



**2017 INTERNATIONAL HEALTH POLICY SURVEY OF OLDER ADULTS
FINAL SWITZERLAND GERMAN VERSION**

(P.N.- PLEASE PLACE TIMERS PER SECTION)

SUBJECTS FOR QUESTIONNAIRE:

SECTION 600: PRE-LOADED SAMPLE
SECTION 700: SCREENER
SECTION 800: ACCESS TO HEALTH CARE
SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR & PRESCRIPTION USE
SECTION 1000: COORDINATION OF CARE & EXPERIENCE WITH SPECIALISTS
SECTION 1100: PRESCRIPTION MEDICATION USE
SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND SURGERY
SECTION 1400: ADLS & CARE ASSISTANCE & INFORMAL CAREGIVING
SECTION 1415: CHRONIC ILLNESS
SECTION 1480: HEALTH PROMOTION
SECTION 1495: END OF LIFE CARE WISHES
SECTION 1500: HEALTHCARE COVERAGE
SECTION 1590: MATERIAL HARDSHIP
SECTION 1600: OUT OF POCKET COSTS
SECTION 2000: DEMOGRAPHICS

P.N.- IN THE DATASET, PLEASE CONVERT ALL 'D' RESPONSE VALUES TO CODE '8'; AND ALL 'R' RESPONSE VALUES TO CODE '9'. SIMILARLY, ALL "DD" CODE VALUES EQUAL "98" AND ALL 'RR' CODE VALUES EQUAL '99'. AND SO FORTH, 'DDD=998' 'RRR=999'.

FOR WEB ADAPTATION; RESPONDENTS SHOULD BE ALLOWED TO SKIP QUESTIONS. IF A RESPONDENT SKIPS A QUESTION CODE AS "X" WITH THE SAME NUMBER OF X'S AS COLUMN LOCATIONS (E.G., A VARIABLE WITH 2 VALUES WOULD HAVE XX FOR A SKIPPED QUESTION). THIS QUESTIONNAIRE HAS ALL WEB BLANK RESPONSES SHOWN. THE DATA LAYOUT DOES NOT HAVE X VALUES SHOWN.



SECTION 600: SAMPLE PRELOADS

[P.N. WHENEVER THE FOLLOWING LABEL IS USED “DATA/SAMPLE” IT MEANS THAT DATA-BASED INFO SHOULD BE USED FIRST. IF ‘DATA-BASED’ INFO IS UNAVAILABLE, THEN ‘SAMPLE-BASED’ INFO MAY BE EMPLOYED]

(IHP 2013 Q600)

BASE: ALL RESPONDENTS

Q500 COUNTRY CODE

- 1 Australia
- 2 Canada
- 3 New Zealand
- 4 United Kingdom
- 5 United States
- 6 Germany
- 7 Netherlands
- 8 France
- 9 Norway
- 10 Sweden
- 11 Switzerland

(IHP 2014 Q600)

BASE: ALL RESPONDENTS

Q600 COUNTRY CODE

- 1 Australia
- 2 Canada
- 3 France
- 4 Germany
- 5 Netherlands
- 6 New Zealand
- 7 Norway
- 8 Sweden
- 9 Switzerland
- 10 United Kingdom
- 11 United States



(IHP 2016 Q600a)

BASE: ALL RESPONDENTS

Q600a. MODE OF COMPLETION
(Mode the interview was completed on per respondent)

- 1 Web
- 3 Phone

(IHP 2016 Q600b)

BASE: ALL SWISS RESPONDENTS (Q600=9)

Q600b. PHONE IN REGISTRY PER SAMPLE

- 1 Yes
- 2 No

(IHP 2014 Q601)

BASE: AUSTRALIA (Q.600=1)

Q.601 NEW SOUTH WALES SAMPLE

- 1 New South Wales sample
- 2 Not New South Wales sample

(IHP 2016 Q602)

BASE: AUSTRALIA (Q.600=1)

Q.602 VICTORIA SAMPLE

- 1 Victoria (oversample)
- 2 Not Victoria sample (non-oversampled Victoria portion)

(New)

BASE: AUSTRALIA (Q.600=1)

Q.603 AUSTRALIA NATIONWIDE/NSW/VICTORIA SAMPLE

- 1 Australia nationwide sample
- 2 New South Wales sample
- 3 Victoria sample



(IHP 2014 Q615, remove Sweden)

BASE: ALL RESPONDENTS – GERMANY, NORWAY, SWITZERLAND ONLY (Q600= 4, 7, 8, 9)

Q615. COMMUNITY TYPE

[P.N. - Code as '7' if data/sample info is unavailable for Germany, Norway, Switzerland - Code as 'Missing' if other country]

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 7 Not Available For This Country/These Countries

(New)

BASE: ALL RESPONDENTS – AUSTRALIA, FRANCE, GERMANY, NETHERLANDS, NEW ZEALAND, UK ONLY (Q600= 1,3,4,5,6,10)

Q615a. URBAN/RURAL

[P.N. - Code as '7' if data/sample info is unavailable for AUSTRALIA, FRANCE, GERMANY, NETHERLANDS, NEW ZEALAND, UK - Code as 'Missing' if other country]

- 1 Predominantly urban
- 2 Intermediate
- 3 Predominantly rural
- 7 Not Available For This Country/These Countries



(IHP 2016 Q617 modified codes)

BASE: ALL RESPONDENTS –SWEDEN ONLY (Q600=8)

Q617. COMMUNITY TYPE (Derived via registry-based postal code)

[P.N. Code as '97' if data/sample info is unavailable for Sweden Code as 'Missing' if other country]

- 01 Large cities and municipalities near large cities
- 02 Medium-sized towns and municipalities near medium-sized towns
- 03 Smaller towns/urban areas and rural municipalities
- 97 Not Available for This Country/These Countries

(IHP 2014 Q620)

BASE: ALL RESPONDENTS - CANADA (Q600=2)

Q620. COMMUNITY SIZE

[P.N. Code as '97' if sample info is unavailable for Canada Code as 'Missing' if other country]

[P.N. USE CODES 1-4 FOR CANADA]

- 1 Under 5,000
- 2 5,000-99, 999
- 3 100,000-999, 999
- 4 1,000,000 and over
- 97 Not Available For This Country/These Countries



(IHP 2014 Q625)

BASE: ALL RESPONDENTS - US ONLY (Q600=11)

Q625. AREA TYPE

[P.N. Code as '97' if data/sample info is unavailable for US Code as 'Missing' if other country]

[P.N. USE CODES 4-6 FOR US]

- 4 Urban (MSC=1)
- 5 Suburban (MSC =2-4)
- 6 Rural (MSC=5)
- 97 Not Available For This Country/These Countries

US ONLY (Q600=11) – METRO STATUS (variable name: METRO)

Code	Description of where the HHs reside
1	In the Center City if an MSA
2	Outside the Center City of an MSA, but inside the county containing the Center City
3	Inside a Suburban County of the MSA
4	In an MSA that has NO Center City
5	Not in an MSA



(IHP 2014 Q630 – France region codes modified)

BASE: ALL COUNTRIES

Q630. REGION -

[USE **CODES 1-8 FOR AUSTRALIA**, CODES 9-21 FOR CANADA, **CODES 22-25 FOR NEW ZEALAND**, CODES 26-37 FOR UK, **CODES 38-41 FOR US**, CODES 42-57 FOR GERMANY, **CODES 58-78 FOR SWEDEN**, CODES 79-97 FOR NORWAY, **CODES 98-109 FOR THE NETHERLANDS**, CODES 110-122 FOR FRANCE, **CODES 132-157 FOR SWITZERLAND.**]

[P.N.- Please note that unlike IHP 2013, data for Switzerland IS included in IHP 2014 for this question)

[P.N.- Code as '997' if data/sample info is unavailable per country)

- 1 **NSW**
- 2 **VIC**
- 3 **QLD**
- 4 **WA**
- 5 **SA**
- 6 **TS**
- 7 **ACT**
- 8 **NT**
- 9 Newfoundland and Labrador
- 10 Prince Edward Island
- 11 Nova Scotia
- 12 New Brunswick
- 13 Quebec
- 14 Ontario
- 15 Manitoba
- 16 Saskatchewan
- 17 Alberta
- 18 British Columbia
- 19 Yukon Territory
- 20 Northwest Territories
- 21 Nunavut
- 22 **Auckland**
- 23 **North**
- 24 **Central**
- 25 **South**
- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands



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- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 38 Northeast**
- 39 South**
- 40 Midwest**
- 41 West**
- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 58 Stockholm**
- 59 Uppsala**
- 60 Södermanland**
- 61 Östergötland**
- 62 Jönköping**
- 63 Kronoberg**
- 64 Kalmar**
- 65 Gotland**
- 66 Blekinge**
- 67 Skåne**
- 68 Halland**
- 69 Västra Götaland**
- 70 Värmland**
- 71 Örebro**
- 72 Västmanland**
- 73 Dalarna**
- 74 Gävleborg**
- 75 Västernorrland**
- 76 Jämtland**
- 77 Västerbotten**
- 78 Norrbotten**
- 79 Østfold
- 80 Akershus



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- 81 Oslo
- 82 Hedmark
- 83 Oppland
- 84 Buskerud
- 85 Vestfold
- 86 Telemark
- 87 Aust-Agder
- 88 Vest-Agder
- 89 Rogaland
- 90 Hordaland
- 91 Sogn og Fjordane
- 92 Møre og Romsdal
- 93 Sør-Trøndelag
- 94 Nord-Trøndelag
- 95 Nordland
- 96 Troms
- 97 Finnmark
- 98 Drenthe**
- 99 Flevoland**
- 100 Friesland**
- 101 Gelderland**
- 102 Groningen**
- 103 Limburg**
- 104 Noord-Brabant**
- 105 Noord-Holland**
- 106 Overijssel**
- 107 Utrecht**
- 108 Zeeland**
- 109 Zuid-Holland**
- 110 Alsace, Champagne-Ardenne, Lorraine
- 111 Nouvelle Aquitaine
- 112 Auvergne-Rhône-Alpes
- 113 Bourgogne, Franche-Comté
- 114 Bretagne
- 115 Centre-Val de Loire
- 116 Corse
- 117 Île-de-France
- 118 Occitanie
- 119 Hauts-de France
- 120 Normandie
- 121 Pays de la Loire
- 122 Provence-Alpes, Côte-d'Azur
- 132 ZH Zürich**
- 133 BE Bern**
- 134 LU Luzern**
- 135 UR Uri**
- 136 SZ Schwyz**



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- 137 OW Obwalden
- 138 NW Nidwalden
- 139 GL Glarus
- 140 ZG Zug
- 141 FR Fribourg
- 142 SO Solothurn
- 143 BS Basel-Stadt
- 144 BL Basel-Landschaft
- 145 SH Schaffhausen
- 146 AR Appenzell Ausserrhoden
- 147 AI Appenzell Innerrhoden
- 148 SG St. Gallen
- 149 GR Graubünden
- 150 AG Aargau
- 151 TG Thurgau
- 152 TI Ticino
- 153 VD Vaud
- 154 VS Valais
- 155 NE Neuchatel
- 156 GE Geneva
- 157 JU Jura
- 997 Not Available For This Country/These Countries



FOR FRANCE métropolitaine

+ RECODE uda => (To be derived using self-reported postal code at 'QD-ZF' for Landline and Cellphone, if Landline and postal code 'QD-ZF' was refused use sample info)

1. IDF
2. Bassin Parisien OUEST
3. Bassin Parisien EST
4. Nord
5. Ouest
6. Est
7. Sud Ouest
8. Sud Est
9. Méditerranée

RECODE CC REMOVED



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(IHP 2014 Q635)

BASE: US ONLY (Q600=11)

Q635. STATE

[P.N. -Code as '97' if data/sample info is unavailable for US Code as 'Missing' if other country]

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island



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- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 97 Not Available For This Country/These Countries

(IHP 2013 Q640)

BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)

Q640a. CANTONS

[P.N.-Code as '97' if data/sample info is unavailable for Switzerland Code as 'Missing' if other country]

- 01 ZH Zürich
- 02 BE Bern
- 03 LU Luzern
- 04 UR Uri
- 05 SZ Schwyz
- 06 OW Obwalden
- 07 NW Nidwalden
- 08 GL Glarus
- 09 ZG Zug
- 10 FR Fribourg
- 11 SO Solothurn
- 12 BS Basel-Stadt
- 13 BL Basel-Landschaft
- 14 SH Schaffhausen
- 15 AR Appenzell Ausserrhoden
- 16 AI Appenzell Innerrhoden
- 17 SG St. Gallen
- 18 GR Graubünden
- 19 AG Aargau
- 20 TG Thurgau
- 21 TI Ticino
- 22 VD Vaud
- 23 VS Valais
- 24 NE Neuchatel
- 25 GE Geneva
- 26 JU Jura



97 Not Available For This Country/These Countries

(IHP 2014 Q640)

BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)

Q640. LINGUISTIC REGIONS - PRELOAD

[P.N. Please note that this question was labeled Q642 in IHP 2013/2010]

[P.N. Code as '7' if sample info is unavailable for Switzerland Code as 'Missing' if other country]

- 1 German
- 2 French
- 3 Italian
- 4 Rhaeto-Romansch
- 7 Not Available For This Country/These Countries

(IHP 2014 Q645)

BASE: ALL RESPONDENTS – UK only (Q600=10)

Q645. UK - COUNTRY

[P.N. Code as '7' if data/sample info is unavailable for UK Code as 'Missing' if other country]

- 1 England
- 2 Scotland
- 3 Wales
- 4 Northern Ireland
- 7 Not Available For This Country/These Countries

(IHP 2014 Q650)

BASE: ALL RESPONDENTS

(P.N. FOR SWITZERLAND GENERATE FROM "TELNO_INT" VARIABLE)

Q650. CELL/LANDLINE - PRELOAD

- 1 Landline
- 2 Cell/Mobile

(NEW)

BASE: ALL NORWAY RESPONDENTS Q600=7

Q650a. PRELOAD NUMBER OF CELL PHONE NUMBERS

(shows the number of cell phone numbers at which a given individual could have been reached at)



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(NEW)

BASE: ALL NORWAY RESPONDENTS Q600=7

Q650b. PRELOAD NUMBER OF LANDLINE PHONE NUMBERS

(shows the number of landline phone numbers at which a given individual could have been reached at)



(IHP 2014 Q655)

BASE: ALL RESPONDENTS - CANADA ONLY (Q600=2)

Q655. Postal code from sample file – PRELOAD
(P.N.-SAMPLE-BASD ONLY)

[ALPHANUMERIC; MAX 6 CHARACTERS]

|_|_|_|_|_|_|_|

(IHP 2014 Q660)

BASE: ALL RESPONDENTS - AUSTRALIA ONLY (Q600=1)

Q660. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|_|_|_|_|

(New)

BASE: ALL RESPONDENTS - FRANCE ONLY (Q600= 3)

Q661. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|_|_|_|_|_|_|

(New)

BASE: ALL RESPONDENTS FROM NZ (Q600=6)

Q662. Region from sample file - PRELOAD

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Refused



(NEW)

BASE: ALL QUALIFIED - NORWAY ONLY (Q600=7)

Q663. County from sample file - PRELOAD

- 79 Østfold
- 80 Akershus
- 81 Oslo
- 82 Hedmark
- 83 Oppland
- 84 Buskerud
- 85 Vestfold
- 86 Telemark
- 87 Aust-Agder
- 88 Vest-Agder
- 89 Rogaland
- 90 Hordaland
- 91 Sogn og Fjordane
- 92 Møre og Romsdal
- 93 Sør-Trøndelag
- 94 Nord-Trøndelag
- 95 Nordland
- 96 Troms
- 97 Finnmark
- 98 (V) Other

(IHP 2016 Q665)

BASE: ALL RESPONDENTS - SWEDEN ONLY (Q600=8)

Q665. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|_|_|_|_|_|

(IHP 2016 Q666)

BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600=9)

Q666. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|_|_|_|



(IHP 2016 Q667)

BASE: ALL RESPONDENTS - NORWAY ONLY (Q600= 7)

Q667. Sample-based Age

[NUMERIC; MAX 3 CHARACTERS]

□□□

999 Age missing in sample

(NEW)

BASE: ALL QUALIFIED - GERMANY ONLY (Q600=4)

Q668. GERMANY REGION - PRELOAD

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen



(NEW)

BASE: ALL QUALIFIED - NETHERLANDS ONLY (Q600=5)

Q669. NETHERLANDS PROVINCE – PRELOAD

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997 (V) Other

(NEW)

BASE: ALL QUALIFIED - UK ONLY (Q600=10)

Q670. UK REGION - PRELOAD

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland



SECTION 700: INTRODUCTION AND SCREENER

[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]

(PN – PLEASE ADD IN SAME SCREEN AS INTRO1 FOR LANDLINE RESPONDENTS ONLY Q650=1)

(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

BASE: ALL NON-SWISS AND NORWAY RESPONDENTS (Q600=1-6,8,10-11)

INTRO 1

(IHP 2014)

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of ((**INSERT ONLY IF Q601=1** “the Bureau of Health Information, and” **INSERT ONLY IF Q602=1** “the Department of Health and Human Services (DHS), and”)) the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘NOT ONTARIO, OR QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** ‘ONTARIO SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of Health Quality Ontario, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** ‘QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Quebec Health and Welfare Commissioner, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

(INTERVIEWER NOTE – If the respondent asks if the Commissioner has not been abolished, reply: this is the government’s intention, but it has not yet been done)]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Haute Autorité de Santé, Caisse Nationale de l’Assurance Maladie des Travailleurs Salaries and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health



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Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, verbonden aan het Radboudumc te Nijmegen and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Norwegian Institute of Public Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation.]

(IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.)



(IHP 2014 HH1 – updated base)

BASE: ALL NON-SWITZERLAND AND NORWAY LANDLINE SAMPLE (Q.650=1 AND Q600=1-6,8,10-11)

HH1. Just so we select the right person, can you please tell me, including yourself, how many adults 18 or older are there living in your household?

- | | | |
|-------|----------------------------------|------------------------|
| _____ | (valid: 1-5) | |
| NN | None | THANK AND TERM (TQHH1) |
| 6 | 6 or more adults age 18 or older | |
| 98 | (DO NOT READ) Not sure | THANK AND TERM (TQHH1) |
| 99 | (DO NOT READ) Refused | ASK QB1 |
| XX | (WEB BLANK) | ASK QB1 |

(IHP 2014 A1 – updated base modified age from 54 to 64)

BASE : ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH ONE PERSON 18+ IN HOUSEHOLD (HH1=1 AND Q600=1-6,8,10-11)

A1. And is this adult between 18 and 64 years old or over 64 years old?

- | | | |
|---|------------------------|-----------------------|
| 1 | 18-64 years old | THANK AND TERM (TQA1) |
| 2 | Over 64 | ASK QA2 |
| 8 | (DO NOT READ) Not sure | THANK AND TERM (TQA1) |
| 9 | (DO NOT READ) Refused | THANK AND TERM (RQA1) |
| X | (WEB BLANK) | THANK AND TERM (RQA1) |



(IHP 2014 A1 – updated base, modified age to be 65, refusal spec updated to RQA2, new interviewer note)

BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (A1=2 AND Q600=1-6,8,10-11)

A2. May I please speak with the adult age 65 or older living in this household?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as “1” and continue.)

- | | | |
|---|----------------------------------------------------------------------|----------------------------------------|
| 1 | Qualified adult 65+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QA2 65+Unable |
| 9 | (DO NOT READ) Refused | THANK AND TERM (RQA2) |
| X | (WEB BLANK) | THANK AND TERM (RQA2) |



(IHP 2014 B1 – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH MORE THAN ONE PERSON IN HOUSEHOLD 18+ (HH1=2-6 or RR AND Q600=1-6,8,10-11)

B1. And how many of these adults are age 65 or older?

