

(INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

- 01 NZ European
- 02 Maori
- 03 Samoan
- 04 Cook Island Maori
- 05 Tongan
- 06 Niuean
- 07 Chinese
- 08 Indian
- 96 Other (such as Dutch, Japanese, Tokelauan)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(IHP 2014 Q2125)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM (Q600=10 AND Q99=1)**

Q2170. To which of the following groups do you consider you belong?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Asian or Asian British
- 3 Black or Black British
- 4 Chinese
- 5 Mixed Ethnic group, or
- 6 Other
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2128)

**BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA (Q600=1 AND Q99=1)**

Q2180. Are you of Aboriginal origin, Torres Strait Islander origin, or both?

(IF YES, ASK: Is that Aboriginal origin, Torres Strait Islander, or both?)

- 1 Yes, Aboriginal
- 2 Yes, Torres Strait Islander
- 3 Yes, both Aboriginal and Torres Strait Islander
- 4 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2130)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2185. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



*(IHP 2015 Q2135)*

**BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2190. Do you consider yourself...?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Black or African American
- 3 Asian or Pacific Islander
- 4 Native American or Alaskan native
- 5 Or some other race or multiple races
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

*(New – added 1/19/17)*

**BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q500=2)**

Q2195. Are you an Aboriginal person, that is, First Nations, Métis (pronounced: MAY-TEE) or Inuk /Inuit (pronounced: in-ook, in-OO-it )? First Nations includes Status and Non-Status Indians.

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused
- X (WEB BLANK)



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## **PLACE OF RESIDENCE AND CELL PHONE USE**

*(IHP 2014 Q2150 base modified to remove Sweden)*

**BASE: UK OR NORWAY OR GERMANY (Q600=10, 7, 4 AND Q99=1)**

Q2200. Which of the following describes where you live?

(INTERVIEWER: READ LIST)

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

## **DELETE Q2170**

*(IHP 2014 QLL1)*

**BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS FROM LANDLINE SAMPLE (Q650=1 AND Q99=1 AND Q600=1-8, 10-11)**

**P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)**

LL1. Now thinking about your telephone use...Does anyone in your household, including yourself, have a working (cell/mobile) phone?

- 1 Yes, respondent or someone in household has (cell/mobile) phone
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

*(IHP 2014 QCP1)*

**BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS FROM CELL SAMPLE (Q.650=2 AND Q99=1 AND Q600=1-8, 10-11)**

**P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)**

CP1. Now thinking about your telephone use, is there at least one telephone INSIDE your home that is currently working and is not a (cell/mobile) phone?

- 1 Yes, has a home telephone
- 2 No, no home telephone
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 QD-Z1)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED STATES ONLY (Q600 = 11 AND Q99=1)**

D-Z1. What is your zip code/postal code?

99999(DO NOT READ) Refused  
XXXXX (WEB BLANK)

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code?  
(INSERT ZIP CODE)**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z1)

(IHP 2014 QD-Z4)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600 = 9 AND Q99=1)**

(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)

D-Z4. **Quel est votre code postal?**

9999 (V) Refus  
XXXX (WEB BLANK)

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**ENQ: LA PC A-T-ELLE INDIQUÉ CE NUMÉRO POSTAL? (INSERT POSTAL CODE)**

- 1 **oui** (CONTINUE)
- 2 **Non** (RE-ASK D-Z4)





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(IHP 2014 QD-ZF)

**BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE ONLY (Q600=3 AND Q99=1)**

**(P.N - 5 digit postal code)**

D-ZF. What is your postal code?

\_\_\_\_\_  
99999(V) Refused  
XXXXXX (WEB BLANK)

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code?  
(INSERT POSTAL CODE)**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-ZF)



(IHP 2014 QD-Z1a)

**BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE  
ZIP CODE (Q600= 11 AND Q650=2 AND D-Z1=RR AND Q99=1)**

D-Z1a. What state do you live in?

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota



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- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 99 (DO NOT READ) Refused
- XX (WEB BLANK)

*(IHP 2014 QDZ-NETH)*

**BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM THE NETHERLANDS ONLY**  
**(Q600=5 and Q650=2 AND Q99=1)**

QDZ-NETH. What province do you live in?

