

International Health Policy Survey 2016 Methodology Report

Methods report prepared by

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## OVERVIEW

The Commonwealth Fund (the Fund) is a private foundation dedicated to promoting a health care system that achieves better access, improved quality, and greater efficiency, with a focus on society's most vulnerable groups. As part of its mission, the Fund has been conducting the International Health Policy (IHP) Survey in 11 countries for more than a decade. In a triennial cycle, the IHP survey targets different populations, including physicians, older adults, and the general adult population.

The Commonwealth Fund contracted with SSRS to manage data collection and data integration for the 2016 IHP survey conducted among adults in Australia, Canada, France, Germany, the Netherlands, New Zealand (NZ), Norway, Sweden, Switzerland, the United Kingdom (UK), and the United States (US). SSRS fielded the survey in the US and Canada. SSRS's fielding partner, European Fieldwork Group (EFG) fielded the survey in Australia, the Netherlands, New Zealand, and the UK. SSRS's fielding partners, Norstat, fielded the survey in Norway, and Advanced Market Research (AMR), fielded the survey in France and Germany. Switzerland contracted with the LINK Institut (LINK) to field the survey in Switzerland. Sweden contracted with Institutet för kvalitetsindikatorer AB (Indikator) to manage the data collection process and field the instrument in Sweden.

The study was conducted via landline and mobile telephone in each country with a nationally representative sample of respondents, age 18 and older. Switzerland also offered an online option. Fieldwork took place between March 1 and June 22, 2016.

The 2016 study was designed to explore and collect reliable health-related data for the following topics:

- Patient's access to primary and preventive care, including promptness of attention, such as availability of same-day appointment
- Patient's relationship with regular doctor/GP, including experience with coordination of health care
- Patient's use of and experience with specialists
- Patient's experience with care in the hospital \& emergency room
- Health care coverage, affordability of care, experience with administrative/financial burdens, and out-of-pocket costs
- Experiences with prescription medication and medical errors
- Patient's overall health and medical conditions
- Behavioral factors affecting health and social context
- Overall views of the health care system

Table 1, below, outlines the total number of interviews conducted in each country:

TABLE 1: Total Number of Interviews Conducted in Each Country

| Australia | Total Interviews |
| :---: | :---: |
| Canada | 5248 |
| France | 4547 |
| Germany | 1103 |
| Netherlands | 1000 |
| New Zealand | 1227 |
| Norway | 1000 |
| Sweden | 1093 |
| Switzerland | 7124 |
| UK | 1520 |
| US | 1000 |

This report is organized into five sections. The first section discusses the sample design. The next section describes data collection and fielding. The final three sections address the response rate to the survey, weighting procedures, and project deliverables.

## SAMPLING METHODS

Survey coverage refers to the extent to which the sample frame for a survey includes all members of the target population. A survey design with a gap in coverage raises the possibility of bias if the individuals missing from the sample frame (e.g., households without telephones) differ from those in the sample frame. For all countries included in IHP 2017, efforts have been made to ensure a representative and diverse sample that covers the target population - adults, ages 18 and older.

Notably, cell phone-only households are increasing throughout the world. In the United States, for instance, according to the January to June National Health Interview Survey (NHIS), 48.3\% of households were estimated to be cell phone-only in the first half of 2015 (Blumberg \& Luke, 2015), as compared to $20.2 \%$ in 2008. Although in some European countries, the share of adults in living in households answering only cell phones is still somewhat smaller than the U.S., this share is rapidly increasing in many countries. Moreover, even in countries where the cell phone only share is relatively low, it is important to conduct interviews via cell phone since phone usage patterns show that that cell phone usage is increasing in dual use households throughout the world.

For IHP 2016, the Fund and its partner countries chose to include larger portions of interviews conducted on cell phones in the sampled population than in past years to increase the likelihood of reaching a representative sample of the cell phone only/mostly populations that tend to be younger and more transient.

An overlapping-frame telephone design was used for the US, Australia, Canada, New Zealand, France, the Netherlands, the UK, Norway, and Germany. This means that those respondents whose household answers both landlines and cellphone phones had a higher likelihood of selection - an issue that was addressed in weighting. The overlapping-frame approach allowed reaching respondents who receive most of their calls on cell phones, and are far less likely to be reached on a landline. As a result, the overlapping design produced a more nationally representative sample of respondents, age 18 and older, which reduced the design effect associated with post-stratification weighting corrections.

Switzerland used an individual sample of adults, 18+ drawn by the Swiss Federal Statistical Office (SFSO), using a nationwide population registry. Respondents in Switzerland could complete the survey online or by telephone. For Sweden landline and cell phone sample for individuals 18 and older was drawn from the PAR registry.

TABLE 2: Total Interviews by Sampling Frame

|  | Landline | LL (\%) | Cell |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | ---: | ---: |
| phone | CELL (\%) | Web | WEB (\%) | Total |  |  |  |
| Australia | 3,052 | $\mathbf{5 8 \%}$ | 2,196 | $\mathbf{4 2 \%}$ | - | - | 5,248 |
| Canada | 3,317 | $\mathbf{7 3 \%}$ | 1,230 | $\mathbf{2 7 \%}$ | - | - | 4,547 |
| France | 763 | $\mathbf{6 9 \%}$ | 340 | $\mathbf{3 1 \%}$ | - | - | 1,103 |
| Germany | 636 | $\mathbf{6 4 \%}$ | 364 | $\mathbf{3 6 \%}$ | - | - | 1,000 |
| Netherlands | 783 | $\mathbf{6 4 \%}$ | 444 | $\mathbf{3 6 \%}$ | - | - | 1,227 |
| New Zealand | 646 | $\mathbf{6 5 \%}$ | 354 | $\mathbf{3 5 \%}$ | - | - | 1,000 |
| Norway | 277 | $\mathbf{2 5 \%}$ | 816 | $\mathbf{7 5 \%}$ | - | - | $\mathbf{1 , 0 9 3}$ |
| Sweden | 2,697 | $\mathbf{3 8 \%}$ | 4,427 | $\mathbf{6 2 \%}$ | - | - | $\mathbf{7 , 1 2 4}$ |
| Switzerland | 119 | $\mathbf{8 \%}$ | 99 | $\mathbf{7 \%}$ | $\mathbf{1 , 3 0 2}$ | $\mathbf{8 6 \%}$ | $\mathbf{1 , 5 2 0}$ |
| United Kingdom | 656 | $\mathbf{6 6 \%}$ | 344 | $\mathbf{3 4 \%}$ | $\mathbf{-}$ | $\mathbf{-}$ | $\mathbf{1 , 0 0 0}$ |
| United States | 800 | $\mathbf{4 0 \%}$ | 1,201 | $\mathbf{6 0 \%}$ | - | $\mathbf{-}$ | $\mathbf{2 , 0 0 1}$ |

## Sample Generation by Country

## Australia

In Australia, the landline and cell phone RDD sample was drawn by Sample Solutions Europe (SSE). The generation of the landline sample frame was based on the phone number blocks used in the telephone numbering plan provided by the Australian Communications and Media Authority. The random digit length $N$ is set up for each of the different blocks. This means there is always a starting block for each region and division within Australia followed by a random allocation of numbers of two to four unknown numbers. This leads to a more efficient usage of higher populated numbering blocks. The landline sample for the main Australia sample was stratified by Australia's seven regions to ensure geographic representativeness. Cell phone sampling in Australia was based on number blocks consisting of threeor four-digit exchanges (varying by cell phone provider). The SSE cell phone sample maintained an equal probability of selection method (epsem) approach by accounting for the effect of the differences in the size of the cell phone number-blocks. SSE also uses an electronic number verification procedure to filter out invalid phone numbers to improve sample efficiency.

To allow for region-specific analysis, the final sample for Australia included oversamples of (1) the Victoria population to complete a total of 1,000 interviews and (2) the New South Wales population, by Primary Health Network (PHN) in order to complete at least 350 interview in each PHN.

## Canada

Sampling in Canada was done through SM Research, a company founded in 1976 and now is merged into Environics Analytics (EA). EA's sampling method begins with numbers produced by selecting the first eight digits of known exchange banks (also called NPA-NXX-Banks) and then randomly generating the last two digits to form the RDD frame. RDD samples can then be randomly generated from the frame. To improve efficiency, NPA-NXXs considered "not-in-service" and listed business numbers are removed. This RDD design covers more than $95 \%$ of in-service landline/cellphone numbers.

## Germany and France

The RDD sample was generated by Sample Solutions. For each country, the generation of the landline RDD frame was based on the phone number blocks used in the telephone numbering plan using precodes by region and stratified by provider distribution. On the basis of the numbering plan, Sample Answers developed a probabilistic design for pulling "seed" blocks from which actual phone numbers were generated. For the mobile phone RDD sample, it is not possible to identify precodes by region; however, the phone numbers were randomly generated similar to the landline sample. Wherever possible the landline and cell phone numbers were pulsed to remove inactive numbers.

## The Netherlands

SSE provided landline and cell phone sample for the Netherlands. The RDD landline framework in the Netherlands is based on the national numbering plan provided by the Onafhankelijke Post en Telecommunicatie Autoriteit (OPTA). On the basis of the numbering plan, SSE utilized a probabilistic design for pulling "seed" blocks from which actual phone numbers were generated by adding a random three-digit number. The landline sample was stratified to ensure adequate representation of each of the 12 provinces. For the Netherlands, randomly generated landline numbers were also screened against business phone numbers and the Do-Not-Call register (note: this procedure is presently available for the Netherlands but not for other European countries). For the mobile phone RDD sample, the numbering plan provided gives information about the prefixes of the various providers; however, it leaves up to six unknowns. The RDD sample was pulsed in order to achieve higher strike rates. The cell phone sample was also stratified based upon the provider distribution within the Netherlands. Using a standardized procedure, the landline and mobile RDD sample were pulsed in order to improve productivity.

## New Zealand

SSE provided landline and cell phone sample for New Zealand. Landline sample in New Zealand was based on the numbering plan provided by Telecom of New Zealand. The landline sample was stratified by New Zealand's 16 regions. Number blocks are four-digits long throughout the country, so no adjustments to block-size are required. SSE utilizes electronic verification to filter out a large number of non-working numbers. Using a standardized procedure, the landline RDD sample was pulsed in order to improve productivity. Cell phone sampling in New Zealand was based on number blocks consisting of two- or three-digit exchanges (varying by cell phone provider). The SSE cell phone sample maintained an epsem approach by accounting for the effect of the differences in the size of the cell phone numberblocks.

## Norway

In Norway landline and cell phones was drawn by Norstat using Bisnode. Approximately $82 \%$ of the population was covered by this sample. The $18 \%$ of the population that was not covered in the sample are comprised of people:

1) With secret phone numbers ${ }^{1}$
2) Who do not have some identifying information attached to their number (e.g., age, gender, region, etc.)
3) Who have put themselves on a "no-call" list for marketing, surveys, and sales calls and/or elected to be excluded from the phone directory

Due to Norwegian legislation, Norstat does not have access to these numbers when conducting surveys. The sample is drawn proportionately so that a higher population density is associated with more numbers in the sampling base and a larger portion of the numbers in the drawn sample. ${ }^{2}$

## Sweden

The sample frame consisted of the Swedish national registry of phone numbers, listed in the database PAR Konsument. This registry contains all registered and active private phone numbers for approximately $39 \%$ of the adult population in Sweden; in total 3,027,650 individuals age 18 or older. The registry is administered by Bisnode PAR. The definition of 'private' corresponds to the number being registered using a Swedish personnummer (social security number) in contrast to numbers registered using organisationsnummer (organizational registry code) which is used by businesses, institutions and government.

The stratification followed the same outline as was done in IHP 2013. In order to allow for geographical comparisons, the sample was stratified based on county councils. The sample was also stratified according to number type (landline/cell phone). This model corresponded to 42 strata.
The strata size was determined based on requirements for national geographical comparisons. For international comparisons only 2,400 interviews were necessary, but to be able to compare county councils the targeted number of interviews was set to 7,000. Larger samples were drawn for the three largest county councils. Within each stratum a simple random sample was drawn. Quotas were used to ensure the targeted number of interviews per strata.

## Switzerland

The sample source corresponded to data from the registry per the Federal Statistical Office (FSO), provided by the Federal Office of Public Health (FOPH). A principal and a reserve sample was provided; the reserve sample was not activated. All selected persons received an invitation letter to complete survey online or by telephone. Non-responders received a reminder letter.

Reminder telephone calls were also made for sample with an available telephone number. Out of the sample provided, $56 \%$ of the sample contained a telephone number. An additional phone number search, conducted by LINK, resulted in a total of $68 \%$ of the sample with a phone number. If requested, an e-mail with a direct link to the web questionnaire was sent out during the telephone contact. At any

[^0]time during the fieldwork period, respondents had the possibility to ask for a telephone interview (appointment) using a toll free telephone number provided for respondents.

## United Kingdom

SSE provided landline and cell phone sample for the UK using the number blocks provided by the Federal Office of Communications (OFCOM). SSE identified the different phone number blocks for each region and division within the UK. In order to obtain an epsem sample, a random-digit length ( $\mathrm{N}=3$ ) was used to generate the sample. For the mobile sample, SSE based its stratification on the numbering plan, which gives information about the prefixes of the various providers (leaving up to five unknowns). Using a standardized procedure, the landline and mobile RDD samples were pulsed in order to improve productivity.

## United States

The sample used for the US portion of the study combined a dual-frame landline and cell phone RDD sample design. Utilizing a Marketing Systems Group (MSG) proprietary sample generation program, SSRS generated the sample for the US. MSG is not only one of the survey research industry's largest statistical sampling companies, but also the preferred supplier to social science researchers, and governmental organizations such as the US Census Bureau and the Centers for Disease Control. During generation, the RDD sample was prepared using MSG's proprietary GENESYS IDplus procedure, which not only limits sample to non-zero-banks, but also identifies and eliminates approximately $90 \%$ of all non-working and business numbers. Additionally, the entire sample was run against a database of known cell phone blocks (NPA-NXX-B) as well as those numbers ported from landline to wireless, whereupon identified cellphone numbers as part of the RDD landline frame were flagged in order not to be dialed.

The standard GENESYS RDD methodology produced a strict single-stage, epsem sample of residential telephone numbers. In other words, the GENESYS RDD sample ensured an equal and known probability of selection for every residential telephone number in the sample frame. GENESYS RDD samples achieve their statistical efficiency through a structured database in combination with single-stage sampling procedures, which ensure geographic representativeness and increase the homogeneity within the implicit strata created by the GENESYS sampling procedures.

Following procedures similar to those used for the landline sample, SSRS generated a list of cell phone telephone numbers in random fashion. The cell phone sample was prepared using MSG's proprietary Cell-Wins procedure that screens out inactive cell phone numbers with an approximately $95 \%$ accuracy rate. This increases the productivity of cell phone sample for reasons identical to those mentioned above for landline IDplus. Through this procedures, MSG removed 10,060 landline and 26,919 cell phone pieces of sample designated as inactive.

## Household and Respondent Selection

For all of the countries except for Switzerland, the respondent, age 18 or older, was selected using a hybrid of the Westat selection method of respondent selection for the landline frame. ${ }^{3}$ This withinhousehold selection procedure reduces the bias created when the person responding to the survey is the one more likely to answer the phone or be present at the time of the call. A modified version of this within-household selection procedure was used in Norway where the interview continued with the adult already on the phone if the adult asked for was not at home or available. ${ }^{4}$ In the other countries (Canada, Germany, the Netherlands, New Zealand, Sweden, the UK, and the US), a callback was set up to reach the originally selected respondent. Cell phones are considered individual devices rather than belonging to a household, and therefore the person answering the cell phone was the one who was interviewed. In Switzerland, respondents were targeted via the registry per the Federal Statistical Office (FSO).

## DATA COLLECTION

In the fall and winter of 2015, the IHP 2016 questionnaire was developed and revised. Prior to the field period, the study was programmed into SSRS's Computer Assisted Telephone Interviewing (CATI) system. Each of the international partners administering interviews also programmed the survey into their respective interviewing software. In Switzerland, respondents were recruited via postal mail and invited to participate in an online or phone version of the survey; outbound reminder calls were made later in the field period to complete the phone survey (for sample with available phone numbers). All countries other than Switzerland employed a phone-only methodology. SSRS pretested the US version of the instrument in mid-January, 2016. Other-country pretests were conducted in February and March, 2016. Interviews were conducted between March 1 and June 22, 2016.

## Questionnaire Review, Translations and Cultural Adaptations

In the fall and winter of 2015, SSRS reviewed several iterations of the instrument developed by the Fund and its international partners and provided feedback about question wording, order, clarity, logic/programming, and other issues related to questionnaire quality.

Upon approval from The Commonwealth Fund research team, new and revised questions were translated into Canadian-French, Spanish, German, Dutch, French, Norwegian, Swedish, Swiss-Italian, Swiss-French and Swiss-German. SSRS's partner, Cetra translated the Canadian-French and Spanish instruments. EFG translated the instrument into Dutch for the Netherlands. Norstat translated the instrument into Norwegian. The LINK Institut translated the Swiss-Italian, Swiss-German, and SwissFrench instruments. Indikator translated the Swedish instrument.

The translated documents were reviewed by the Fund's international partners for both new and previously translated questions to confirm that they were comprehensible, meaningful for respondents

[^1]and comparable to the English-language versions of each question. Throughout the translation process, efforts were made to ensure that the question meaning of the translated questions would not deviate from the unified questionnaire or disrupt trend.

## Programming and Testing

Prior to the field period, the survey was programmed into SSRS's CATI system. Each of the international partners administering interviews also programmed the survey into their respective survey software. Extensive checking of the programs was conducted to assure that skip patterns followed the design of the questionnaire. The computer-assisted instruments were tested to ensure that all of the language inserts were working properly. Members of the SSRS team tested the US and Canadian versions of the instrument as well as the instruments fielded by EFG, AMR and Norstat. The Swiss-German pretest version was reviewed by the SSRS team to ensure the web format met industry standards. Each of the other-country survey providers also conducted extensive testing of their instruments.

Prior to the beginning of fieldwork random data were generated for USA and Canada to confirm that skip patterns were working correctly. At the beginning of the field period, SSRS requested preliminary SPSS files from each of the international partners to confirm that all skip instructions and variables were working as intended.

## Pretesting

In mid-January, SSRS pretested the survey in the US and provided a memo to the Fund with information about potential areas of confusion in the instrument/with specific questions, recommendations and observations related to new/highly-modified questions and questions asked in past IHP surveys, and areas of focus for future interviewer training. Following the US pretest, minor adjustments were made to the questionnaire and some interviewer notes were added for all countries.

In February and March, 2016, pretest interviews were conducted in all countries except Sweden. Table 3 provides a summary of the number of pretest interviews conducted in each country. The SSRS team reviewed pretest recordings for Canada (both English and French Canadian), the UK, Australia, New Zealand and France. Pretest feedback was also provided by EFG, AMR, Norstat, and LINK.

TABLE 3: Summary of Pretest Interviews by Country

|  | Pretest <br> Conducted | Language(s) Pretest <br> Conducted in | Dates Pretests <br> Conducted | \# of <br> Pretests |
| :---: | :---: | :---: | :---: | :---: |
| Australia | Yes | English | $2 / 25 / 16-2 / 26 / 16$ | 10 |
| Canada | Yes | English, French | $2 / 16 / 16-2 / 24 / 16$ | 15 |
| France | Yes | French | $3 / 8 / 16-3 / 10 / 16$ | 10 |
| Germany | Yes | German | $3 / 8 / 16-3 / 10 / 16$ | 10 |
| New Zealand | Yes | English | $2 / 25 / 16-2 / 26 / 16$ | 10 |
| Netherlands | Yes | Dutch | $3 / 4 / 16-3 / 8 / 16$ | 10 |
| Norway | Yes | Norwegian | $3 / 10 / 16-3 / 11 / 16$ | 9 |
| Sweden | No | NA | NA | NA |
| Switzerland | Yes | German | $2 / 11 / 16$ | 10 |
| United Kingdom | Yes | English | $2 / 23 / 16-2 / 24 / 16$ | 10 |
| United States | Yes | English | $1 / 12 / 16$ | 19 |

SSRS provided memos to the Fund for each country pretest. These memos included observations about new/modified questions, feedback based on confusion related to some translations, recommendations for improvements to the instrument and areas of focus for future interviewer training.

A selection of the observations and changes made based on the pretest process is summarized below:

- Adding a "Not applicable" response option to questions where respondents indicated the questions was not applicable to them (e.g., Q1110)
- Adding interviewer notes to questions where additional clarification was needed (e.g., Q1140)
- Minor translation edits to both new and existing questions ${ }^{5}$
- Insight into questions that may be nonstandard for some country respondents as the questions are less applicable/meaningful in that country (e.g., Q1150 in Norway, Q1505 in the Netherlands)
- Potentially problematic worded questions (e.g., Q1226)
- Insight into specific healthcare services that exists in specific countries that may affect how respondents answer questions (i.e., "huisartspost" in the Netherlands)
- Identifying questions that are sensitive/too personal and may result in high non-response (e.g., Q1811a4 and Q1860 in Germany)

A list of all changes made based on pretests completed in the US and other countries is available and can be provided upon request.