- | | | |
|-------|---------------------------------------------------------------------------------|-----------------------|
| _____ | (1 through #of adults in HH1 max value set at 5) | |
| 6 | 6 or more adults age 65 or older (P.N – ONLY SHOW CODE 6 ONLY IF QHH1=6) | |
| NN | None | THANK AND TERM (TQB1) |
| 98 | (DO NOT READ) Not sure | THANK AND TERM (TQB1) |
| 99 | (DO NOT READ) Refused | ASK QB3b |
| XX | (WEB BLANK) | ASK QB3b |

(IHP 2014 B2 – updated base, modified age to be 65, refusal spec updated to RQB2, new interviewer note)

BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (B1=1 AND Q600=1-6,8,10-11)

B2. May I please speak with the person living in this household who is age 65 or older?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as "1" and continue.)

- | | | |
|---|----------------------------------------------------------------------|----------------------------------------|
| 1 | Qualified adult 65+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QB2 65+Unable |
| 9 | (DO NOT READ) Refused | THANK AND TERM (RQB2) |
| X | (WEB BLANK) | THANK AND TERM (RQB2) |



(IHP 2014 B3a – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH TWO PEOPLE IN HOUSEHOLD 65+ (B1=2 AND Q600=1-6,8,10-11)

P.N. – SELECT (YOUNGER/OLDER) WITH 50%/50% PROBABILITY FOR EACH

P.N. – SHOW INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)

B3a May I please speak with the (younger/older) of the two adults age 65 or older?

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with the adult on the phone if he/she is age 65 or older.)

- | | | |
|---|----------------------------------------------------------------------|----------------------------------------|
| 1 | Qualified adult 65+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QB3a65+Unable |
| 9 | (DO NOT READ) Refused | THANK AND TERM (RQB3a) |
| X | (WEB BLANK) | THANK AND TERM (RQB3a) |



(IHP 2014 B3b – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH MORE THAN TWO PEOPLE IN HOUSEHOLD 65+ (B1=3-6 or RR AND Q600=1-6,8,10-11)

(P.N. – RANDOMIZE “birthday last” vs. “birthday next”)

(P.N.: SHOW FIRST INTERVIEWER NOTE IF ‘CELEBRATED A BIRTHDAY LAST’ IS SLECTED)

P.N. – SHOW THIRD INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)

B3b. May I please speak with the person living in this household who is age 65 years old or older who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult age 65 or older in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with the adult on the phone if he/she is age 65 or older.)

- | | | |
|---|----------------------------------------------------------------------|-----------------------------------------|
| 1 | Qualified adult 65+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM RECORD
AS QB3b65+Unable |
| 9 | (DO NOT READ) Refused | THANK AND TERM
(RQB3b) |
| X | (WEB BLANK) | THANK AND TERM
(RQB3b) |



(IHP 2017 NEW)

BASE: ALL NORWAY (Q600=7)

B4 Hello, may I please speak with [INSERT RESPONDENT NAME FROM LISTED SAMPLE]?

- | | | |
|---|----------------------------------------------------------------------|----------------------------------------|
| 1 | Qualified adult 65+ is on the phone | GO TO Q.SC4 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD |
| | | AS QB465+Unable |
| 9 | (DO NOT READ) Refused | THANK AND TERM |
| | | (RQB4) |
| X | (WEB BLANK) | THANK AND TERM |
| | | (RQB4) |



(IHP 2014 SC4 – Modified to remove Alberta intro; modified U.S. and CAN intros; added Interviewer Note to Quebec intro)

**BASE: IF NON-SWITZERLAND/SWEDEN (QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2)
AND (Q600=1-6,10-11) OR NORWAY (QB4=1,2 AND Q600=7)**

PN: INSERT 'the' for US and UK (Q.600=4,5)

SC4.

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of **((INSERT ONLY IF Q601=1 “the Bureau of Health Information, and” INSERT ONLY IF Q602=1 “the Department of Health and Human Services (DHS), and”))** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND 'NOT ONTARIO, OR QUEBEC SAMPLE'**), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND 'ONTARIO SAMPLE'**), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of Health Quality Ontario, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND 'QUEBEC SAMPLE'**), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Quebec Health and Welfare Commissioner, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

(INTERVIEWER NOTE – If the respondent asks if the Commissioner has not been abolished, reply: this is the government's intention, but it has not yet been done)]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Haute Autorité de Santé, Caisse Nationale de l'Assurance Maladie des Travailleurs Salaries and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, verbonden aan het Radboudumc te



Nijmegen and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Norwegian Institute of Public Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation.]

- | | | |
|---|-----------------------|-------------------------------|
| 1 | Agreed to interview | GO TO INTRO3 |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC4 |
| X | (WEB BLANK) | THANK & TERM. RECORD AS RQSC4 |

(IHP 2014 SC4a)

BASE: IF QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2 AND FROM SWEDEN (Q600=8) SC4a.

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]



53 West Baltimore Pike. Media, PA 19063
484-840-4300 www.ssrs.com

(IHP 2014)

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

Are you interested in participating?

- | | | |
|---|-----------------------|-----------------------------------|
| 1 | Agreed to interview | GO TO INTRO3 |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS
RQSC4a |
| X | (WEB BLANK) | THANK & TERM. RECORD AS
RQSC4a |



INTRO3

BASE: US/CAN (Q600=2,11)

PN: THIS IS SHOWN AFTER DISPOSITION SCREEN IN PROGRAM SHELL. DO NOT PROGRAM TWICE.

This interview may be recorded for training and quality control purposes.

(IHP 2014)

BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS (Q600=1-8,10-11)

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. [IF FR (Q600=3), DISPLAY: "This interview may be recorded for training and quality control purposes."].

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the "The Public Access to Information and Secrecy Act" under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care. Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

BASE: SHOW IF NECESSARY NOTES IF SC4=1 or SC4a=1

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses.

(P.N.- INSERT "the" for USA and UK only 'Q600=10,11')

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]'s health care system works in comparison to other countries.



(IHP 2014 CP-1 – modified age from 54 to 64)

BASE: ALL NON-SWITZERLAND AND NORWAY CELL SAMPLE (Q.650=2 AND Q600=1-6,8,10-11)

CP-1.

(P.N. PLEASE USE THIS TEXT FOR USA ONLY Q600=11:

And so that I can ask you the right questions, could you please tell me if you are under 18, between the ages of 18 and 64 or over 64 years of age?)

(P.N. PLEASE USE THIS TEXT FOR COUNTRIES OTHER THAN USA Q600=1-10

And so that I can ask you the right questions, could you please just tell me if you are younger than age 65, or age 65 or older?)

1 P.N. PLEASE USE THIS TEXT FOR USA ONLY Q600=11

Under 18, or 18 to 64 years old THANK & TERM. RECORD AS TCP-1

P.N. PLEASE USE THIS TEXT FOR COUNTRIES OTHER THAN US Q600=1-10

Younger than age 65 THANK & TERM. RECORD AS TCP-1

2 Age 65 or older GO TO CP_2

7 (DO NOT READ) 65+ respondent infirmed, unable to do interview
THANK & TERM. RECORD AS
QCP1_65+Unable

9 (DO NOT READ) REFUSED THANK & TERM. RECORD AS RCP-1

X (WEB BLANK) THANK & TERM. RECORD AS RCP-1

(IHP 2014 CP_2 – modified, removed note about incentives)

(PN: SHOW INTERVIEWER NOTE IF US CELL PHONE SAMPLE; Q600=11 and Q650=2)

BASE: NON-SWITZERLAND AND NORWAY CELL SAMPLE AND 65+ (CP-1=2 AND Q600=1-6,8, 10-11)

IN NORWAY ASK ALL CELL RESPONDENTS (Q650=2 AND Q600=7)

CP_2: Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

- | | | |
|---|----------------------------------------|-----------------------------------|
| 1 | Not driving | GO TO Q.CP_3 text and then Q.710 |
| 2 | Driving | SET UP CALL BACK |
| 3 | (DO NOT READ) This is NOT a cell phone | THANK & TERM. RECORD AS
TQCP_1 |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS
RQCP_2 |
| X | (WEB BLANK) | THANK & TERM. RECORD AS
RQCP_2 |



(IHP 2014)

BASE: IF NON-SWITZERLAND AND CP 2=1 (CP 2=1 AND Q600=1-8, 10-11)

CP_3 text:

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. [IF FR (Q600=3), DISPLAY: "This interview may be recorded for training and quality control purposes."].

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of [INSERT Q600]'s residents]

BASE: US/CAN (Q600=2,11)

PN: THIS IS SHOWN AFTER DISPOSITION SCREEN IN PROGRAM SHELL. DO NOT PROGRAM TWICE.

This interview may be recorded for training and quality control purposes.

BASE: SHOW IF NECESSARY NOTES IF NORWAY AND SC4=1 AND Q650=2

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses.

(P.N.- INSERT "the" for USA and UK only 'Q600=10,11')

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]'s health care system works in comparison to other countries.

BASE: ALL SWISS RESPONDENTS (Q600=9)

WEB INTRO

Bevölkerungsbefragung zum Gesundheitssystem

Willkommen und vielen Dank für Ihre Teilnahme an dieser durch das Bundesamt für Gesundheit durchgeführten Erhebung. Diese gibt Entscheidungsträgern ein besseres Verständnis für die Ansichten und Erfahrungen mit der Gesundheitsversorgung in der Schweiz. Ihre Antworten sind sehr wichtig, damit wir besser verstehen können, wie gut das Gesundheitssystem der Schweiz



funktioniert.

Das Ausfüllen des Fragebogens sollte etwa 20 Minuten in Anspruch nehmen. Falls nötig können Sie den Fragebogen jederzeit durch Schliessen dieses Fensters unterbrechen und später fertig ausfüllen. Um das Ausfüllen fortzusetzen, können Sie sich einfach auf der Internetseite <https://survey.mis-trend.ch/IHP17> mit Ihren Zugangsdaten erneut einloggen. Nach 10-minütiger Inaktivität müssen Sie sich ebenfalls erneut einloggen.

Vielen Dank für Ihre Mithilfe bei dieser wichtigen Erhebung.

Bitte klicken Sie auf "Weiter", um weiterzufahren.

INTRO_CH

Grüezi, mein Name ist _____. Ich läute an im Auftrag vom Bundesamt für Gesundheit. Wir führen eine Bevölkerungsbefragung zum Gesundheitssystem durch. Sie haben dazu kürzlich einen Brief vom Bundesamt für Gesundheit bekommen. (Wir wollen nichts verkaufen).

Könnte ich bitte mit [NAME RESPONDENT] sprechen? Die Befragung wird ungefähr 20 Minuten dauern.

- | | | |
|----|--------------------------------------------------------------------------|--------------------------------------------|
| 1 | (V) Nimmt am Interview teil | GO TO TELNO_INT |
| 2 | (V) Zurzeit nicht zu Hause | SET UP CALLBACK |
| 3 | (V) Niemand nimmt ab | → RECALL |
| 4 | (V) Besetzt | → RECALL |
| 5 | (V) Telefonbeantworter | → RECALL |
| 6 | (V) Sprachwechsel | → SELECT LANGUAGE
German/French/Italian |
| 7 | (V) Änderung/neue Telefonnummer | GO TO CHANGE_TELNOa |
| 8 | (V) technische Blockierung des Anrufs (auf allen verfügbaren Nummern) | STOP |
| 9 | (V) Teilnahme verweigert | GO TO REF_reason |
| 10 | (V) Modem/fax | → RECALL |
| 11 | (V) Alle verfügbaren Telefonnummern ungültig | → STOP |
| 12 | (V) (Alters-)Heim, Institution | → STOP |
| 13 | (V) Sprachproblem (spricht weder Deutsch, Französisch noch Italienisch) | → STOP |
| 17 | (V) Zielperson ab 65 Jahren gebrechlich, nicht in der Lage, zu antworten | |
| | THANK & TERM. RECORD AS QSC2a65+Unable | |
| 18 | (V) Zielperson wohnt nicht (mehr) im erreichten Haushalt | → TRACKINGa |

(Vielen Dank. Alle Ihre Antworten bei dieser Umfrage werden vertraulich behandelt, falls Sie eine Frage lieber nicht beantworten möchten, sagen Sie einfach "weiter".).

INTERVIEWER: FALLS BEFRAGTER WISSEN MÖCHTE FÜR WEN DIE STUDIE IST: Diese Befragung wird in der Schweiz vom Bundesamt für Gesundheit durchgeführt. Ausserdem wird



diese auch in vielen anderen Ländern durchgeführt und die internationale Koordination geschieht durch den Commonwealth Fund, einer gemeinnützigen Stiftung.

INTERVIEWER: FALLS BEFRAGTER WISSEN MÖCHTE WARUM SIE DIESE INFORMATION BENÖTIGEN: Diese Befragung wird durchgeführt um den Politikern in der Schweiz zu helfen, Ihre Erfahrungen mit dem Gesundheitssystem zu verstehen. Sie wird auch in 10 anderen Ländern durchgeführt. Die Umfrage ist absolut vertraulich. Ihre Antworten werden mit denen von anderen Leuten vermischt und nichts im Endresultat wird es erlauben, Sie zu identifizieren.

(FALLS NÖTIG: Diese Befragung dauert ca. 20 Minuten, je nachdem was Sie antworten)
FALLS NÖTIG: Ihre Antworten sind absolut vertraulich und werden nur gebraucht, um zu verstehen, wie gut das Gesundheitssystem von der Schweiz im Vergleich zu anderen Ländern funktioniert.

BASE: INTRO CH=18 AND Q600=9

TRACKINGa

Können Sie mir bitte sagen, warum [NAME RESPONDENT] nicht (mehr) in Ihrem Haushalt wohnt?

- 1 (V) Hat den Haushalt verlassen (unabhängig vom Grund) und lebt in einem anderen Privathaushalt in der Schweiz GO TO TRACKINGb
- 2 (V) Hat den Haushalt verlassen (unabhängig vom Grund) und lebt nun in einer Institution (Altersheim, Spital, etc.) STOP
- 3 (V) Hat die Schweiz verlassen STOP
- 4 (V) Zielperson unbekannt STOP
- 5 (V) andere Situation STOP

BASE: TRACKINGa=1 AND Q600=9

TRACKINGb

Können Sie mir bitte sagen, wo [NAME RESPONDENT] jetzt wohnt und mir bitte seine/ihre aktuelle Telefonnummer angeben?

- 1 (V) Gibt eine aktuelle Telefonnummer an GO TO CHANGE_TELNOa
- 2 (V) Keine Angabe einer aktuellen Telefonnummer → STOP

BASE: (INTRO CH=7 OR TRACKINGb=1) AND Q600=9

CHANGE_TELNOa

Welche Telefonnummer soll geändert/neu erfasst werden?

- Telno1: 0 __ / _____
- Telno2: 0 __ / _____
- Telno3: 0 __ / _____



→ GO TO INTRO_CH

BASE: INTRO CH=9 AND Q600=9

REF_reason

BEFRAGER: Verweigerungsgrund genau notieren: _____

→ STOP

BASE: INTRO CH=9 AND Q600=9

NUMBEROFPHONES

(shows the number of phone numbers at which a given individual could have been reached at)

BASE: INTRO CH=1 AND Q600=9

TELNO_INT

Records which phone number (if several available for the respondent) is used to conduct the interview

BASE: INTRO CH=1 AND Q600=9

phoneproportion

- 1 Phone number on registry
- 2 No phone number on registry



(IHP 2014 Q710 –MODIFIED for 65+ and question wording, range modified from 1906 to 1909)

BASE: ALL

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q710. **Zuerst einmal, in welchem Jahr wurden Sie geboren?**

(BEFRAGER: FALLS NÖTIG: Wir brauchen diese Information, um Ihnen nur die Fragen zu stellen wo für Sie von Bedeutung sind.)

(INTERVIEWER: ALS VIER-STELLIGE NUMMER EINGEBEN, Z.B. 1953)

GEBURTSDATUM ANGEBEN _____ (BEREICH 1909-1952)

9997 (NICHT VORLESEN) GEBURTSJAHR IST GRÖßER ALS 1952

9998 (V) Weiss nicht/ Kann sich nicht an das Geburtsjahr erinnern

9999 (V) Antwort verweigert

XXXX (WEB BLANK)

**PN: -If 9997 is selected for both CELL PHONE AND LL SAMPLE, Thank & Term
GEN IN AS CODE 6 UNDER Q.730.**

**PN: PLEASE NOTE THAT IN IHP 2014 ALL LL and CELL RESPONDENTS get
terminated if code '9997' is selected at Q710.**

(IHP 2014 Q710a –MODIFIED for 65+ and added code 996, added Q710=9998 to the base)

**BASE: (NON-SWITZERLAND (Q600=1-8, 10, 11) AND Q710 = 9998 'RESPONDENT
CANNOT REMEMBER YEAR OF BIRTH' OR 9999 'REFUSED') OR SWITZERLAND
(Q600=9)**

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q710a. **Wie alt sind Sie?**

_____ (RECORD NUMBER 65-108)

996 (DO NOT READ) Über 65 aber genaues Alter verweigert

997 (V) Jünger als 65 Jahre **THANK AND TERM AS Q710a**

999 (V) Antwort verweigert **THANK AND TERM AS Q710a**

XXX (WEB BLANK) **THANK AND TERM AS Q710a**



(IHP 2014 Q715 –MODIFIED for 65+)

**BASE: NON-SWITZERLAND (Q600=1-8, 10, 11) AND Q710 =1909-1952 OR Q710A=65-108)
OR SWITZERLAND (Q600=9)**

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q715. [P.N. - HIDDEN COMPUTE FOR AGE.]

[RANGE 65 -108]

(**AGE** = 2017 MINUS 'year provided' at Q710 IF Non-Switzerland (Q600=1-8, 10, 11)) OR IF (Non-Switzerland (Q600=1-8, 10, 11) AND Q710a=65-108 and Q710=9998) then **AGE**=Q710a) OR IF Switzerland (Q600=9) then **AGE**=Q710a

(IHP 2013 –MODIFIED for 65+, ranges updated and code 7 added, code 2 modified from 1944 to 1948)

BASE: ALL

Q720. AGE CATEGORIES (NOT SHOWN ON SCREEN)

- | | | |
|---|-------------------------------|-------------------------------------------|
| 2 | 65-69 | (Q710= 1948-1952 OR Q710a=65-69) |
| 3 | 70-74 | (Q710= 1943-1947 OR Q710a=70-74) |
| 4 | 75+ | (Q710= 1909-1942 OR Q710a=75+) |
| 7 | Over 65 but exact age refused | (Q710a=996) |
| 9 | Decline to answer | (Q710= 9999, XXXX OR Q710a=997, 999, XXX) |

[PN: IF AGE 65 OR OLDER (Q720 = 2-7), ASK Q725. OTHERWISE SKIP TO Q730.]

(IHP 2014 Q725 modified base and added codes 7,9)

BASE: AGE 65+ 'Q720 = 2-7'

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q725. (RESPONDENT SEX) (INTERVIEWER: FALLS GESCHLECHT OFFENSICHTLICH, BITTE BESTÄTIGEN. FALLS NICHT SICHER, FRAGEN „SIND SIE...?“)

- 1 Ein Mann
- 2 Eine Frau
- 7 (V) Anders
- 9 (V) Antwort verweigert
- X (WEB BLANK)

(IHP 2014 Q726 modified base)

BASE: AGE 65+ FROM SWITZERLAND 'Q720 = 2-7' AND Q600=9

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q726. (SPRACHE DES BEFRAGTEN)



(INTERVIEWER ACHTUNG: BITTE BESTÄTIGEN SIE DIE SPRACHE DES INTERVIEWS)

- 1 Französisch
- 2 Italienisch
- 3 Deutsch

(IHP 2014 –MODIFIED for 65+)

BASE: ALL RESPONDENTS

Q730. SCREENER QUALIFICATION IDENTIFICATION (P.N.-DOES NOT APPEAR ON SCREEN)

[PN: IF 65+ (Q720=2-7), GET CODE 1. ALL OTHERS GET CODE 6.]