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997 (V) Other
- 999 (V) Refused
- XXX(WEB BLANK)



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*(IHP 2014 QDZ-NOR)*

**BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM NORWAY ONLY (Q600=7  
and Q650=2 AND Q99=1)**

QDZ-NOR. What COUNTY do you live in?

- 79 Østfold
- 80 Akershus
- 81 Oslo
- 82 Hedmark
- 83 Oppland
- 84 Buskerud
- 85 Vestfold
- 86 Telemark
- 87 Aust-Agder
- 88 Vest-Agder
- 89 Rogaland
- 90 Hordaland
- 91 Sogn og Fjordane
- 92 Møre og Romsdal
- 93 Sør-Trøndelag
- 94 Nord-Trøndelag
- 95 Nordland
- 96 Troms
- 97 Finnmark
- 98 (V) Other
- 99 (V) Refused
- XX (WEB BLANK)



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(IHP 2014 QD-UK)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE UK (Q600=10 AND Q99=1)**

D-UK. In which region are you living?

(READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



*(IHP 2014 QD-NZ)*

**BASE: ALL QUALIFIED RESPONDENTS FROM NZ (Q600=6) AND Q99=1**

D-NZ. In which region are you living?

(READ LIST IF NECESSARY)

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

*(IHP 2014 QD-NZU)*

**BASE: ALL QUALIFIED RESPONDENTS FROM NZ (Q600=6 AND Q99=1)**

D-NZU. Would you say your living area is...?

(READ LIST)

- 1 A city
- 2 Or a regional or rural area
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



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*(IHP 2014 QDZ-GER modified delete code 997)*

**BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY ONLY (Q600=4 AND Q99=1)**

QDZ-GER. What region do you live in ?

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 99 (V) Refused
- XX (WEB BLANK)



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**DELETE QDZ-SWED – Sweden region derived from postal code (postal code not in datafile)**

**DELETE INT1**





**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1):**  
Nous avons presque terminé l'interview. Il reste quelques questions posées seulement en Suisse car elles concernent spécifiquement notre système de santé.

(New, there were two QSWISS1, changed the first to QSWISS0, modified item D)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**  
QSWISS0. Dans les deux dernières années, avez-vous...

- 1 Oui
- 2 Non
- 8 (DO NOT READ) Pas certain/e
- 9 (DO NOT READ) Refuse de répondre
- X (WEB BLANK)

- a. envoyé un email à un professionnel de la santé pour une question médicale ?
- b. visionné sur internet ou téléchargé des informations sur votre santé, comme des résultats de tests ou de laboratoires ?
- c. utilisé internet pour vous informer sur des sujets concernant la santé ?
- d. utilisé une application numérique (c-à-d app) pour recueillir des informations sur votre santé mais pas pour les partager avec un professionnel de la santé ?
- e. utilisé une application numérique (c-à-d app) pour recueillir des informations sur votre santé afin de les partager avec un professionnel de la santé ?

(IHP 2014 – text modified in English only to be more understandable)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

QSWISS1. En ce qui concerne des soins ou traitements médicaux de base : pourriez-vous imaginer recevoir la suite du traitement par un autre professionnel spécialisé de la santé (ex. infirmières et infirmiers spécialisés) au lieu d'un docteur ?

- 1 Oui
- 2 Non
- 8 (V) Ne sais pas
- 9 (V) Refus
- X (WEB BLANK)

(IHP 2016)

**BASE: ALL SWITZERLAND RESPONDENTS (Q600=9 AND Q99=1)**

QSWISS2. En pensant à l'ensemble des soins médicaux que vous avez reçus au cours des 12 derniers mois, diriez-vous que vous avez reçu...

- 1 trop peu de soins médicaux
- 2 la quantité de soins appropriée ou
- 3 trop de soins médicaux
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'ai pas eu besoin de soins Médicaux



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8 (DO NOT READ) Ne sais pas  
9 (DO NOT READ) Refus  
X (WEB BLANK)



## **SECTION 2800: HOME CARE AND PALLIATIVE HOME CARE QUESTIONS**

**READ TO ALL CANADIAN RESPONDENTS (Q600=2):** Now, we have a few questions on home care services that you or anyone in your household may have received because of a health condition or a limitation in daily activities. These include services provided in your own home by the government such as nursing care, meal preparation, someone to help with bathing or housework, etc. Do not include help from family, friends or neighbors.

*(New – added 1/12/17)*

### **BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)**

Q2800. In the past twelve months, have you or anyone in your household received home care services from a government home care program?