[^2]
## Completed Interviews

Field period
Interviews were conducted from March through May 2016 for the main sample and most oversample interviews. Interviews in Victoria were completed in June 2016. The field times varied by country and are specified in Table 4 below.

TABLE 4: Field Period Per country

|  | Field Period |
| :---: | :---: |
| Australia | $3 / 21 / 2016-6 / 22 / 2016$ |
| Canada | $3 / 2 / 2016-5 / 19 / 2016$ |
| France | $3 / 11 / 2016-5 / 20 / 2016$ |
| Germany | $3 / 11 / 2016-5 / 14 / 2016$ |
| New Zealand | $3 / 18 / 2016-5 / 13 / 2016$ |
| Netherlands | $3 / 18 / 2016-5 / 28 / 2016$ |
| Norway | $3 / 17 / 2016-5 / 22 / 2016$ |
| Sweden | $3 / 12 / 2016-5 / 16 / 2016$ |
| Switzerland | $3 / 15 / 2016-5 / 3 / 2016$ |
| United Kingdom | $3 / 8 / 2016-5 / 13 / 2016$ |
| United States | $3 / 1 / 2016-5 / 18 / 2016$ |

## Survey Length and Language of Interview

Table 5 outlines the language/s and length of interview for each country in the 2016 IHP survey.

TABLE 5: Language/s and Length of Interview per Country

|  | Language(s) | Average length in <br> minutes |
| :---: | :---: | :---: |
| Australia | English | 21 |
| Canada (Quebec) | English, French | 20 |
| France | French | 25 |
| Germany | German | 22 |
| New Zealand | English | 19 |
| Netherlands | Dutch | 19 |
| Norway | Norwegian | 18 |
| Sweden | Swedish | 21 |
| Switzerland | German, French, Italian | 24 (phone), 25 (web) |
| United Kingdom | English | 17 |
| United States | English, Spanish | 20 |
|  |  |  |

## Training Materials and Interviewer Training

Prior to the start of the study, interviewers received both written materials on the survey and formal training for conducting the survey. SSRS's project team and its international partners briefed and trained interviewers on the issues specific to the study, explaining the study's overall objectives, specific procedures, and questionnaire content. Similarly, Indikator and the LINK Institut managed the briefing and interviewer training in Sweden and Switzerland respectively.

The written materials provided and reviewed prior to the beginning of the field period included:

1. An English-language annotated questionnaire with question by question instructions for interviewers.
2. A list of frequently asked questions (FAQs) and the appropriate responses to those questions was provided. Additionally, the FAQs were tailored for items that were country-specific, namely the sponsoring organization and contact information.
3. Information about the goals of the study, potential obstacles to be overcome in getting good answers to particular questions, and respondent problems that could be anticipated ahead of time as well as strategies for addressing them.

Interviewer training was conducted prior to the pretest and immediately before the survey was officially launched. Call center supervisors and interviewers were walked through each question in the questionnaire. Interviewers were given instructions to help them maximize response rates and ensure accurate data collection. They were instructed to encourage participation by emphasizing the importance of the project and to reassure respondents that the information they provided was confidential.

## Monitoring at EFG, AMR and Norstat

In addition to the pre-launch briefings provided by the EFG and AMR staff, members of the SSRS project team visited EFG and AMR in order to provide direct oversight of the fieldwork process. EFG and AMR carried detailed briefings at the start and during the field period. Training procedures included roleplaying methodology - assuming interviewer and respondent roles -- in order to become comfortable with the CATI script. Supervisors conducted live monitoring and also reviewed a selection of recorded interviews. The supervisors also debriefed interviewers as a group and/or individually, as needed, during the fieldwork.

Similarly, Norstat briefed interviewers on all issues related to this study, including the introduction, probing, how to handle any misunderstandings, and ensuring that the instructions are being followed. Supervisors monitored fieldwork and provided feedback to the interviewers. Survey-specific issues were addressed as required, and an overall assessment of the interviewers' performance was made.

## SSRS Project Team Monitoring

The SSRS project teams monitored and listened to recordings of interviews in the US (English and Spanish) and Canada (English and French Canadian) throughout the field period and provided feedback,
when necessary, to ensure that best practices were being followed. The SSRS team listened to a random selection of recordings in Australia, New Zealand, and the UK. SSRS's partner, Cetra, reviewed recordings for Germany, the Netherlands, and Norway. Where necessary, SSRS provided corrective to the project teams at EFG, AMR and Norstat.

## Call Rule, Contact Attempts, Refusal Avoidance and Conversion Strategies

SSRS and each of the international partners carried out several strategies to maximize survey response by minimizing non-response and maximizing refusal conversion. The survey fielding enacted the following best-practice procedures.

## USA and Canada

- For freshly loaded sample, the call rule included one initial call plus nine callbacks. After six call attempts, unresolved numbers were set aside to "rest." After that rest period, additional calls were made to reach the ten calls average.
- Sample was released in batches to ensure that it would be worked effectively.
- To increase the probability of completing an interview, a differential call rule was established that required that call attempts be initiated at different times of day and different days of the week.
- Power (assisted manual) dialing of all sample in Canada and landline sample in the US. All US cellphone sample was manually dialed as is required by law.
- Specially-trained interviewers were utilized to attempt refusal conversions, following a rest period of at least seven to ten days.
- Respondents were permitted to schedule call-back times.
- Interviews were completed in English and Spanish in the US.
- A Quebec-specific program was staffed with bilingual interviewers in order to accommodate the high incidence of French-speakers in Quebec.


## Australia, New Zealand, United Kingdom and the Netherlands

- Similar to the call rule procedure carried for the United States and Canada, a differential call rule was established in which call attempts were implemented at different times of day and different days of the week. The maximum was set at nine attempts with a rest period of one week after each interval of three call attempts.
- Sample was released in batches to ensure that it would be worked effectively.
- Refusals were called back after a two-week rest period.


## France and Germany

- Sample was released in batches to ensure that it would be worked effectively.
- A differential call rule was established in which call attempts were implemented at different times of day and different days of the week. The maximum was set at nine attempts with a rest period after 5 call attempts.
- In France refusals were called back after a seven-day rest period by senior and experienced interviewers. In Germany, due to data protection laws, refusals conversion attempts were not implemented.


## Norway

- A differential call rule was employed in which times of the day and days of the week were varied, for a total of initial plus nine callbacks.
- Sample was released in batches to ensure that it would be worked effectively.


## Sweden

- A differential call rule was established to ensure a good spread of call attempts within a week period as well as within times of day.
- Nine contact attempts were made to bolster a high response rate.
- To minimize refusals efficiently handling of scheduled callbacks was encouraged. Indikator abides by the ethical rules for conducting surveys outlined by the Swedish Ethical Council for Market Research, which do not permit making callbacks to respondents who indicate their unwillingness to participate in the survey.


## Switzerland

- In Switzerland, respondents were recruited via postal mail and invited to participate in an online or phone version of the survey.
- In an effort to boost response rate, outbound calls (for sample with available phone numbers) were initiated approximately five weeks after the first mailing was sent to the full sample field.
- Up to 10 call attempts were made on the reminder calls.
- To maximize response rates, Link implemented a strategy that allowed respondents to request the link to the online survey to be shared with them via email.
- An email address and toll free telephone number for questions was provided to respondents.

TABLE 6: Switzerland Contact Schedule

| Contact | Timing/Dates* | Description |
| :---: | :---: | :---: |
| 1 | 3/14/2016 | First postal mailing to full sample, including: <br> - A cover letter (describing the nature of the survey and its objectives) <br> - A web link and unique passcode <br> - An email address and a toll-free telephone number for questions |
| 2 | 3/15/2016 | Telephone line for inbound calls was activated. |
| 3 | 3/31/2016 | Second postal mailing to the outstanding active sample, including: <br> - A reminder letter (describing the nature of the survey and its objectives) <br> - A web link and unique passcode <br> - An email address and a toll-free telephone number for questions |
| 4 | 4/19/2016 | Outbound calling inviting respondents to participate in the telephone interview and as a reminder to the outstanding active sample was initiated. If requested, an email with the link to the online survey was provided. |
| 5 | as of 04/26/2016 | A reminder email was sent to respondents who requested an email with the link to the online survey. |
| 6 | 5/3/2016 | End of fieldwork |

## Weekly Reports

Prior to the field, SSRS provide reporting data and disposition reporting templates to EFG, AMR, Norstat, LINK, and Indikator. On a weekly basis, SSRS reviewed the status of data collection and provided feedback regarding the distribution of completes (e.g., in cases where the interviews were overly skewed toward older respondents), field progress, and dispositions. Based on this feedback, SSRS was able to monitor sample productivity and provide guidance on how to best handle the sample available, when to load fresh sample, and thereby boost response rates.

## Bi-weekly and Periodic Updates

Throughout the field period, SSRS provided the Fund with bi-weekly updates with key information tracking overall progress in each country. These reports, designed to provide snapshot information of key variables of interest, included tables for completes per sample type by gender, age, region, and language of interview (where relevant). Along with the bi-weekly data reports, SSRS provided a narrative regarding field progress and reported on any field-related concerns.

In early May, SSRS provided each international partner with an interim status update on data collection, including an up-to-date distribution of interviews by gender, age, region, and language of interview.

## Final Counts

Tables 7 to 18 below show final counts per country by gender, age, region, and language of interview, where relevant.

TABLE 7: Final Counts Australia - Main Sample

| GENDER / AGE | LANDLINE | Gender <br> / Age <br> (\%) | Landline (\%) | CELLPHONE | Gender <br> / Age <br> (\%) | Cellphone <br> (\%) | TOTAL | Gender <br> /Age <br> (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male / 18-24 | 14 | 2\% | 31\% | 31 | 8\% | 69\% | 45 | 5\% |
| Male / 25-34 | 37 | 6\% | 44\% | 48 | 13\% | 56\% | 85 | 9\% |
| Male / 35-49 | 83 | 13\% | 56\% | 66 | 17\% | 44\% | 149 | 15\% |
| Male / 50-64 | 88 | 14\% | 70\% | 37 | 10\% | 30\% | 125 | 13\% |
| Male / 65+ | 74 | 12\% | 78\% | 21 | 5\% | 22\% | 95 | 10\% |
| Male/Exact Age <br> Unknown | 2 | 0\% | 67\% | 1 | 0\% | 33\% | 3 | 0\% |
| Male Total | 298 | 48\% | 59\% | 204 | 53\% | 41\% | 502 | 50\% |
| Female / 18-24 | 11 | 2\% | 29\% | 27 | 7\% | 71\% | 38 | 4\% |
| Female / 25-34 | 50 | 8\% | 53\% | 44 | 11\% | 47\% | 94 | 9\% |
| Female / 35-49 | 82 | 13\% | 62\% | 50 | 13\% | 38\% | 132 | 13\% |
| Female / 50-64 | 88 | 14\% | 66\% | 46 | 12\% | 34\% | 134 | 13\% |
| Female / 65+ | 86 | 14\% | 87\% | 13 | 3\% | 13\% | 99 | 10\% |
| Female/Exact Age Unknown | 1 | 0\% | 100\% | 0 | 0\% | 0\% | 1 | 0\% |
| Female Total | 318 | 52\% | 64\% | 180 | 47\% | 36\% | 498 | 50\% |
| TOTAL | 616 |  | 62\% | 384 |  | 38\% | 1000 |  |


| REGION | LANDLINE | Region <br> (\%) | Landline (\%) | CELLPHONE | Region <br> (\%) | Cellphone (\%) | TOTAL | Region <br> (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| NSW | 216 | 35\% | 64\% | 119 | 31\% | 36\% | 335 | 34\% |
| Victoria | 152 | 25\% | 60\% | 100 | 26\% | 40\% | 252 | 25\% |
| Queensland | 139 | 23\% | 66\% | 72 | 19\% | 34\% | 211 | 21\% |
| Western Australia | 45 | 7\% | 55\% | 37 | 10\% | 45\% | 82 | 8\% |
| South Australia | 41 | 7\% | 53\% | 37 | 10\% | 47\% | 78 | 8\% |
| Tasmania | 12 | 2\% | 50\% | 12 | 3\% | 50\% | 24 | 2\% |
| Australian Capital Territory | 6 | 1\% | 75\% | 2 | 1\% | 25\% | 8 | 1\% |
| Northern Territory | 5 | 1\% | 50\% | 5 | 1\% | 50\% | 10 | 1\% |
| TOTAL | 616 | 100\% | 62\% | 384 | 100\% | 38\% | 1000 | 100\% |

TABLE 8: Final Counts Australia - New South Wales Oversample

| GENDER / AGE | LANDLINE | Gender / <br> Age (\%) | Landline <br> $(\%)$ | CELLPHONE | Gender <br> / Age <br> $(\%)$ | Cellphone <br> $(\%)$ | TOTAL |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male / 18-24 | 81 | $4 \%$ | $57 \%$ | 62 | $4 \%$ | $43 \%$ | 143 | $4 \%$ |
| (\%) |  |  |  |  |  |  |  |  |

TABLE 9: Final Counts Australia - Victoria Oversample

| GENDER / AGE | LANDLINE | $\begin{aligned} & \text { Gender / } \\ & \text { Age (\%) } \end{aligned}$ | Landline (\%) | CELLPHONE | Gender <br> / Age <br> (\%) | Cellphone (\%) | TOTAL | Gender <br> /Age <br> (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male / 18-24 | 13 | 3\% | 38\% | 21 | 7\% | 62\% | 34 | 5\% |
| Male / 25-34 | 45 | 10\% | 58\% | 33 | 11\% | 42\% | 78 | 10\% |
| Male / 35-49 | 66 | 15\% | 53\% | 58 | 18\% | 47\% | 124 | 17\% |
| Male / 50-64 | 57 | 13\% | 63\% | 34 | 11\% | 37\% | 91 | 12\% |
| Male / 65+ | 39 | 9\% | 75\% | 13 | 4\% | 25\% | 52 | 7\% |
| Male/Exact Age Unknown | 3 | 1\% | 100\% | 0 | 0\% | 0\% | 3 | 0\% |
| Male Total | 223 | 51\% | 58\% | 159 | 51\% | 42\% | 382 | 51\% |
| Female / 18-24 | 17 | 4\% | 43\% | 23 | 7\% | 58\% | 40 | 5\% |
| Female / 25-34 | 33 | 8\% | 43\% | 43 | 14\% | 57\% | 76 | 10\% |
| Female / 35-49 | 47 | 11\% | 51\% | 46 | 15\% | 49\% | 93 | 12\% |
| Female / 50-64 | 60 | 14\% | 69\% | 27 | 9\% | 31\% | 87 | 12\% |
| Female / 65+ | 50 | 12\% | 76\% | 16 | 5\% | 24\% | 66 | 9\% |
| Female/Exact Age Unknown | 4 | 1\% | 100\% | 0 | 0\% | 0\% | 4 | 1\% |
| Female Total | 211 | 49\% | 58\% | 155 | 49\% | 42\% | 366 | 49\% |
| TOTAL | 434 |  | 58\% | 314 |  | 42\% | 748 |  |


| REGION | LANDLINE | Region <br> (\%) | Landline (\%) | CELLPHONE | Region <br> (\%) | Cellphone <br> (\%) | TOTAL | Region <br> (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Lodden Mallee | 72 | 17\% | 63\% | 42 | 13\% | 37\% | 114 | 15\% |
| Barwon-South Western | 40 | 9\% | 62\% | 25 | 8\% | 38\% | 65 | 9\% |
| Hume | 31 | 7\% | 61\% | 20 | 6\% | 39\% | 51 | 7\% |
| Grampians | 33 | 8\% | 75\% | 11 | 4\% | 25\% | 44 | 6\% |
| Gippsland | 79 | 18\% | 82\% | 17 | 5\% | 18\% | 96 | 13\% |
| North \& West <br> Metropolitan | 61 | 14\% | 49\% | 63 | 20\% | 51\% | 124 | 17\% |
| Southern <br> Metropolitan | 64 | 15\% | 69\% | 29 | 9\% | 31\% | 93 | 12\% |
| Eastern <br> Metropolitan | 54 | 12\% | 61\% | 34 | 11\% | 39\% | 88 | 12\% |
| Victoria region missing | 0 | 0\% | 0\% | 73 | 23\% | 0\% | 73 | 10\% |
| TOTAL | 434 | 100\% | 58\% | 314 | 100\% | 42\% | 748 | 100\% |

TABLE 9: Final Counts Canada

| GENDER / AGE | LANDLINE | $\begin{aligned} & \text { Gender / } \\ & \text { Age (\%) } \end{aligned}$ | Landline (\%) | $\begin{aligned} & \text { CELL- } \\ & \text { PHONE } \end{aligned}$ | $\begin{aligned} & \text { Gender / } \\ & \text { Age (\%) } \end{aligned}$ | Cellphone (\%) | TOTAL | $\begin{aligned} & \text { Gender/ } \\ & \text { Age (\%) } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male / 18-24 | 23 | 1\% | 21\% | 86 | 7\% | 79\% | 109 | 2\% |
| Male / 25-34 | 48 | 1\% | 24\% | 149 | 12\% | 76\% | 197 | 4\% |
| Male / 35-49 | 242 | 7\% | 59\% | 166 | 13\% | 41\% | 408 | 9\% |
| Male / 50-64 | 414 | 12\% | 71\% | 169 | 14\% | 29\% | 583 | 13\% |
| Male / 65+ | 450 | 14\% | 85\% | 77 | 6\% | 15\% | 527 | 12\% |
| Male/Exact Age Unknown | 20 | 1\% | 74\% | 7 | 1\% | 26\% | 27 | 1\% |
| Male Total | 1197 | 36\% | 65\% | 654 | 53\% | 35\% | 1851 | 41\% |
| Female / 18-24 | 28 | 1\% | 32\% | 60 | 5\% | 68\% | 88 | 2\% |
| Female / 25-34 | 117 | 4\% | 47\% | 132 | 11\% | 53\% | 249 | 5\% |
| Female / 35-49 | 352 | 11\% | 67\% | 173 | 14\% | 33\% | 525 | 12\% |
| Female / 50-64 | 762 | 23\% | 85\% | 137 | 11\% | 15\% | 899 | 20\% |
| Female / 65+ | 814 | 25\% | 93\% | 61 | 5\% | 7\% | 875 | 19\% |
| Female/Exact Age Unknown | 47 | 1\% | 78\% | 13 | 1\% | 22\% | 60 | 1\% |
| Female Total | 2120 | 64\% | 79\% | 576 | 47\% | 21\% | 2696 | 59\% |
| TOTAL | 3317 |  | 73\% | 1230 |  | 27\% | 4547 |  |


| LANGUAGE | LANDLINE | Language (\%) | Landline (\%) | $\begin{aligned} & \text { CELL- } \\ & \text { PHONE } \end{aligned}$ | Language (\%) | Cellphone (\%) | TOTAL | Language (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ENGLISH | 2604 | 79\% | 72\% | 996 | 81\% | 28\% | 3600 | 79\% |
| FRENCH | 713 | 21\% | 75\% | 234 | 19\% | 25\% | 947 | 21\% |
| TOTAL | 3317 | 100\% | 73\% | 1230 | 100\% | 27\% | 4547 | 100\% |

TABLE 9 cont'd: Final Counts Canada

| REGION | LANDLINE | Region (\%) | Landline (\%) | $\begin{aligned} & \text { CELL- } \\ & \text { PHONE } \end{aligned}$ | Region <br> (\%) | Cellphone (\%) | TOTAL | Region (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Newfoundland and Labrador | 177 | 5\% | 70\% | 76 | 6\% | 30\% | 253 | 6\% |
| Prince Edward Island | 172 | 5\% | 69\% | 79 | 6\% | 31\% | 251 | 6\% |
| Nova Scotia | 184 | 6\% | 73\% | 69 | 6\% | 27\% | 253 | 6\% |
| New Brunswick | 192 | 6\% | 76\% | 59 | 5\% | 24\% | 251 | 6\% |
| Quebec | 741 | 22\% | 74\% | 261 | 21\% | 26\% | 1002 | 22\% |
| Ontario | 1119 | 34\% | 75\% | 381 | 31\% | 25\% | 1500 | 33\% |
| Manitoba | 201 | 6\% | 79\% | 54 | 4\% | 21\% | 255 | 6\% |
| Saskatchewan | 170 | 5\% | 68\% | 81 | 7\% | 32\% | 251 | 6\% |
| Alberta | 177 | 5\% | 65\% | 94 | 8\% | 35\% | 271 | 6\% |
| British Columbia | 183 | 6\% | 72\% | 71 | 6\% | 28\% | 254 | 6\% |
| Yukon | 0 | 0\% | 0\% | 1 | 0\% | 100\% | 1 | 0\% |
| Northwest Territories | 0 | 0\% | 0\% | 1 | 0\% | 100\% | 1 | 0\% |
| Nunavut | 1 | 0\% | 25\% | 3 | 0\% | 75\% | 4 | 0\% |
| TOTAL | 3317 | 100\% | 73\% | 1230 | 100\% | 27\% | 4547 | 100\% |