- | | | |
|---|---------------------|----------------|
| 1 | QUALIFIED | ASK Q740 |
| 6 | NOT QUALIFIED (AGE) | THANK AND TERM |

(IHP 2014 Q720)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q740. QUOTA SET – BEHIND THE SCENES

- | | | |
|----|-------------|----------------------|
| 1 | AUSTRALIA | (Q600=1 AND Q730=1) |
| 2 | CANADA | (Q600=2 AND Q730=1) |
| 3 | FRANCE | (Q600=3 AND Q730=1) |
| 4 | GERMANY | (Q600=4 AND Q730=1) |
| 5 | NETHERLANDS | (Q600=5 AND Q730=1) |
| 6 | NEW ZEALAND | (Q600=6 AND Q730=1) |
| 7 | NORWAY | (Q600=7 AND Q730=1) |
| 8 | SWEDEN | (Q600=8 AND Q730=1) |
| 9 | SWITZERLAND | (Q600=9 AND Q730=1) |
| 10 | UK | (Q600=10 AND Q730=1) |
| 11 | US | (Q600=11 AND Q730=1) |

(IHP 2014 Q742 – modified base to be only AUS and UK)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA AND UK (Q730=1 AND Q600=1,10)

Q742. QUOTA SET – BEHIND THE SCENES UK & AUSTRALIA
(PN – OTHER COUNTRIES SHOULD BE “MISSING” AT THIS VARIABLE)

- | | | |
|---|------------------|-------------------------|
| 1 | ENGLAND | (Q630=26-34 AND Q730=1) |
| 2 | SCOTLAND | (Q630=36 AND Q730=1) |
| 3 | WALES | (Q630=35 AND Q730=1) |
| 4 | NORTHERN IRELAND | (Q630=37 AND Q730=1) |
| 5 | NSW | (Q630=1 AND Q730=1) |



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- 6 NON-NSW
- 7 ALL OTHERS

(Q630=2-8 AND Q730=1)



(IHP 2014 Q743)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)

[P.N. Code as '7' if sample info is unavailable for Australia Code as 'Missing' if other country]

- 1 Major cities
- 2 Inner regional
- 3 Outer regional
- 4 Remote
- 5 Very Remote
- 7 Not Available For This Country/These Countries

(IHP 2014 Q750)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

[P.N. Code as '7' if data/sample info is unavailable for Canada Code as 'Missing' if other country]

- 1 Ontario (Q630=14 AND Q730=1)
- 2 Quebec (Q630=13 AND Q730=1)
- 3 Alberta (Q630=17 AND Q730=1)
- 4 All other provinces (Q630=9-12, 15-16, 18-21 AND Q730=1)
- 7 Not Available For This Country/These Countries

(IHP 2014 Q99)

BASE: ALL RESPONDENTS

Q99. P.N.- IF Q.730=1 (QUALIFIED), Q.99=1 (QUALIFIED)



(IHP 2014 D-Z2 modified verification screen and programming note, matches 2016)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A0A –oAo. ‘A’ BEING A LETTER FROM ALPHABET AND ‘0’ BEING ANY DIGIT.

(P.N. THIS SCREEN SHOULD ONLY ALLOW POSTAL CODES THAT ARE 6 CHARACTERS LONG.)

D-Z2. What is your postal code?

______ (DO NOT READ) Refused
XXXXXX (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

Can I verify that you provided the following postal code?

(INSERT POSTAL CODE)

INTERVIEWER NOTE: PLEASE READ ALOUD THE FULL POSTAL CODE PROVIDED BY THE RESPONDENT. RE-READ EACH CHARACTER/DIGIT. USE THE PHONETIC/PROVINCE LIST PROVIDED (E.G., IS THAT ‘V’ AS IN ‘VICTOR’ ‘CAN I CONFIRM THAT YOU ARE IN BRITISH COLUMBIA?’) IF POSTAL CODE IS INCORRECT, PLEASE RE-TYPE IT AND CONFIRM IT IS CORRECT.

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z2)

(P.N. IF INTERVIEWER ENTERED A POSTAL CODE THAT DOES NOT FOLLOW THE REQUIRED FORMAT A1A –1A1 PLEASE SHOW THE FOLLOWING NOTE FOR THE INTERVIEWER, AND RE-ASK QD-Z2:

“INTERVIEWER NOTE: THE POSTAL CODE ENTERED WAS IN A BAD FORMAT. POSTAL CODES MUST BE IN LETTER-NUMBER-LETTER-NUMBER-LETTER-NUMBER FORMAT (i.e. A1A1A1)”

(P.N.- QD-Z2 ‘postal code for CANADA’ – should NOT be included in any “CLIENT” deliverables. We will need it in our “INTERNAL” versions for checking; though this should please be removed from ANY client deliverables. However, variable “QD-Z2truncated”, which is outlined below should be included.)



(P.N. – PLEASE GENERATE “QD-Z2truncated” VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)

QD-Z2truncated. First three digits of postal code for Canada

(GENERATE FROM QD-Z2)

(IHP 2014 D-Z3)

BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE (Q99=1 AND Q600 = 2 AND [(Q650=1 AND D-Z2=RR AND ‘no sample info’) OR (Q650=2 AND D-Z2=999999)]])

(PN – as there is no CELL sample in Canada for IHP 2014 only the first part of this skip applies)

D-Z3. What province is this household located in?

- 01 Newfoundland and Labrador
- 02 Prince Edward Island
- 03 Nova Scotia
- 04 New Brunswick
- 05 Quebec
- 06 Ontario
- 07 Manitoba
- 08 Saskatchewan
- 09 Alberta
- 10 British Columbia
- 11 Yukon Territory
- 12 Northwest Territories
- 13 Nunavut
- 99 (DO NOT READ) Refused
- XX (WEB BLANK)



(IHP 2013)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador (code 1)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island (code 2)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia (code 3)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick (code 4)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec (code 5)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario (code 6)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba (code 7)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan (code 8)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta (code 9)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia (code 10)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon (code 11)
- IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A or 'X0E or 'X0G' = Northwest Territories (code 12)
- IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'X0B' or 'X0C' =Nunavut (code 13)

****IF LL (Q650=1) AND REFUSED ZIP (D-Z2=RR) AND NO SAMPLE INFO (Q750= 7) OR IF CELL (Q650=2) AND REFUSED ZIP (D-Z2=RR)**

- IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador (code 1)
- IF D-Z3 = 2 PROVINCE = Prince Edward Island (code 2)
- IF D-Z3 = 3 PROVINCE = Nova Scotia (code 3)
- IF D-Z3 = 4 PROVINCE = New Brunswick (code 4)
- IF D-Z3 = 5 PROVINCE = Quebec (code 5)
- IF D-Z3 = 6 PROVINCE = Ontario (code 6)
- IF D-Z3 = 7 PROVINCE = Manitoba (code 7)
- IF D-Z3 = 8 PROVINCE = Saskatchewan (code 8)
- IF D-Z3 = 9 PROVINCE = Alberta (code 9)
- IF D-Z3 = 10 PROVINCE = British Columbia (code 10)
- IF D-Z3 = 11 PROVINCE = Yukon (code 11)
- IF D-Z3 = 12 PROVINCE = Northwest Territories (code 12)
- IF D-Z3 = 13 PROVINCE = Nunavut (code 13)

*****IF Q650=1 (LL) AND D-Z2=RR AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO**

ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA' (code 14)



(IHP 2014 QD-ZA)

**BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)
(P.N. 4 digit postal code)**

D-ZA. What is your postal code?

9999 (V) Refused
XXXX (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

1 Yes (CONTINUE)
2 No (RE-ASK D-ZA)

(P.N.-IF QD-ZA = 'postal code NOT from NSW, VICTORIA OR 9999/refusal' ' NOT NSW/Victoria/REFUSAL AT QD-ZA -- ASK QD-ZAR)

(P.N.-IF QD-ZA = 'postal code from NSW ' NSW AT QD-ZA -- SKIP TO NSW DATABASSED VARIABLE CREATION AND USE SELF-REPORTED POSTAL CODE at QD-ZA TO CODE)

(IHP 2014 QD-ZAR)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR DID NOT ENTER A NSW OR VICTORIA POSTAL CODE [(QD-ZA = 9999 OR QD-ZA = 'not NSW or Victoria postal code') AND Q99=1 AND Q600=1]

D-ZAR. In which region are you living?
(READ LIST IF NECESSARY)

01 New South Wales
02 Victoria
03 Queensland
04 Western Australia
05 South Australia
06 Tasmania
07 Australian Capital Territory
08 Northern Territory
98 (DO NOT READ) Not sure
99 (DO NOT READ) Refused
XX (WEB BLANK)

(P.N.-IF QD-ZAR = NSW (01) and Q650=1 (Land Line) and SAMPLE POSTAL = NSW – USE SAMPLE INFORMATION TO ALLOCATE TO NSW; will result in NSW Databased=1)

(P.N.-IF QD-ZAR = NSW (01) and Q650=1 (Land Line) and NOT NSW – THANK AND TERM)



(P.N.-IF QD-ZAR = NSW (01) and Q650=2 (CELL) – TERMINATE)

(P.N.-IF QD-ZAR 'NOT NSW (02, 03, 04, 05, 06, 07, 08)' and Q650=2 (CELL) – SKIP TO NSW DATABASED VARIABLE CREATION (NSWDatabase=0))

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=2(CELL) – TERMINATE)

(P.N.-IF QD-ZAR 'NOT NSW (02, 03, 04, 05, 06, 07, 08) but NOT 'Refused (98/99)' and Q650=1 (Land Line) – SKIP TO NSW DATABASED VARIABLE CREATION (NSWDatabase=0))

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and SAMPLE POSTAL = NSW - USE SAMPLE INFORMATION TO ALLOCATE TO NSW; will result in NSWDatabase=1)

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and NOT NSW – SKIP TO NSW DATABASED VARIABLE CREATION (NSWDatabase=0))

NSW-DATABASED VARIABLE

**NSWdatabased = 1 IF CONFIRMED NSW
NSWdatabased =0 (Otherwise)**

(IHP 2016 QVICTORIAREGIONS)

BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)

QVICTORIAREGIONS.	Regions in Victoria
01	Loddon Mallee (Rural)
02	Barwon-South Western (Rural)
03	Hume (Rural)
04	Grampians (Rural)
05	Gippsland (Rural)
06	North & West Metropolitan (Urban)
07	Southern Metropolitan (Urban)
08	Eastern Metropolitan (Urban)
09	Duplicate (Postal codes that overlap across regions)
99	Victoria region missing (e.g., due to invalid postal code)

(IHP 2016 QCOLLAPSEDVICTORIAREGIONS)

BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)

QCOLLAPSEDVICTORIAREGIONS.	Regions in Victoria with Rural Collapsed [QVICTORIAREGIONS=01-05]
01	Rural
06	North & West Metropolitan (Urban)
07	Southern Metropolitan (Urban)
08	Eastern Metropolitan (Urban)



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- 09 Duplicate (Postal codes that overlap across regions)
- 99 Victoria region missing (e.g., due to invalid postal code)

(P.N. CREATE THE QVICTORIAREGIONS AND QCOLLAPSEDVICTORIAREGIONS VARIABLES BASED ON THE POSTAL CODE TO REGION SPREADSHEET FOR VICTORIA, THIS SHOULD BE BASED ON SELF-REPORTED POSTAL CODE, BUT IF SELF-REPORTED POSTAL CODE IS NOT FROM VICTORIA OR IS REFUSED OR IS INVALID, THEN USE SAMPLE-BASED POSTAL CODE; IF STILL MISSING/INVALID CODE AS “99 Victoria region missing (e.g., due to invalid postal code”; THIS WOULD ONLY BE DONE TO CASES THAT ARE CATEGORIZED AS BEING FROM “VICTORIA” ACCORDING TO THE Q630 DEFINITION WE HAVE BEEN USING)



(IHP 2016 QSAMPLEVICTORIAREGIONS)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS (Q600=1)

(P.N.-PLEASE GENERATE USING SAMPLE-BASED POSTAL CODE)

QSAMPLEVICTORIAREGIONS. Regions in Victoria Sample-based

- 01 Loddon Mallee (Rural)
- 02 Barwon-South Western (Rural)
- 03 Hume (Rural)
- 04 Grampians (Rural)
- 05 Gippsland (Rural)
- 06 North & West Metropolitan (Urban)
- 07 Southern Metropolitan (Urban)
- 08 Eastern Metropolitan (Urban)
- 09 Duplicate (Postal codes that overlap across regions)
- 99 Victoria region missing (e.g., due to invalid postal code)

(P.N.-IF QD-ZA = 'postal code from Victoria ' VICTORIA AT QD-ZA -- SKIP TO VICTORIADATABASED VARIABLE CREATION)

(P.N.-IF QD-ZAR = Victoria (02) and Q650=1 (Land Line) and Sample Postal Code=Victoria; will result in VictoriaDatabased=1)

(P.N.-IF QD-ZAR = Victoria (02) and Q650=1 (Land Line) and Sample Postal Code=Not Victoria; – THANK AND TERM)

(P.N.-IF QD-ZAR = Victoria (02) and Q650=2 (CELL) – TERMINATE)

(P.N.-IF QD-ZAR 'NOT Victoria (01, 03, 04, 05, 06, 07, 08)' and Q650=2 (CELL) – SKIP TO VICTORIADATABASED VARIABLE CREATION (VictoriaDatabased =0))

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=2(CELL) – TERMINATE)

(P.N.-IF QD-ZAR 'NOT Victoria (01, 03, 04, 05, 06, 07, 08) but NOT 'Refused (98/99)' and Q650=1 (Land Line) – SKIP TO VICTORIADATABASED VARIABLE CREATION (VictoriaDatabased =0))

(P.N.-IF QD-ZAR 'Refused (98/99)' Q650=1 (Land Line) and Sample Postal Code=Victoria; will result in VictoriaDatabased=1)

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and Sample Postal Code=Not Victoria – SKIP TO VICTORIADATABASED VARIABLE CREATION (VictoriaDatabase=0))

Victoria-DATABASED VARIABLE

victoriadatabased = 1 IF Victoria postal or Victoria region (D-ZAR) and Victoria sample info

victoriadatabased =0 (Otherwise)



SECTION 800: ACCESS TO HEALTHCARE

(New – added 12/8/16, modified responses)

BASE ALL QUALIFIED RESPONDENTS (Q99=1)

Q800. Wie zufrieden sind Sie insgesamt mit der Qualität der medizinischen Versorgung, die Sie in den letzten 12 Monaten erhalten haben? Würden Sie sagen Sie sind ...
(INTERVIEWER: LISTE VORLESEN)

- 1 Vollständig zufrieden
- 2 Sehr zufrieden
- 3 Einigermassen zufrieden
- 4 Gar nicht zufrieden
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Habe im letzten Jahr keine medizinische Versorgung erhalten
- 8 (DO NOT READ) Weiss nicht
- 9 (DO NOT READ) Antwort verweigert
- X (WEB BLANK)

(IHP 2014 Q810 item A4 to be asked to all)

BASE FOR ALL ITEMS A1-A4: ALL QUALIFIED RESPONDENTS (Q99=1)

Q810. Während der letzten 12 Monate, haben Sie da [INSERT ITEM]?

- 1 Ja
- 2 Nein
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nicht zutreffend
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

[RANDOMIZE ITEMS A1- A3]

A1 wegen den Kosten ein verschriebenes Medikament nicht abgeholt, oder nicht so viel genommen wie vorgeschrieben?

A2 ein medizinisches Problem gehabt, sind aber wegen der Kosten zu keinem Arzt [IF UK (Q600=4), DISPLAY: "consult with"; ALL OTHERS, DISPLAY: "gegangen"]

A3 wegen der Kosten einen medizinischen Test, eine Behandlung oder Nachuntersuchung, die vom Doktor empfohlen wurde, nicht gemacht

A4 wegen der Kosten nicht den Zahnarzt besucht, obwohl es nötig gewesen wäre.

(P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as "Q810A1", "Q810A2"...and "Q810An")

DELETE Q813



Q820 MOVED AFTER Q830 AND RENUMBERED TO Q832

(IHP 2014 Q815 – added Netherland interviewer note (same as IHP 2016))

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q830. (PHONE) Wie einfach oder schwierig ist es, medizinische Versorgung am Abend, am Wochenende oder an Feiertagen zu bekommen, ohne in die Notaufnahme vom Spital, in die Notfallpraxis oder in die Permanence zu gehen? Ist es...?

(WEB) Wie einfach oder schwierig ist es, medizinische Versorgung am Abend, am Wochenende oder an Feiertagen zu bekommen, ohne in die Notaufnahme des Spitals, die Notfallpraxis oder in die Permanence zu gehen?

(INTERVIEWER: LISTE VORLESEN)

[IF NETH (Q600=7), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpos should be included when seeking medical care suing the evening or weekend.)]"

- 1 Sehr einfach
- 2 Ziemlich einfach
- 3 Ziemlich schwierig
- 4 Sehr schwierig
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Habe nie Betreuung am Abend, Wochenende oder Feiertag gebraucht
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)



(IHP 2014 Q820 – Modified to add response option “0”. MODIFIED Switzerland only:
Modification for **SWITZERLAND** - text for “or a nurse” **not** to be displayed if **FRANCE OR GERMANY or SWITZERLAND**)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q832. Als Sie das letzte Mal krank gewesen sind oder einen Arzt gebraucht haben, wie schnell konnte ein Termin gefunden werden?

Behandlungen in der Notaufnahme des Spitals sind davon ausgeschlossen. Haben Sie einen Termin...?

(INTERVIEWER: LISTE VORLESEN)

- 1 Am selben Tag bekommen
- 2 Dem nächsten Tag bekommen
- 3 Innerhalb von 2 bis 5 Tagen bekommen
- 4 Innerhalb von 6 bis 7 Tagen bekommen
- 5 Innerhalb von 8 bis 14 Tagen bekommen
- 6 Nach mehr als zwei Wochen bekommen
- 7 Oder haben Sie es nie geschafft, einen Termin zu bekommen
- 0 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Es war nicht notwendig, einen Termin zu vereinbaren
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)



SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR

(IHP 2014 Q905 – Modified, code 6 added)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q905. **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11), DISPLAY: “Gibt es einen Arzt, den Sie normalerweise für Ihre medizinische Versorgung aufsuchen?”**

[IF US (Q600=11) SHOW : “IF NECESSARY: if respondent says nurse practitioner or physician assistant code as 4”]

[IF CANADA (Q600=2) SHOW : “IF NECESSARY: if respondent says nurse or physician assistant code as 5”]

[IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10), DISPLAY: “Is there one GP you usually go to for your medical care?”]

[IF SWEDEN ‘Q600=8’ DISPLAY: “This means, do you have a specific person you usually contact about health care?”]

- 1 **Ja, ich habe einen Hausarzt/Allgemeinarzt, zu dem/der ich regelmässig gehe**
- 2 **(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Ja, ich habe mehr als einen Hausarzt/Allgemeinarzt, zu denen ich regelmässig gehe**
- 3 **Nein**
- 4 **PN - SHOW CODE 4 FOR US ONLY (Q600=11)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse practitioner or physician assistant”
- 5 **PN - SHOW CODE 5 FOR CAN ONLY (Q600=2)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse or physician assistant
- 6 **PN - SHOW CODE 6 FOR SWE ONLY (Q600=08)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse
- 8 **(V) Weiss nicht**
- 9 **(V) Keine Angabe**
- X **(WEB BLANK)**



(IHP 2014 910)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q905=3,8,9 AND Q99=1)

Q910. (PHONE) Gibt es eine Gruppe von Ärzten, ein Gesundheitszentrum oder eine Klinik, wo Sie normalerweise aufsuchen, wenn Sie medizinische Versorgung benötigen?