(IF NECESSARY: Home care services are those provided by publically-funded programs [IF Q630=12 INSERT: “such as the Extra Mural Program”; IF Q630=13 INSERT “such as C-L-S-Cs”; IF Q630=14 INSERT “such as C-C-A-Cs” or LHINs (pronounced: LINNS); ALL OTHER CANADA INSERT “through your regional health authority”].)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

*(New – added 1/12/17)*

### **BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)**

Q2805. Who from your household received government home care services in the past twelve months?  
(READ LIST)

- 1 You
- 2 Someone else in your household
- 3 Both you and someone else in your household
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



*(New – added 1/12/17)*

**BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)**

Q2808. Approximately how long did [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “the other person in your household”] wait for the first government home care service after requesting or being referred for government home care? (READ LIST)

(IF NECESSARY: If more than one home care received, respondent should think about the home care service they received first.)

- 1 Less than a week
- 2 One to two weeks
- 3 Three to four weeks
- 4 One to two months
- 5 Over two months
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

*(New – added 1/12/17, added phonetic spelling for physiotherapy and palliative)*

(PN: IF NECESSARY text for items A1 and A3 should appear under the question, not as part of the inserted text).

(PN: IF Q2815 is asked to respondents item A6 needs the full question text read again).

**BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)**

Q2810. In the past twelve months, did [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “someone else in your household”] receive [INSERT ITEM] from a government home care program?

PN FOR ALL SUBSEQUENT ITEMS SHOW: How about [INSERT ITEM]?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- A1 Nursing care (IF NECESSARY: Nursing care includes bandage changes, preparing medications or a check-up from a nurse.)
- A2 Other health care services such as physiotherapy (pronounced: fis-ee-oh-ther-uh-pee), occupational therapy, speech therapy and nutrition counselling.
- A3 Medical equipment or supplies (IF NECESSARY: Equipment and supplies include: wheelchair, pads for incontinence, help with using a ventilator or oxygen equipment.)
- A4 Personal or home support such as help with bathing, housekeeping or meal preparation
- A5 Palliative (pronounced: pal-ee-uh-tiv) care or end-of-life care
- A6 Any other services



*(New – added 1/12/17, base updated to Q2805=3)*

**BASE: CANADIAN RESPONDENTS WHO RECEIVED HOME CARE AND DID NOT GET PALLIATIVE CARE AND SAID SOMEONE ELSE IN THE HOUSEHOLD RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2805= 3 AND Q2810A5=2,8,9)**

Q2810A5a. In the past twelve months, did someone else in your household receive palliative care or end-of-life care from a government home care program?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

*(New – added 1/12/17)*

PN: SHOW Q2815 DIRECTLY AFTER Q2810A5 IF RESPONDENT SAID YES

**BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED PALLIATIVE CARE OR SOMEONE ELSE IN HOUSEHOLD HAS PALLIATIVE CARE (Q99=1 AND Q2800=1 AND Q2810A5=1 OR Q2810A5A=1)**

(PN: ROTATE RESPONSE OPTIONS 1-5/5-1)

Q2815. How satisfied or dissatisfied [IF Q2810A5=1 AND Q2805=1,3 INSERT “were you”; IF (Q2810A5=1 AND Q2805=2) OR Q2810A5A=1 INSERT “was the other person in household] with the palliative care or end-of-life care services provided by a government home care program?  
(READ LIST)

- 1 Very satisfied
- 2 Somewhat satisfied
- 3 Neither satisfied nor dissatisfied
- 4 Somewhat dissatisfied
- 5 Very dissatisfied
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



*(New – added 1/12/17)*

**BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED/SOMEONE HAS RECEIVED AT LEAST ONE TYPE OF HOME CARE EXCLUDING PALLIATIVE CARE (Q99=1 AND Q2800=1 AND (ANY Q2810A1=1 OR Q2810A2=1 OR Q2810A3=1 OR Q2810A4=1 OR Q2810A6=1) AND ((Q2805=1,2 AND Q2810A5=2,8,9) OR (Q2805=3 AND Q2810A5=2,8,9) AND Q2810A5A=2,8,9))**

(PN: ROTATE RESPONSE OPTIONS 1-5/5-1)

Q2820. Overall, how satisfied or dissatisfied [IF Q2805=1,3 INSERT “were you”; IF Q2805=2 INSERT “was the other person in household] with the government home care services received?