TABLE 10: Final Counts France

| GENDER / AGE | LANDLINE | Gender |  |  |  |  |  | Gender <br> /Age <br> (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{aligned} & \text { Gender / } \\ & \text { Age (\%) } \end{aligned}$ | Landline (\%) | CELLPHONE | / Age (\%) | Cellphone <br> (\%) | TOTAL |  |
| Male / 18-24 | 29 | 4\% | 44\% | 37 | 11\% | 56\% | 66 | 6\% |
| Male / 25-34 | 50 | 7\% | 60\% | 33 | 10\% | 40\% | 83 | 8\% |
| Male / 35-49 | 88 | 12\% | 62\% | 53 | 16\% | 38\% | 141 | 13\% |
| Male / 50-64 | 98 | 13\% | 77\% | 29 | 9\% | 23\% | 127 | 12\% |
| Male / 65+ | 91 | 12\% | 84\% | 17 | 5\% | 16\% | 108 | 10\% |
| Male/Exact Age Unknown | 1 | 0\% | 100\% | 0 | 0\% | 0\% | 1 | 0\% |
| Male Total | 357 | 47\% | 68\% | 169 | 50\% | 32\% | 526 | 48\% |
| Female / 18-24 | 43 | 6\% | 61\% | 28 | 8\% | 39\% | 71 | 6\% |
| Female / 25-34 | 58 | 8\% | 59\% | 41 | 12\% | 41\% | 99 | 9\% |
| Female / 35-49 | 100 | 13\% | 65\% | 53 | 16\% | 35\% | 153 | 14\% |
| Female / 50-64 | 101 | 13\% | 74\% | 35 | 10\% | 26\% | 136 | 12\% |
| Female / 65+ | 102 | 13\% | 88\% | 14 | 4\% | 12\% | 116 | 11\% |
| Female/Exact Age <br> Unknown | 2 | 0\% | 100\% | 0 | 0\% | 0\% | 2 | 0\% |
| Female Total | 406 | 53\% | 70\% | 171 | 50\% | 30\% | 577 | 52\% |
| TOTAL | 763 |  | 69\% | 340 |  | 31\% | 1103 |  |

TABLE 10 cont'd: Final Counts France

| REGION | LANDLINE | Region <br> (\%) | Landline <br> (\%) | CELLPHONE | Region <br> (\%) | Cellphone <br> (\%) | TOTAL | Region <br> (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Alsace, ChampagneArdenne, Lorraine | 70 | 9\% | 68\% | 33 | 10\% | 32\% | 103 | 9\% |
| Aquitaine <br> Limousin Poitou- <br> Charentes | 71 | 9\% | 73\% | 26 | 8\% | 27\% | 97 | 9\% |
| Auvergne-RhôneAlpes | 99 | 13\% | 63\% | 58 | 17\% | 37\% | 157 | 14\% |
| Bourgogne, Franche-Comté | 27 | 4\% | 69\% | 12 | 4\% | 31\% | 39 | 4\% |
| Bretagne | 41 | 5\% | 66\% | 21 | 6\% | 34\% | 62 | 6\% |
| Centre, Val de Loire | 33 | 4\% | 69\% | 15 | 4\% | 31\% | 48 | 4\% |
| Corse | 10 | 1\% | 91\% | 1 | 0\% | 9\% | 11 | 1\% |
| Île-de-France | 120 | 16\% | 72\% | 47 | 14\% | 28\% | 167 | 15\% |
| LanguedocRoussillon, MidiPyrénées | 79 | 10\% | 72\% | 30 | 9\% | 28\% | 109 | 10\% |
| Nord-Pas-deCalais, Picardie | 63 | 8\% | 68\% | 30 | 9\% | 32\% | 93 | 8\% |
| Normandie | 36 | 5\% | 75\% | 12 | 4\% | 25\% | 48 | 4\% |
| Pays de la Loire | 51 | 7\% | 78\% | 14 | 4\% | 22\% | 65 | 6\% |
| Provence-Alpes, Côte-d'Azur | 63 | 8\% | 62\% | 39 | 11\% | 38\% | 102 | 9\% |
| Refused to answer | 0 | 0\% | 0\% | 2 | 1\% | 100\% | 2 | 0\% |
| TOTAL | 763 | 100\% | 69\% | 340 | 100\% | 31\% | 1103 | 100\% |

TABLE 11: Final Counts Germany

| GENDER / AGE | LANDLINE | Gender |  |  |  |  |  | Gender <br> /Age <br> (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{aligned} & \text { Gender / } \\ & \text { Age (\%) } \end{aligned}$ | Landline (\%) | CELLPHONE | / Age (\%) | Cellphone <br> (\%) | TOTAL |  |
| Male / 18-24 | 28 | 4\% | 47\% | 32 | 9\% | 53\% | 60 | 6\% |
| Male / 25-34 | 41 | 6\% | 50\% | 41 | 11\% | 50\% | 82 | 8\% |
| Male / 35-49 | 79 | 12\% | 62\% | 48 | 13\% | 38\% | 127 | 13\% |
| Male / 50-64 | 81 | 13\% | 66\% | 41 | 11\% | 34\% | 122 | 12\% |
| Male / 65+ | 85 | 13\% | 83\% | 17 | 5\% | 17\% | 102 | 10\% |
| Male Total | 314 | 49\% | 64\% | 179 | 49\% | 36\% | 493 | 49\% |
| Female / 18-24 | 22 | 3\% | 41\% | 32 | 9\% | 59\% | 54 | 5\% |
| Female / 25-34 | 35 | 6\% | 45\% | 43 | 12\% | 55\% | 78 | 8\% |
| Female / 35-49 | 75 | 12\% | 58\% | 55 | 15\% | 42\% | 130 | 13\% |
| Female / 50-64 | 82 | 13\% | 68\% | 38 | 10\% | 32\% | 120 | 12\% |
| Female / 65+ | 108 | 17\% | 86\% | 17 | 5\% | 14\% | 125 | 13\% |
| Female Total | 322 | 51\% | 64\% | 185 | 51\% | 36\% | 507 | 51\% |
| TOTAL | 636 |  | 64\% | 364 |  | 36\% | 1000 |  |


| REGION | LANDLINE | Region (\%) | Landline (\%) | CELLPHONE | Region (\%) | Cellphone (\%) | TOTAL | Region (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Schleswig-Holstein | 29 | 5\% | 64\% | 16 | 4\% | 36\% | 45 | 5\% |
| Hamburg | 9 | 1\% | 23\% | 30 | 8\% | 77\% | 39 | 4\% |
| Bremen | 6 | 1\% | 32\% | 13 | 4\% | 68\% | 19 | 2\% |
| Niedersachsen | 72 | 11\% | 77\% | 21 | 6\% | 23\% | 93 | 9\% |
| NordrheinWestfalen | 142 | 22\% | 66\% | 74 | 20\% | 34\% | 216 | 22\% |
| Rheinland-Pfalz | 24 | 4\% | 51\% | 23 | 6\% | 49\% | 47 | 5\% |
| Saarland | 6 | 1\% | 43\% | 8 | 2\% | 57\% | 14 | 1\% |
| Hessen | 39 | 6\% | 62\% | 24 | 7\% | 38\% | 63 | 6\% |
| Baden- <br> Württemberg | 91 | 14\% | 76\% | 29 | 8\% | 24\% | 120 | 12\% |
| Bayern | 101 | 16\% | 75\% | 34 | 9\% | 25\% | 135 | 14\% |
| Berlin | 25 | 4\% | 68\% | 12 | 3\% | 32\% | 37 | 4\% |
| MecklenburgVorpommern | 13 | 2\% | 42\% | 18 | 5\% | 58\% | 31 | 3\% |
| Brandenburg | 23 | 4\% | 62\% | 14 | 4\% | 38\% | 37 | 4\% |
| Sachsen-Anhalt | 15 | 2\% | 48\% | 16 | 4\% | 52\% | 31 | 3\% |
| Thüringen | 18 | 3\% | 53\% | 16 | 4\% | 47\% | 34 | 3\% |
| Sachsen | 23 | 4\% | 59\% | 16 | 4\% | 41\% | 39 | 4\% |
| TOTAL | 636 | 100\% | 64\% | 364 | 100\% | 36\% | 1000 | 100\% |

TABLE 12: Final Counts Netherlands

| GENDER / AGE | LANDLINE | $\begin{aligned} & \text { Gender / } \\ & \text { Age (\%) } \end{aligned}$ | Landline (\%) | CELLPHONE | Gender <br> / Age <br> (\%) | Cellphone <br> (\%) | TOTAL | Gender <br> /Age <br> (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male / 18-24 | 56 | 7\% | 71\% | 23 | 5\% | 29\% | 79 | 6\% |
| Male / 25-34 | 86 | 11\% | 70\% | 36 | 8\% | 30\% | 122 | 10\% |
| Male / 35-49 | 81 | 10\% | 58\% | 59 | 13\% | 42\% | 140 | 11\% |
| Male / 50-64 | 86 | 11\% | 56\% | 67 | 15\% | 44\% | 153 | 12\% |
| Male / 65+ | 80 | 10\% | 65\% | 44 | 10\% | 35\% | 124 | 10\% |
| Male Total | 389 | 50\% | 63\% | 229 | 52\% | 37\% | 618 | 50\% |
| Female / 18-24 | 21 | 3\% | 53\% | 19 | 4\% | 48\% | 40 | 3\% |
| Female / 25-34 | 33 | 4\% | 46\% | 38 | 9\% | 54\% | 71 | 6\% |
| Female / 35-49 | 110 | 14\% | 60\% | 73 | 16\% | 40\% | 183 | 15\% |
| Female / 50-64 | 105 | 13\% | 67\% | 52 | 12\% | 33\% | 157 | 13\% |
| Female / 65+ | 125 | 16\% | 79\% | 33 | 7\% | 21\% | 158 | 13\% |
| Female Total | 394 | 50\% | 65\% | 215 | 48\% | 35\% | 609 | 50\% |
| TOTAL | 783 |  | 64\% | 444 |  | 36\% | 1227 |  |
| REGION | LANDLINE | Region <br> (\%) | Landline (\%) | CELLPHONE | Region (\%) | Cellphone (\%) | TOTAL | Region (\%) |
| Drenthe | 29 | 4\% | 81\% | 7 | 2\% | 19\% | 36 | 3\% |
| Flevoland | 18 | 2\% | 55\% | 15 | 3\% | 45\% | 33 | 3\% |
| Friesland | 37 | 5\% | 67\% | 18 | 4\% | 33\% | 55 | 4\% |
| Gelderland | 103 | 13\% | 64\% | 57 | 13\% | 36\% | 160 | 13\% |
| Groningen | 29 | 4\% | 71\% | 12 | 3\% | 29\% | 41 | 3\% |
| Limburg | 74 | 9\% | 79\% | 20 | 5\% | 21\% | 94 | 8\% |
| Noord-Brabant | 128 | 16\% | 66\% | 66 | 15\% | 34\% | 194 | 16\% |
| Noord-Holland | 106 | 14\% | 64\% | 60 | 14\% | 36\% | 166 | 14\% |
| Overijssel | 67 | 9\% | 74\% | 24 | 5\% | 26\% | 91 | 7\% |
| Utrecht | 52 | 7\% | 55\% | 42 | 9\% | 45\% | 94 | 8\% |
| Zeeland | 16 | 2\% | 59\% | 11 | 2\% | 41\% | 27 | 2\% |
| Zuid-Holland | 124 | 16\% | 55\% | 103 | 23\% | 45\% | 227 | 19\% |
| Refused to answer | 0 | 0\% | 0\% | 9 | 2\% | 100\% | 9 | 1\% |
| TOTAL | 783 | 100\% | 64\% | 444 | 100\% | 36\% | 1227 | 100\% |

TABLE 13: Final Counts New Zealand

| GENDER / AGE | LANDLINE | $\begin{aligned} & \text { Gender / } \\ & \text { Age (\%) } \end{aligned}$ | Landline (\%) | CELLPHONE | $\begin{aligned} & \text { Gender / } \\ & \text { Age (\%) } \end{aligned}$ | Cellphone (\%) | TOTAL | $\begin{gathered} \text { Gender/A } \\ \text { ge (\%) } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male / 18-24 | 21 | 3\% | 36\% | 38 | 11\% | 64\% | 59 | 6\% |
| Male / 25-34 | 28 | 4\% | 33\% | 56 | 16\% | 67\% | 84 | 8\% |
| Male / 35-49 | 72 | 11\% | 60\% | 48 | 14\% | 40\% | 120 | 12\% |
| Male / 50-64 | 75 | 12\% | 73\% | 28 | 8\% | 27\% | 103 | 10\% |
| Male / 65+ | 74 | 11\% | 81\% | 17 | 5\% | 19\% | 91 | 9\% |
| Male/Exact Age |  |  |  |  |  |  |  |  |
| Unknown | 3 | 0\% | 60\% | 2 | 1\% | 40\% | 5 | 1\% |
| Male Total | 273 | 42\% | 59\% | 189 | 53\% | 41\% | 462 | 46\% |
| Female / 18-24 | 19 | 3\% | 59\% | 13 | 4\% | 41\% | 32 | 3\% |
| Female / 25-34 | 37 | 6\% | 48\% | 40 | 11\% | 52\% | 77 | 8\% |
| Female / 35-49 | 113 | 17\% | 69\% | 51 | 14\% | 31\% | 164 | 16\% |
| Female / 50-64 | 112 | 17\% | 72\% | 43 | 12\% | 28\% | 155 | 16\% |
| Female / 65+ | 88 | 14\% | 85\% | 15 | 4\% | 15\% | 103 | 10\% |
| Female/Exact Age |  |  |  |  |  |  |  |  |
| Unknown | 4 | 1\% | 57\% | 3 | 1\% | 43\% | 7 | 1\% |
| Female Total | 373 | 58\% | 69\% | 165 | 47\% | 31\% | 538 | 54\% |
| TOTAL | 646 |  | 65\% | 354 |  | 35\% | 1000 |  |


| REGION | LANDLINE | Region (\%) | Landline (\%) | CELLPHONE | Region (\%) | Cellphone (\%) | TOTAL | Region (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Auckland | 124 | 19\% | 42\% | 171 | 48\% | 58\% | 295 | 30\% |
| North | 166 | 26\% | 65\% | 89 | 25\% | 35\% | 255 | 26\% |
| Central | 125 | 19\% | 76\% | 39 | 11\% | 24\% | 164 | 16\% |
| South | 231 | 36\% | 83\% | 49 | 14\% | 18\% | 280 | 28\% |
| Don't know/Refused | 0 | 0\% | 0\% | 6 | 2\% | 100\% | 6 | 1\% |
| TOTAL | 646 | 100\% | 65\% | 354 | 100\% | 35\% | 1000 | 100\% |

TABLE 14: Final Counts Norway

| GENDER / AGE | LANDLINE | $\begin{aligned} & \text { Gender / } \\ & \text { Age (\%) } \end{aligned}$ | Landline (\%) | $\begin{aligned} & \text { CELL- } \\ & \text { PHONE } \end{aligned}$ | Gender <br> / Age <br> (\%) | Cellphone <br> (\%) | TOTAL | Gender <br> /Age <br> (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male / 18-24 | 2 | 1\% | 5\% | 36 | 4\% | 95\% | 38 | 3\% |
| Male / 25-34 | 0 | 0\% | 0\% | 55 | 7\% | 100\% | 55 | 5\% |
| Male / 35-49 | 12 | 4\% | 14\% | 75 | 9\% | 86\% | 87 | 8\% |
| Male / 50-64 | 35 | 13\% | 22\% | 127 | 16\% | 78\% | 162 | 15\% |
| Male / 65+ | 60 | 22\% | 39\% | 93 | 11\% | 61\% | 153 | 14\% |
| Male Total | 109 | 39\% | 22\% | 386 | 47\% | 78\% | 495 | 45\% |
| Female / 18-24 | 4 | 1\% | 12\% | 29 | 4\% | 88\% | 33 | 3\% |
| Female / 25-34 | 3 | 1\% | 5\% | 52 | 6\% | 95\% | 55 | 5\% |
| Female / 35-49 | 14 | 5\% | 11\% | 109 | 13\% | 89\% | 123 | 11\% |
| Female / 50-64 | 55 | 20\% | 32\% | 118 | 14\% | 68\% | 173 | 16\% |
| Female / 65+ | 91 | 33\% | 43\% | 120 | 15\% | 57\% | 211 | 19\% |
| Female/Exact Age Unknown | 1 | 0\% | 33\% | 2 | 0\% | 67\% | 3 | 0\% |
| Female Total | 168 | 61\% | 28\% | 430 | 53\% | 72\% | 598 | 55\% |
| TOTAL | 277 |  | 25\% | 816 |  | 75\% | 1093 |  |


| REGION | LANDLINE | Region <br> (\%) | Landline (\%) | $\begin{aligned} & \text { CELL- } \\ & \text { PHONE } \end{aligned}$ | Region <br> (\%) | Cellphone <br> (\%) | TOTAL | Region <br> (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Østfold | 12 | 4\% | 20\% | 49 | 6\% | 80\% | 61 | 6\% |
| Akershus | 32 | 12\% | 26\% | 89 | 11\% | 74\% | 121 | 11\% |
| Oslo | 46 | 17\% | 33\% | 93 | 11\% | 67\% | 139 | 13\% |
| Hedmark | 7 | 3\% | 18\% | 31 | 4\% | 82\% | 38 | 3\% |
| Oppland | 12 | 4\% | 27\% | 33 | 4\% | 73\% | 45 | 4\% |
| Buskerud | 16 | 6\% | 29\% | 40 | 5\% | 71\% | 56 | 5\% |
| Vestfold | 10 | 4\% | 22\% | 36 | 4\% | 78\% | 46 | 4\% |
| Telemark | 9 | 3\% | 25\% | 27 | 3\% | 75\% | 36 | 3\% |
| Aust-Agder | 4 | 1\% | 17\% | 19 | 2\% | 83\% | 23 | 2\% |
| Vest-Agder | 11 | 4\% | 28\% | 29 | 4\% | 73\% | 40 | 4\% |
| Rogaland | 18 | 6\% | 18\% | 82 | 10\% | 82\% | 100 | 9\% |
| Hordaland | 44 | 16\% | 40\% | 66 | 8\% | 60\% | 110 | 10\% |
| Sogn og Fjordane | 7 | 3\% | 33\% | 14 | 2\% | 67\% | 21 | 2\% |
| Møre og Romsdal | 14 | 5\% | 24\% | 44 | 5\% | 76\% | 58 | 5\% |
| Sør-Trøndelag | 8 | 3\% | 13\% | 56 | 7\% | 88\% | 64 | 6\% |
| Nord-Trøndelag | 7 | 3\% | 22\% | 25 | 3\% | 78\% | 32 | 3\% |
| Nordland | 11 | 4\% | 22\% | 40 | 5\% | 78\% | 51 | 5\% |
| Troms | 9 | 3\% | 24\% | 29 | 4\% | 76\% | 38 | 3\% |
| Finnmark-Finnmárku | 0 | 0\% | 0\% | 14 | 2\% | 100\% | 14 | 1\% |
| TOTAL | 277 | 100\% | 25\% | 816 | 100\% | 75\% | 1093 | 100\% |