(WEB) Gibt es eine Gruppe von Ärzten, ein Gesundheitszentrum oder eine Klinik, welche Sie normalerweise aufsuchen, wenn Sie medizinische Versorgung benötigen?

[IF AUS, CAN, FR, GER, NETH, NOR, NZ, SWITZ, (Q600=1,2,3,4,5,7,6,9), DISPLAY: (PHONE) Bitte zählen Sie die Notaufnahme vom Spital, Notfallpraxis oder Permanence nicht dazu.]

(WEB) Bitte die Notaufnahme des Spitals, die Notfallpraxis oder Permanence nicht einbeziehen.]

[IF UK (Q600=10), DISPLAY: Please do not include the hospital Accident and Emergency (A and E) Department. (INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice]

[IF SWE, US (Q600=8,11), DISPLAY: Please do not include the hospital emergency room].

- 1 Ja
- 2 Nein
- 8 (V) Weiss nicht
- 9 (V) Keine Angabe
- X (WEB BLANK)

(IHP 2014 Q915 – code 1 updated)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q915. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

- 1 HAS REGULAR DOCTOR/GP/NP, PA (Q905=1, 2, 4, 5, 6)
- 2 HAS REGULAR PLACE (Q905=3,8,9 AND Q910=1)
- 3 NO REGULAR DOC/PLACE (Q905=3,8,9 AND Q910=2,8,9)



(IHP 2016 Q1150, IHP 2014 Q935, modified "call" changed to "contact" and response option 5 updated, added interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915=1, 2 AND Q99=1)

Q935. [IF FR, GER, SWE, SWITZ, (Q600=3,4,8,9) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2], DISPLAY: (PHONE) Wenn Sie den Arzt, wo Sie normalerweise hingehen, aufgrund von einem medizinischen Anliegen während der normalen Öffnungszeiten kontaktieren, wie häufig erhalten Sie am gleichen Tag eine Antwort? Sie können mir sagen ...]

(WEB Wenn Sie den Arzt, zu dem Sie normalerweise hingehen, aufgrund eines medizinischen Anliegens während der normalen Öffnungszeiten kontaktieren, wie häufig erhalten Sie am gleichen Tag eine Antwort?)]

[IF US/CAN [(600=11, 2 AND (Q915=2 or Q905=4, 5)] DISPLAY THIS TEXT INSTEAD OF TEXT ABOVE: When you contact your usual place of care with a medical concern during regular practice hours, how often do you get an answer the same day?]

[IF AUS, NETH, NZ, NOR (Q600=1,5,6,7) DISPLAY: When you contact your regular GP's practice with a medical question or concern during regular practice hours, how often do you get an answer that same day?]

[IF UK (Q600=10) DISPLAY: When you contact your regular GP's surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day?]

(INT: FALLS NÖTIG: Denken Sie an Ihren aktuellen Arzt)

(INTERVIEWER: FALLS NÖTIG: Denken Sie an Kontaktaufnahmen via Telefon, SMS, E-Mail, oder einem Web-Portal etc.)

(WEB) Denken Sie bitte an Ihren aktuellen Arzt und an Kontaktaufnahmen via Telefon, SMS, E-Mail, oder einem Web-Portal etc.

(LISTE VORLESEN)

- 1 Immer
- 2 Oft
- 3 Manchmal
- 4 Selten oder nie
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Habe nie versucht, Kontakt aufzunehmen
- 8 (V) Weiss nicht
- 9 (V) Keine Angabe
- X (WEB BLANK)



(IHP 2014 Q940 – Question text modified “When you need care or treatment” was deleted; item A5 added – previously Q1065a2)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915=1, 2 AND Q99=1)

Q940. [IF FR, SWE, SWITZ, (Q600=3,8,9 & Q915= 1) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2, DISPLAY: “Wie häufig kommt es vor, dass der Arzt oder das medizinische Personal, das Sie normalerweise konsultieren”; IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1) DISPLAY: “How often does your GP or medical staff you see”; IF Q915=2 OR Q905=4, 5, 6 DISPLAY: “Wie häufig kommt es vor, dass das medizinische Personal im Gesundheitszentrum oder der Klinik, wo Sie normalerweise hingehen”].…?

(INTERVIEWER: LISTE VORLESEN)

Würden Sie sagen es ist...?

- 1 Immer
- 2 Häufig
- 3 Manchmal
- 4 Selten oder nie
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nicht zutreffend
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

[RANDOMIZE ITEMS – A1-A5]

- A1. wichtige Informationen über Ihre medizinische Vergangenheit hat
- A2. genügend Zeit für Sie aufbringt
- A3. Sie dazu ermutigt, Fragen zu stellen
- A4. Ihnen Sachen auf einfach verständliche Weise erklärt
- A5. Sie in dem Umfang, wo Sie möchten, in die Entscheidungen über die Betreuung und Behandlung miteinbezieht



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(IHP2014 QSWED2 – question text modified)

BASE: SWEDISH RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915 = 1,2 AND Q99=1 AND Q600=8)

QSWED2. Have you been forced to visit your health center for a “health issue” that could have been treated at a single visit (READ LIST)?

- 1 Often
- 2 Sometimes
- 3 Never
- 8 (V) Not sure
- 9 (V) Decline to answer
- X (WEB BLANK)



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SECTION 1000: COORDINATION OF CARE

(IHP 2014 Q1070 – Modified, range updated and interviewer note)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1000. Wie viele verschiedene Ärzte haben Sie die letzten 12 Monate konsultiert? Bitte zählen Sie Spitalbesuche nicht dazu.

(INT: NACH BESTMÖGLICHER SCHÄTZUNG FRAGEN)

(INTERVIEWER: Wenn die befragte Person wissen will, ob Sie den Hausarzt/Allgemeinarzt dazuzählen soll oder Spezialisten, antworten Sie mit ja. Falls die befragte Person wissen will, ob Sie den Zahnarzt dazuzählen soll, antworten Sie nein.)

(INT: Aufenthalte in einer Notaufnahme nicht mitzählen)

(WEB NOTE: "Bitte zählen Sie Aufenthalte in einer Notaufnahme nicht dazu.")

(WEB NOTE: "Bitte schätzen Sie, falls Sie die genaue Zahl nicht wissen.")

(WEB NOTE: "Bitte zählen Sie auch ihren Hausarzt/Allgemeinarzt und Spezialisten dazu, aber nicht Zahnärzte.")

_____ [BEREICH 0-65]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Mehr als ein Arzt aber weiss genaue Zahl nicht

0 WEB Habe keinen Arzt konsultiert

98 (V) Weiss nicht

99 (V) Antwort verweigert

XX (WEB BLANK)

FALLS NÖTIG: WENN DIE BEFRAGTE PERSON WISSEN WILL, OB SIE GRENZFÄLLE MITZÄHLEN SOLL, ANTWORTEN SIE JA



(IHP 2014 Q1060 – Modified, code 5 response option)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE AND SAW MORE THAN 1 DOCTOR (Q99=1, Q915=1,2 and Q1000=2-97)

Q1003. [IF CAN, US, FR, SWE, SWITZ (Q600=2,11,3,8,9), DISPLAY: (CATI) Wie häufig hilft Ihnen Ihr Arzt, wo Sie normalerweise hingehen, oder jemand in der Arztpraxis, die Behandlung zu vereinbaren oder zu koordinieren, wo Sie von anderen Ärzten oder anderswo bekommen?

(WEB) Wie häufig hilft Ihnen Ihr Arzt, zu dem Sie normalerweise hingehen, oder jemand in der Arztpraxis, die Behandlung zu vereinbaren oder zu koordinieren, die Sie von anderen Ärzten oder anderswo erhalten?

[IF AUS, GER, NZ, UK, NETH, NOR (Q600=1, 4, 6,10,5,7), DISPLAY: How often does your GP or someone in your GP 's practice help you coordinate or arrange the care you receive from other doctors and places?]

Bei Koordination kann es sich darum handeln, Ihnen dabei zu helfen, Termine zu bekommen, nachzuprüfen, ob Sie die empfohlene Behandlung bekommen und sicherzustellen, dass andere Ärzte über die wichtigen Informationen verfügen.

INTERVIEWER, IF NECESSARY: Denken Sie an die Praxis, zu der Sie am Häufigsten gehen.

WEB NOTE: Denken Sie an die Praxis, zu der Sie am Häufigsten gehen, falls Sie mehrere Ärzte oder Praxen regelmässig aufsuchen.

(INTERVIEWER: LISTE VORLESEN)

- 1 Immer
- 2 Häufig
- 3 Manchmal
- 4 Selten oder nie
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Habe nie Koordination benötigt
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

(New – modified 1/20/16)

BASE: RESPONDENTS WHO REPORTED SOMEONE IN DOCTOR'S PRACTICE "SOMETIMES" OR "RARELY OR NEVER" HELPS COORDINATE CARE FROM OTHER DOCTORS AND PLACES (Q1003=3, 4)

Q1005. Haben Sie in den letzten 12 Monaten Hilfe dabei benötigt, die Pflege oder Behandlung zu organisieren oder zu koordinieren, die Sie von verschiedenem medizinischem Personal erhalten haben?



- 1 Ja
- 2 Nein
- 8 (DO NOT READ) Weiss nicht
- 9 (DO NOT READ) Antwort verweigert
- X (WEB BLANK)

Q1010 MOVED BEFORE Q1005 AND RENUMBERED TO Q1003

(IHP 2014 Q1005 – modified, A4 added, previously Q1115 in IHP 2014)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1015. CATI) Wenn Sie jetzt an die letzten 2 Jahre denken, wenn Sie Betreuung für ein medizinisches Problem bekommen haben, ist es da JE passiert, dass [INSERT 1st ITEM]?

(WEB) Denken Sie jetzt an die letzten 2 Jahre. Wenn Sie Betreuung für ein medizinisches Problem bekommen haben, ist es da JE passiert, dass ...

Und ist es in den letzten zwei Jahren JEMALS vorgekommen, dass [INSERT NEXT ITEM]?

- 1 Ja, das kam vor
- 2 Nein
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nicht zutreffend
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

A1. die Testresultate oder die medizinischen Unterlagen zum vorgesehenen Behandlungstermin noch nicht bereit gewesen sind.

A2. Sie widersprüchliche Angaben von verschiedenen Ärzten oder von medizinischem Personal bekommen haben.

A3. Sie das Gefühl gehabt haben, dass ein medizinischer Test, wo die Ärzte angeordnet haben, überflüssig ist weil er schon gemacht worden ist.

A4. Sie dachten, es sei bei Ihrer Behandlung oder Betreuung ein medizinischer Fehler gemacht worden? Das Verabreichen der falschen Medikamente oder falsche Resultate eines medizinischen Tests gehören ebenfalls dazu.

[INTERVIEWER, FALLS NÖTIG: Medizinische Fehler sind Fehler, die durch einen Arzt, eine Krankenschwester, ein Spital oder anderes Gesundheitspersonal gemacht werden]

[WEB Note: Medizinische Fehler sind Fehler, die durch einen Arzt, eine Krankenschwester, ein Spital oder anderes Gesundheitspersonal gemacht werden]



SECTION 1020. EXPERIENCE WITH SPECIALISTS

(IHP 2014 Q1020 – modified Sweden question pipe-in)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1020. **Sind Sie in den vergangenen 2 Jahren bei einem Spezialist gewesen [IF AUS, NZ, UK, GER, (Q600=1,6,10,4), ADD "(or consultants)"]?**

(PHONE) Mit „Spezialist“ meinen wir Ärzte, wo sich auf ein Fachgebiet spezialisiert haben wie zum Beispiel Chirurgie, Herz, Allergien oder psychische Gesundheit.

(WEB) Mit „Spezialist“ meinen wir Ärzte, die sich auf ein Fachgebiet spezialisiert haben wie zum Beispiel Chirurgie, Herz, Allergien oder psychische Gesundheit.

- 1 Ja
- 2 Nein
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)



(IHP 2014 Q1030 – Modified, Sweden pipe in added in question, code 6 added, ranges changed from starting at “0” to “1”, added interviewer note)

[PN: There should be a total of 13 variables for this question. HID1030MP_1 through HID1030MP_9 are 0/1 punches for response options 1-9 and Q1030A1 to Q1030A4 are numeric variables for how many days, weeks, months, or years respondents said they waited.]

(P.N - DERIVED ‘DAYS’ VARIABLE SHOULD BE ADDED TO SPSS)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND SAW SPECIALIST IN PAST 2 YEARS (Q1020=1)

Q1030. (PHONE) Nachdem Ihnen geraten worden ist oder Sie entschieden haben, einen Spezialisten aufzusuchen, wie viele Tage, Wochen oder Monate haben Sie auf einen Termin warten müssen?

(WEB) Nachdem Ihnen geraten wurde oder Sie entschieden haben, einen Spezialisten aufzusuchen, wie viele Tage, Wochen oder Monate mussten Sie auf einen Termin warten?

(INTERVIEWER: Falls der Befragte an mehrere Spezialisten verwiesen worden ist, oder mehrere hat sehen müssen, nach dem letzten Mal fragen.)

(INT: NACH BESTMÖGLICHER SCHÄTZUNG FRAGEN)

[INTERVIEWER NOTE: Falls der Befragte wiederkehrende Termine vereinbart hat, kodieren als “7 Keine Wartezeit”]

[INTERVIEWER NOTE: Falls der Befragte immer noch auf einen Termin wartet, kodieren als “8 Weiss nicht”]

(WEB NOTE: “Falls Sie an mehrere Spezialisten verwiesen worden sind, so denken Sie bitte an das letzte Mal.”)

(WEB NOTE: “Bitte schätzen Sie, falls Sie es nicht genau wissen.”)

(ALLE ZUTREFFENDEN AUSWÄHLEN)

- 1 Tage __ [BEREICH 1-20, 98 Not sure, 99 Decline to Answer] -- PN- Q1030A1 in SPSS
- 2 Wochen __ [BEREICH 1-10, 98 Not sure, 99 Decline to Answer] -- PN- Q1030A2 in SPSS
- 3 Monate __ [BEREICH 1-11, 98 Not sure, 99 Decline to Answer] - PN- Q1030A3 in SPSS
- 4 Jahre __ [BEREICH: 1-8, 98 Not sure, 99 Decline to Answer] - PN- Q1030A4 in SPSS
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Habe nie versucht, einen Termin zu bekommen



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- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Versucht, aber nie einen Termin bekommen
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Keine Wartezeit
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)



(IHP 2014 Q1045 – Modified Sweden pipe-in)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND ASK ONLY IF NOT SURE/DECLINE TO ANSWER ABOUT HOW LONG WAITED FOR SPECIALIST APPOINTMENT (Q1030=98,99 AND Q99=1)

Q1045. **War es ...?**

(FALLS NÖTIG: Nachdem Ihnen geraten wurde oder Sie sich dafür entschieden haben, einen Facharzt oder Spezialisten aufzusuchen, wie lange mussten Sie auf einen Termin warten)

(LISTE VORLESEN)

- 1 Weniger als vier Wochen
- 2 Vier bis acht Wochen
- 3 Mehr als acht Wochen
- 8 (V) **Weiss nicht**
- 9 (V) **Keine Angabe**
- X **(WEB BLANK)**



(IHP 2014 Q1050 – Modified Sweden pipe-in)

BASE: ALL QUALIFIED RESPONDENTS WHO SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1020=1 & Q915=1,2 AND Q99=1)

Q1050. Ist es in den letzten zwei Jahren vorgekommen, dass

1 Ja

2 Nein

3 (V) Nie einen Facharzt/Spezialisten gesehen

P.N. –SHOW CODE 4 FOR ITEM A2 ONLY

4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Ich bin seit dem Besuch beim Spezialisten noch nicht wieder beim üblichen Arzt gewesen

8 (V) Weiss nicht

9 (V) Antwort verweigert

X (WEB BLANK)

- A1. ein Spezialist [IF AUS, NZ, UK GER, (Q600=1,6,10,4) ADD “(or consultant)”] keine grundlegenden medizinischen Informationen oder Testergebnisse von [IF FR, SWE, SWITZ (Q600=3,8,9 & Q915=1) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2, DISPLAY: “Ihrem normalen Arzt”, IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5, 7 & Q915=1), DISPLAY: “your GP”] [IF (Q915=2 OR Q905=4, 5), DISPLAY: “dem Ort, den Sie normalerweise aufsuchen für eine medizinische Behandlung.”] über den Grund Ihres Besuches hatte.
- A2. nachdem Sie den Facharzt oder Spezialisten konsultiert hatten [IF AUS, NZ, UK, GER(Q600=1,6,10,4) ADD “(or consultant)”], Ihr [IF FR, SWE, SWITZ (Q600=3,8,9 & Q915=1) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2, DISPLAY: “Ihr normaler Arzt” IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1), DISPLAY: “your GP”] [IF (915=2 OR Q905=4, 5), DISPLAY: “das medizinische Personal am Ort, den Sie normalerweise aufsuchen für eine medizinische Behandlung.”] nicht informiert und auf dem letzten Stand schien bezüglich der Behandlung, die Sie vom Spezialisten bekommen hatten. [IF AUS, NZ, UK, GER, (Q600=1,6,10,4) ADD “(or consultant)”]

DELETE Q1065



SECTION 1100: PRESCRIPTION MEDICATION USE

(IHP 2014 Q1105 – modified, range updated)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1105. **Wie viele unterschiedliche rezeptpflichtige Medikamente nehmen Sie immer oder regelmässig?**

(CATI) (INT: Medikamente, Vitamine, Nahrungsmittelzusätze, etc. die Sie ohne ärztliches Rezept kaufen, nicht dazuzählen.)

(WEB) Medikamente, Vitamine, Nahrungsmittelzusätze, etc., die Sie ohne ärztliches Rezept kaufen, zählen nicht dazu.

(INTERVIEWER: FALLS GENAUE ANZAHL UNBEKANNT, NACH BESTMÖGLICHER SCHÄTZUNG FRAGEN)

(WEB) Bitte schätzen Sie, falls Sie die genaue Zahl nicht wissen.

_____ [BEREICH 0-65]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Mehr als ein verschreibungspflichtiges Medikament, kenne aber genaue Zahl nicht

0 WEB : Nehme keine verschreibungspflichtigen Medikamente

98 (V) Weiss nicht

99 (V) Antwort verweigert

X (WEB BLANK)

(IHP 2014 Q1110 – modified items A2 and A2 now SWISS ONLY)

BASE: ALL QUALIFIED RESPONDENTS WHO ARE TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1105=2-97 AND Q99=1)

Q1110. **Hat in den letzten 12 Monaten medizinisches Personal ...?**

(INTERVIEWER, FALLS NÖTIG: Es kann sich um einen Arzt, eine Krankenschwester oder einen Apotheker handeln)

(WEB NOTE: Es kann sich dabei um einen Arzt, eine Krankenschwester oder einen Apotheker handeln)

1 Ja

2 Nein

8 (V) Weiss nicht

9 (V) Antwort verweigert

X (WEB BLANK)

A1. alle Medikamente überprüft, die Sie nehmen

A2. die potentiellen Nebenwirkungen von einem Medikament, wo Ihnen verschrieben wurde, erklärt



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A3. Ihnen eine schriftliche Liste mit allen Medikamenten, wo Ihnen verschrieben worden sind, gegeben



SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND ER USE

TRANSITION TEXT REMOVED 1/20/17

(IHP 2014 Q1300)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1300. Haben Sie in den letzten 2 Jahren mindestens eine Nacht in einem Spital verbracht?