(READ LIST)

- 1 Very satisfied
- 2 Somewhat satisfied
- 3 Neither satisfied nor dissatisfied
- 4 Somewhat dissatisfied
- 5 Very dissatisfied
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

*(New – added 1/24/17)*

(PN: IF NECESSARY text for items A1 should appear under the question, not as part of the inserted text).

**BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM BUT WERE NOT SATISFIED WITH SERVICES (Q99=1 AND Q2800=1 AND (Q2815=3,4,5 OR Q2820=3,4,5))**

Q2822. [IF Q2805=1,3 INSERT “Were you”; IF Q2805=2 INSERT “Was the other person in household”] not satisfied with the government home care services because [INSERT ITEM]?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- A1 Of poor quality (IF NECESSARY: Poor quality includes concerns about provider competence, reliability of services, etc.)
- A2 Services did not address [IF Q2805=1,3 INSERT “your”; IF Q2805=2 INSERT “their”] needs
- A3 Services provided were insufficient
- A4 Of long wait times to receive services
- A5 Of some other reason



*(New – added 1/12/17)*

**BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)**

Q2825. Thinking of the home care services [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “the other person in your household] received through a government home care program, did these services help [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “this person”] stay at home?

(INTERVIEWER NOTE: By “stay at home” we mean that it enabled this person to stay out of a hospital, nursing home, hospice, or assisted living facility.)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

*(New – added 1/24/17)*

**BASE: ALL CANADA RESPONDENTS WHO HAVE NOT RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q600=2 AND Q2800=2,8,9)**

Q2830a. During the past 12 months was there ever a time when you felt that government home care services were needed for you or someone else in your household but were not received?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

*(New – added 1/12/17)*

**BASE: ALL CANADA RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q600=2 AND Q2800=1)**

Q2830b. During the past 12 months was there ever a time when you felt that more government home care services were needed for you or someone else in your household but were not received?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



*(New – added 1/24/17)*

**BASE: ALL CANADA RESPONDENTS WHO HAVE NOT RECEIVED HOME CARE FROM A GOVERNEMENT HOME CARE PROGRAM BUT SAID THEY NEEDED IT (Q99=1 AND Q600=2 AND Q2830a=1)**

(PN: ASK ITEM A1 TO ALL; ASK A2 THROUGH A7 IF A1=2,8,9; SCRAMBLE ITEMS A2 THROUGH A6, ALWAYS ASK ITEM A7 LAST)

(PN: IF NECESSARY text for item A5 should appear under the question, not as part of the inserted text).

Q2831. Were these government home care services not received because [INSERT ITEM]?

PN FOR ALL SUBSEQUENT ITEMS SHOW: Because [INSERT ITEM]?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- A1 Services were not available in your area
- A2 Waiting times were too long
- A3 Costs were too expensive
- A4 You did not know where to go
- A5 You were not eligible for home care (Interviewer note: Code as 'yes' if respondent says that the other person in the household did not care get care because he/she was not eligible for home care)
- A6 Of inconvenient hours
- A7 Of some other reason





*(New – added 1/12/17, Added phonetic spelling for "physiotherapy" and "palliative")*

**BASE: ALL CANADA RESPONDENTS WHO HAVE NOT RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM BUT SAID THEY NEEDED IT (Q99=1 AND Q600=2 AND Q2830a=1)**

(PN: SHOW TEXT: "What types of home care..." FOR ITEM A1 ONLY)

(PN: IF NECESSARY text for items A1 and A3 should appear under the question, not as part of the inserted text).

Q2832. What types of home care services were needed but not received in your home?  
[INSERT ITEM] needed but not received?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- A1 Was nursing care (IF NECESSARY: Nursing care includes bandage changes, preparing medications or a check-up from a nurse.)
- A2 Were other health care services such as physiotherapy (pronounced: fis-ee-oh-ther-uh-pee), occupational therapy, speech therapy and nutrition counselling
- A3 Were medical equipment or supplies (IF NECESSARY: Equipment and supplies include: wheelchair, pads for incontinence, help with using a ventilator or oxygen equipment.)
- A4 Was personal or home support such as help with bathing, housekeeping or meal preparation
- A5 Was palliative (pronounced: pal-ee-uh-tiv) care or end-of-life care
- A6 Were any other services