TABLE 15: Final Counts Sweden

| GENDER / AGE | LANDLINE | $\begin{aligned} & \text { Gender / } \\ & \text { Age (\%) } \end{aligned}$ | Landline(\%) | Gender |  |  |  | Gender <br> /Age <br> (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | CELLPHONE | / Age <br> (\%) | Cellphone <br> (\%) | TOTAL |  |
| Male / 18-24 | 13 | 0\% | 7\% | 175 | 4\% | 93\% | 188 | 3\% |
| Male / 25-34 | 29 | 1\% | 8\% | 337 | 8\% | 92\% | 366 | 5\% |
| Male / 35-49 | 101 | 4\% | 22\% | 364 | 8\% | 78\% | 465 | 7\% |
| Male / 50-64 | 193 | 7\% | 31\% | 439 | 10\% | 69\% | 632 | 9\% |
| Male / 65+ | 693 | 26\% | 40\% | 1029 | 23\% | 60\% | 1722 | 24\% |
| Male Total | 1029 | 38\% | 31\% | 2344 | 53\% | 69\% | 3373 | 47\% |
| Female / 18-24 | 16 | 1\% | 10\% | 139 | 3\% | 90\% | 155 | 2\% |
| Female / 25-34 | 34 | 1\% | 14\% | 208 | 5\% | 86\% | 242 | 3\% |
| Female / 35-49 | 144 | 5\% | 29\% | 352 | 8\% | 71\% | 496 | 7\% |
| Female / 50-64 | 270 | 10\% | 38\% | 445 | 10\% | 62\% | 715 | 10\% |
| Female / 65+ | 1204 | 45\% | 56\% | 939 | 21\% | 44\% | 2143 | 30\% |
| Female Total | 1668 | 62\% | 44\% | 2083 | 47\% | 56\% | 3751 | 53\% |
| TOTAL | 2697 |  | 38\% | 4427 |  | 62\% | 7124 |  |


| REGION | LANDLINE | Region <br> (\%) | Landline (\%) | CELLPHONE | Region <br> (\%) | Cellphone <br> (\%) | TOTAL | Region <br> (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Stockholm | 226 | 5\% | 38\% | 374 | 8\% | 62\% | 600 | 8\% |
| Uppsala | 120 | 3\% | 40\% | 180 | 4\% | 60\% | 300 | 4\% |
| Södermanland | 120 | 3\% | 40\% | 180 | 4\% | 60\% | 300 | 4\% |
| Östergötland | 112 | 3\% | 36\% | 200 | 5\% | 64\% | 312 | 4\% |
| Jönköping | 120 | 3\% | 40\% | 180 | 4\% | 60\% | 300 | 4\% |
| Kronoberg | 116 | 3\% | 36\% | 203 | 5\% | 64\% | 319 | 4\% |
| Kalmar | 119 | 3\% | 38\% | 193 | 4\% | 62\% | 312 | 4\% |
| Gotland | 74 | 2\% | 36\% | 132 | 3\% | 64\% | 206 | 3\% |
| Blekinge | 120 | 3\% | 40\% | 183 | 4\% | 60\% | 303 | 4\% |
| Skåne | 220 | 5\% | 40\% | 330 | 7\% | 60\% | 550 | 8\% |
| Halland | 120 | 3\% | 36\% | 210 | 5\% | 64\% | 330 | 5\% |
| Västra Götaland | 201 | 5\% | 34\% | 391 | 9\% | 66\% | 592 | 8\% |
| Värmland | 120 | 3\% | 40\% | 180 | 4\% | 60\% | 300 | 4\% |
| Örebro | 103 | 2\% | 34\% | 197 | 4\% | 66\% | 300 | 4\% |
| Västmanland | 120 | 3\% | 40\% | 180 | 4\% | 60\% | 300 | 4\% |
| Dalarna | 120 | 3\% | 40\% | 180 | 4\% | 60\% | 300 | 4\% |
| Gävleborg | 109 | 2\% | 36\% | 191 | 4\% | 64\% | 300 | 4\% |
| Västernorrland | 120 | 3\% | 40\% | 180 | 4\% | 60\% | 300 | 4\% |
| Jämtland | 120 | 3\% | 40\% | 180 | 4\% | 60\% | 300 | 4\% |
| Västerbotten | 107 | 2\% | 36\% | 193 | 4\% | 64\% | 300 | 4\% |
| Norrbotten | 110 | 2\% | 37\% | 190 | 4\% | 63\% | 300 | 4\% |
| TOTAL | 2697 | 100\% | 38\% | 4427 | 100\% | 62\% | 7124 | 100\% |

TABLE 16: Final Counts Switzerland

| GENDER / AGE | LANDLINE | Gender <br> / Age <br> (\%) | CELL- PHONE | Gender <br> / Age <br> (\%) | TOTAL PHONE | Gender <br> / Age <br> (\%) | WEB | Gender /Age (\%) | TOTAL | Gender /Age (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male / 18-24 | 4 | 3\% | 2 | 2\% | 6 | 3\% | 51 | 4\% | 57 | 4\% |
| Male / 25-34 | 1 | 1\% | 3 | 3\% | 4 | 2\% | 104 | 8\% | 108 | 7\% |
| Male / 35-49 | 5 | 4\% | 5 | 5\% | 10 | 5\% | 196 | 15\% | 206 | 14\% |
| Male / 50-64 | 11 | 9\% | 10 | 10\% | 21 | 10\% | 192 | 15\% | 213 | 14\% |
| Male / 65+ | 33 | 28\% | 15 | 15\% | 48 | 22\% | 121 | 9\% | 169 | 11\% |
| Male Total | 54 | 45\% | 35 | 35\% | 89 | 41\% | 664 | 51\% | 753 | 50\% |
| Female / 18-24 | 4 | 3\% | 2 | 2\% | 6 | 3\% | 65 | 5\% | 71 | 5\% |
| Female / 25-34 | 0 | 0\% | 5 | 5\% | 5 | 2\% | 98 | 8\% | 103 | 7\% |
| Female / 35-49 | 6 | 5\% | 9 | 9\% | 15 | 7\% | 186 | 14\% | 201 | 13\% |
| Female / 50-64 | 15 | 13\% | 22 | 22\% | 37 | 17\% | 191 | 15\% | 228 | 15\% |
| Female / 65+ | 40 | 34\% | 26 | 26\% | 66 | 30\% | 98 | 8\% | 164 | 11\% |
| Female Total | 65 | 55\% | 64 | 65\% | 129 | 59\% | 638 | 49\% | 767 | 50\% |
| TOTAL | 119 |  | 99 |  | 218 |  | 1302 |  | 1520 |  |


| LANGUAGE | LANDLINE | Gender <br> / Age <br> (\%) | $\begin{aligned} & \text { CELL- } \\ & \text { PHONE } \end{aligned}$ | Gender <br> / Age <br> (\%) | TOTAL <br> PHONE | Gender <br> / Age <br> (\%) | WEB | Gender <br> /Age <br> (\%) | TOTAL | Gender <br> /Age <br> (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| GERMAN | 53 | 45\% | 14 | 14\% | 67 | 31\% | 759 | 58\% | 826 | 54\% |
| FRENCH | 64 | 54\% | 18 | 18\% | 82 | 38\% | 319 | 25\% | 401 | 26\% |
| ITALIAN | 2 | 2\% | 67 | 68\% | 69 | 32\% | 224 | 17\% | 293 | 19\% |
| TOTAL | 119 | 100\% | 99 | 100\% | 218 | 100\% | 1302 | 100\% | 1520 | 100\% |

TABLE 16 cont'd: Final Counts Switzerland

| REGION | LANDLINE | Gender <br> / Age <br> (\%) | CELL- <br> PHONE | Gender <br> / Age <br> (\%) | TOTAL PHONE | Gender <br> / Age <br> (\%) | WEB | Gender /Age (\%) | TOTAL | Gender <br> /Age <br> (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Zurich | 17 | 14\% | 1 | 1\% | 18 | 8\% | 187 | 14\% | 205 | 13\% |
| Bern | 9 | 8\% | 0 | 0\% | 9 | 4\% | 126 | 10\% | 135 | 9\% |
| Luzern | 6 | 5\% | 1 | 1\% | 7 | 3\% | 50 | 4\% | 57 | 4\% |
| Uri | 1 | 1\% | 0 | 0\% | 1 | 0\% | 6 | 0\% | 7 | 0\% |
| Schwyz | 0 | 0\% | 0 | 0\% | 0 | 0\% | 22 | 2\% | 22 | 1\% |
| Obwalden | 1 | 1\% | 0 | 0\% | 1 | 0\% | 2 | 0\% | 3 | 0\% |
| Nidwalden | 0 | 0\% | 0 | 0\% | 0 | 0\% | 8 | 1\% | 8 | 1\% |
| Glarus | 1 | 1\% | 0 | 0\% | 1 | 0\% | 7 | 1\% | 8 | 1\% |
| Zug | 0 | 0\% | 0 | 0\% | 0 | 0\% | 18 | 1\% | 18 | 1\% |
| Fribourg | 11 | 9\% | 1 | 1\% | 12 | 6\% | 52 | 4\% | 64 | 4\% |
| Solothurn | 0 | 0\% | 1 | 1\% | 1 | 0\% | 31 | 2\% | 32 | 2\% |
| Basel-Stadt | 3 | 3\% | 1 | 1\% | 4 | 2\% | 23 | 2\% | 27 | 2\% |
| Basel- <br> Landschaft | 5 | 4\% | 0 | 0\% | 5 | 2\% | 41 | 3\% | 46 | 3\% |
| Schaffhausen | 0 | 0\% | 0 | 0\% | 0 | 0\% | 9 | 1\% | 9 | 1\% |
| Appenzell Ausserrhoden | 1 | 1\% | 0 | 0\% | 1 | 0\% | 8 | 1\% | 9 | 1\% |
| Appenzell Innerrhoden | 0 | 0\% | 0 | 0\% | 0 | 0\% | 1 | 0\% | 1 | 0\% |
| St. Gallen | 4 | 3\% | 3 | 3\% | 7 | 3\% | 52 | 4\% | 59 | 4\% |
| Graubunden | 0 | 0\% | 3 | 3\% | 3 | 1\% | 35 | 3\% | 38 | 3\% |
| Aargau | 5 | 4\% | 0 | 0\% | 5 | 2\% | 84 | 6\% | 89 | 6\% |
| Thurgau | 2 | 2\% | 2 | 2\% | 4 | 2\% | 28 | 2\% | 32 | 2\% |
| Ticino | 0 | 0\% | 71 | 72\% | 71 | 33\% | 225 | 17\% | 296 | 19\% |
| Vaud | 20 | 17\% | 7 | 7\% | 27 | 12\% | 141 | 11\% | 168 | 11\% |
| Valais | 6 | 5\% | 4 | 4\% | 10 | 5\% | 47 | 4\% | 57 | 4\% |
| Neuchatel | 7 | 6\% | 1 | 1\% | 8 | 4\% | 29 | 2\% | 37 | 2\% |
| Geneva | 15 | 13\% | 2 | 2\% | 17 | 8\% | 52 | 4\% | 69 | 5\% |
| Jura | 5 | 4\% | 1 | 1\% | 6 | 3\% | 18 | 1\% | 24 | 2\% |
| TOTAL | 119 | 100\% | 99 | 100\% | 218 | 100\% | 1302 | 100\% | 1520 | 100\% |

TABLE 17: Final Counts United Kingdom

| GENDER / AGE | LANDLINE | $\begin{aligned} & \text { Gender / } \\ & \text { Age (\%) } \end{aligned}$ | Landline (\%) | CELLPHONE | Gender <br> / Age <br> (\%) | Cellphone (\%) | TOTAL | Gender /Age (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male / 18-24 | 20 | 3\% | 27\% | 54 | 16\% | 73\% | 74 | 7\% |
| Male / 25-34 | 40 | 6\% | 43\% | 54 | 16\% | 57\% | 94 | 9\% |
| Male / 35-49 | 73 | 11\% | 63\% | 43 | 13\% | 37\% | 116 | 12\% |
| Male / 50-64 | 58 | 9\% | 56\% | 45 | 13\% | 44\% | 103 | 10\% |
| Male / 65+ | 69 | 11\% | 78\% | 19 | 6\% | 22\% | 88 | 9\% |
| Male/Exact Age Unknown | 4 | 1\% | 50\% | 4 | 1\% | 50\% | 8 | 1\% |
| Male Total | 264 | 40\% | 55\% | 219 | 64\% | 45\% | 483 | 48\% |
| Female / 18-24 | 15 | 2\% | 45\% | 18 | 5\% | 55\% | 33 | 3\% |
| Female / 25-34 | 56 | 9\% | 70\% | 24 | 7\% | 30\% | 80 | 8\% |
| Female / 35-49 | 107 | 16\% | 76\% | 34 | 10\% | 24\% | 141 | 14\% |
| Female / 50-64 | 91 | 14\% | 72\% | 36 | 10\% | 28\% | 127 | 13\% |
| Female / 65+ | 119 | 18\% | 92\% | 11 | 3\% | 8\% | 130 | 13\% |
| Female/Exact Age Unknown | 4 | 1\% | 67\% | 2 | 1\% | 33\% | 6 | 1\% |
| Female Total | 392 | 60\% | 76\% | 125 | 36\% | 24\% | 517 | 52\% |
| TOTAL | 656 |  | 66\% | 344 |  | 34\% | 1000 |  |


| REGION | LANDLINE | Region <br> (\%) | Landline (\%) | CELLPHONE | Region <br> (\%) | Cellphone <br> (\%) | TOTAL | Region <br> (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Northeast | 38 | 6\% | 73\% | 14 | 4\% | 27\% | 52 | 5\% |
| Yorks \& Humber | 41 | 6\% | 68\% | 19 | 6\% | 32\% | 60 | 6\% |
| East Midlands | 52 | 8\% | 63\% | 31 | 9\% | 37\% | 83 | 8\% |
| Eastern | 33 | 5\% | 72\% | 13 | 4\% | 28\% | 46 | 5\% |
| London | 57 | 9\% | 40\% | 85 | 25\% | 60\% | 142 | 14\% |
| South East | 128 | 20\% | 77\% | 39 | 11\% | 23\% | 167 | 17\% |
| South West | 79 | 12\% | 77\% | 24 | 7\% | 23\% | 103 | 10\% |
| West Midlands | 48 | 7\% | 59\% | 33 | 10\% | 41\% | 81 | 8\% |
| North West | 70 | 11\% | 72\% | 27 | 8\% | 28\% | 97 | 10\% |
| Wales | 26 | 4\% | 65\% | 14 | 4\% | 35\% | 40 | 4\% |
| Scotland | 74 | 11\% | 71\% | 30 | 9\% | 29\% | 104 | 10\% |
| Northern Ireland | 10 | 2\% | 63\% | 6 | 2\% | 38\% | 16 | 2\% |
| Refused to answer | 0 | 0\% | 0\% | 9 | 3\% | 100\% | 9 | 1\% |
| TOTAL | 656 | 100\% | 66\% | 344 | 100\% | 34\% | 1000 | 100\% |

TABLE 18: Final Counts United States

| GENDER / AGE | LANDLINE | $\begin{aligned} & \text { Gender / } \\ & \text { Age (\%) } \end{aligned}$ | Landline <br> (\%) | CELLPHONE | Gender <br> / Age <br> (\%) | Cellphone <br> (\%) | TOTAL | Gender /Age (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male / 18-24 | 5 | 1\% | 6\% | 78 | 6\% | 94\% | 83 | 4\% |
| Male / 25-34 | 8 | 1\% | 5\% | 139 | 12\% | 95\% | 147 | 7\% |
| Male / 35-49 | 48 | 6\% | 26\% | 138 | 11\% | 74\% | 186 | 9\% |
| Male / 50-64 | 93 | 12\% | 37\% | 158 | 13\% | 63\% | 251 | 13\% |
| Male / 65+ | 145 | 18\% | 61\% | 93 | 8\% | 39\% | 238 | 12\% |
| Male/Exact Age Unknown | 2 | 0\% | 11\% | 17 | 1\% | 89\% | 19 | 1\% |
| Male Total | 301 | 38\% | 33\% | 623 | 52\% | 67\% | 924 | 46\% |
| Female / 18-24 | 2 | 0\% | 3\% | 62 | 5\% | 97\% | 64 | 3\% |
| Female / 25-34 | 20 | 3\% | 18\% | 91 | 8\% | 82\% | 111 | 6\% |
| Female / 35-49 | 64 | 8\% | 31\% | 140 | 12\% | 69\% | 204 | 10\% |
| Female / 50-64 | 151 | 19\% | 50\% | 152 | 13\% | 50\% | 303 | 15\% |
| Female / 65+ | 245 | 31\% | 70\% | 107 | 9\% | 30\% | 352 | 18\% |
| Female/Exact Age Unknown | 17 | 2\% | 40\% | 26 | 2\% | 60\% | 43 | 2\% |
| Female Total | 499 | 62\% | 46\% | 578 | 48\% | 54\% | 1077 | 54\% |
| TOTAL | 800 |  | 40\% | 1201 |  | 60\% | 2001 |  |


| LANGUAGE | LANDLINE | Language <br> (\%) | Landline (\%) | CELLPHONE | Languag e (\%) | Cellphone <br> (\%) | TOTAL | Langua ge (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ENGLISH | 795 | 99\% | 41\% | 1139 | 95\% | 59\% | 1934 | 97\% |
| SPANISH | 5 | 1\% | 7\% | 62 | 5\% | 93\% | 67 | 3\% |
| TOTAL | 800 | 100\% | 40\% | 1201 | 100\% | 60\% | 2001 | 100\% |


| REGION | LANDLINE | Region <br> (\%) | Landline <br> $(\%)$ | CELLPHONE | Region <br> $(\%)$ | Cellphone <br> $(\%)$ | TOTAL | Region |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (\%) |  |  |  |  |  |  |  |  |

## Data Processing and Integration

In order to facilitate an efficient data integration process across countries, SSRS developed a standardized data map to be utilized by all the international partners when structuring their data in ASCII format. Once the integrated data were compiled, an independent checking of all variables was carried out to ensure that all variables were accurately constructed. Raw data were also run against clean data and reviewed as a further verification of valid codes and skip patterns. Country-specific data processing procedures carried out by SSRS and each of the international partners are described below. As described in the Data Memo provided to all partners in August, 2016, additional quality control checks were performed on the final data, as needed. The memo included a description of checks for internal data consistency, trending, and modal differences (for Switzerland).

## USA and Canada

Data file preparation began soon after the study entered the field. Data were checked using multiple methods including a "data cleaning" procedure in which data processors recreated CATI skips pattern instructions in order to ensure that all variables were created correctly and had the appropriate number of cases. This procedure involved a check of raw data by a program that consisted of instructions derived from the skip patterns designated on the questionnaire. The program confirmed that data were consistent with the definitions of codes and ranges and matched the appropriate bases of all questions. In addition, the project director conducted an independent check to confirm that all variables were created correctly, had the correct number of cases, and were coded according to specifications. Lastly, raw data were run against clean data and reviewed as a further verification of valid codes and skip patterns.

## Australia, New Zealand, United Kingdom, and the Netherlands

An interim data check of the skip pattern and filter logics was performed at $10 \%, 50 \%$ and $100 \%$ of the completed interviews by EFG's research team. These data were also checked by SSRS's back-end data processor and the SSRS team using the generated ASCII data file created according to the data map and the data cleaning and quality check procedure described above.

## France and Germany

Data processing and preparation was handled by the data manager and the data processing (DP) team. Data was cleaned and skip patterns were reviewed in order to ensure that all variables were created correctly and the counts matched our CATI system. Data integrity checks were performed by the data team. Independent checking of the SPSS variables was made by the data manager, project and field managers. A senior data analyst finalized the checking ensuring that all cases were coded according to the specifications and aligned in the appropriate columns (for the ASCII file). These data were also checked by SSRS's back-end data processor and the SSRS team using the generated ASCII data file created according to the data map and the data cleaning and quality check procedure described above.

## Norway

The survey programming was implemented by a senior programmer with over ten years of experience at Norstat. The CATI programming was further checked by a project manager and a field manager. Finally, a senior programmer checked all of the SPSS variables. These data were also checked by SSRS's back-end data processor and the SSRS team using the generated ASCII data file created according to the data map and the data cleaning and quality check procedure described above.

## Sweden

The data processing procedure was outlined and tested in with preliminary data in April. After feedback from SSRS regarding the output format of the ASCII-file the procedure was updated and finalized. When the field period was closed all remaining data were checked. The following procedures were performed:

- Cleaning of the variables from the CATI-system, server and registry
- The following variables were added from the registry: Q617, Q665
- The following variables were included: Q500, Q600, Q600a, Q630, Q742, Q743, Q750,
- Calculation of interview length based on time stamps
- Independent control in SPSS and Excel for the created variables
- ASCII-conversion of the data-file

These data were also checked by SSRS's back-end data processor and the SSRS team using the generated ASCII data file created according to the data map and the data cleaning and quality check procedure described above.

## Switzerland

Data control checks by the project manager were carried out on preliminary and final data by the LINK Institut.

These data were also checked by SSRS's back-end data processor and the SSRS team using the generated ASCII data file created according to the data map and the data cleaning and quality check procedure described above.

## RESPONSE RATES

The response rates for this study (shown in Tables 19-23 below) were calculated using AAPOR's RR3. The detailed summary table for Switzerland is shown at the end of this section as Switzerland used an address/registry based design.