- 1 Ja
- 2 Nein
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

[P.N. - RANDOMIZE Q1310 A1 through Q1310A4 – ALWAYS KEEPING ITEM Q1310A3 FOLLOWING Q1310A2; AND Q1310A4 SHOULD ALWAYS SHOW LAST]

(IHP 2014 Q1310A1 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A1. Als Sie aus dem Spital entlassen worden sind, haben Sie schriftliche Informationen bekommen, was Sie machen müssen wenn Sie nach Hause kommen und auf welche Symptome Sie achten müssen?

(INTERVIEWER NOTE: Falls der Befragte mehrere Male über Nacht hospitalisiert war, fragen Sie nach dem letzten Mal in den letzten zwei Jahren, als der Befragte mindestens eine Nacht im Spital verbracht hat.)

(WEB NOTE: "Hinweis: Bitte denken Sie an das letzte Mal in den letzten 2 Jahren, als Sie mindestens eine Nacht in einem Spital verbracht haben.")

- 1 Ja
- 2 Nein
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert



(IHP 2014 Q1310A2 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A2. (PHONE) Wo Sie das Krankenhaus verlassen haben, hat das Krankenhaus Anordnungen getroffen oder sichergestellt, dass Sie eine Folgebehandlung mit einem Arzt oder einem anderen Gesundheitsspezialisten bekommen?

(WEB) Als Sie das Krankenhaus verlassen haben, hat das Krankenhaus Anordnungen getroffen oder sichergestellt, dass Sie eine Folgebehandlung mit einem Arzt oder einem anderen Gesundheitsspezialisten erhalten?

(INTERVIEWER NOTE: Falls Befragter mehrere Male über Nacht hospitalisiert war, fragen Sie nach dem letzten Mal in den letzten zwei Jahren, als der Befragte mindestens eine Nacht im Spital verbracht hat.)

(WEB NOTE: "Hinweis: Bitte denken Sie an das letzte Mal in den letzten 2 Jahren, als Sie mindestens eine Nacht in einem Spital verbracht haben.")

- 1 Ja
- 2 Nein
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nicht zutreffend – keine Folgebehandlung benötigt
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

(IHP 2014 Q1310A3 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A3. (PHONE) Wo Sie aus dem Spital entlassen worden sind, hat Ihnen da jemand erklärt, warum Sie jedes von Ihren Medikamenten einnehmen müssen?

(WEB) Als Sie aus dem Spital entlassen wurden, hat Ihnen da jemand erklärt, warum Sie jedes von Ihren Medikamenten einnehmen müssen?

(INTERVIEWER NOTE: Falls Befragter mehrere Male über Nacht hospitalisiert war, fragen Sie nach dem letzten Mal in den letzten zwei Jahren, als der Befragte mindestens eine Nacht im Spital verbracht hat.)

(WEB NOTE: "Hinweis: Bitte denken Sie an das letzte Mal in den letzten 2 Jahren, als Sie mindestens eine Nacht in einem Spital verbracht haben.")

- 1 Ja
- 2 Nein
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Musste keine Medikamente nehmen
- 8 (V) Weiss nicht



- 9 (V) Antwort verweigert
- X (WEB BLANK)

(IHP 2014 Q1310A4 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A4. Als Sie das Spital verlassen haben, wussten Sie, wen Sie bei einer Frage zu Ihrem Gesundheitsproblem oder der Behandlung kontaktieren konnten?

(INTERVIEWER NOTE: Falls Befragter mehrere Male über Nacht hospitalisiert war, fragen Sie nach dem letzten Mal in den letzten zwei Jahren, als der Befragte mindestens eine Nacht im Spital verbracht hat.)

(WEB NOTE: "Hinweis: Bitte denken Sie an das letzte Mal in den letzten 2 Jahren, als Sie mindestens eine Nacht in einem Spital verbracht haben.")

- 1 Ja
- 2 Nein
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

(IHP 2014 Q1325 – interviewer note added)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q915=1,2 AND Q1300=1 AND Q99=1)

Q1325. (PHONE) Nachdem Sie das Spital verlassen haben, haben Sie das Gefühl gehabt, dass die Ärzte oder das Personal in der Praxis, wo Sie normalerweise hingehen, informiert und auf dem letzten Stand gewesen sind über die Behandlung, wo Sie im Spital bekommen haben?

(WEB) Nachdem Sie das Spital verlassen haben, hatten Sie das Gefühl, dass die Ärzte oder das Personal in der Praxis, die Sie normalerweise aufsuchen, informiert und auf dem letzten Stand waren über die Behandlung, die Sie im Spital erhalten haben?

(INTERVIEWER NOTE: Falls Befragter mehrere Male über Nacht hospitalisiert war, fragen Sie nach dem letzten Mal in den letzten zwei Jahren, als der Befragte mindestens eine Nacht im Spital verbracht hat.)

(WEB NOTE: "Hinweis: Bitte denken Sie an das letzte Mal in den letzten 2 Jahren, als Sie mindestens eine Nacht in einem Spital verbracht haben.")

- 1 Ja
- 2 Nein
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Ich habe nach dem Verlassen des Spitals meinen Arzt/Hausarzt nicht gesehen/keinen Arzt gesehen.
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert



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X (WEB BLANK)



(New – added 12/8/16)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1328. Nachdem Sie das Spital verlassen haben, hatten Sie das Gefühl, die Unterstützung und die Dienstleistungen zu haben, welche Sie zur Bewältigung Ihrer Gesundheitsprobleme zu Hause benötigten?

(INTERVIEWER NOTE: Falls Befragter mehrere Male über Nacht hospitalisiert war, fragen Sie nach dem letzten Mal in den letzten zwei Jahren, als der Befragte mindestens eine Nacht im Spital verbracht hat.)

(WEB NOTE: "Hinweis: Bitte denken Sie an das letzte Mal in den letzten 2 Jahren, als Sie mindestens eine Nacht in einem Spital verbracht haben.")

- 1 Ja
- 2 Nein
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Ich habe keine Unterstützung benötigt, um mich um meine Gesundheit zu kümmern
- 8 (DO NOT READ) Weiss nicht
- 9 (DO NOT READ) Antwort verweigert
- X (WEB BLANK)

(IHP 2013 Q1330 – Modified range)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1330. [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,6,4,5,3,7,9)

DISPLAY: "Wie häufig haben Sie in den vergangenen 2 Jahren die Notaufnahme von einem Spital für Ihre eigene medizinische Behandlung in Anspruch genommen?"

IF UK (Q600=10), DISPLAY: "How many times have you used a hospital Accident and Emergency (A and E) Department for your own medical care in the past 2 years?";

IF US, SWE (Q600=11,8), DISPLAY: "How many times have you used a hospital emergency room for your own medical care in the past 2 years?"]

_____ [BEREICH 0-50]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Mehr als einmal, aber kenne die genaue Anzahl nicht

0 WEB : Habe keine Notaufnahme aufgesucht

98 (V) Weiss nicht

99 (V) Antwort verweigert

X (WEB BLANK)



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(IHP 2014 Q1335)

BASE: ALL QUALIFIED RESPONDENTS WHO USED ER IN THE PAST 2 YEARS (Q1330=1-97 AND Q99=1)

Q1335. (CATI) Denken Sie an das letzte Mal, wo Sie in der Notaufnahme gewesen sind. Ist das wegen Beschwerden gewesen, wo Ihrer Meinung nach auch von den Ärzten oder dem Personal in der Praxis wo Sie normalerweise hingehen, hätte behandelt werden können, wenn diese verfügbar gewesen wären?

(WEB) Denken Sie daran, als Sie das letzte Mal in der Notaufnahme waren. War dies wegen Beschwerden, die Ihrer Meinung nach auch von den Ärzten oder dem Personal in der Praxis wo Sie normalerweise hingehen, hätte behandelt werden können, wenn diese verfügbar gewesen wären?

- 1 Ja
- 2 Nein
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)



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SECTION 1400: GETTING CARE ASSISTANCE AT HOME

READ TO ALL: Jetzt möchte ich mit Ihnen über Ihre Gesundheit und andere Erfahrungen im Zusammenhang mit der Gesundheit sprechen

(IHP 2014 Q1401)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1401. Wie würden Sie Ihre Gesundheit im Allgemeinen beschreiben?

(INTERVIEWER: LISTE VORLESEN)

- 1 Ausgezeichnet
- 2 Sehr gut
- 3 Gut
- 4 Mittelmässig
- 5 Schlecht
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

DELETE Q1402

DELETE Q1405

DELETE Q1407

(New added 12/8/16)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1403. Sind Sie wegen eines Gesundheitsproblems auf jemanden angewiesen, der/die Ihnen bei der Hausarbeit, dem Zubereiten von Mahlzeiten, der täglichen Einnahme von Medikamenten oder bei Einkäufen hilft?

- 1 Ja
- 2 Nein
- 8 (DO NOT READ) Weiss nicht
- 9 (DO NOT READ) Antwort verweigert
- X (WEB BLANK)



(New modified 1/2016)

BASE: NEEDED SOMEONE TO COME TO HELP WITH ACTIVITIES (Q1403=1)

Q1406. Wie oft hilft Ihnen jemand bei diesen Tätigkeiten?

Bitte denken Sie an beides, professionelle Betreuung und Betreuung durch Familie und Freunde.

(INTERVIEWER: LISTE VORLESEN)

[IF NECESSARY: Das beinhaltet Hilfe bei der Hausarbeit, dem Zubereiten von Mahlzeiten, der Bewältigung täglicher Aktivitäten.]

(WEB NOTE: "Hinweis: Das beinhaltet Hilfe bei der Verrichtung der Hausarbeit, der Vorbereitung von Mahlzeiten und der Bewältigung täglicher Aktivitäten.")

- 1 Immer
- 2 Oft
- 3 Manchmal
- 4 Selten oder
- 5 Nie
- 8 (DO NOT READ) Weiss nicht
- 9 (DO NOT READ) Antwort verweigert
- X (WEB BLANK)

(New added 12/8/16 – Item A3 is CANADA only)

BASE: HAS SOMEONE WHO HELPS THEM WITH THEIR ACTIVITIES (Q1406=1, 2,3,4)

Q1408. Bekommen Sie Hilfe von... (INSERT ITEM)?

- 1 Ja
- 2 Nein
- 8 (DO NOT READ) Weiss nicht
- 9 (DO NOT READ) Antwort verweigert
- X (WEB BLANK)

[RANDOMIZE A1-A2 WHICH QUESTION IS ASKED FIRST]

A1 einer Hilfskraft, Krankenschwester, oder anderen medizinischen Fachkraft (bezahlte professionelle Hilfe wie Spitex)?

A2 einem Familienmitglied oder einem Freund/einer Freundin?

A3 **[P.N. SHOW THE FOLLOWING ONLY CAN ONLY]** Einer religiösen oder wohltätigen Organisation?



(IHP 2014 Q1410 modified base)

BASE: QUALIFIED RESPONDENTS WHO SAID THEY NEEDED HELP (Q99=1 and Q1403=1)

Q1410. Ist es im vergangenen Jahr vorgekommen, dass Sie aus Kostengründen die benötigte Hilfe NICHT bekommen haben?

- 1 Ja
- 2 Nein
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

(New added 1/25/16)

BASE: ALL QUALIFIED RESPONDENTS AGE 75+ (Q99=1 AND Q720=4)

Q1411. Wie würden Sie im Allgemeinen die Wahrscheinlichkeit einschätzen, dass Sie stürzen?

(INTERVIEWER: LISTE VORLESEN)

- 1 Hoch
- 2 Mässig
- 3 Tief
- 4 (PHONE ONLY: DO NOT READ; SHOW IN WEB) Kein Risiko zu stürzen
- 8 (DO NOT READ) Weiss nicht
- 9 (DO NOT READ) Antwort verweigert
- X (WEB BLANK)

(New added 1/25/16)

BASE: QUALIFIED RESPONDENTS WHO SAID THEY HAD A MODERATE OR HIGH RISK OF FALLING (Q99=1 and Q1411=1,2)

Q1411a. Haben Sie mit Ihrem Arzt über das Stürzen gesprochen?

- 1 Ja
- 2 Nein
- 8 (DO NOT READ) Weiss nicht
- 9 (DO NOT READ) Antwort verweigert
- X (WEB BLANK)



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(New modified 1/20/16)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1412. Wie oft fühlen Sie sich von anderen isoliert?

(INTERVIEWER: LISTE VORLESEN)

[PN: Rotate response options 1-3/3-1]

- 1 Fast nie oder nie
- 2 Manchmal
- 3 Oft
- 8 (DO NOT READ) Weiss nicht
- 9 (DO NOT READ) Antwort verweigert
- X (WEB BLANK)



(IHP 2014 Q1490)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1414. Pflegen oder betreuen Sie mindestens einmal pro Woche eine oder mehrere Personen mit altersbedingten Gesundheitsproblemen, einer chronischen Krankheit oder Behinderung?

(FALLS NÖTIG: Betreuung, die beruflich geleistet wurde, nicht berücksichtigen).

(FALLS NÖTIG: bei altersbedingten Gesundheitsproblemen kann es sich um Gedächtnisverlust oder Schwierigkeiten beim Baden oder Essen handeln.)

(WEB NOTE: *Betreuung, die beruflich geleistet wurde, nicht berücksichtigen.*)

(WEB NOTE: *bei altersbedingten Gesundheitsproblemen kann es sich um Gedächtnisverlust oder Schwierigkeiten beim Baden oder Essen handeln*)

- 1 Ja
- 2 Nein
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

(New – added 1/24/17, added Q600=2 to the base)

BASE: CANADIAN RESPONDENTS WHO PROVIDE INFORMAL CARE (Q99=1 AND Q600=2 AND Q1414=1)

QCAN1493. To accommodate you in your caregiving duties, have you received any government help such as occasional relief or respite (pronounced RESS-PIT) care, financial support or tax credits?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer



(IHP 2014 QSWED12)

BASE: SWEDISH RESPONDENTS WHO PROVIDE CARE OR ASSISTANCE (Q1414=1 AND Q99=1 AND Q600=8)

QSWED12. Do you need support from the municipality to be able to cope with your role as a family-care provider?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

2/6/17 DELETE QSWED13

(New)

BASE: SWEDISH RESPONDENTS WHO NEED SUPPORT FROM THE MUNICIPALITY TO COPE WITH THIS ROLE AS A FAMILY CARE PROVIDER (QSWED12=1 AND Q99=1 AND Q600=8)

QSWED12a. Do you receive the support?

- 1 Yes, I receive the support
- 2 No, I applied for the support but it has not been approved
- 3 No, I didn't applied for the support
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ)
- X (WEB BLANK)



SECTION 1415: CHRONIC ILLNESS CARE

(IHP 2014 Q1415 modified 1) "ever" is being removed from the question; 2) A9 asked to all; 3) A10 was added for Switzerland only; 4) code 7 added)

BASE FOR ITEMS A1-A9: ALL QUALIFIED RESPONDENTS (Q99=1)

BASE FOR ITEM A10: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1415. In den nächsten paar Fragen geht es um gewisse Krankheiten, die Sie vielleicht haben.

Ist Ihnen von einem Arzt gesagt worden, dass Sie [INSERT ITEM]?

(INTERVIEWER, FALLS NÖTIG: WENN DIE BEFRAGTE PERSON WISSEN WILL, OB SIE GRENZFÄLLE VON KRANKHEITEN, DIE SIE VIELLEICHT HAT, MITZÄHLEN SOLL, ANTWORTEN SIE JA.)

(WEB NOTE: "Hinweis: Zählen Sie Grenzfälle von Krankheiten dazu, die Sie vielleicht haben.")

1 Ja

2 Nein

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nicht mehr deswegen in Behandlung

8 (V) Weiss nicht

9 (V) Antwort verweigert

X (WEB BLANK)

[RANDOMIZE]

A1. Hypertonie oder Bluthochdruck haben

A2. Herzkrankheiten haben, Herzinfarkt eingeschlossen

A3. Diabetes haben

A4. Asthma oder eine chronische Lungenkrankheit wie chronische Bronchitis, ein Emphysem oder chronisch-obstruktive Atemwegserkrankung haben

A5. eine Depression, Angstzustände oder andere psychische Störungen haben

A6. Krebs haben

A8. Gelenkschmerzen oder Arthritis haben

A9. einen Schlaganfall gehabt haben

A10. [SWITZERLAND ONLY] Neurologische Erkrankungen wie Demenz oder Alzheimer haben



(New)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION
(Q1415A1- A8 =1,7 FOR ANY AND Q99=1)**

Q1420vrh. CONDITION HIERARCHY [DOES NOT APPEAR ON SCREEN]

- 1 **Diabetes** (Q1415A3=1,7)
- 2 **Bluthochdruck** (Q1415A1=1,7 AND Q1415A3=2,8,9,X)
- 3 **einer Herzkrankheit** (Q1415A2=1,7 AND Q1415A3=2,8,9,X AND
Q1415A1=2,8,9,X)
- 4 **einer chronischen Lungenerkrankung** (Q1415A4=1,7 AND Q1415A3=2,8,9,X AND
Q1415A1=2,8,9,X AND Q1415A2=2,8,9,X)
- 5 **Depressionen, Angstzuständen oder anderen psychischen Problemen**
(Q1415A5=1,7 AND Q1415A3=2,8,9,X AND
Q1415A1=2,8,9,X AND Q1415A2=2,8,9,X AND
Q1415A4=2,8,9,X)
- 6 **Krebs** (Q1415A6=1,7 AND Q1415A3=2,8,9,X AND
Q1415A1=2,8,9,X AND Q1415A2=2,8,9,X AND
Q1415A4=2,8,9,X AND Q1415A5=2,8,9,X)
- 7 **Gelenkschmerzen oder Arthritis** (Q1415A8=1,7 AND Q1415A3=2,8,9,X AND
Q1415A1=2,8,9,X AND Q1415A2=2,8,9,X AND
Q1415A4=2,8,9,X AND Q1415A5=2,8,9,X AND
Q1415A6=2,8,9,X)



(IHP 2014 Q1420 – modified, 1) code 3 added; 2) A4 deleted; 3) A5 added for Sweden only)

PN: IF CONDITION SELECTED FOR HIERARCHY WAS CODED AS “NO LONGER TREATING THIS CONDITION AT Q1415 (Q1415=7) THEN DO NOT SHOW Q1420 AND AUTOCODE Q1420=7. IF THE FIRST ITEM SHOWN AT Q1420 IS CODED AS “NO LONGER TREATING THIS CONDITION” AUTOCODE THE SECOND AND THIRD ITEMS SHOWN AT Q1420=7.

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION (Q1415A1- A8 =1,7 FOR ANY AND Q99=1)

Q1420. Im vergangenen Jahr, wenn Sie eine Behandlung wegen [INSERT DISEASE] bekommen haben, hat da jemand vom Gesundheitspersonal (INSERT CONDITION SELECTED AT Q1420VRBH) ... (INSERT ITEM) ?

1 Ja

2 Nein

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nicht mehr deswegen in Behandlung

8 (V) Weiss nicht

9 (V) Antwort verweigert

X (WEB BLANK)

[RANDOMIZE]

A1. mit Ihnen Ihre wichtigsten Ziele bzw. Prioritäten in Bezug auf die Behandlung Ihrer Krankheit(en) besprochen

A3. Ihnen klare Anweisungen gegeben, auf welche Symptome Sie achten müssen und in welchem Fall Sie sich einer weiteren Versorgung oder Nachbehandlung unterziehen sollten

A5. (SWEDEN ONLY Q600=8) Informed you about the next step in your care and treatment

DELETE Q1420-A4

Q1422 MOVED AFTER Q1425



(IHP 2014 Q1425 modified, codes 6 & 7 added and programming autocode added)

PN: IF CONDITION SELECTED FOR HIERARCHY WAS CODED AS "NO LONGER TREATING THIS CONDITION AT Q1415 (Q1415=7) OR Q1420 (Q1420=7) THEN DO NOT SHOW Q1425 AND AUTOCODE Q1425=7. SHOW CODE 6 FOR ITEM A2 ONLY.

BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION (Q1415=A1- A8=1,7 FOR ANY AND Q99=1)

Q1425. **Gibt es zwischen den Arztbesuchen eine medizinische Fachkraft, die (INSERT ITEM)?**

1 Ja

2 Nein

6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Musste nie jemanden zwischen Arztbesuchen kontaktieren.

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nicht mehr deswegen in Behandlung

8 (V) Weiss nicht

9 (V) Keine Angabe

X (WEB BLANK)

[ROTATE]

A1 mit Ihnen Kontakt aufnimmt, um zu sehen, wie Sie zurechtkommen

A2 Sie leicht kontaktieren können, um eine Frage zu stellen oder Rat bezüglich Ihrer Erkrankung(en) einzuholen



(IHP 2014 Q1422 modified code 7 added and programming autocode added)

PN: IF CONDITION SELECTED FOR HIERARCHY WAS CODED AS "NO LONGER TREATING THIS CONDITION AT Q1415 (Q1415=7) OR Q1420 (Q1420=7) THEN DO NOT SHOW Q1427 AND AUTOCODE Q1427=7.

BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION (Q1415A1- A8=1,7 FOR ANY AND Q99=1)

Q1427. **Haben Sie einen Behandlungsplan für (INSERT CONDITION SELECTED AT Q1420VRBH), den Sie im täglichen Leben umsetzen können?**

1 Ja

2 Nein

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nicht mehr deswegen in Behandlung

8 (V) Nicht sicher

9 (V) Keine Angabe

X (WEB BLANK)



(IHP 2014 Q1424 modified code 7 added and programming autocode added and "Are you" added))

PN: IF CONDITION SELECTED FOR HIERARCHY WAS CODED AS "NO LONGER TREATING THIS CONDITION AT Q1415 (Q1415=7) OR Q1420 (Q1420=7) THEN DO NOT SHOW Q1429 AND AUTOCODE Q1429=7.

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION Q1415A1-A8 =1,7 FOR ANY AND Q99=1)

Q1429. Wie zuversichtlich sind Sie, dass Sie Ihre Gesundheitsprobleme kontrollieren und bewältigen können?
Sind Sie...

(INTERVIEWER: LISTE VORLESEN)

- 1 Sehr zuversichtlich
- 2 Zuversichtlich
- 3 Nicht sehr zuversichtlich
- 4 Überhaupt nicht zuversichtlich
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nicht mehr deswegen in Behandlung
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

DELETE Q1423

DELETE Q1428

(IHP 2014 QSWED8 REVISED question text and response options)

BASE: SWEDISH RESPONDENTS WHO HAVE AT LEAST ONE CHRONIC CONDITION (Q1415A1-A8=1 'FOR ANY' AND Q99=1 AND Q600=8)

QSWED8. How often do you receive regular treatment at the hospital or at your health clinic for your chronic condition?

(READ LIST)

- 1 Every week
- 3 Every Month
- 4 A couple times per year
- 5 Never
- 7 Not applicable
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP2014 QSWED9 REVISED question text)

BASE: SWEDISH RESPONDENTS WHO RECEIVE RECURRENT TREATMENT AT HOSPITAL FOR YOUR CHRONIC CONDITION MORE THAN ONE TIME PER YEAR (QSWED8=1-4 AND Q99=1 AND Q600=8)

QSWED9. If you had the right kind of support from medical staff and education, would you be able to conduct some of your treatment yourself at home?

(IF YES, ASK: Is that for most of the treatment or for some of the treatment?)

- 1 Yes, most of the treatment
- 2 Yes, some of the treatment
- 3 No
- 8 (V) Not sure
- 9 (V) Decline to answer
- X (WEB BLANK)



SECTION 1480: HEALTH PROMOTION

(IHP 2014 Q1480 added item and A5)

(PN: If CODE 7 is selected for first item, do not ask remaining items, GEN IN CODE 7 for remaining items)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1480. **Hat in den letzten 2 Jahren eine medizinische Fachkraft mit Ihnen über...?**

- 1 Ja
- 2 Nein
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) War in den letzten 2 Jahren nicht beim Arzt
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

[RANDOMIZE]

- A1. gesunde Ernährungsweise und gesundes Essen geredet
- A2. Bewegung oder körperliche Betätigung geredet
- A3. (CATI) Sachen in Ihrem Leben, wo Sie beunruhigen oder Stress verursachen?
- A3. (WEB) Dinge in Ihrem Leben geredet, wo Sie beunruhigen oder Stress verursachen?
- A5. den Umgang mit Alkohol geredet

(IHP2014 QSWED10; modified "alcohol" added, updated base and pipe-in)

BASE: SWEDISH RESPONDENTS WHO DURING THE PAST 2 YEARS HAD ANY PROFESSIONAL CONVERSATION ABOUT HEALTHY DIET, EXERCISE, STRESS, ALCOHOL (Q1480 A1-A5 =1 'FOR ANY' AND Q99=1 AND Q600=8)

QSWED10. Have any of these conversations contributed to you changing your habits regarding

[DISPLAY PER Q1480A1-A3=1 ---- IF Q1480A1=1, DISPLAY: "diet", IF Q1480A2=1, DISPLAY: "exercise", IF Q1480A3=1, DISPLAY: "stress"] , IF Q1480A5=1, DISPLAY: "alcohol"]?

[PN: IF RESPONDENT HAS MORE THAN ONE "YES" AT Q1480, DISPLAY ALL THAT APPLY IN QUESTION TEXT, AND INSERT THE WORD "or" PRIOR TO THE LAST ITEM, FOR EXAMPLE: "...regarding diet or stress?"]

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer



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(IHP 2014 Q1483 – base changed)

BASE: FRANCE, SWITZERLAND ONLY (Q600=3, 9)

Q1483. Rauchen Sie Zigaretten oder konsumieren Sie Tabak?

- 1 Ja
- 2 Nein
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

(IHP 2014 Q1485 – base changed)

BASE: FRANCE, SWITZERLAND ONLY AND SMOKE CIGARETTES (Q1483=1)

Q1485. Hat in den letzten 2 Jahren eine medizinische Fachkraft mit Ihnen über die Gesundheitsrisiken des Rauchens oder des Tabakkonsums und Möglichkeiten zum Aufhören geredet?

- 1 Ja
- 2 Nein
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) War in den letzten 2 Jahren nicht beim Arzt
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

(IHP 2016 Q1860)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1488. Haben Sie in den vergangenen 2 Jahren unter seelischen Belastungen wie Angstzustände oder grosser Traurigkeit gelitten, bei denen Sie das Gefühl gehabt haben, selbst nur schlecht damit fertig zu werden?

- 1 Ja
- 2 Nein
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)



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(IHP 2016-Q1865)

BASE: HAD EMOTIONAL DISTRESS (Q1488=1)

Q1490. CATI) Wo Sie sich so gefühlt haben, haben Sie die Möglichkeit gehabt, professionelle Hilfe zu bekommen? Sie können mir sagen ...

(WEB) Als Sie sich so gefühlt haben, haben Sie die Möglichkeit gehabt, professionelle Hilfe zu erhalten?

(INTERVIEWERHINWEIS: FALLS NEIN, FRAGEN OB DIES DER FALL WAR, WEIL DER BEFRAGTE KEINE PROFESSIONELLE HILFE IN ANPRUCH NEHMEN WOLLTE, ODER WEIL ES NICHT MÖGLICH WAR, PROFESSIONELLE HILFE ZU BEKOMMEN)

1 Ja

2 Nein, Sie haben keine professionelle Hilfe gewünscht

3 Nein, es ist nicht möglich gewesen oder Sie haben es sich nicht leisten können, professionelle Hilfe zu bekommen |

4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Keine professionelle Hilfe verfügbar in der Nähe des Wohnortes oder Arbeitsplatzes

8 (V) Weiss nicht

9 (V) Antwort verweigert

X (WEB BLANK)

DELETE Q1492

DELETE Q1494



SECTION 1495: END OF LIFE CARE WISHES

READ TO ALL: Jetzt kommen ein paar Fragen zu Gesprächen, die Sie vielleicht bezüglich Ihrer zukünftigen Pflege gehabt haben.

(IHP 2014-Q1495)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1495. Im Fall, dass Sie sehr krank oder verletzt würden und nicht selber entscheiden könnten, haben Sie mit der Familie, einem engen Freund(in) oder einer medizinischen Fachperson darüber gesprochen, welche Behandlung Sie **WOLLEN** oder **NICHT WOLLEN?**

- 1 Ja
- 2 Nein
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

(IHP 2014-Q1496)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1496. Gibt es ein schriftliches Dokument, welches beschreibt, welche Behandlung Sie **am Lebensende wollen** oder **nicht wollen?**

- 1 Ja, es gibt ein schriftliches Dokument
- 2 Nein
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

(IHP 2014-Q1497)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1497. Gibt es ein schriftliches Dokument, welches jemanden bestimmt, der **Entscheidungen zu Ihrer Behandlung trifft**, wenn Sie dies nicht mehr selber können?

- 1 Ja
- 2 Nein
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)



(IHP 2014, Q1499)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1499. Sind Sie Mitglied einer Organisation für ein selbstbestimmtes Lebensende wie z.B. Exit oder Dignitas?

(WENN DIE BEFRAGTE PERSON "NEIN" ANTWORTET, NACHFRAGEN:
"Haben Sie vor, Mitglied zu werden?")

- 1 Ja
- 2 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nein, aber habe vor, Mitglied zu werden
- 3 Nein
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

(New)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS3 Falls Sie in den letzten 12 Monaten medizinische Pflege benötigt haben, hat ein Arzt oder eine medizinische Fachperson je mit Ihnen über Ihre Wünsche für das Sterben oder Ihren Tod gesprochen?

- 1 Ja
- 2 Nein
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Habe in den letzten 12 Monaten keine medizinische Pflege benötigt
- 8 (DO NOT READ) Weiss nicht
- 9 (DO NOT READ) Antwort verweigert
- X (WEB BLANK)



(New – added 1/12/17, removed first sentence, modified code 2 and mode code 3 a DO NOT READ)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

QCAN3. Have you or a family member ever talked to a health care provider about access to medical assistance in dying?

(INTERVIEWER NOTE: expand on “medical assistance in dying” only if asked: “Medical assistance in dying means that a person who is suffering from an incurable disease, illness or disability and is approaching death and is considered eligible can receive help from a doctor or nurse practitioner to end their lives under strict rules”)

- 1 Yes
- 2 No
- 3 (DO NOT READ) No, it is not an option I/we would consider
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused

(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

QCAN4. How confident are you that you would be able to obtain medical assistance in dying in your community, if you were eligible and wished to receive it? Would you say you are...?

(READ LIST)

- 1 Very confident
- 2 Confident
- 3 Not very confident
- 4 Not at all confident
- 7 (DO NOT READ) I would never wish to receive it
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



SECTION 1500: HEALTHCARE COVERAGE

READ TO ALL EXCEPT FOR US (Q600=1-10):

In den nächsten paar Fragen möchten wir mehr über Ihren Krankversicherungsschutz wissen.

(IHP 2016, Q1405 – updated base)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA, CANADA, NEW ZEALAND & FRANCE (Q600=1,2,3,6 AND Q99=1)

Q1505. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2016, Q1407)

BASE: FRANCE RESPONDENTS WHO ARE INSURED (Q600=3 AND Q1505=1 AND Q99=1)

Q1506. Is your insurance through your or a family member's employer or did you take out insurance by yourself?

- 1 Through your employer or a family member's employer who generally co-finance the insurance with you
- 2 You or a family member take it out directly
- 3 You benefit from the the social complementary insurance called "CMU complémentaire (CMU-C)"
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

DELETE Q1510 (FRANCE ONLY) USE Q1506 INSTEAD

DELETE Q1511 (FRANCE ONLY)

DELETE Q1512 (FRANCE ONLY), SSRS TO CONFIRM WITH FRANCE

(IHP 2014 Q1515 – response option 1 updated)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)

Q1515. What kind of health insurance do you have? (INTERVIEWER: READ LIST.)

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

- 1 Social or statutory health insurance (zum Beispiel AOK, Barmer GEK, TK, BKK, IKK etc.) without any private insurance
- 2 Social or statutory insurance and also supplementary private insurance
- 3 Private comprehensive insurance
- 4 Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
- 5 No health insurance or other form of coverage in case of illness
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q1520 – updated interviewer note)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM OR NORWAY (Q600=10, 7 AND Q99=1)

Q1520. In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for prescription drugs. It does not include dental insurance, alone.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q1525)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)

Q1525 In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

- 1 Yes, have additional insurance package
- 2 No, do not have additional insurance package
- 3 No, do not have an insurance package at all
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q1527 – updated question text)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)

Q1527. What is the amount of voluntary annual excess that you pay yourself, on top of the mandatory deductible of EURO 385?

(INTERVIEWER: READ LIST, IF NECESSARY.)

- 1 €0
- 2 €100
- 3 €200
- 4 €300
- 5 €400
- 6 €500
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q1530)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1530. Welche Art von Krankenversicherung haben Sie persönlich für die obligatorische Grundversicherung? (PHONE) Sie können mir sagen ...

(INT: GANZE LISTE VORLESEN)

- 1 Gewöhnliche Krankenversicherung
- 2 Bonus-Versicherung
- 3 HMO-Versicherung
- 4 Hausarztmodell
- 5 (CATI) Versicherungsmodell mit vorheriger telefonischer Beratung vor jedem Arztbesuch, also das Telefonmodell
- 5 (WEB) Versicherungsmodell mit vorheriger telefonischer Beratung vor jedem Arztbesuch (Telefonmodell)
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

DELETE Q1533 (SWISS ONLY)



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(IHP 2014 Q1535)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1535. **Wie hoch ist die Jahresfranchise, also der Betrag, wo Sie auf jeden Fall selber bezahlen müssen, für Sie persönlich?**

(INTERVIEWER: LISTE VORLESEN.)

- 1 300 Franken
- 2 500
- 3 1000
- 4 1500
- 5 2000 (CATI oder ...)
- 6 2500 (CATI) Franken
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

DELETE Q1537 (Switzerland only)



(IHP 2014 Q1546 – modified question)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)

Q1546. Now, I'd like to talk to you about the different kinds of health plans or health insurance people have, including those provided by the government.

Do you currently have Medicare, a government plan that pays health care bills for people aged 65 or older and for some disabled people?

(IF NECESSARY: MEDICARE is health insurance that most people receive when they turn 65 and are eligible for Social Security. This includes different kinds of health plans offered THROUGH the Medicare program, like H-M-Os.)

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer
- X (WEB BLANK)

(New – modified from CMWF 2004 Older Adult Survey)

BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)

Q1551 Would you say that the Medicare program is an excellent, very good, good, fair, or poor program?

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused
- X (WEB BLANK)



(New - Biennial 2016;MCBS H1MC3)

BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)

Q1553 Medicare allows beneficiaries to enroll in either a Medicare supplement plan also known as “Medigap” or a Medicare Advantage plan. Are you currently enrolled in

(READ LIST)

(IF NEEDED: Medicare supplement or “Medigap” are plans that work with original Medicare and may cover certain costs that traditional Medicare does not cover. Medicare Advantage plans are an alternative to original Medicare and provide Medicare benefits through the private insurance companies and not through the federally administered program.)

- 1 a Medicare Supplement (also known as a “Medigap”) plan, or
- 2 a Medicare Advantage plan, which is a managed care plan such as an H-M-O or P-P-O,
- 3 or you do not have either a Supplement or a Medicare Advantage plan
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused
- X (WEB BLANK)

(IHP 2014 Q1546 – modified question)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)

ASK ITEM ‘A3’ ONLY IF A1=2,D,R and A2=2,D,R

Q1555 (IF HAS MEDICARE (Q1546=1): “In addition to Medicare, do you also have...”) (IF DOES NOT HAVE MEDICARE (Q1546=2, D, R): “Do you have...”)

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer
- X (WEB BLANK)

- A1. Health insurance through your or someone else’s employer or union (IF NECESSARY: This can include retiree insurance through a former employer.)
- A2. Medicaid or any other state medical assistance plan for those with lower incomes
- A3. Health insurance from some other source, such as the Veteran’s Administration or the Indian Health Service.

DELETE Q1550 (US-ONLY QUESTION)

DELETE Q1553 (US-ONLY QUESTION)



(IHP 2014 Q1560 – added interview note to match 2016)

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8 AND Q99=1)

Q1560. Do you have a private health care insurance either paid by yourself, your Household, by your employer or by a union?

(IF NECESSARY: Do not include dental insurance, alone.)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q1565)

BASE: ALL RESPONDENTS (Q99=1)

Q1565. Haben Sie in den vergangenen 12 Monaten Schwierigkeiten beim Bezahlen einer medizinischen Rechnung gehabt oder konnten diese gar nicht bezahlen?

(FALLS NÖTIG: Zählen Sie Rechnungen für Ärzte, Zahnärzte, Spitäler, Therapien, Medikamente, medizinische Ausrüstung, Alters- und Pflegeheime oder Betreuung zu Hause dazu.)

(Web Note: Dies beinhaltet Rechnungen für Ärzte, Zahnärzte, Spitäler, Therapien, Medikamente, medizinische Ausrüstung, Alters- und Pflegeheime oder Betreuung zu Hause.)

[INTERVIEWER: FALLS NACHGEFRAGT WIRD, GESUNDHEITSRECHNUNGEN FÜR EIN FAMILIENMITGLIED GEHÖREN DAZU]

- 1 Ja
- 2 Nein
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)



SECTION 1590: MATERIAL HARDSHIP

(IHP 2016, Q1866 – Modified question text, 2016 item A3 is now item A2, item A3 is NEW)

BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)

Q1590. **Wie häufig in den letzten 12 Monaten haben Sie sich Sorgen gemacht, ...**

(INTERVIEWER: LISTE VORLESEN.)

- 1 Immer
- 2 Normalerweise
- 3 Manchmal
- 4 Selten (CATI) oder
- 5 Nie
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Trifft nicht zu
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

[RANDOMIZE-A3 is always asked last]

- A1. ... dass Sie genügend Geld haben, um gesunde Lebensmittel einzukaufen?
- A2. ... dass Sie genügend Geld haben, um Ihre Miete oder Hypothek zu bezahlen?
- A3. ... dass Sie genügend Geld haben, um andere monatliche Rechnungen wie Elektrizität, Heizung und Telefon zu bezahlen?



SECTION 1600: OUT OF POCKET COSTS

(IHP 2014 Q1605 – updated range and pipe in logic)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1605. [IF NZ, GER, NETH, FR, SWE (Q600=3, 4, 5, 6, 8), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by public or private insurance?”]

[IF AUS, CAN (Q600=1, 2), DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by Medicare or private insurance?”]

[IF US (Q600=11), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?”]

[IF NOR (Q600=7) DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF UK (Q600=10) DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

(CATI) [IF SWITZ (Q600=9), DISPLAY: “Wie viel haben Sie und Ihre Familie in den vergangenen 12 Monaten aus eigener Tasche für medizinische Behandlungen und Versorgung ausgegeben, wo nicht durch die gesetzliche medizinische Grundversicherung oder Zusatzversicherungen abgedeckt gewesen sind?”]

(WEB) Wie viel haben Sie und Ihre Familie in den vergangenen 12 Monaten aus eigener Tasche für medizinische Behandlungen und Versorgung ausgegeben, welche nicht durch die gesetzliche medizinische Grundversicherung oder Zusatzversicherungen abgedeckt waren?

READ TO ALL – Dies schliesst auch Ausgaben für verschreibungspflichtige Arzneimittel, medizinische und zahnärztliche Versorgung ein, aber keine Prämien.

ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=10 AND Q1520=2,) DO NOT SHOW “,but does not include premiums”)

(INTERVIEWER AUF NACHFRAGE: Bitte zählen Sie nur Ausgaben von Ihnen selbst und Familienmitgliedern in Ihrem Haushalt. Bitte zählen Sie keine Ausgaben von Familienmitgliedern mit, wo in anderen Haushalten leben.)