*(New – added 1/12/17)*

**BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)**

Q2833. Thinking about the government home care received in the past twelve months, did [IF Q2805=1,3 INSERT "you"; IF Q2805=2 INSERT "someone else in your household"] start receiving government home care services after an emergency room visit or a hospital stay?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



*(New – added 1/12/17)*

**BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)**

Q2835. In general, how would you rate the level of coordination between [IF Q2805=1 INSERT “your”; IF Q2805=2 INSERT “the other member of your household’s”] government home care provider and other health professionals who provide regular care such as the family physician. Would you say the coordination is...?  
(READ LIST)

INSTRUCTION IF NEEDED for clarity: By coordination we mean whether your/their regular doctor or nurse practitioner seems informed and up to date about the care received in your home and whether the home care provider seems informed about care plans from your/their regular doctor.

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 7 (DO NOT READ) There is/was no need for coordination
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



**SECTION 2850: DIGITAL TECHNOLOGIES QUESTIONS**

*(New – added 1/12/17)*

**BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)**

Q2850. The following questions are about digital technologies you can use in your home to monitor your health.

During the past 12 months, have you used a smart phone, a digital tablet or a wearable device such as a watch or a clip-on device to help you monitor certain aspects of your health and well-being at home?

(IF NEEDED: Examples include digital devices to monitor your weight, physical activity, sleep, blood pressure and blood sugar)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused

*(New – added 1/12/17)*

**BASE: ALL CANADA RESPONDENTS WHO HAVE USED DIGITAL TECHNOLOGIES (Q99=1 AND Q600=2 AND Q2850=1)**

Q2855. Are you using this technology in partnership with a care provider, such as a nurse or doctor, who views this data to remotely support you and help you manage your health at home?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused



**SECTION 2900: SWEDEN ONLY QUESTIONS**

**READ TO ALL SWEDEN RESPONDENTS (Q600=10)**

“We have nearly finished the interview. There are only few questions remaining.”

*(IHP 2016 QSWED6)*

**BASE: SWEDEN (Q600=10 AND Q99=1)**

QSWED6. In the last twelve months, how many times have you visited a doctor’s group, health center or clinic within primary care?

[PN: ALLOW RESPONDENT TO ENTER 0-96]

- 97 Not applicable
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- X (WEB BLANK)

*(NEW)*

**BASE: SWEDEN (Q600=10 AND Q99=1)**

QSWED7. Again, if you think about the health care you have received in the last twelve months, about how many times have you visited a specialist health-care facility such as a hospital? Please do not include the hospital emergency room.

[PN: ALLOW RESPONDENT TO ENTER 0-96]

- 97 Not applicable
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- X (WEB BLANK)

*(NEW)*

**BASE: SWEDEN (Q600=10 AND Q99=1)**

QSWED20. Today healthcare records are separated from records in local community care facilities. This means that GP’s and nursing staff at nursing homes often are unable to see each other’s records. Do you think that this should be changed?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(NEW)

**BASE: SWEDEN RESPONDENTS WHO THINK SEPERATION OF HEALTHCARE RECORDS SHOULD CHANGE (Q600=10 AND Q99=1 AND QSWED20=1)**

QSWED21. Do you think...

[PN: ROTATE OPTIONS 1 AND 2]

- 1 GP's should be able to see records from nursing homes but not vice versa?
- 2 Nursing staff at nursing homes should be able to see GP records, but not vice versa?
- 3 Or do you think they should both be able to see each other's records?
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(NEW)

**BASE: SWEDEN (Q600=10 AND Q99=1)**

QSWED22. To what extent are you limited in the activities people usually do, such as feeding yourself, getting in and out of bed or a chair, dressing and undressing, bathing? Would you say you are severely limited, somewhat limited, or not limited at all with ANY of these activities?

- 1 Severely limited
- 2 Somewhat limited, or
- 3 Not limited at all
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2165)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q2300. (PHONE) Nous sommes arrivés à la fin de l'interview. Merci beaucoup pour votre participation. Il peut arriver que nous devons vous rappeler brièvement pour une demande de précisions ou en cas d'incertitude. Mais cela n'arrive que rarement. Nous vous souhaitons encore une excellente soirée et vous remercions pour ces précieux renseignements.

(WEB) Nous vous souhaitons encore une excellente journée et vous remercions pour vos précieux renseignements.