TABLE 19: Response Rates by Country by Frame

|  | Landline | Cell phone | Total |
| :---: | :---: | :---: | :---: |
| Australia | $23.7 \%$ | $27.8 \%$ | $25.4 \%$ |
| Canada | $23.1 \%$ | $16.9 \%$ | $21.4 \%$ |
| France | $24.5 \%$ | $26.8 \%$ | $25.2 \%$ |
| Germany | $27.0 \%$ | $26.6 \%$ | $26.9 \%$ |
| Netherlands | $32.4 \%$ | $32.4 \%$ | $32.4 \%$ |
| New Zealand | $35.2 \%$ | $23.4 \%$ | $31.1 \%$ |
| Norway | $10.6 \%$ | $11.0 \%$ | $10.9 \%$ |
| Sweden | $17.6 \%$ | $16.4 \%$ | $16.9 \%$ |
| Switzerland | $\mathrm{N} / \mathrm{A}$ | $\mathrm{N} / \mathrm{A}$ | $46.9 \%$ |
| United Kingdom | $26.1 \%$ | $13.9 \%$ | $21.9 \%$ |
| United States | $19.4 \%$ | $17.2 \%$ | $18.1 \%$ |

TABLE 20: Landline Response Rates by Country

|  | Australia | Canada | France | Germany | Netherlands |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Eligible, Interview (Category 1) |  |  |  |  |  |
| Complete | 3052 | 3317 | 763 | 636 | 783 |
| Eligible, non-interview (Category 2) |  |  |  |  |  |
| Refusal and breakoff | 5744 | 5847 | 1657 | 1244 | 1206 |
| Break off | 0 | 1416 | 0 | 0 | 0 |
| Answering machine | 0 | 1189 | 0 | 0 | 0 |
| Physically or mentally unable/incompetent | 6 | 71 | 0 | 0 | 1 |
| Language problem | 91 | 604 | 0 | 0 | 36 |
| Unknown eligibility, non-interview (Category 3) |  |  |  |  |  |
| Always busy | 1616 | 190 | 0 | 0 | 145 |
| No answer | 2029 | 2525 | 713 | 512 | 127 |
| Answering machine-don't know if household | 1654 | 1339 | 0 | 0 | 241 |
| Call blocking | 0 | 20 | 0 | 0 | 0 |
| Housing unit, unknown if eligible respondent | 0 | 93 | 0 | 0 | 0 |
| No screener completed | 0 | 20 | 0 | 0 | 0 |
| Deleted interview | 0 |  | 0 | 0 | 0 |
| Not eligible (Category 4) |  |  |  |  |  |
| Fax/data line | 381 | 798 | 16 | 26 | 77 |
| Non-working number | 2097 | 13512 | 24 | 53 | 983 |
| Business, government office, other organizations | 480 | 903 | 28 | 79 | 319 |
| No eligible respondent | 0 | 223 | 0 | 0 | 0 |
| Quota filled | 0 | 0 | 0 | 0 | 0 |
| Deleted interview | 0 | 2 | 0 | 0 | 82 |
| Total phone numbers used | 17150 | 32069 | 3201 | 2550 | 4000 |
| Response Rate 3 | 23.7\% | 23.1\% | 24.5\% | 27.0\% | 32.4\% |

TABLE 20 Cont'd: Landline Response Rates by Country

|  | New Zealand | Norway | Sweden | United Kingdom | United <br> States |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Eligible, Interview (Category 1) |  |  |  |  |  |
| Complete | 646 | 277 | 2697 | 656 | 800 |
| Eligible, non-interview (Category 2) |  |  |  |  |  |
| Refusal and breakoff | 1013 | 1565 | 4436 | 1114 | 1875 |
| Break off | 0 | 77 | 669 | 0 | 349 |
| Answering machine | 0 | 0 | 239 | 255 | 469 |
| Physically or mentally unable/incompetent | 3 | 0 | 741 | 3 | 21 |
| Language problem | 9 | 0 | 338 | 22 | 116 |
| Unknown eligibility, non-interview (Category 3) |  |  |  |  |  |
| Always busy | 51 | 0 | 124 | 151 | 879 |
| No answer | 83 | 848 | 8083 | 274 | 2685 |
| Answering machine-don't know if household | 185 | 0 | 0 | 218 | 1281 |
| Call blocking | 0 | 0 | 0 | 0 | 17 |
| Housing unit, unknown if eligible respondent | 0 | 0 | 0 | 0 | 58 |
| No screener completed | 0 | 0 | 92 | 0 | 28 |
| Deleted interview | 0 | 0 | 0 |  |  |
| Not eligible (Category 4) |  |  |  |  |  |
| Fax/data line | 31 | 0 | 0 | 68 | 997 |
| Non-working number | 1456 | 39 | 3080 | 593 | 35682 |
| Business, government office, other organizations | 123 | 0 | 0 | 146 | 600 |
| No eligible respondent | 0 | 65 | 6 | 0 | 72 |
| Quota filled | 0 | 307 | 0 | 0 | 0 |
| Deleted interview | 0 | 0 | 0 | 0 | 1 |
| Total phone numbers used | 3600 | 3178 | 20505 | 3500 | 45929 |
| Response Rate 3 | 35.2\% | 10.6\% | 17.6\% | 26.1\% | 19.4\% |

TABLE 21: Cellphone Response Rates by Country

|  | Australia | Canada | France | Germany | Netherlands |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Eligible, Interview (Category 1) |  |  |  |  |  |  |
| Complete | 2196 | 1230 | 340 | 364 | 444 |  |
| Eligible, non-interview (Category 2) |  |  |  |  |  |  |
| Refusal and breakoff | 662 | 320 | 82 | 681 | 154 |  |
| Break off | 444 | 551 | 211 | 18 | 71 |  |
| Answering machine | 0 | 138 | 0 | 0 | 0 |  |
| Physically or mentally unable/incompetent | 1 | 4 | 0 | 0 | 0 |  |
| Language problem | 0 | 25 | 0 | 0 | 0 |  |
| Unknown eligibility, non-interview (Category 3) |  |  |  |  |  |  |
| Always busy | 979 | 213 | 0 | 0 | 79 |  |
| No answer | 935 | 2052 | 21 | 218 | 65 |  |
| Answering machine-don't know if household | 1327 | 2302 | 88 | 71 | 68 |  |
| Call blocking | 0 | 3 | 0 | 0 | 0 |  |
| Housing unit, unknown if eligible respondent | 2331 | 5128 | 568 | 32 | 515 |  |
| No screener completed | 0 | 32 | 0 | 0 | 0 |  |
| Deleted interview | 0 |  | 0 | 0 | 0 |  |
| Not eligible (Category 4) |  |  |  |  |  |  |
| Fax/data line | 25 | 46 | 0 | 4 | 8 |  |
| Non-working number | 2199 | 22378 | 22 | 12 | 471 |  |
| Business, government office, other organizations | 200 | 573 | 0 | 19 | 84 |  |
| No eligible respondent | 1 | 594 | 41 | 31 | 0 |  |
| Quota filled | 0 | 0 | 0 | 0 | 0 |  |
| Deleted interview | 0 | 0 | 0 | 0 | 41 |  |
| Total phone numbers used | 11300 | 35588 | 1373 | 1450 | 2000 |  |
| Response Rate 3 |  |  |  |  |  |  |

TABLE 21 Cont'd: Cellphone Response Rates by Country

|  | New Zealand | Norway | Sweden | United Kingdom | United States |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Eligible, Interview (Category 1) |  |  |  |  |  |
| Complete | 354 | 816 | 4427 | 344 | 1201 |
| Eligible, non-interview (Category 2) |  |  |  |  |  |
| Refusal and breakoff | 119 | 0 | 6271 | 329 | 488 |
| Break off | 75 | 813 | 1200 | 343 | 689 |
| Answering machine | 0 | 0 | 2954 | 0 | 55 |
| Physically or mentally unable/incompetent | 0 | 0 | 226 | 0 | 11 |
| Language problem | 0 | 0 | 397 | 0 | 32 |
| Unknown eligibility, non-interview (Category 3) |  |  |  |  |  |
| Always busy | 76 | 0 | 835 | 273 | 87 |
| No answer | 59 | 3049 | 11516 | 261 | 716 |
| Answering machine-don't know if household | 193 | 0 | 0 | 290 | 4760 |
| Call blocking | 0 | 0 | 0 | 0 | 89 |
| Housing unit, unknown if eligible respondent | 747 | 4677 | 0 | 875 | 4193 |
| No screener completed | 0 | 0 | 94 | 0 | 3 |
| Deleted interview | 0 | 1 | 0 |  |  |
| Not eligible (Category 4) |  |  |  |  |  |
| Fax/data line | 26 | 0 | 0 | 18 | 81 |
| Non-working number | 567 | 151 | 1244 | 751 | 13282 |
| Business, government office, other organizations | 84 | 0 | 0 | 14 | 542 |
| No eligible respondent | 0 | 491 | 90 | 2 | 923 |
| Quota filled | 0 | 403 | 0 | 0 | 0 |
| Deleted interview | 0 | 0 | 0 | 0 | 0 |
| Total phone numbers used | 2300 | 10401 | 29254 | 3500 | 27152 |
| Response Rate 3 | 23.4\% | 11.0\% | 16.4\% | 13.9\% | 17.2\% |

TABLE 22: Total Response Rates by Country

|  | Australia | Canada | France | Germany | Netherlands |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Eligible, Interview (Category 1) |  |  |  |  |  |
| Complete | 5248 | 4547 | 1103 | 1000 | 1227 |
| Eligible, non-interview (Category 2) |  |  |  |  |  |
| Refusal and breakoff | 6406 | 6167 | 1739 | 1925 | 1360 |
| Break off | 444 | 1967 | 211 | 18 | 71 |
| Answering machine | 0 | 1327 | 0 | 0 | 0 |
| Physically or mentally unable/incompetent | 7 | 75 | 0 | 0 | 1 |
| Language problem | 91 | 629 | 0 | 0 | 36 |
| Unknown eligibility, non-interview (Category 3) |  |  |  |  |  |
| Always busy | 2595 | 403 | 0 | 0 | 224 |
| No answer | 2964 | 4577 | 734 | 730 | 192 |
| Answering machine-don't know if household | 2981 | 3641 | 88 | 71 | 309 |
| Call blocking | 0 | 23 | 0 | 0 | 0 |
| Housing unit, unknown if eligible respondent | 2331 | 5221 | 568 | 32 | 515 |
| No screener completed | 0 | 52 | 0 | 0 | 0 |
| Deleted interview | 0 | 0 | 0 | 0 | 0 |
| Not eligible (Category 4) |  |  |  |  |  |
| Fax/data line | 406 | 844 | 16 | 30 | 85 |
| Non-working number | 4296 | 31313 | 46 | 65 | 1454 |
| Business, government office, other organizations | 680 | 1476 | 28 | 98 | 403 |
| No eligible respondent | 1 | 5394 | 41 | 31 | 0 |
| Quota filled | 0 | 0 | 0 | 0 | 0 |
| Deleted interview | 0 | 2 | 0 | 0 | 123 |
| Total phone numbers used | 28450 | 67657 | 4574 | 4000 | 6000 |
| Response Rate 3 | 25.4\% | 21.4\% | 25.2\% | 26.9\% | 32.4\% |

TABLE 22 Cont'd: Total Response Rates by Country

|  | New Zealand | Norway | Sweden | United Kingdom | United States |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Eligible, Interview (Category 1) |  |  |  |  |  |
| Complete | 1000 | 1093 | 7124 | 1000 | 2001 |
| Eligible, non-interview (Category 2) |  |  |  |  |  |
| Refusal and breakoff | 1132 | 1565 | 10707 | 1443 | 2363 |
| Break off | 75 | 890 | 1869 | 343 | 1038 |
| Answering machine | 0 | 0 | 3193 | 255 | 524 |
| Physically or mentally unable/incompetent | 3 | 0 | 967 | 3 | 32 |
| Language problem | 9 | 0 | 735 | 22 | 148 |
| Unknown eligibility, non-interview (Category 3) |  |  |  |  |  |
| Always busy | 127 | 0 | 959 | 424 | 966 |
| No answer | 142 | 3897 | 19599 | 535 | 3401 |
| Answering machine-don't know if household | 378 | 0 | 0 | 508 | 6041 |
| Call blocking | 0 | 0 | 0 | 0 | 106 |
| Housing unit, unknown if eligible respondent | 747 | 4677 | 0 | 875 | 4251 |
| No screener completed | 0 | 0 | 186 | 0 | 31 |
| Deleted interview | 0 | 1 | 0 | 0 | 0 |
| Not eligible (Category 4) |  |  |  |  |  |
| Fax/data line | 57 | 0 | 0 | 86 | 1078 |
| Non-working number | 2023 | 190 | 4324 | 1344 | 45563 |
| Business, government office, other organizations | 207 | 0 | 0 | 160 | 1142 |
| No eligible respondent | 0 | 556 | 96 | 2 | 4396 |
| Quota filled | 0 | 710 | 0 | 0 | 0 |
| Deleted interview | 0 | 0 | 0 | 0 | 1 |
| Total phone numbers used | 5900 | 13579 | 49759 | 7000 | 73081 |
| Response Rate 3 | 31.1\% | 10.9\% | 16.9\% | 21.9\% | 18.1\% |

TABLE 23: Total Response Rate for Switzerland

|  | Switzerland |
| :--- | :---: |
| Total records | 3282 |
| Ineligibles $^{6}$ | 38 |
| Valid sample | 3244 |
| Completes | 1520 |
| Response Rate | $46.9 \%$ |

[^3]
## WEIGHTING

Data from each country were weighted to ensure the final outcome was representative of the adult population. The weighting procedure accounted for the sample design and probability of selection, as well as systematic non-response across known population parameters. To the extent possible, the weighting procedure replicated the 2013 weighting protocol. ${ }^{7}$

## Overview by Country

## Australia

Survey data for Australia were weighted by region, age-by-gender, educational attainment, urban status (major city or not), within New South Wales, Victoria, and the rest of Australia. The total sample for Australia was also weighted by phone status (cell phone only or not) and the New South Wales sample was weighted by Primary Health Networks (PHNs). Data were weighted to reflect the demographic composition according to the following sources:

- Gender, age, region, educational attainment, and urban-status were generated using the Australian Bureau of Statistics TableBuillder function, based on 2014 Census data.
- Educational attainment was generated using the Australian Bureau of Statistics TableBuilder function, based on the 2015 Census data. Because data are available only for 15 to 74 year olds, adjustments were made to remove the 15 to 17 year olds and include the 75 plus year olds in the population estimates.
- Phone-status was originally derived from the Australia Communications and Media Authority's Communications Report 2010-11 Series Report 2. Because the weighted estimate of phone-status after post-stratification of the above variables, was off by more than $+/-5 \%$ of the original estimate, phone-status was further post-stratified using a projected estimate based off of ITU 2014 mobile usage subscriptions.
- PHN for New South Wales was derived using a Postal Area 2011 to Primary Health Networks 2015 report from the Australian Bureau of Statistics.
- The over-representation of NSW and Victoria in the overall Australian data.


## Canada

Survey data for Canada were weighted by age-by-gender, educational attainment, and phone-status (cell phone only or not) within each of the ten largest provinces (Newfoundland and Labrador, Prince Edward Island, Nova Scotia, New Brunswick, Quebec, Ontario, Manitoba, Saskatchewan, Alberta, and British Columbia). Data were weighted for knowledge of official language within Quebec and Canada as a whole. Additionally, data were then weighted to reflect Canada's overall geographic distribution, by provinces and territories.

[^4]- Population parameters were derived from the Canada 2011 Census.
- Phone status was derived from the 2013 Residential Telephone Service Survey (RTSS), for Canada as a whole and for all ten provinces in particular. For each geographic unit, the cellphone only percentage indicated in the data was a projected estimate based off of ITU 2014 mobile usage subscriptions.


## France

Survey data for France were weighted by region, age-by-gender, educational attainment, and phone status (cell phone only or not) to reflect the demographic composition according to the following sources:

- Gender and age are based on the 2016 French Census conducted by the Institute of Statistics and Economic Studies (INSEE).
- Region is based on 2012 data from the INSEE.
- Education was based on data from the 2014 INSEE's Employment Survey for the age 15 plus segment of the population.
- Phone use was based on the 2011 European Social Survey (ESS) and further projected based off of ITU 2014 mobile usage subscriptions.


## Germany

Survey data for Germany were weighted by region, age-by-gender, educational attainment, and household size to reflect the demographic composition based on Statistiches Bundesamt 2014 data.

## The Netherlands

Survey data for The Netherlands were weighted by region, age-by-gender, and educational attainment to reflect the demographic composition according to the following sources:

- Region was based on Statistics Netherland's 2013 Population.
- Gender and age were based on Statistics Netherland's 2015 Population.
- Education was based on Statistics Netherland's 2015 and extrapolated to include just those 18 years or older.


## New Zealand

Survey data for New Zealand were weighted by region (in four groups), age-by-gender, and educational attainment to reflect the demographic composition based on data from the 2013 Census of Population and Dwellings, provided to SSRS by Statistics New Zealand.

## Norway

Survey data for Norway were weighted by region, age-by-gender, and educational attainment, to reflect the demographic composition according to the following sources:

- Gender, age and region were based on Statistic Norway's tabulation for "Population by Age, Sex, Marital Status and Citizenship, 1 January 2016."
- Education was based on Statistics Norway's tabulation for "Population 16 Years and Over, by Level of Education, Gender and Age" for $2014 .^{8}$


## Sweden

Survey data for Sweden were weighted by region, age-by-gender, and educational attainment, to reflect the demographic composition according to the following sources:

- Gender, age, and region were based on Statistics Sweden's 2015 Population.
- Education was based on Statistic Sweden's tabulation of "Population 16 to $95+$ Years of Age by Region, Level of Education, Age and Sex," for 2014, excluding 16 and 17 year olds.


## Switzerland

Survey data for Switzerland were weighted by region, age-by-gender, and educational attainment to reflect the demographic composition according to the sources identified below. Additionally, data were weighted to represent the proportion of respondents with and without a phone number in the Swedish registry by linguistic region (German, French, and Italian speaking).

- Phone number match to the registry by linguistic region from the official figures from the Statistic Office for the adult population in the Swiss Registry.
- Gender, age, and region (Canton) from Statistics Switzerland data for 2015.
- Education from Statistics Switzerland 2014.


## United Kingdom

Survey data for the UK were weighted by region, age-by-gender, and phone status (cell phone only or not) to reflect the demographic composition according to the following sources:

- Gender, age and region were based on the 2014 Censuses for England and Wales, Scotland, and Northern Ireland.
- Education for England and Wales is based off the Qualifications Gained Data for the 2014 Neighborhood Statistics; for Scotland data and for Northern Ireland the data were derived from 2011 Census data.
- Phone status was derived from Q1 2015 Communications Market Report by Ofcom for UK as a whole. The cell-phone only percentage indicated in the data was increased by a factor demonstrated by the change in growth in mobile subscriptions from ITU-D (ITU) telecommunications indicators for 2015 to account for the likely change over the time elapsed since data collection.

[^5]
## United States

Survey data for the United States were weighted by Census region, age-by-gender, educational attainment, number of adults in the household, race/ethnicity, insurance status (insured vs. not insured) and phone status (cell phone only, landline only, dual user) to reflect the demographic composition according to the following sources:

- Gender, age, region, education, race/ethnicity, insurance status and household size were based on the 2015 U.S. Census Bureau's Current Population Survey (CPS) March supplement.
- Phone status was based on the July-December 2015 estimates from the National Health Interview Survey (NHIS).


## Detailed Weighting Procedures by Country ${ }^{9}$

## Australia

The weighting procedure for Australia needed to address several issues:

1. The over-representation of New South Wales in the overall Australian data.
2. The over-representation of Victoria in the overall Australian data.
3. The need to accurately represent the overall Australian adult population as well as the overall adult New South Wales and Victoria populations for province-specific analyses.
4. Differences in the probability of selection by:
a. The number of adults in the household, since in households reached by landline only one adult was selected, respondents living in multiple-adult households had a lower probability of selection.
b. The types of phone selected respondents answer: respondents whose households answer both landlines and cell phones have a greater probability of selection than those answering just one mode.
5. Systematic non-response along known geographic and demographic parameters

To address these concerns the following steps were taken:
1\&2. The NSW, Victoria, and all remaining Australia data were weighted separately, so that each of these subsamples (NSW, Victoria, other) accurately represented the population.
3. To address concerns about probability of selection:
a. Within Household Correction (WHC): Respondents reached by landline phone and living in households with 2 or more adults received a weight of 2 . Those living in single adult households, received a weight of 1 . Since no selection was done in cell phone households, the probability of selection there was 1.
b. Dual-Usage Correction (DUC): Adults answering both landlines and cell phones received a weight of 0.5 . Those answering only a single mode, received a weight of 1.
4. The sample was weighted to balance the number of completed interviews by Primary Health Network (PHN) in New South Wales. This weight was calculated as the percent of the

[^6]population living in each PHN divided by the percentage of completed interviews attained in each PHN.
5. A baseweight was created equaling the product of WHC X DUC X (PHN (for NSW) or 1 (for all other provinces).
6. Post-stratification weighting: With the base-weight applied, each subsample (NSW,Victoria,other) underwent iterative proportional fitting (IPF or 'raking'), a procedure in which the data are repeatedly balanced to match the known marginal distribution of population parameters. This procedure was repeated until the total differences between the weighted sample and the population parameters and the weighed data were near zero. Tables 24 and 25 below compare the distributions of weighted and unweighted data and the population parameters for NSW, and Australia as a whole.
Parameters used for the Australian sample were state, age-by-gender, educational attainment, urban status (major city or not) and phone status (cell phone only or not).
Population parameters were derived from the following sources:

- Gender, age, and region were generated using the Australian Bureau of Statistics TableBuilder function, based on the 2014 Census data.
- Educational attainment was generated using the Australian Bureau of Statistics TableBuilder function, based on the 2015 Census data. Because data are available only for 15 to 74 year olds, adjustments were made to remove the 15 to 17 year olds and include the 75 plus year olds in the population estimates.
- Urban-status was generated using the Australian Bureau of Statistics TableBuilder function, based on the 2011 Census data
- Within Victoria, Health Region was included in the post-stratification. This estimate was calculated as the percent of the population living in each health region divided by the percentage of completed interviews attained in each region. These were also collapsed further into rural and three urban areas.
- Phone-status was originally derived from the Australia Communications and Media Authority's Communications Report 2010-11 Series Report 2. Because the weighted estimate of phone-status, after post-stratification of the above variables, was off by more than $+/-5 \%$ of the original estimate, phone-status was further adjusted within the poststratification using a projected estimate based off of ITU 2014 mobile usage subscriptions since there are no more updates of the original estimate.