(WEB NOTE: ONLY IF NEEDED: “Bitte zählen Sie nur Ausgaben von Ihnen selbst und Familienmitgliedern in Ihrem Haushalt. Bitte zählen Sie keine Ausgaben von Familienmitgliedern mit, welche in anderen Haushalten leben.”)

(BITTE NUR GANZE ZAHLEN BEI DER WÄHRUNG ANGEBEN. "999998" BEI "NICHT SICHER" ANGEBEN; "999999" BEI "ANTWORT VERWEIGERT".)

----- (BEREICH 0 – 899999)

WEB, PHONE 999998 (V) Weiss nicht
999999 (V) Antwort verweigert
XXXXXX (WEB BLANK)

(IHP 2014 Q1620, modified text, pipe in logic and response options, breaks updated for NZ, Swede, UK, added 'in the past 12 months' to question text)

BASE: NOT SURE OR DECLINE TO ANSWER (Q1605=999998, 999999)

[PN: INSERT TEXT FOR CODES 01-05 BASED ON TABLE BELOW]

Q1610. Wie viel haben Sie und Ihre Familie in den vergangenen 12 Monaten für medizinische Behandlungen und Versorgung aus eigener Tasche bezahlt? Bitte schätzen Sie, falls Sie die genaue Zahl nicht wissen. Würden Sie sagen es war...?

(CATI) (INT: Dies schliesst auch Ausgaben für verschreibungspflichtige Arzneimittel, medizinische und zahnärztliche Versorgung ein, aber keine Prämien.)

(WEB) Dies schliesst auch Ausgaben für verschreibungspflichtige Arzneimittel, medizinische und zahnärztliche Versorgung ein, aber keine Prämien. Bitte zählen Sie keine Ausgaben von Familienmitgliedern mit, welche in anderen Haushalten leben.

(LISTE VORLESEN)

01 [INSERT CODE 1 AMOUNT FROM TABLE]
02 [INSERT CODE 2 AMOUNT FROM TABLE]
03 [INSERT CODE 3 AMOUNT FROM TABLE]
04 [INSERT CODE 4 AMOUNT FROM TABLE]
05 [INSERT CODE 5 AMOUNT FROM TABLE]
98 (V) Nicht sicher
99 (V) Keine Angabe
XX (WEB BLANK)

	AUS/CAN/ US	FRA/GER/ NET	NZ	NOR	SWE	SWI	UK
	Q600=1,2, 11	Q600=3,4,5	Q600=6	Q600=7	Q600=8	Q600=9	Q600=10
01	Less than \$100	Less than €90	Less than \$140	Less than 800 kr	Less than 650kr	Weniger als 100 Franken	Less than £80
02	\$100 to less than \$500	€90 to less than €450	\$140 to less than \$700	800 kr to less than 4,000kr	650kr to less than 3,250kr	100 Franken bis weniger als 500 Franken	£80 to less than £400



03	\$500 to less than \$1,000	€450 to less than €900	\$700 to less than \$1,400	4,000 kr to less than 8,500kr	3,250kr to less than 6,500kr	500 Franken bis weniger als 1'000 Franken	£400 to less than £800
04	\$1,000 to less than \$2,000	€900 to less than €1,800	\$1,400 to less than \$2,800	8,500kr to less than 17,000kr	6,500kr to less than 13,000kr	1'000 Franken bis weniger als 2'000 Franken	£800 to less than £1,600
05	\$2,000 or more	€1,800 or more	\$2,800 or more	17,000kr or more	13,000kr or more	2'000 Franken oder mehr (CATI) gewesen	£1,600 or more

DELETE Q1621 1/20/17
SECTION 2000: DEMOGRAPHICS

(ALL EXCEPT CAN (Q600=1,3-11) SHOW: "Wir sind fast am Ende.") Die nächsten paar Fragen dienen nur der Unterscheidung bei der Analyse.

(NEW added 12/15/16, code 6 modified)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2000. Sie eingeschlossen, wie viele Personen wohnen in Ihrem Haushalt?

(INTERVIEWER HINWEISE FALLS BEFRAGTER ZÖGERT, BITTE BERUHIGEN SIE DEN BEFRAGTEN. Diese Frage dient nur der Unterscheidung bei der Analyse.)

_____ [RANGE: 01-5]

- 6 6 oder mehr Personen
- 98 (DO NOT READ) Weiss nicht
- 99 (DO NOT READ) Antwort verweigert
- XX (WEB BLANK)



(IHP 2014 Q2005 – updated range and base)

BASE: (ALL COUNTRIES EXCEPT SWITZERLAND AND NORWAY ASKED OF CELL PHONE SAMPLE ONLY WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER (Q99=1 AND Q650=2 AND Q600=1-6,8,10-11 AND Q2000>1))

(IN SWITZERLAND AND NORWAY ASKED OF ALL RESPONDENTS WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER/BLANK Q600=7,9 AND Q99=1 AND Q2000>1)

[PN: IF Q650=2 AND Q2000=1 THEN AUTOCODE Q2005=1. PLEASE DO NOT ALLOW RESPONSE LARGER THAN RESPONSE FROM Q2000 (ex.- IF Q2000=4, Q2005 can only be 1-4)]

Q2005. **Sie eingeschlossen, wie viele Erwachsene ab 65 Jahren leben in Ihrem Haushalt?**

[BEREICH: 01-5]

6 6 oder mehr Erwachsene

98 (V) Weiss nicht

99 (V) Antwort verweigert

XX (WEB BLANK)

(IHP 2014 Q2015)

BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2015. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01 Postgraduate Degree Level

02 Graduate Diploma and Graduate Certificate Level

03 Bachelor Degree Level

04 Advanced Diploma and Diploma Level

05 Certificate Level

06 Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)

07 Junior Secondary Education (e.g., Year 10)

08 Primary Education

09 Pre-primary Education

10 Other Education

11 No Education

98 (DO NOT READ) Not sure

99 (DO NOT READ) Decline to answer

XX (WEB BLANK)



(IHP 2014 Q2020)

("en collège communautaire, collège technique ou professionnel" replaced with "collégiales, techniques ou professionnelles" in Canada per partner)

BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2020. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Less than high school
- 2 Some high school
- 3 High school graduate or equivalent
- 4 Some community college, technical, trade, or vocational college
- 5 Community college degree or diploma
- 6 Some university, but no degree
- 7 University degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q2025)

BASE: NEW ZEALAND (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2025. What is your highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Intermediate education or lower (13yrs and under)
- 02 5th form school certificate – Year 11 (now known as NCEA Level 1)
- 03 6th form higher school certificate - Year 12 (now known as NCEA Level 2)
- 04 University entrance, bursary level - Year 13 (now known as NCEA Level 3)
- 05 Attended university or technical college, but did not graduate
- 06 Technical/trade or other tertiary qualification
- 07 University degree or higher
- 08 (DO NOT READ) Other
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2030)

BASE: UK (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2030. What is the highest level of formal education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 1 No formal education
- 2 Primary education
- 3 Secondary education
- 4 Some post-secondary education or university, but no university degree
- 5 University degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q2035)

BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2035. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST IF NECESSARY)

- 1 Less than high school graduate
- 2 High school graduate or equivalent (e.g., GED)
- 3 Completed some college, but no degree
- 4 Completed technical or community college (e.g., associates degree)
- 5 College or university degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2040 modified – added code 00)

BASE: GERMANY (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2040. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 0 Kein Schulabschluss
- 1 Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)
- 2 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
- 3 Fachhochschulreife (i.e., high school)
- 4 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
- 5 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
- 6 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
- 7 Other degree
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q2045)

BASE: NETHERLANDS (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2045. What is the highest level of education that you have *finished*?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Primary school or no formal education
- 02 Lower vocational or technical training
- 03 General secondary school - lower levels
- 04 Vocational secondary school - lower levels
- 05 General secondary school - higher levels
- 06 Vocational or technical college or university bachelor degree
- 07 University masters degree or higher
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2050)

BASE: FRANCE (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2050. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Never went to school
- 02 Primary (CP to CM2)
- 03 College level (6th-3rd)
- 04 High School (2nd – terminal)
- 05 Upper level (after tray)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2055)

BASE: NORWAY (Q600=7 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2055. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Primary school
- 02 High school or vocational school
- 03 University or college (1 to including 4 years)
- 04 University or college or more (more than 4 years, including research training)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(IHP 2014 Q2060 code 2 modified and added interviewer notes)

BASE: SWEDEN (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2060. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

(INTERVIEWER NOTE: "REALSKOLA" SHOULD BE INCLUDED IN "CODE 2 - GRUNDSKOLA ELLER MOTSVARANDE".)

(INTERVIEWER NOTE: "2 YEAR GYMANISUM" SHOULD BE INCLUDED IN "CODE 3 - GYMNASIENIVÅ".)

- 01 No formal education
- 02 Compulsory school or equivalent
- 03 Upper secondary school (senior) high school
- 04 Post secondary school education, but no university degree
- 05 University degree
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2065)

BASE: SWITZERLAND (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2065. Welches ist die höchste Ausbildung, wo Sie bis jetzt abgeschlossen haben?

(INTERVIEWER: LISTE VORLESEN, BIS ANTWORT BESTÄTIGT WIRD.)

(1) 1	Pre-primary education	Keine Schule abgeschlossen	Keine Schule abgeschlossen
(2) 2	Primary education	Obligatorische Schule abgeschlossen	Obligatorische Schule abgeschlossen
(3) 3	Lower secondary education	1-jährige Ausbildung (10. Schuljahr, Haushaltslehrjahr, Vorlehre etc.)	1-jährige Ausbildung (10. Schuljahr, Haushaltslehrjahr, Vorlehre etc.)
(4) 4	(Upper) secondary education	2-jährige berufliche Grundbildung: eidg. Berufsattest (EBA), Anlehre	2-jährige berufliche Grundbildung: eidg. Berufsattest (EBA), Anlehre
(5)		2-jährige Vollzeitberufsschule, Handelsschule	2-jährige Vollzeitberufsschule, Handelsschule
(6)		2-3 jährige Ausbildung: allgemeinbildende Schule (Diplommittelschule, Fachmittelschule FMS)	2-3 jährige Ausbildung: allgemeinbildende Schule (Diplommittelschule, Fachmittelschule FMS)

(7)		3-4 jährige Berufslehre (EFZ)	3-4 jährige Berufslehre (EFZ)
(8)		3-4 jährige Vollzeitberufsschule, Lehrwerkstätte, Handelsmittelschule	3-4 jährige Vollzeitberufsschule, Lehrwerkstätte, Handelsmittelschule
(9)		Lehrerseminar	Lehrerseminar
(10)		Gymnasiale Maturität	Gymnasiale Maturität
(11)		Berufs- oder Fachmaturität	Berufs- oder Fachmaturität
(12) 5	Post-secondary non tertiary education	Höhere Berufsbildung mit eidg. Fachausweis/Diplom/Meisterdiplom	Höhere Berufsbildung mit eidg. Fachausweis/Diplom/Meisterdiplom
(13) 6	First stage of tertiary education (not leading directly to an advanced research qualification)	Höhere Fachschule (HF)	Höhere Fachschule (HF)
(14)		Fachhochschule (FH)	Fachhochschule (FH)
(15)		Pädagogische Hochschule (PH)	Pädagogische Hochschule (PH)
(16)		Universität, ETH mit Vordiplom, Lizentiat, Bachelor, Master	Universität, ETH mit Vordiplom, Lizentiat, Bachelor, Master
(17) 7	Second stage of tertiary education (leading to an advanced research qualification)	Doktorat an Universität, ETH	Doktorat an Universität, ETH

98 (V) Weiss nicht

99 (V) Antwort verweigert

99 (WEB) Keine Angabe

XX (WEB BLANK)

DELETE Q2070

DELETE Q2075



(New)

BASE: U.S. (Q600=11)

Q2076-US. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

(PROBE: Your best estimate is fine.)

- 1 Less than \$25,000
- 2 \$25,000 to less than \$35,000
- 3 \$35,000 to less than \$50,000
- 4 \$50,000 to less than \$75,000
- 5 \$75,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

BASE: SWITZERLAND (Q600=9)

Q2075-SWI. Könnten Sie uns bitte angeben, in welchen Bereich das gesamte Vermögen (inklusive Wohneigentum) Ihres Haushalts fällt?

WEB/PHONE: Ihre beste Schätzung genügt

(INT: LISTE VORLESEN)

- 1 Weniger als 10'000.- CHF
- 2 Von 10'000 bis weniger als 50'000.- CHF
- 3 Von 50'000 bis weniger als 100'000.- CHF
- 4 Von 100'000 bis weniger als 500'000.- CHF
- 5 Von 500'000 bis weniger als 1 Million CHF
- 6 1 Million CHF oder mehr
- 98 (DO NOT READ) Weiss nicht
- 99 (DO NOT READ) Antwort verweigert
- XX (WEB BLANK)



(New)

BASE: SWITZERLAND (Q600=9)

Q2076-SWI. Können Sie bitte angeben, in welchen Bereich das monatliche Einkommen Ihres Haushalts fällt (alle Personen zusammengezählt, inklusive Löhne, Renten der AHV, allfällige Ergänzungsleistungen, Pensionskasse, 3. Säule und anderen Einkommen).

(LISTE VORLESEN)

- 1 Weniger als 2'000.- CHF
- 2 Von 2'000 bis weniger als 3'500.- CHF
- 3 Von 3'500 bis weniger als 5'000.- CHF
- 4 Von 5'000 bis weniger als 7'000.- CHF
- 5 Von 7'000 bis weniger als 9'000.- CHF
- 6 Von 9'000 bis weniger als 11'000 - CHF
- 7 11'000 CHF oder mehr
- 98 (DO NOT READ) Weiss nicht
- 99 (DO NOT READ) Antwort verweigert
- XX (WEB BLANK)

(New)

BASE: UK (Q600=10)

Q2076-UK. What is your annual household income from all sources, including welfare benefits? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than £10,000
- 2 £10,000 to less than £12,000
- 3 £12,000 to less than £25,000
- 4 £25,000 to less than £50,000
- 5 £50,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

BASE: CANADA (Q600=2)

Q2076-CAN. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$25,000
- 2 \$25,000 to less than \$35,000
- 3 \$35,000 to less than \$55,000
- 4 \$55,000 to less than \$80,000
- 5 \$80,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

BASE: NEW ZEALAND (Q600=6)

Q2076-NZ. What is your annual household income from all sources, including welfare benefits? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$33,000
- 2 \$33,000 to less than \$45,000
- 3 \$45,000 to less than \$65,000
- 4 \$65,000 to less than \$100,000
- 5 \$100,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

BASE: NORWAY (Q600=7)

Q2076-NOR. What is your total annual household income? Just stop me when I get to the right category.

(FOR INTERVIEWER: If respondent says he/she is retired, please read: this includes any social security payments and retirement or pension plans)

(READ LIST)

(PROBE: Your best estimate is fine.)

- 1 Less than 340.000 NOK
- 2 340.000 NOK to less than 600.000 NOK
- 3 600.000 NOK to less than 740.000 NOK
- 4 740.000 NOK to less than 1.000.000 NOK
- 5 1.000.000 NOK to less than 1.300.000 NOK
- 6 1.300.000 NOK or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

BASE: AUSTRALIA (Q600=1)

Q2076-AUS. What is your total annual household income from all sources before taxes, including any pensions, benefits or superannuation? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$20,000
- 2 \$20,000 to less than \$25,000
- 3 \$25,000 to less than \$40,000
- 4 \$40,000 to less than \$60,000
- 5 \$60,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

BASE: GERMANY (Q600=4)

Q2076-GER. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 21.000 €
- 2 21.000 € to less than 25.000 €
- 3 25.000 € to less than 35.000 €
- 4 35.000 € to less than 50.000 €
- 5 50.000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

BASE: NETHERLANDS (Q600=5)

Q2076-NETH. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 21.000 €
- 2 21.000 € to less than 25.000 €
- 3 25.000 € to less than 35.000 €
- 4 35.000 € to less than 50.000 €
- 5 50.000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

BASE: FRANCE. (Q600=3)

Q2076-FRA. What is your monthly net household income from all sources, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 1,000 €
- 2 1,000 € to less than 1,500 €
- 3 1,500 € to less than 2,000 €
- 4 2,000 to less than 3,000 €
- 5 3,000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New – added 1/24/17)

BASE: ALL SWEDEN RESPONDENTS (Q99=1 AND Q600=8)

Q2076-SWE. What is your total monthly household net income from all sources, including retirement, capital income and any social security payments? Just stop me when I get to the right category. Is your household income ...?

(NOTE: Net income is the sum of all gross incomes from all sources minus final tax i.e. all net incomes.)

- 1 Less than 12,000kr
- 2 12,000kr to less than 15,500kr
- 3 15,500kr to less than 23,500kr
- 4 23,500kr to less than 35,000kr
- 5 35,000kr or more
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer
- X (WEB BLANK)



(IHP 2013 Q2080 Modified – Not asked in Sweden but populated via Q2120)

BASE: ASKED OF NON-SWEDEN QUALIFIED RESPONDENTS (Q99=1 AND Q600=1-7,9-11)

(P.N.- FOR SWEDEN WILL BE AUTOPOPULATED FROM Q2059)

Q2080. (CATI) Sind Sie in der Schweiz geboren oder an einem anderen Ort?

(WEB) Wurden Sie in der Schweiz geboren oder an einem anderen Ort?

[IF GER (Q600=6), DISPLAY: (INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)]

- 1 Ja, in der Schweiz geboren
- 2 Nein, nicht in der Schweiz geboren
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

Deleted Q2085-CAN ONLY QUESTION

(IHP 2016 Q2084)

BASE: NOT BORN IN AUSTRALIA (Q2080=2 AND Q600=1 AND Q99=1)

Q2084. At what age did you enter AUSTRALIA?

- _____ [RANGE: 00-100]
998 (DO NOT READ) Not sure
999 (DO NOT READ) Refused
XXX(WEB BLANK)

(IHP 2016 Q2090)

BASE: CANADA – ALL QUALIFIED (Q600=2 AND Q99=1)

Q2090. Were your parents born in Canada or somewhere else?

(READ LIST)

- 1 Yes, both parents were born in Canada
- 2 No, both parents were born in some other country
- 3 One parent was born in Canada and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2013 Q2100)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q99=1 AND Q600=4)

Q2100. Were your parents born in Germany or somewhere else?

(INTERVIEWER: READ LIST)

[IF GER (Q600=4), DISPLAY: “(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)”]

- 1 Yes, both parents were born in Germany
- 2 No, both parents were born in some other country
- 3 One parent was born in Germany and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2013 Q2105)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q99=1 AND Q600=3)

Q2105. Were your parents born in France or somewhere else?

(INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in France
- 2 No, both parents were born in some other country
- 3 One parent was born in France and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2013 Q2115)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q99=1 AND Q600=9)

Q2115. (CATI) Sind Ihre Eltern in der Schweiz oder woanders geboren worden?

(WEB) Wurden Ihre Eltern in der Schweiz oder woanders geboren?

(INTERVIEWER: LISTE VORLESEN)

(CATI)

- 1 Ja, beide Elternteile sind in der Schweiz geboren worden
- 2 Nein, beide Elternteile sind in einem anderen Land geboren worden
- 3 Ein Elternteil ist in der Schweiz geboren worden, und ein Elternteil ist in einem anderen Land geboren

(WEB)

- 1 Ja, beide Elternteile wurden in der Schweiz geboren
- 2 Nein, beide Elternteile wurden in einem anderen Land geboren



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3 Ein Elternteil wurde in der Schweiz geboren, und ein Elternteil wurde in einem anderen Land geboren

8 (V) Weiss nicht

9 (V) Antwort verweigert

X (WEB BLANK)



(IHP 2016 Q2059)

BASE: SWEDEN (Q600=8 AND Q99=1)

Q2120. Where were you born?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Sweden
- 2 Nordic countries (excluding Sweden)
- 3 Europe (excluding the Nordic countries)
- 4 Outside of Europe
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2110)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q99=1 AND Q600=5)

Q2125. To which ethnic group do you belong?