7. Weight truncation ('trimming'): To reduce variance caused by extremely large weights, the weights were truncated to a range of 0.2 to 4 .
8. Geographic representation: In the final weighting step, the NSW and Victoria weights were decreased and the remaining weights increased so that the share of NSW and Victoria responses reflect the share of NSW and Victoria among Australian adults and the share of other states likewise reflect their share of the adult population.

TABLE 24: Weighted and Unweighted Distributions and Population Parameters for total Australia and Australia Excluding NSW and Victoria

|  | AUS TotalUnweighted | AUS Total -Weighted | AUS Total Adults | Non-NSW/VICUnweighted | NonNSW/VIC Weighted | NonNSW/VIC Adults |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gender by Age |  |  |  |  |  |  |
| Male 18-24 | 4\% | 7\% | 6\% | 4\% | 8\% | 6\% |
| Male 25-34 | 9\% | 10\% | 10\% | 10\% | 10\% | 10\% |
| Male 35-49 | 15\% | 14\% | 13\% | 15\% | 14\% | 13\% |
| Male 50-64 | 12\% | 11\% | 12\% | 14\% | 11\% | 12\% |
| Male 65+ | 9\% | 8\% | 9\% | 10\% | 7\% | 9\% |
| Female 18-24 | 4\% | 7\% | 6\% | 3\% | 7\% | 6\% |
| Female 25-34 | 10\% | 10\% | 9\% | 7\% | 10\% | 9\% |
| Female 35-49 | 14\% | 13\% | 13\% | 14\% | 13\% | 13\% |
| Female 50-64 | 13\% | 11\% | 12\% | 13\% | 11\% | 12\% |
| Female 65+ | 11\% | 9\% | 10\% | 10\% | 8\% | 10\% |
| Education |  |  |  |  |  |  |
| High School or Less | 33\% | 47\% | 47\% | 39\% | 49\% | 48\% |
| Some Post-Secondary | 26\% | 27\% | 28\% | 21\% | 29\% | 29\% |
| University Degree or more | 41\% | 26\% | 25\% | 40\% | 23\% | 23\% |
| Urban Status |  |  |  |  |  |  |
| Major City | 58\% | 71\% | 70\% | 53\% | 70\% | 68\% |
| Not Major City | 42\% | 29\% | 30\% | 47\% | 30\% | 32\% |
| Phone Status |  |  |  |  |  |  |
| Cell Phone Only | 8\% | 29\% | 29\% | - | - | - |
| Region/Strata |  |  |  |  |  |  |
| NSW | 73\% | 32\% | 32\% | - | - | - |
| Victoria | 19\% | 25\% | 25\% | - | - | - |
| Queensland | 4\% | 19\% | 20\% | 51\% | 45\% | 46\% |
| South Australia | 2\% | 8\% | 7\% | 20\% | 19\% | 17\% |
| Western Australia | 2\% | 11\% | 11\% | 19\% | 25\% | 25\% |
| Tasmania | 1\% | 3\% | 2\% | 6\% | 6\% | 5\% |
| Northern Territory | <1\% | 1\% | 1\% | 2\% | 3\% | 2\% |
| Australian Capital Territory | <1\% | 1\% | 2\% | 2\% | 3\% | 4\% |

TABLES 25: Weighted and Unweighted Distributions and Population Parameters for NSW and VICTORIA

|  | NSW- <br> Unweighted | NSW- <br> Weighted | NSW- <br> Adults | VictoriaUnweighted | VictoriaWeighted | VictoriaAdults |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gender by Age |  |  |  |  |  |  |
| Male 18-24 | 4\% | 6\% | 6\% | 5\% | 8\% | 6\% |
| Male 25-34 | 8\% | 10\% | 9\% | 10\% | 11\% | 10\% |
| Male 35-49 | 15\% | 13\% | 13\% | 16\% | 13\% | 13\% |
| Male 50-64 | 11\% | 11\% | 12\% | 12\% | 10\% | 11\% |
| Male 65+ | 9\% | 9\% | 9\% | 8\% | 8\% | 9\% |
| Female 18-24 | 3\% | 6\% | 6\% | 5\% | 7\% | 6\% |
| Female 25-34 | 10\% | 10\% | 9\% | 11\% | 11\% | 10\% |
| Female 35-49 | 15\% | 13\% | 13\% | 12\% | 12\% | 13\% |
| Female 50-64 | 14\% | 12\% | 12\% | 12\% | 11\% | 12\% |
| Female 65+ | 11\% | 10\% | 11\% | 10\% | 10\% | 10\% |
| Education |  |  |  |  |  |  |
| High School or Less | 33\% | 48\% | 47\% | 32\% | 45\% | 45\% |
| Some Post-Secondary | 26\% | 25\% | 27\% | 27\% | 27\% | 26\% |
| University Degree or more | 41\% | 27\% | 27\% | 41\% | 28\% | 29\% |
| Urban Status |  |  |  |  |  |  |
| Major City | 61\% | 71\% | 71\% | 48\% | 75\% | 73\% |
| Not Major City | 39\% | 30\% | 30\% | 52\% | 25\% | 28\% |
| PHN Strata |  |  |  |  |  |  |
| Central and Eastern Sydney | 11\% | 21\% | 21\% | - | - | - |
| Hunter New England and Central Coast | 11\% | 17\% | 17\% | - | - | - |
| Murrumbidgee | 10\% | 3\% | 3\% | - | - | - |
| Nepean Blue Mountains | 9\% | 5\% | 5\% | - | - | - |
| North Coast | 10\% | 7\% | 7\% | - | - | - |
| Northern Sydney | 10\% | 12\% | 12\% | - | - | - |
| South Eastern NSW | 10\% | 8\% | 8\% | - | - | - |
| South Western Sydney | 10\% | 11\% | 12\% | - | - | - |
| Western NSW | 10\% | 4\% | 4\% | - | - | - |
| Western Sydney | 10\% | 12\% | 12\% | - | - | - |
| Health Regions |  |  |  |  |  |  |
| Rural | - | - | - | 49\% | 22\% | 23\% |
| N. \& W. Metro. (Urban) | - | - | - | 16\% | 30\% | 29\% |
| S. Metro. (Urban) | - | - | - | 13\% | 21\% | 21\% |
| E. Metro. (Urban) | - | - | - | 12\% | 16\% | 17\% |

## Canada

Survey data for Canada were weighted by age-by-gender, educational attainment, and phone-status (cell phone only or not) within each of the ten largest provinces (Newfoundland and Labrador, Prince Edward Island, Nova Scotia, New Brunswick, Quebec, Ontario, Manitoba, Saskatchewan, Alberta, and British Columbia). Data were weighted for knowledge of official language within Quebec and Canada as a whole. Additionally, data were then weighted to reflect Canada's overall geographic distribution, by provinces and territories.

The weighting needed to address several issues:

1. Over- and under-representation of provinces as a result of sample design.
2. The need to accurately represent overall adult Canadian population as well as the overall adult populations in the ten largest provinces.
3. Differences in the probability of selection by:
a. The number of adults in the household, since in households reached by landline only one adult was selected, respondents living in multiple-adult households had a lower probability of selection.
b. The types of phone selected respondents answer: respondents whose households answer both landlines and cell phones have a greater probability of selection than those answering just one mode.
4. Systematic non-response along known geographic and demographic parameters.

To address these concerns the following steps were taken:
$1 / 2$. Data for each of ten provinces were weighted separately, so that each subsample accurately represented the corresponding population.
3. To address concerns about probability of selection:
a. Within Household Correction (WHC): Respondents reached by landline phone and living in households with 2 or more adults received a weight of 2 . Those living in single adult households, received a weight of 1 . Since no selection was done in cell phone households, the probability of selection there was 1.
b. Dual-Usage Correction (DUC): Adults answering both landlines and cell phones received a weigh of 0.5 . Those answering only a single mode, received a weight of 1.
c. A baseweight was created equaling the product of WHC X DUC.

Post-stratification weighting: With the base-weight applied, each subsample (Newfoundland and Labrador, Prince Edward Island, Nova Scotia, New Brunswick, Quebec, Ontario, Manitoba, Saskatchewan, Alberta, and British Columbia) underwent iterative proportional fitting (IPF or 'raking'), a procedure in which the data are repeatedly balanced to match the known marginal distribution of population parameters. This procedure was repeated until the total differences between the weighted sample and the population parameters and the weighed data were near zero. Tables 26 to 31 below compare the distributions of weighted and unweighted data and the population parameters for Quebec, Ontario, Alberta, and Canada as a whole.

Parameters used for the Canadian sample were province, age-by-gender, educational attainment, knowledge of official languages (only within Quebec and on Canada as a whole), and phone status (cell phone only or not). Population parameters (with the exception of phone status) were derived from the Canada 2011 Census. SSRS obtained populations estimates from Statistics Canada for the adult population (age 18 or older) for each of the ten provinces and for Canada as a whole. Data were provided for Canada as a whole and, specifically, for all ten provinces.
Phone status was derived from the 2013 Residential Telephone Service Survey (RTSS), for Canada as a whole and for all ten provinces in particular. For each geographic unit, the cellphone only percentage indicated in the data was a projected estimate based off of ITU 2014 mobile usage subscriptions and 2014 Canada Survey of Household Spending.
4. Weight truncation ('trimming'): To reduce variance caused by extremely large weights, the weights were truncated to a range of 0.2 to 4 .
5. Geographic representation: In the final weighting step, the weights were decreased and or increased as necessary so that the share of each province reflected the share of that province among Canadian adults.

TABLE 26: Weighted and Unweighted Distributions and Population Parameters for Newfoundland and Labrador and Prince Edward Island

|  | NL- <br> Unweighted | NL- <br> Weighted | NL- <br> Adults | PEI- <br> Unweighted | PEI- <br> Weighted | PEI- <br> Adults |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gender by Age |  |  |  |  |  |  |
| Male 18-24 | 2\% | 4\% | 5\% | 3\% | 5\% | 6\% |
| Male 25-34 | 3\% | 6\% | 7\% | 5\% | 6\% | 6\% |
| Male 35-49 | 9\% | 11\% | 13\% | 7\% | 12\% | 13\% |
| Male 50-64 | 14\% | 16\% | 15\% | 13\% | 15\% | 14\% |
| Male 65+ | 13\% | 9\% | 9\% | 15\% | 9\% | 9\% |
| Female 18-24 | 3\% | 5\% | 5\% | 3\% | 5\% | 6\% |
| Female 25-34 | 4\% | 6\% | 7\% | 5\% | 7\% | 7\% |
| Female 35-49 | 13\% | 15\% | 14\% | 10\% | 14\% | 14\% |
| Female 50-64 | 22\% | 17\% | 15\% | 22\% | 15\% | 15\% |
| Female 65+ | 19\% | 11\% | 10\% | 19\% | 11\% | 10\% |
| Education |  |  |  |  |  |  |
| High School or Less | 31\% | 46\% | 49\% | 36\% | 45\% | 45\% |
| Some Post-Secondary | 27\% | 38\% | 37\% | 17\% | 36\% | 37\% |
| University Degree or more | 42\% | 16\% | 14\% | 47\% | 19\% | 18\% |
| Phone Status |  |  |  |  |  |  |
| Cell Phone Only | 10\% | 11\% | 12\% | 15\% | 13\% | 14\% |

TABLE 27: Weighted and Unweighted Distributions and Population Parameters for Nova
Scotia and New Brunswick

|  | NS- <br> Unweighted | NS- <br> Weighted | NS- <br> Adults | NB- <br> Unweighted | NB- <br> Weighted | NB- <br> Adults |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gender by Age |  |  |  |  |  |  |
| Male 18-24 | 2\% | 5\% | 6\% | 4\% | 6\% | 5\% |
| Male 25-34 | 3\% | 5\% | 7\% | 5\% | 7\% | 7\% |
| Male 35-49 | 9\% | 13\% | 13\% | 7\% | 11\% | 13\% |
| Male 50-64 | 11\% | 14\% | 14\% | 14\% | 16\% | 14\% |
| Male 65+ | 12\% | 9\% | 9\% | 11\% | 9\% | 9\% |
| Female 18-24 | 3\% | 6\% | 6\% | 2\% | 5\% | 5\% |
| Female 25-34 | 3\% | 7\% | 7\% | 7\% | 7\% | 7\% |
| Female 35-49 | 11\% | 14\% | 14\% | 10\% | 12\% | 14\% |
| Female 50-64 | 21\% | 16\% | 15\% | 25\% | 16\% | 15\% |
| Female 65+ | 26\% | 12\% | 11\% | 18\% | 11\% | 10\% |
| Education |  |  |  |  |  |  |
| High School or Less | 38\% | 44\% | 44\% | 35\% | 49\% | 50\% |
| Some Post-Secondary | 22\% | 36\% | 36\% | 23\% | 35\% | 34\% |
| University Degree or more | 41\% | 20\% | 20\% | 42\% | 17\% | 16\% |
| Phone Status |  |  |  |  |  |  |
| Cell Phone Only | 10\% | 18\% | 18\% | 8\% | 13\% | 13\% |

TABLE 28: Weighted and Unweighted Distributions and Population Parameters for Ontario and Quebec

|  | QC- <br> Unweighted | QC- <br> Weighted | QC- <br> Adults | ON- <br> Unweighted | ONWeighted | ON- <br> Adults |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gender by Age |  |  |  |  |  |  |
| Male 18-24 | 2\% | 5\% | 6\% | 2\% | 6\% | 6\% |
| Male 25-34 | 4\% | 7\% | 8\% | 5\% | 7\% | 8\% |
| Male 35-49 | 10\% | 12\% | 13\% | 9\% | 14\% | 14\% |
| Male 50-64 | 14\% | 14\% | 14\% | 13\% | 14\% | 13\% |
| Male 65+ | 10\% | 9\% | 8\% | 11\% | 9\% | 8\% |
| Female 18-24 | 2\% | 5\% | 6\% | 1\% | 4\% | 6\% |
| Female 25-34 | 8\% | 8\% | 8\% | 5\% | 7\% | 8\% |
| Female 35-49 | 13\% | 14\% | 13\% | 12\% | 14\% | 15\% |
| Female 50-64 | 21\% | 15\% | 14\% | 22\% | 15\% | 14\% |
| Female 65+ | 16\% | 11\% | 10\% | 21\% | 11\% | 10\% |
| Education |  |  |  |  |  |  |
| High School or Less | 33\% | 43\% | 41\% | 29\% | 43\% | 43\% |
| Some Post-Secondary | 14\% | 36\% | 39\% | 17\% | 30\% | 33\% |
| University Degree or more | 53\% | 21\% | 19\% | 54\% | 27\% | 25\% |
| Language |  |  |  |  |  |  |
| English Only | 3\% | 6\% | 5\% | - | - | - |
| French Only | 44\% | 49\% | 48\% | - | - | - |
| Both | 52\% | 45\% | 48\% | - | - | - |
| Phone Status |  |  |  |  |  |  |
| Cell Phone Only | 11\% | 17\% | 18\% | 11\% | 21\% | 23\% |

TABLE 29: Weighted and Unweighted Distributions and Population Parameters for Manitoba and Saskatchewan

|  | MB- <br> Unweighted | MB- <br> Weighted | MB- <br> Adults | SK- <br> Unweighted | SK- <br> Weighted | SK- <br> Adults |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gender by Age |  |  |  |  |  |  |
| Male 18-24 | 2\% | 5\% | 6\% | 3\% | 6\% | 7\% |
| Male 25-34 | 7\% | 9\% | 8\% | 5\% | 9\% | 9\% |
| Male 35-49 | 9\% | 13\% | 13\% | 12\% | 13\% | 12\% |
| Male 50-64 | 11\% | 14\% | 13\% | 12\% | 14\% | 13\% |
| Male 65+ | 11\% | 9\% | 8\% | 14\% | 9\% | 8\% |
| Female 18-24 | 4\% | 6\% | 6\% | 2\% | 6\% | 6\% |
| Female 25-34 | 5\% | 6\% | 9\% | 8\% | 9\% | 9\% |
| Female 35-49 | 12\% | 14\% | 14\% | 11\% | 13\% | 13\% |
| Female 50-64 | 16\% | 14\% | 13\% | 15\% | 13\% | 13\% |
| Female 65+ | 25\% | 10\% | 10\% | 19\% | 11\% | 10\% |
| Education |  |  |  |  |  |  |
| High School or Less | 38\% | 52\% | 50\% | 35\% | 50\% | 50\% |
| Some Post-Secondary | 20\% | 28\% | 31\% | 24\% | 34\% | 34\% |
| University Degree or more | 42\% | 20\% | 19\% | 41\% | 17\% | 16\% |
| Phone Status |  |  |  |  |  |  |
| Cell Phone Only | 7\% | 15\% | 19\% | 16\% | 21\% | 22\% |

TABLE 30: Weighted and Unweighted Distributions and Population Parameters for Alberta and British Columbia

|  | AB- <br> Unweighted | AB- <br> Weighted | AB- <br> Adults | BC- <br> Unweighted | BC- <br> Weighted | BC- <br> Adults |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gender by Age |  |  |  |  |  |  |
| Male 18-24 | 5\% | 7\% | 6\% | 2\% | 6\% | 6\% |
| Male 25-34 | 6\% | 10\% | 10\% | 4\% | 6\% | 8\% |
| Male 35-49 | 10\% | 15\% | 14\% | 10\% | 13\% | 13\% |
| Male 50-64 | 14\% | 13\% | 13\% | 13\% | 14\% | 13\% |
| Male 65+ | 14\% | 7\% | 6\% | 17\% | 9\% | 9\% |
| Female 18-24 | 2\% | 6\% | 6\% | 2\% | 4\% | 5\% |
| Female 25-34 | 6\% | 9\% | 10\% | 5\% | 8\% | 8\% |
| Female 35-49 | 14\% | 15\% | 14\% | 10\% | 14\% | 14\% |
| Female 50-64 | 14\% | 12\% | 12\% | 17\% | 15\% | 14\% |
| Female 65+ | 16\% | 7\% | 7\% | 23\% | 11\% | 10\% |
| Education |  |  |  |  |  |  |
| High School or Less | 29\% | 43\% | 43\% | 28\% | 42\% | 42\% |
| Some Post-Secondary | 21\% | 35\% | 35\% | 23\% | 34\% | 35\% |
| University Degree or more | 50\% | 22\% | 22\% | 49\% | 24\% | 23\% |
| Phone Status |  |  |  |  |  |  |
| Cell Phone Only | 19\% | 22\% | 22\% | 15\% | 22\% | 24\% |

TABLE 31: Weighted and Unweighted Distributions and Population Parameters for Canada as a whole

|  | Canada-Unweighted | Canada-Weighted | Canada-Adults |
| :---: | :---: | :---: | :---: |
| Gender by Age |  |  |  |
| Male 18-24 | 2\% | 5\% | 6\% |
| Male 25-34 | 4\% | 7\% | 8\% |
| Male 35-49 | 9\% | 13\% | 13\% |
| Male 50-64 | 13\% | 14\% | 13\% |
| Male 65+ | 12\% | 9\% | 8\% |
| Female 18-24 | 2\% | 5\% | 6\% |
| Female 25-34 | 6\% | 8\% | 8\% |
| Female 35-49 | 12\% | 14\% | 14\% |
| Female 50-64 | 20\% | 14\% | 14\% |
| Female 65+ | 20\% | 10\% | 10\% |
| Education |  |  |  |
| High School or Less | 32\% | 44\% | 43\% |
| Some Post-Secondary | 19\% | 33\% | 35\% |
| University Degree or more | 50\% | 23\% | 22\% |
| Language |  |  |  |
| English Only | 66\% | 69\% | 69\% |
| French Only | 10\% | 12\% | 12\% |
| Both | 25\% | 19\% | 19\% |
| Region/Strata |  |  |  |
| Newfoundland and Labrador | 6\% | 2\% | 2\% |
| Prince Edward Island | 6\% | <1\% | <1\% |
| Nova Scotia | 6\% | 3\% | 3\% |
| New Brunswick | 6\% | 2\% | 2\% |
| Quebec | 22\% | 24\% | 24\% |
| Ontario | 33\% | 38\% | 38\% |
| Manitoba | 6\% | 3\% | 3\% |
| Saskatchewan | 6\% | 3\% | 3\% |
| Alberta | 6\% | 11\% | 11\% |
| British Columbia | 6\% | 13\% | 13\% |
| Territories | <1\% | <1\% | <1\% |

## France

The weighting procedure for France addressed several issues:

1. The need to accurately represent the overall adult French population.
2. Differences in the probability of selection by:
a. The number of adults in the household, since in households reached by landline only one adult was selected, respondents living in multiple-adult households had a lower probability of selection.
b. The types of phone selected respondents answer: respondents whose households answer both landlines and cell phones have a greater probability of selection than those answering just one mode.
3. Systematic non-response along known geographic and demographic parameters

To address these concerns the following steps were taken:

1. To address concerns about probability of selection:
a. Within Household Correction (WHC): Respondents reached by landline phone and living in households with 2 or more adults received a weight of 2 . Those living in single adult households, received a weight of 1 . Since no selection was done in cell phone households, the probability of selection there was 1.
b. Dual-Usage Correction (DUC): Adults answering both landlines and cell phones received a weight of 0.5 . Those answering only a single mode, received a weight of 1 .
c. A baseweight was created equaling the product of WHC X DUC.
2. Post-stratification weighting: With the base-weight applied, the sample underwent iterative proportional fitting (IPF or 'raking'), a procedure in which the data are repeatedly balanced to match the known marginal distribution of population parameters. This procedure was repeated until the total differences between the weighted sample and the population parameters and the weighed data were near zero. Table 32 below compares the distributions of weighted and unweighted data and the population parameters for France as a whole. Parameters used for the French sample were region, age-by-gender, educational attainment, and phone status (cell phone only or not). Population parameters were derived from the following sources:

- Gender and age are based on the 2016 French Census conducted by the Institute of Statistics and Economic Studies (INSEE).
- Region is based on 2012 data from the INSEE.
- Education was based on data from the 2014 INSEE's Employment Survey for the age 15 plus segment of the population.
- Phone status (cell phone only or not) was adjusted as it was not within $+/-5 \%$ of the projected estimate based off of ITU 2014 mobile usage subscriptions.

4. Weight truncation ('trimming'): To reduce variance caused by extremely large weights, the weights were truncated to a range of 0.2 to 4 .

TABLE 32: Weighted and Unweighted Distributions and Population Parameters for France

|  | France-Unweighted | France-Weighted | France-Adults |
| :---: | :---: | :---: | :---: |
| Gender by Age |  |  |  |
| Male 18-24 | 6\% | 5\% | 5\% |
| Male 25-34 | 8\% | 8\% | 8\% |
| Male 35-49 | 13\% | 12\% | 12\% |
| Male 50-64 | 12\% | 12\% | 12\% |
| Male 65+ | 10\% | 11\% | 10\% |
| Female 18-24 | 6\% | 5\% | 5\% |
| Female 25-34 | 9\% | 8\% | 8\% |
| Female 35-49 | 14\% | 12\% | 13\% |
| Female 50-64 | 12\% | 13\% | 13\% |
| Female 65+ | 11\% | 14\% | 14\% |
| Education |  |  |  |
| High School or Less | 21\% | 37\% | 38\% |
| Some Post-Secondary | 50\% | 49\% | 48\% |
| University Degree or more | 29\% | 14\% | 14\% |
| Phone Status |  |  |  |
| Cell Phone Only | 4\% | 12\% | 14\% |
| Region/Strata |  |  |  |
| Alsace, Champagne-Ardenne, Lorraine | 9\% | 9\% | 9\% |
| Aquitaine Limousin Poitou-Charentes | 9\% | 9\% | 9\% |
| Auvergne-Rhône-Alpes | 14\% | 12\% | 12\% |
| Bourgogne, Franche-Comté | 4\% | 4\% | 4\% |
| Bretagne | 6\% | 5\% | 5\% |
| Centre, Val de Loire | 4\% | 4\% | 4\% |
| Corse | 1\% | 1\% | 1\% |
| Île-de-France | 15\% | 18\% | 18\% |
| Languedoc-Roussillon, Midi-Pyrénées | 10\% | 9\% | 9\% |
| Nord-Pas-de-Calais, Picardie | 8\% | 9\% | 9\% |
| Normandie | 4\% | 5\% | 5\% |
| Pays de la Loire | 6\% | 6\% | 6\% |
| Provence-Alpes, Côte-d'Azur | 9\% | 8\% | 8\% |

## Germany

The weighting procedure for Germany addressed several issues:

1. The need to accurately represent the overall adult German population.
2. Differences in the probability of selection by:
a. The number of adults in the household, since in households reached by landline only one adult was selected, respondents living in multiple-adult households had a lower probability of selection.
b. The types of phone selected respondents answer: respondents whose households answer both landlines and cell phones have a greater probability of selection than those answering just one mode.
3. Systematic non-response along known geographic and demographic parameters

To address these concerns the following steps were taken:

1. To address concerns about probability of selection:
a. Within Household Correction (WHC): Respondents reached by landline phone and living in households with 2 or more adults received a weight of 2 . Those living in single adult households, received a weight of 1 . Since no selection was done in cell phone households, the probability of selection there was 1.
b. Dual-Usage Correction (DUC): Adults answering both landlines and cell phones received a weight of 0.5 . Those answering only a single mode, received a weight of 1.
c. A baseweight was created equaling the product of WHC X DUC.
2. Post-stratification weighting: With the base-weight applied, the sample underwent iterative proportional fitting (IPF or 'raking'), a procedure in which the data are repeatedly balanced to match the known marginal distribution of population parameters. This procedure was repeated until the total differences between the weighted sample and the population parameters and the weighed data were near zero. Table 33 below compares the distributions of weighted and unweighted data and the population parameters for Germany as a whole. Parameters used for the German sample were region, age-by-gender, educational attainment, and household-size. Gender, age, education, region and household size were based on Statistiches Bundesamt 2014 data.
3. Weight truncation ('trimming'): To reduce variance caused by extremely large weights, the weights were truncated to a range of 0.2 to 4 .

TABLE 33: Weighted and Unweighted Distributions and Population Parameters for Germany

|  | Germany-Unweighted | Germany -Weighted | Germany -Adults |
| :---: | :---: | :---: | :---: |
| Gender by Age |  |  |  |
| Male 18-24 | 6\% | 5\% | 5\% |
| Male 25-34 | 8\% | 8\% | 8\% |
| Male 35-49 | 13\% | 13\% | 12\% |
| Male 50-64 | 12\% | 13\% | 13\% |
| Male 65+ | 10\% | 11\% | 11\% |
| Female 18-24 | 5\% | 4\% | 4\% |
| Female 25-34 | 8\% | 8\% | 7\% |
| Female 35-49 | 13\% | 12\% | 12\% |
| Female 50-64 | 12\% | 13\% | 13\% |
| Female 65+ | 13\% | 14\% | 14\% |
| Education |  |  |  |
| High School or Less | 59\% | 49\% | 48\% |
| Some Post-Secondary | 29\% | 23\% | 23\% |
| University Degree or more | 12\% | 28\% | 29\% |
| Household Size |  |  |  |
| Single-Person Household | 34\% | 25\% | 25\% |
| Multiple-Person HH | 66\% | 75\% | 75\% |
| Region/Strata |  |  |  |
| Schleswig-Holstein | 5\% | 4\% | 3\% |
| Hamburg | 4\% | 2\% | 2\% |
| Bremen | 2\% | 1\% | 1\% |
| Niedersachsen | 9\% | 10\% | 10\% |
| Nordrhein-Westfalen | 22\% | 22\% | 22\% |
| Rheinland-Pfalz | 5\% | 5\% | 5\% |
| Saarland | 1\% | 1\% | 1\% |
| Hessen | 6\% | 7\% | 7\% |
| Baden-Württemberg | 12\% | 13\% | 13\% |
| Bayern | 14\% | 15\% | 16\% |
| Berlin | 4\% | 4\% | 4\% |
| Mecklenburg- Vorpommern | 3\% | 2\% | 2\% |
| Brandenburg | 4\% | 3\% | 3\% |
| Sachsen-Anhalt | 3\% | 3\% | 3\% |
| Thüringen | 3\% | 3\% | 3\% |
| Sachsen | 4\% | 5\% | 5\% |

## The Netherlands

The weighting procedure for The Netherlands addressed several issues:

1. The need to accurately represent the overall adult Dutch population.
2. Differences in the probability of selection by:
a. The number of adults in the household, since in households reached by landline only one adult was selected, respondents living in multiple-adult households had a lower probability of selection.
b. The types of phone selected respondents answer: respondents whose households answer both landlines and cell phones have a greater probability of selection than those answering just one mode.
3. Systematic non-response along known geographic and demographic parameters.

To address these concerns the following steps were taken:

1. To address concerns about probability of selection:
a. Within Household Correction (WHC): Respondents reached by landline phone and living in households with 2 or more adults received a weight of 2 . Those living in single adult households, received a weight of 1 . Since no selection was done in cell phone households, the probability of selection there was 1.
b. Dual-Usage Correction (DUC): Adults answering both landlines and cell phones received a weigh of 0.5 . Those answering only a single mode, received a weight of 1.
c. A baseweight was created equaling the product of WHC X DUC.
2. Post-stratification weighting: With the base-weight applied, the sample underwent iterative proportional fitting (IPF or 'raking'), a procedure in which the data are repeatedly balanced to match the known marginal distribution of population parameters. This procedure was repeated until the total differences between the weighted sample and the population parameters and the weighed data were near zero. Table 34 below compares the distributions of weighted and unweighted data and the population parameters for The Netherlands as a whole. Parameters used for the Netherlands sample were region, age-by-gender, and educational attainment. Population parameters were derived from the following sources:

- Gender, age, and region were based on Statistics Netherland's 2015 Population Dynamics; Birth, Death and Migration Per Region report.
- Education was based on Statistics Netherland's 2015 and extrapolated to include just those 18 years or older.

3. Weight truncation ('trimming'): To reduce variance caused by extremely large weights, the weights were truncated to a range of 0.2 to 4 .

TABLE 34: Weighted and Unweighted Distributions and Population Parameters for the Netherlands

|  | Netherlands-Unweighted | Netherlands -Weighted | Netherlands -Adults |
| :---: | :---: | :---: | :---: |
| Gender by Age |  |  |  |
| Male 18-24 | 6\% | 5\% | 6\% |
| Male 25-34 | 10\% | 8\% | 8\% |
| Male 35-49 | 11\% | 13\% | 13\% |
| Male 50-64 | 12\% | 13\% | 13\% |
| Male 65+ | 10\% | 10\% | 10\% |
| Female 18-24 | 3\% | 5\% | 5\% |
| Female 25-34 | 6\% | 8\% | 8\% |
| Female 35-49 | 15\% | 13\% | 13\% |
| Female 50-64 | 13\% | 13\% | 13\% |
| Female 65+ | 13\% | 12\% | 12\% |
| Education |  |  |  |
| High School or Less | 29\% | 33\% | 33\% |
| Some Post-Secondary | 42\% | 40\% | 39\% |
| University Degree or more | 28\% | 28\% | 28\% |
| Region/Strata |  |  |  |
| Drenthe | 3\% | 3\% | 3\% |
| Flevoland | 3\% | 2\% | 2\% |
| Friesland | 4\% | 4\% | 4\% |
| Gelderland | 13\% | 12\% | 12\% |
| Groningen | 3\% | 3\% | 3\% |
| Limburg | 8\% | 7\% | 7\% |
| Noord-Brabant | 16\% | 15\% | 15\% |
| Noord-Holland | 14\% | 16\% | 16\% |
| Overijssel | 7\% | 7\% | 7\% |
| Utrecht | 8\% | 7\% | 7\% |
| Zeeland | 2\% | 2\% | 2\% |
| Zuid-Holland | 19\% | 21\% | 21\% |

## New Zealand

The weighting procedure for New Zealand addressed several issues:

1. The need to accurately represent the overall New Zealand adult population.
2. Differences in the probability of selection by:
a. The number of adults in the household, since in households reached by landline only one adult was selected, respondents living in multiple-adult households had a lower probability of selection.
b. The types of phone selected respondents answer: respondents whose households answer both landlines and cell phones have a greater probability of selection than those answering just one mode.
3. Systematic non-response along known geographic and demographic parameters.

To address these concerns the following steps were taken:

1. To address concerns about probability of selection:
a. Within Household Correction (WHC): Respondents reached by landline phone and living in households with 2 or more adults received a weight of 2 . Those living in single adult households, received a weight of 1 . Since no selection was done in cell phone households, the probability of selection there was 1.
b. Dual-Usage Correction (DUC): Adults answering both landlines and cell phones received a weigh of 0.5 . Those answering only a single mode, received a weight of 1.
c. A baseweight was created equaling the product of WHC X DUC.
2. Post-stratification weighting: With the base-weight applied, the sample underwent iterative proportional fitting (IPF or 'raking'), a procedure in which the data are repeatedly balanced to match the known marginal distribution of population parameters. This procedure was repeated until the total differences between the weighted sample and the population parameters and the weighed data were near zero. Table 35 below compares the distributions of weighted and unweighted data and the population parameters for New Zealand as a whole. Parameters used for New Zealand sample were region (in 4 groups), age-by-gender, and educational attainment. Gender, age, region and education for the population 18 or older were based on data from the 2013 Census of Population and Dwellings, provided to SSRS by Statistics New Zealand.
3. Weight truncation ('trimming'): To reduce variance caused by extremely large weights, the weights were truncated to a range of 0.2 to 4 .

TABLE 35: Weighted and Unweighted Distributions and Population Parameters for New Zealand

|  | New Zealand -Unweighted | New Zealand -Weighted | New Zealand -Adults |
| :--- | :---: | :---: | :---: |
| Gender by Age | $6 \%$ | $7 \%$ | $6 \%$ |
| Male 18-24 | $9 \%$ | $8 \%$ | $8 \%$ |
| Male 25-34 | $12 \%$ | $13 \%$ | $13 \%$ |
| Male 35-49 | $10 \%$ | $11 \%$ | $12 \%$ |
| Male 50-64 | $9 \%$ | $8 \%$ | $9 \%$ |
| Male 65+ | $3 \%$ | $6 \%$ | $6 \%$ |
| Female 18-24 | $8 \%$ | $8 \%$ | $8 \%$ |
| Female 25-34 | $17 \%$ | $14 \%$ | $14 \%$ |
| Female 35-49 | $16 \%$ | $14 \%$ | $13 \%$ |
| Female 50-64 | $10 \%$ | $10 \%$ | $10 \%$ |
| Female 65+ |  |  |  |
| Education | $6 \%$ | $18 \%$ | $20 \%$ |
| High School or Less | $63 \%$ | $59 \%$ | $59 \%$ |
| Some Post-Secondary | $31 \%$ | $23 \%$ | $21 \%$ |
| University Degree or more |  |  |  |
| Region/Strata | $30 \%$ | $32 \%$ | $33 \%$ |
| Auckland | $26 \%$ | $26 \%$ | $26 \%$ |
| North | $16 \%$ | $16 \%$ | $17 \%$ |
| Central | $28 \%$ | $25 \%$ | $24 \%$ |
| South |  |  |  |

## Norway

The weighting procedure for Norway addressed several issues:

1. The need to accurately represent the overall adult Norwegian population.
2. Differences in the probability of selection by:
a. The number of adults in the household, since in households reached by landline only one adult was selected, respondents living in multiple-adult households had a lower probability of selection.
b. The types of phone selected respondents answer: respondents whose households answer both landlines and cell phones have a greater probability of selection than those answering just one mode.
c. Age distribution adjustment due to over representation of 50 plus age targeted sample within the listed frame.
3. Systematic non-response along known geographic and demographic parameters.

To address these concerns the following steps were taken:

1. To address concerns about probability of selection:
a. Within Household Correction (WHC): Respondents reached by landline phone and living in households with 2 or more adults received a weight of 2 . Those living in single adult households, received a weight of 1 . Since no selection was done in cell phone households, the probability of selection there was 1.
b. Dual-Usage Correction (DUC): Adults answering both landlines and cell phones received a weight of 0.5 . Those answering only a single mode, received a weight of 1.
c. Age-targeted Distribution Correction (ADC): Sample was over-represented within the 50 plus segments.
d. A baseweight was created equaling the product of WHC X DUC X ADC.
2. Post-stratification weighting: With the base-weight applied, the sample underwent iterative proportional fitting (IPF or 'raking'), a procedure in which the data are repeatedly balanced to match the known marginal distribution of population parameters. This procedure was repeated until the total differences between the weighted sample and the population parameters and the weighed data were near zero. Table 36 below compares the distributions of weighted and unweighted data and the population parameters for Norway as a whole. Parameters used for the Norway sample were region, age-by-gender, and educational attainment. Population parameters were derived from the following sources:

- Gender, age and region were based on Statistic Norway's tabulation for "Population by Age, Sex, Marital Status and Citizenship, 1 January 2016."
- Education was based on Statistics Norway's tabulation for "Population 16 Years and Over, by Level of Education, Gender and Age" for 2014. ${ }^{10}$

[^7]3. Weight truncation ('trimming'): To reduce variance caused by extremely large weights, the weights were truncated to a range of 0.2 to 4 .

TABLE 36: Weighted and Unweighted Distributions and Population Parameters for Norway

| Norway-Unweighted |  | Norway - Weighted Norway - Adults |  |
| :---: | :---: | :---: | :---: |
| Gender by Age |  |  |  |
| Male 18-24 | 3\% | 6\% | 6\% |
| Male 25-34 | 5\% | 9\% | 9\% |
| Male 35-49 | 8\% | 14\% | 14\% |
| Male 50-64 | 15\% | 12\% | 12\% |
| Male 65+ | 14\% | 10\% | 10\% |
| Female 18-24 | 3\% | 6\% | 6\% |
| Female 25-34 | 5\% | 8\% | 9\% |
| Female 35-49 | 11\% | 13\% | 13\% |
| Female 50-64 | 16\% | 12\% | 11\% |
| Female 65+ | 19\% | 11\% | 11\% |
| Education |  |  |  |
| High School or Less | 44\% | 67\% | 68\% |
| Some Post-Secondary | 30\% | 24\% | 23\% |
| University Degree or more | 26\% | 10\% | 9\% |
| Region/Strata |  |  |  |
| Østfold | 6\% | 6\% | 6\% |
| Akershus | 11\% | 11\% | 11\% |
| Oslo | 13\% | 13\% | 13\% |
| Hedmark | 3\% | 4\% | 4\% |
| Oppland | 4\% | 4\% | 4\% |
| Buskerud | 5\% | 5\% | 5\% |
| Vestfold | 4\% | 5\% | 5\% |
| Telemark | 3\% | 3\% | 3\% |
| Aust-Agder | 2\% | 2\% | 2\% |
| Vest-Agder | 4\% | 3\% | 3\% |
| Rogaland | 9\% | 9\% | 9\% |
| Hordaland | 10\% | 10\% | 10\% |
| Sogn og Fjordane | 2\% | 2\% | 2\% |
| Møre og Romsdal | 5\% | 5\% | 5\% |
| Sør-Trøndelag | 6\% | 6\% | 6\% |
| Nord-Trøndelag | 3\% | 3\% | 3\% |
| Nordland | 5\% | 5\% | 5\% |
| Troms | 3\% | 3\% | 3\% |
| Finnmark | 1\% | 1\% | 1\% |

## Sweden

The weighting procedure for Sweden addressed several issues:

1. The need to accurately represent the overall adult Swedish population.
2. Differences in the probability of selection by:
a. The number of adults in the household, since in households reached by landline only one adult was selected, respondents living in multiple-adult households had a lower probability of selection.
b. The types of phone selected respondents answer: respondents whose households answer both landlines and cell phones have a greater probability of selection than those answering just one mode.
c. Over- and under-representation of regions due to sample design.
3. Systematic non-response along known geographic and demographic parameters.

To address these concerns the following steps were taken:

1. To address concerns about probability of selection:

- Within Household Correction (WHC): Respondents reached by landline phone and living in households with 2 or more adults received a weight of 2 . Those living in single adult households, received a weight of 1 . Since no selection was done in cell phone households, the probability of selection there was 1.
- Dual-Usage Correction (DUC): Adults answering both landlines and cell phones received a weigh of 0.5 . Those answering only a single mode, received a weight of 1 .
- Strata-based Correction (SBC): Adjust for the over and under representation of the sample within strata.
- A baseweight was created equaling the product of WHC X DUC X SBC.

1. Post-stratification weighting: With the base-weight applied, the sample underwent iterative proportional fitting (IPF or 'raking'), a procedure in which the data are repeatedly balanced to match the known marginal distribution of population parameters. This procedure was repeated until the total differences between the weighted sample and the population parameters and the weighed data were near zero. Table 37 below compares the distributions of weighted and unweighted data and the population parameters for Sweden as a whole. Parameters used for the Sweden sample were region, age-by-gender, and educational attainment. Population parameters were derived from the following sources:

- Gender, age, and region were based on Statistics Sweden's 2015 counts.
- Education was based on Statistic Sweden's tabulation of "Population 16-95+ Years of Age by Region, Level of Education, Age and Sex," for 2014, excluding 16 and 17 year olds.

2. Weight truncation ('trimming'): To reduce variance caused by extremely large weights, the weights were truncated to a range of 0.2 to 5 .

TABLE 37: Weighted and Unweighted Distributions and Population Parameters for Sweden

|  | Sweden - Unweighted | Sweden - Weighted | Sweden - Adults |
| :---: | :---: | :---: | :---: |
| Gender by Age |  |  |  |
| Male 18-24 | 3\% | 6\% | 6\% |
| Male 25-34 | 5\% | 9\% | 9\% |
| Male 35-49 | 7\% | 12\% | 12\% |
| Male 50-64 | 9\% | 11\% | 11\% |
| Male 65+ | 24\% | 12\% | 11\% |
| Female 18-24 | 2\% | 5\% | 5\% |
| Female 25-34 | 3\% | 8\% | 8\% |
| Female 35-49 | 7\% | 12\% | 12\% |
| Female 50-64 | 10\% | 11\% | 11\% |
| Female 65+ | 30\% | 14\% | 13\% |
| Education |  |  |  |
| High School or Less | 61\% | 66\% | 66\% |
| Some Post-Secondary | 6\% | 13\% | 14\% |
| University Degree or more | 33\% | 20\% | 20\% |
| Region/Strata |  |  |  |
| Stockholm county | 8\% | 22\% | 22\% |
| Uppsala county | 4\% | 4\% | 4\% |
| Södermanland county | 4\% | 3\% | 3\% |
| Östergötland county | 4\% | 5\% | 5\% |
| Jönköping county | 4\% | 4\% | 4\% |
| Kronoberg county | 4\% | 2\% | 2\% |
| Kalmar county | 4\% | 3\% | 2\% |
| Gotland county | 3\% | 1\% | 1\% |
| Blekinge county | 4\% | 2\% | 2\% |
| Skåne county | 8\% | 13\% | 13\% |
| Halland county | 5\% | 3\% | 3\% |
| Västra Götaland county | 8\% | 17\% | 17\% |
| Värmland county | 4\% | 3\% | 3\% |
| Örebro county | 4\% | 3\% | 3\% |
| Västmanland county | 4\% | 3\% | 3\% |
| Dalarna county | 4\% | 3\% | 3\% |
| Gävleborg county | 4\% | 3\% | 3\% |
| Västernorrland county | 4\% | 3\% | 3\% |
| Jämtland county | 4\% | 1\% | 1\% |
| Västerbotten county | 4\% | 3\% | 3\% |
| Norrbotten county | 4\% | 3\% | 3\% |

## Switzerland

The weighting procedure for Switzerland addressed several issues:

1. The need to correctly represent the proportion of respondents with and without a phone number match to the registry by linguistic region (German, French, and Italian speaking).
2. Systematic non-response along known geographic and demographic parameters.

To address these concerns the following steps were taken:

1. The sample was weighted to balance the number of completed interviews with and without a phone match in the registry by linguistic region (German, French, and Italian speaking). Data were weighted to the breakdown in the sampling frame (Statistics, Switzerland, 2015).

TABLE 38: Linguistic Region Base-Weight

| Linguistic Region | Statistics Switzerland <br> $(\%)$ | Data (\%) | Weight |
| :--- | :---: | :---: | :---: |
| German with phone | 38.9 | 33.7 | 0.87 |
| German without phone | 14.1 | 37.7 | 2.66 |
| French with phone | 19.9 | 10.8 | 0.54 |
| French without phone | 6.7 | 13.3 | 1.99 |
| Italian French with phone | 15.1 | 1.9 | 0.13 |
| Italian French without phone | 5.3 | 2.6 | 0.49 |

2. Post-stratification weighting: With the base-weight applied, the sample underwent iterative proportional fitting (IPF or 'raking'), a procedure in which the data are repeatedly balanced to match the known marginal distribution of population parameters. This procedure was repeated until the total differences between the weighted sample and the population parameters and the weighed data were near zero. Table 39 below compares the distributions of weighted and unweighted data and the population parameters for Switzerland as a whole. Parameters used for the Switzerland sample were region (Canton), age-by-gender, and educational attainment. Population parameters were derived from the following sources:

- Phone number match to the registry by linguistic region from the official figures from the Statistic Office for the adult population in the Swiss Registry.
- Genr, age, and region (Canton) from Statistics Switzerland data for 2015.
- Education from Statistics Switzerland 2014.

3. Weight truncation ('trimming'): To reduce variance caused by extremely large weights, the weights were truncated to a range of 0.2 to 4 .

TABLE 39: Weighted and Unweighted Distributions and Population Parameters for Switzerland

|  | Switzerland - <br> Unweighted | Switzerland Weighted | Switzerland Adults |
| :---: | :---: | :---: | :---: |
| Gender by Age |  |  |  |
| Male 18-24 | 4\% | 4\% | 4\% |
| Male 25-34 | 7\% | 8\% | 8\% |
| Male 35-49 | 14\% | 13\% | 13\% |
| Male 50-64 | 14\% | 13\% | 13\% |
| Male 65+ | 11\% | 10\% | 10\% |
| Female 18-24 | 5\% | 4\% | 4\% |
| Female 25-34 | 7\% | 8\% | 8\% |
| Female 35-49 | 13\% | 13\% | 13\% |
| Female 50-64 | 15\% | 13\% | 13\% |
| Female 65+ | 11\% | 12\% | 12\% |
| Education |  |  |  |
| High School or Less | 63\% | 68\% | 68\% |
| Some Post-Secondary | 8\% | 13\% | 14\% |
| University Degree or more | 29\% | 19\% | 18\% |
| Linguistic Region by Phone |  |  |  |
| German with phone | 39\% | 38\% | 34\% |
| French with phone | 20\% | 12\% | 11\% |
| Italian with phone | 15\% | 3\% | 2\% |
| German without phone | 14\% | 33\% | 38\% |
| French without phone | 7\% | 12\% | 13\% |
| Italian without phone | 5\% | 2\% | 3\% |

TABLE 39 cont'd: Weighted and Unweighted Distributions and Population Parameters for Switzerland

|  | Switzerland - <br> Unweighted | Switzerland <br> Weighted | Switzerland - <br> Region/Strata |
| :--- | :---: | :---: | :---: |
| Zürich | $13 \%$ | $18 \%$ |  |
| Bern | $9 \%$ | $12 \%$ | $18 \%$ |
| Luzern | $4 \%$ | $5 \%$ | $12 \%$ |
| Uri | $<1 \%$ | $<1 \%$ | $5 \%$ |
| Schwyz | $1 \%$ | $2 \%$ | $<1 \%$ |
| Obwalden | $<1 \%$ | $<1 \%$ | $2 \%$ |
| Nidwalden | $1 \%$ | $<1 \%$ | $1 \%$ |
| Glarus | $1 \%$ | $1 \%$ | $4 \%$ |
| Zug | $1 \%$ | $4 \%$ | $4 \%$ |
| Fribourg | $4 \%$ | $3 \%$ | $3 \%$ |
| Solothurn | $2 \%$ | $2 \%$ | $2 \%$ |
| Basel-Stadt | $2 \%$ | $3 \%$ | $3 \%$ |
| Basel-Landschaft | $3 \%$ | $1 \%$ | $1 \%$ |
| Schaffhausen | $1 \%$ | $1 \%$ | $1 \%$ |
| Appenzell Ausserrhoden | $1 \%$ |  |  |

## The United Kingdom

The weighting procedure for the United Kingdom addressed several issues:

1. The need to accurately represent the overall adult UK population
2. Differences in the probability of selection by:
a. The number of adults in the household, since in households reached by landline only one adult was selected, respondents living in multiple-adult households had a lower probability of selection.
b. The types of phone selected respondents answer: respondents whose households answer both landlines and cell phones have a greater probability of selection than those answering just one mode.
3. Systematic non-response along known geographic and demographic parameters.

To address these concerns the following steps were taken:

1. To address concerns about probability of selection:
a. Within Household Correction (WHC): Respondents reached by landline phone and living in households with 2 or more adults received a weight of 2 . Those living in single adult households, received a weight of 1 . Since no selection was done in cell phone households, the probability of selection there was 1.
b. Dual-Usage Correction (DUC): Adults answering both landlines and cell phones received a weigh of 0.5 . Those answering only a single mode, received a weight of 1 .
c. A baseweight was created equaling the product of WHC X DUC.
2. Post-stratification weighting: With the base-weight applied, the sample underwent iterative proportional fitting (IPF or 'raking'), a procedure in which the data are repeatedly balanced to match the known marginal distribution of population parameters. This procedure was repeated until the total differences between the weighted sample and the population parameters and the weighed data were near 0 . Table 40 below compares the distributions of weighted and unweighted data and the population parameters for the UK as a whole.

Parameters used for the UK sample were region, age-by-gender, educational attainment, and phone status (cell phone only or not). Population parameters were derived from the following sources:

- Gender, age and region were based on the 2014 Censuses for England and Wales, Scotland, and Northern Ireland.
- Education for England and Wales is based off the Qualifications Gained Data for the 2014 Neighborhood Statistics; for Scotland data and for Northern Ireland the data were derived from 2011 Census data.
- Phone status was derived from Q1 2015 Communications Market Report by Ofcom for UK as a whole. The cell-phone only percentage indicated in the data was increased by a factor demonstrated by the change in growth in mobile subscriptions from ITU-D (ITU) telecommunications indicators for 2015 to account for the likely change over the time elapsed since data collection.

3. Weight truncation ('trimming'): To reduce variance caused by extremely large weights, the weights were truncated to a range of 0.2 to 4.

TABLE 40: Weighted and Unweighted Distributions and Population Parameters for the UK

|  | UK - Unweighted | UK - Weighted | UK - Adults |
| :---: | :---: | :---: | :---: |
| Gender by Age |  |  |  |
| Male 18-24 | 8\% | 6\% | 6\% |
| Male 25-34 | 10\% | 8\% | 9\% |
| Male 35-49 | 12\% | 12\% | 13\% |
| Male 50-64 | 10\% | 11\% | 11\% |
| Male 65+ | 9\% | 10\% | 10\% |
| Female 18-24 | 3\% | 6\% | 6\% |
| Female 25-34 | 8\% | 8\% | 9\% |
| Female 35-49 | 14\% | 13\% | 13\% |
| Female 50-64 | 13\% | 11\% | 12\% |
| Female 65+ | 13\% | 12\% | 12\% |
| Education |  |  |  |
| High School or Less | 49\% | 56\% | 55\% |
| Some Post-Secondary | 24\% | 16\% | 16\% |
| University Degree or more | 26\% | 28\% | 28\% |
| Phone Status |  |  |  |
| Cell Phone Only | 9\% | 16\% | 16\% |
| Region/Strata |  |  |  |
| Northeast | 5\% | 4\% | 4\% |
| Yorks \& Humber | 6\% | 8\% | 8\% |
| East Midlands | 8\% | 7\% | 7\% |
| East | 5\% | 9\% | 9\% |
| London | 14\% | 13\% | 13\% |
| South East | 17\% | 14\% | 14\% |
| South West | 10\% | 8\% | 9\% |
| West Midlands | 8\% | 9\% | 9\% |
| North West | 10\% | 11\% | 11\% |
| Wales | 4\% | 5\% | 5\% |
| Scotland | 10\% | 8\% | 8\% |
| Northern Ireland | 2\% | 3\% | 3\% |

## The United States

The weighting procedure for the United States addressed several issues:

1. The need to accurately represent the overall adult US population
2. Differences in the probability of selection by:
a) Probability of Selection (phone number): A phone number's probability of selection depends on the number of phone-numbers selected out of the total sample frame. So for each landline number this is calculated as total landline numbers dialed divided by total numbers in the landline frame and conversely for the cell phone numbers this is calculated as total cell phone numbers divided by total numbers in the cell phone frame.
b) Probability of Contact: The probability that the sampling unit (households on landlines or respondents on cell phone) will be reached is a product of the number of phones (by type) a respondent or their household answer.
c) Probability of Respondent selection: In households reached by landline, a single respondent is selected. Thus, the probability of selection within a household is inversely related to the number of adults in the household.
Total Probability of Selection: This is calculated as the phone number's probability of selection (by frame), multiplied by the number of devices of each type the respondent answers, and for landlines, divided by the number of adults in the household. ${ }^{11}$ The sample weights derived at this stage are calculated as the inverse of the probability of selection.
3. Post-stratification weighting: With the base-weight applied, the sample underwent iterative proportional fitting (IPF or 'raking'), a procedure in which the data are repeatedly balanced to match the known marginal distribution of population parameters. This procedure was repeated until the total differences between the weighted sample and the population parameters and the weighed data were near 0 . Table 41 below compares the distributions of weighted and unweighted data and the population parameters for the US as a whole.
Parameters used for the US sample were Census region, age-by-gender, educational attainment, number of adults in the household, race/ethnicity, insurance status (insured vs. not insured) and phone status (cell phone only, landline only, dual user). Population parameters were derived from the following sources:

- Gender, age, region, education, race/ethnicity, insurance status and household size were based on the 2015 U.S. Census Bureau's Current Population Survey (CPS) March supplement.
- Phone status was based on the January-June 2015 estimates from the NHIS.

4. Weight truncation ('trimming'): To reduce variance caused by extremely large weights, the weights were truncated to a range of 0.2 to 4 .
[^8]TABLE 41: Weighted and Unweighted Distributions and Population Parameters for the US

|  | US - Unweighted | US - Weighted | US - Adults |
| :---: | :---: | :---: | :---: |
| Gender by Age |  |  |  |
| Male 18-24 | 4\% | 6\% | 6\% |
| Male 25-34 | 8\% | 9\% | 9\% |
| Male 35-49 | 10\% | 12\% | 12\% |
| Male 50-64 | 13\% | 13\% | 12\% |
| Male 65+ | 12\% | 8\% | 8\% |
| Female 18-24 | 3\% | 6\% | 6\% |
| Female 25-34 | 6\% | 9\% | 9\% |
| Female 35-49 | 11\% | 13\% | 13\% |
| Female 50-64 | 16\% | 13\% | 13\% |
| Female 65+ | 18\% | 10\% | 10\% |
| Education |  |  |  |
| Less than High School | 7\% | 12\% | 12\% |
| High School | 23\% | 34\% | 34\% |
| Some Post-Secondary | 32\% | 25\% | 25\% |
| University Degree or more | 38\% | 29\% | 29\% |
| Phone Status |  |  |  |
| Cell Phone Only | 37\% | 49\% | 49\% |
| Landline Only | 5\% | 6\% | 6\% |
| Both | 58\% | 45\% | 45\% |
| Region/Strata |  |  |  |
| Northeast | 18\% | 18\% | 18\% |
| Midwest | 23\% | 21\% | 21\% |
| South | 38\% | 37\% | 37\% |
| West | 20\% | 23\% | 23\% |
| Ethnicity |  |  |  |
| White non-Hispanic | 70\% | 65\% | 66\% |
| Black non-Hispanic | 11\% | 12\% | 12\% |
| Hispanic | 11\% | 15\% | 15\% |
| Other non-Hispanic | 8\% | 8\% | 8\% |
| Household Size |  |  |  |
| 1 adult HH | 33\% | 17\% | 17\% |
| 2 adult HH | 45\% | 53\% | 53\% |
| 3+ adult HH | 22\% | 30\% | 30\% |
| Insurance Status |  |  |  |
| Insured | 91\% | 84\% | 85\% |
| Uninsured | 9\% | 15\% | 15\% |

## Design Effect and Margin of Sampling Error

Weighting procedures increase the variance in the data, with larger weights causing greater variance. Complex survey designs and post-data collection statistical adjustments affect variance estimates and, as a result, tests of significance and confidence intervals. These are weight-adjusted margins-of-error for countries and targeted regions. The margins of error reported apply to estimates of $50 \%$, for smaller or larger estimates, the margin of sampling error will be smaller. Sampling error is only one type of error that could affect survey outcomes.

TABLE 42: Design Effect and Margin of Error by Country

|  | Design <br> Effect | Margin of <br> Error |
| :--- | :--- | :--- |
| Australia | 5.17 | 3.08 |
| NSW | 1.96 | 2.22 |
| Victoria | 1.94 | 4.32 |
| Rest of Australia | 1.82 | 6.51 |
| Canada | 2.48 | 2.29 |
| Newfoundland | 1.99 | 8.68 |
| Prince Edward Island | 1.97 | 8.69 |
| Nova Scotia | 1.95 | 8.60 |
| New Brunswick | 1.82 | 8.34 |
| Quebec | 2.02 | 4.40 |
| Ontario | 1.99 | 3.57 |
| Manitoba | 1.85 | 8.36 |
| Saskatchewan | 1.77 | 8.22 |
| Alberta | 1.81 | 8.02 |
| British Columbia | 1.92 | 8.52 |
| France | 1.61 | 3.75 |
| Germany | 1.51 | 3.80 |
| Netherlands | 1.19 | 3.05 |
| New Zealand | 1.52 | 3.82 |
| Norway | 1.62 | 3.77 |
| Sweden | 2.52 | 1.84 |
| Switzerland | 1.62 | 3.20 |
| UK | 1.39 | 3.65 |
| US | 1.53 | 2.71 |

## DELIVERABLES

## Preliminary

SSRS delivered preliminary weighted SPSS and set of four banners to The Commonwealth Fund.

## Final

SSRS delivered the following to the Commonwealth Fund and sponsoring organizations: (1) final weighted SPSS dataset, (2) final weighted all-country and country-specific banners in Microsoft Word and Excel format, (3) final methodology report, (4) a memo on the final survey data and trends, (5) final versions of the questionnaires in English as well as the translated versions, (6) final created variable and banner specification memos, and (7) a memo outlining the weighting procedures.


[^0]:    ${ }^{1}$ Approximately $1.25 \%$ of the Norwegian population has a secret number
    ${ }^{2}$ SSRS tracked the distribution of interviews across demographics throughout field and noticed that older respondents were disproportionately completing the survey. This was adjusted in further sample releases via an age-flag in the sample that allowed to control for this at sample management level. An age distribution weighting adjustment was also incorporated.

[^1]:    ${ }^{3}$ See Lavrakas (2010) for an extended description of the benefits of using this method to enhance the likelihood of achieving a representative within-household sample.
    ${ }^{4}$ This procedure was utilized in Norway to conform to the standard of practice in that country for telephone interviews.

[^2]:    ${ }^{5}$ Existing question translation modifications were only made if they were deemed necessary by the country partners.

[^3]:    ${ }^{6}$ Corresponds to cases that were categorizes as (a) not a household, (b) not age 18+, (c) bad address, (d) deceased respondent, and (e) cases where it is confirmed that neither postal address nor their phone number is working.

[^4]:    ${ }^{7}$ In all countries except the US, Canada, and the UK, information for cell phone only population estimates is no longer being updated. For these countries, SSRS reviewed the natural fall out of cell phone only status and its relationship to the projected cell phone only status estimated by SSRS using the International Telecommunication Union (ITU) 2014 mobile usage subscription as a proxy. Where there is a difference by more than $+/-5 \%$ from the projected estimate, a weighting adjustment has been made to smooth out potential bias, if any.

[^5]:    ${ }^{8}$ Estimates were adjusted to account for the fact that the total were for the 16 and older population, rather than 18 or older. Since the 16 to 17 year old population is almost exclusively "high school or less," its inclusion in the estimates is likely to inflate the estimated share of the population at that educational attainment level. To address this, the overall share of 16 and 17 year olds within the 16 to 19 year old was estimated and those cases removed from the estimated population totals.

[^6]:    ${ }^{9}$ Missing data for gender, age and other variables were imputed using a Hot Deck procedure prior to raking.

[^7]:    10 The estimates were adjusted to account for the fact that the total were for the 16 and older population, rather than 18 or older. Since the 16 to 17 year old population is almost exclusively "high school or less," its inclusion in the estimates is likely to inflate the estimated share of the population at that educational attainment level. To address this, the overall share of 16 and 17 year olds within the 16 to 19 year old was estimated and those cases removed from the estimated population totals.

[^8]:    ${ }^{11}$ To avoid extremely large or small weights, the maximum number of devices for each type of phone, and the maximum number of adults was capped at 3.