(INTERVIEWER: READ LIST)

- 01 Autochthonic Dutch
- 02 Moroccan
- 03 Turkish
- 04 Surinamese
- 05 Netherlands Antilles and Aruba
- 06 Other ethnic group
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2120)

BASE: ALL QUALIFIED RESPONDENTS FROM CANADA (Q99=1 AND Q600=2) [TO BE USED FOR WEIGHTING]

Q2130. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN FRENCH DISPLAY: "English"] well enough to conduct a conversation?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q2155)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)

Q2155. Do you speak a language other than German at home?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2160)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q600=3 AND Q99=1)

Q2160. Do you speak a language other than French at home?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2123)

[PN: There should be a total of 11 variables for this question. HID2165MP_01 through HID2165MP_11 are 0/1 punches for response options 01-99.]

BASE: NEW ZEALAND (Q600=6 AND Q99=1)

Q2165. To which ethnic group or groups do you belong?

(INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

- 01 NZ European
- 02 Maori
- 03 Samoan
- 04 Cook Island Maori
- 05 Tongan
- 06 Niuean
- 07 Chinese
- 08 Indian
- 96 Other (such as Dutch, Japanese, Tokelauan)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(IHP 2014 Q2125)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM (Q600=10 AND Q99=1)

Q2170. To which of the following groups do you consider you belong?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Asian or Asian British
- 3 Black or Black British
- 4 Chinese
- 5 Mixed Ethnic group, or
- 6 Other
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2128)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA (Q600=1 AND Q99=1)

Q2180. Are you of Aboriginal origin, Torres Strait Islander origin, or both?

(IF YES, ASK: Is that Aboriginal origin, Torres Strait Islander, or both?)

- 1 Yes, Aboriginal
- 2 Yes, Torres Strait Islander
- 3 Yes, both Aboriginal and Torres Strait Islander
- 4 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2130)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2185. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2015 Q2135)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2190. Do you consider yourself...?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Black or African American
- 3 Asian or Pacific Islander
- 4 Native American or Alaskan native
- 5 Or some other race or multiple races
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(New – added 1/19/17)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q500=2)

Q2195. Are you an Aboriginal person, that is, First Nations, Métis (pronounced: MAY-TEE) or Inuk /Inuit (pronounced: in-ook, in-OO-it)? First Nations includes Status and Non-Status Indians.

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused
- X (WEB BLANK)



PLACE OF RESIDENCE AND CELL PHONE USE

(IHP 2014 Q2150 base modified to remove Sweden)

BASE: UK OR NORWAY OR GERMANY (Q600=10, 7, 4 AND Q99=1)

Q2200. Which of the following describes where you live?

(INTERVIEWER: READ LIST)

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

DELETE Q2170

(IHP 2014 QLL1)

BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS FROM LANDLINE SAMPLE (Q650=1 AND Q99=1 AND Q600=1-8, 10-11)

P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)

LL1. Now thinking about your telephone use...Does anyone in your household, including yourself, have a working (cell/mobile) phone?

- 1 Yes, respondent or someone in household has (cell/mobile) phone
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 QCP1)

BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS FROM CELL SAMPLE (Q.650=2 AND Q99=1 AND Q600=1-8, 10-11)

P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)

CP1. Now thinking about your telephone use, is there at least one telephone INSIDE your home that is currently working and is not a (cell/mobile) phone?

- 1 Yes, has a home telephone
- 2 No, no home telephone
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 QD-Z1)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED STATES ONLY (Q600 = 11 AND Q99=1)

D-Z1. What is your zip code/postal code?

99999 (DO NOT READ) Refused
XXXXX (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)

**INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code?
(INSERT ZIP CODE)**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z1)

(IHP 2014 QD-Z4)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600 = 9 AND Q99=1)

(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)

D-Z4. **Wie lautet die Postleitzahl von Ihrem Wohnort?**

9999 (V) Verweigert
XXXX (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

**INTERVIEWER ONLY: INT: HAT DIE AKP DIESE POSTLEITZAHL ANGEGEBEN?
(INSERT POSTAL CODE)**

- 1 Ja (CONTINUE)
- 2 Nein (RE-ASK D-Z4)



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(IHP 2014 QD-ZF)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE ONLY (Q600=3 AND Q99=1)

(P.N - 5 digit postal code)

D-ZF. What is your postal code?

99999(V) Refused
XXXXXX (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

**INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code?
(INSERT POSTAL CODE)**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-ZF)



(IHP 2014 QD-Z1a)

BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE (Q600= 11 AND Q650=2 AND D-Z1=RR AND Q99=1)

D-Z1a. What state do you live in?

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota



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- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 99 (DO NOT READ) Refused
- XX (WEB BLANK)

(IHP 2014 QDZ-NETH)

BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM THE NETHERLANDS ONLY
(Q600=5 and Q650=2 AND Q99=1)

QDZ-NETH. What province do you live in?

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997 (V) Other
- 999 (V) Refused
- XXX(WEB BLANK)



(IHP 2014 QDZ-NOR)

**BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM NORWAY ONLY (Q600=7
and Q650=2 AND Q99=1)**

QDZ-NOR. What COUNTY do you live in?

- 79 Østfold
- 80 Akershus
- 81 Oslo
- 82 Hedmark
- 83 Oppland
- 84 Buskerud
- 85 Vestfold
- 86 Telemark
- 87 Aust-Agder
- 88 Vest-Agder
- 89 Rogaland
- 90 Hordaland
- 91 Sogn og Fjordane
- 92 Møre og Romsdal
- 93 Sør-Trøndelag
- 94 Nord-Trøndelag
- 95 Nordland
- 96 Troms
- 97 Finnmark
- 98 (V) Other
- 99 (V) Refused
- XX (WEB BLANK)



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(IHP 2014 QD-UK)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UK (Q600=10 AND Q99=1)

D-UK. In which region are you living?

(READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(IHP 2014 QD-NZ)

BASE: ALL QUALIFIED RESPONDENTS FROM NZ (Q600=6) AND Q99=1

D-NZ. In which region are you living?

(READ LIST IF NECESSARY)

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 QD-NZU)

BASE: ALL QUALIFIED RESPONDENTS FROM NZ (Q600=6 AND Q99=1)

D-NZU. Would you say your living area is...?

(READ LIST)

- 1 A city
- 2 Or a regional or rural area
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



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(IHP 2014 QDZ-GER modified delete code 997)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY ONLY (Q600=4 AND Q99=1)

QDZ-GER. What region do you live in ?

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 99 (V) Refused
- XX (WEB BLANK)



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DELETE QDZ-SWED – Sweden region derived from postal code (postal code not in datafile)

DELETE INT1

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1):

Wir sind fast am Ende der Befragung. Es gibt nur noch wenige Fragen, die nur in der Schweiz gefragt werden, da diese unser Gesundheitssystem besonders betreffen.

(New, there were two QSWISS1, changed the first to QSWISS0, modified item D)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS0. Haben Sie in den letzten zwei Jahren...

- 1 Ja
- 2 Nein
- 8 (DO NOT READ) Weiss nicht
- 9 (DO NOT READ) Antwort verweigert
- X (WEB BLANK)

- a. einer medizinischen Fachperson eine E-Mail mit einer medizinischen Frage geschickt?
- b. Informationen zu Ihrer Gesundheit, wie z.B. Tests oder Laborresultate, im Internet angeschaut oder heruntergeladen?
- c. das Internet gebraucht, um sich über Gesundheitsthemen zu informieren?
- d. irgendeine Art digitaler Applikationen (d.h., App) benutzt, um Daten über Ihre Gesundheit zu sammeln, aber nicht um diese mit einer medizinischen Fachperson zu teilen?
- e. irgendeine Art digitaler Applikationen (d.h., Webseite, App) benutzt, um Daten über Ihre Gesundheit zu sammeln und diese mit einer medizinischen Fachperson zu teilen?

(IHP 2014 – text modified in English only to be more understandable)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS1. Wenn es um einfache medizinische Behandlungen geht: Könnten Sie sich vorstellen, eine Folgebehandlung statt durch einen Arzt durch spezialisiertes Gesundheitspersonal (z.B. spezialisierte Pflegefachpersonen) zu bekommen?

- 1 Ja
- 2 Nein
- 8 (V) Weiss nicht
- 9 (V) Antwort verweigert
- X (WEB BLANK)

(IHP 2016)

BASE: ALL SWITZERLAND RESPONDENTS (Q600=9 AND Q99=1)

QSWISS2. Wenn Sie an die gesamte medizinische Versorgung denken, wo Sie in den letzten 12 Monaten bekommen haben, würden Sie sagen, Sie haben...

(CATI)

- 1 zu wenig medizinische Versorgung
- 2 gerade richtig ... oder ...
- 3 zu viel medizinische Versorgung erhalten?

(WEB)



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- 1 zu wenig medizinische Versorgung erhalten
- 2 gerade das richtige Mass an medizinischer Versorgung erhalten
- 3 zu viel medizinische Versorgung erhalten

- 7 (PHONE: DO NOT READ) Hat keine medizinische Versorgung benötigt
(SHOW IN WEB PROGRAM) Habe keine medizinische Versorgung benötigt
- 8 (DO NOT READ) Weiss nicht
- 9 (DO NOT READ) Antwort verweigert
- X (WEB BLANK)



SECTION 2800: HOME CARE AND PALLIATIVE HOME CARE QUESTIONS

READ TO ALL CANADIAN RESPONDENTS (Q600=2): Now, we have a few questions on home care services that you or anyone in your household may have received because of a health condition or a limitation in daily activities. These include services provided in your own home by the government such as nursing care, meal preparation, someone to help with bathing or housework, etc. Do not include help from family, friends or neighbors.

(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

Q2800. In the past twelve months, have you or anyone in your household received home care services from a government home care program?

(IF NECESSARY: Home care services are those provided by publically-funded programs [IF Q630=12 INSERT: “such as the Extra Mural Program”; IF Q630=13 INSERT “such as C-L-S-Cs”; IF Q630=14 INSERT “such as C-C-A-Cs” or LHINs (pronounced: LINNS); ALL OTHER CANADA INSERT “through your regional health authority”].)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2805. Who from your household received government home care services in the past twelve months?

(READ LIST)

- 1 You
- 2 Someone else in your household
- 3 Both you and someone else in your household
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2808. Approximately how long did [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “the other person in your household”] wait for the first government home care service after requesting or being referred for government home care? (READ LIST)

(IF NECESSARY: If more than one home care received, respondent should think about the home care service they received first.)

- 1 Less than a week
- 2 One to two weeks
- 3 Three to four weeks
- 4 One to two months
- 5 Over two months
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/12/17, added phonetic spelling for physiotherapy and palliative)

(PN: IF NECESSARY text for items A1 and A3 should appear under the question, not as part of the inserted text).

(PN: IF Q2815 is asked to respondents item A6 needs the full question text read again).

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2810. In the past twelve months, did [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “someone else in your household”] receive [INSERT ITEM] from a government home care program?

PN FOR ALL SUBSEQUENT ITEMS SHOW: How about [INSERT ITEM]?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- A1 Nursing care (IF NECESSARY: Nursing care includes bandage changes, preparing medications or a check-up from a nurse.)
- A2 Other health care services such as physiotherapy (pronounced: fis-ee-oh-ther-uh-pee), occupational therapy, speech therapy and nutrition counselling.
- A3 Medical equipment or supplies (IF NECESSARY: Equipment and supplies include: wheelchair, pads for incontinence, help with using a ventilator or oxygen equipment.)
- A4 Personal or home support such as help with bathing, housekeeping or meal preparation
- A5 Palliative (pronounced: pal-ee-uh-tiv) care or end-of-life care
- A6 Any other services



(New – added 1/12/17, base updated to Q2805=3)

BASE: CANADIAN RESPONDENTS WHO RECEIVED HOME CARE AND DID NOT GET PALLIATIVE CARE AND SAID SOMEONE ELSE IN THE HOUSEHOLD RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2805= 3 AND Q2810A5=2,8,9)

Q2810A5a. In the past twelve months, did someone else in your household receive palliative care or end-of-life care from a government home care program?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/12/17)

PN: SHOW Q2815 DIRECTLY AFTER Q2810A5 IF RESPONDENT SAID YES

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED PALLIATIVE CARE OR SOMEONE ELSE IN HOUSEHOLD HAS PALLIATIVE CARE (Q99=1 AND Q2800=1 AND Q2810A5=1 OR Q2810A5A=1)

(PN: ROTATE RESPONSE OPTIONS 1-5/5-1)

Q2815. How satisfied or dissatisfied [IF Q2810A5=1 AND Q2805=1,3 INSERT “were you”; IF (Q2810A5=1 AND Q2805=2) OR Q2810A5A=1 INSERT “was the other person in household] with the palliative care or end-of-life care services provided by a government home care program?
(READ LIST)

- 1 Very satisfied
- 2 Somewhat satisfied
- 3 Neither satisfied nor dissatisfied
- 4 Somewhat dissatisfied
- 5 Very dissatisfied
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED/SOMEONE HAS RECEIVED AT LEAST ONE TYPE OF HOME CARE EXCLUDING PALLIATIVE CARE (Q99=1 AND Q2800=1 AND (ANY Q2810A1=1 OR Q2810A2=1 OR Q2810A3=1 OR Q2810A4=1 OR Q2810A6=1) AND ((Q2805=1,2 AND Q2810A5=2,8,9) OR (Q2805=3 AND Q2810A5=2,8,9) AND Q2810A5A=2,8,9))

(PN: ROTATE RESPONSE OPTIONS 1-5/5-1)

Q2820. Overall, how satisfied or dissatisfied [IF Q2805=1,3 INSERT “were you”; IF Q2805=2 INSERT “was the other person in household] with the government home care services received?

(READ LIST)

- 1 Very satisfied
- 2 Somewhat satisfied
- 3 Neither satisfied nor dissatisfied
- 4 Somewhat dissatisfied
- 5 Very dissatisfied
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/24/17)

(PN: IF NECESSARY text for items A1 should appear under the question, not as part of the inserted text).

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM BUT WERE NOT SATISFIED WITH SERVICES (Q99=1 AND Q2800=1 AND (Q2815=3,4,5 OR Q2820=3,4,5))

Q2822. [IF Q2805=1,3 INSERT “Were you”; IF Q2805=2 INSERT “Was the other person in household”] not satisfied with the government home care services because [INSERT ITEM]?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- A1 Of poor quality (IF NECESSARY: Poor quality includes concerns about provider competence, reliability of services, etc.)
- A2 Services did not address [IF Q2805=1,3 INSERT “your”; IF Q2805=2 INSERT “their”] needs
- A3 Services provided were insufficient
- A4 Of long wait times to receive services
- A5 Of some other reason



(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2825. Thinking of the home care services [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “the other person in your household] received through a government home care program, did these services help [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “this person”] stay at home?

(INTERVIEWER NOTE: By “stay at home” we mean that it enabled this person to stay out of a hospital, nursing home, hospice, or assisted living facility.)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/24/17)

BASE: ALL CANADA RESPONDENTS WHO HAVE NOT RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q600=2 AND Q2800=2,8,9)

Q2830a. During the past 12 months was there ever a time when you felt that government home care services were needed for you or someone else in your household but were not received?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q600=2 AND Q2800=1)

Q2830b. During the past 12 months was there ever a time when you felt that more government home care services were needed for you or someone else in your household but were not received?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



(New – added 1/24/17)

BASE: ALL CANADA RESPONDENTS WHO HAVE NOT RECEIVED HOME CARE FROM A GOVERNEMENT HOME CARE PROGRAM BUT SAID THEY NEEDED IT (Q99=1 AND Q600=2 AND Q2830a=1)

(PN: ASK ITEM A1 TO ALL; ASK A2 THROUGH A7 IF A1=2,8,9; SCRAMBLE ITEMS A2 THROUGH A6, ALWAYS ASK ITEM A7 LAST)

(PN: IF NECESSARY text for item A5 should appear under the question, not as part of the inserted text).

Q2831. Were these government home care services not received because [INSERT ITEM]?

PN FOR ALL SUBSEQUENT ITEMS SHOW: Because [INSERT ITEM]?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- A1 Services were not available in your area
- A2 Waiting times were too long
- A3 Costs were too expensive
- A4 You did not know where to go
- A5 You were not eligible for home care (Interviewer note: Code as 'yes' if respondent says that the other person in the household did not care get care because he/she was not eligible for home care)
- A6 Of inconvenient hours
- A7 Of some other reason



(New – added 1/12/17, Added phonetic spelling for "physiotherapy" and "palliative")

BASE: ALL CANADA RESPONDENTS WHO HAVE NOT RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM BUT SAID THEY NEEDED IT (Q99=1 AND Q600=2 AND Q2830a=1)

(PN: SHOW TEXT: "What types of home care..." FOR ITEM A1 ONLY)

(PN: IF NECESSARY text for items A1 and A3 should appear under the question, not as part of the inserted text).

Q2832. What types of home care services were needed but not received in your home?
[INSERT ITEM] needed but not received?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- A1 Was nursing care (IF NECESSARY: Nursing care includes bandage changes, preparing medications or a check-up from a nurse.)
- A2 Were other health care services such as physiotherapy (pronounced: fis-ee-oh-ther-uh-pee), occupational therapy, speech therapy and nutrition counselling
- A3 Were medical equipment or supplies (IF NECESSARY: Equipment and supplies include: wheelchair, pads for incontinence, help with using a ventilator or oxygen equipment.)
- A4 Was personal or home support such as help with bathing, housekeeping or meal preparation
- A5 Was palliative (pronounced: pal-ee-uh-tiv) care or end-of-life care
- A6 Were any other services

(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2833. Thinking about the government home care received in the past twelve months, did [IF Q2805=1,3 INSERT "you"; IF Q2805=2 INSERT "someone else in your household"] start receiving government home care services after an emergency room visit or a hospital stay?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2835. In general, how would you rate the level of coordination between [IF Q2805=1 INSERT “your”; IF Q2805=2 INSERT “the other member of your household’s”] government home care provider and other health professionals who provide regular care such as the family physician. Would you say the coordination is...?
(READ LIST)

INSTRUCTION IF NEEDED for clarity: By coordination we mean whether your/their regular doctor or nurse practitioner seems informed and up to date about the care received in your home and whether the home care provider seems informed about care plans from your/their regular doctor.

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 7 (DO NOT READ) There is/was no need for coordination
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



SECTION 2850: DIGITAL TECHNOLOGIES QUESTIONS

(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

Q2850. The following questions are about digital technologies you can use in your home to monitor your health.

During the past 12 months, have you used a smart phone, a digital tablet or a wearable device such as a watch or a clip-on device to help you monitor certain aspects of your health and well-being at home?

(IF NEEDED: Examples include digital devices to monitor your weight, physical activity, sleep, blood pressure and blood sugar)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused

(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS WHO HAVE USED DIGITAL TECHNOLOGIES (Q99=1 AND Q600=2 AND Q2850=1)

Q2855. Are you using this technology in partnership with a care provider, such as a nurse or doctor, who views this data to remotely support you and help you manage your health at home?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused



SECTION 2900: SWEDEN ONLY QUESTIONS

READ TO ALL SWEDEN RESPONDENTS (Q600=10)

“We have nearly finished the interview. There are only few questions remaining.”

(IHP 2016 QSWED6)

BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED6. In the last twelve months, how many times have you visited a doctor’s group, health center or clinic within primary care?

[PN: ALLOW RESPONDENT TO ENTER 0-96]

- 97 Not applicable
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED7. Again, if you think about the health care you have received in the last twelve months, about how many times have you visited a specialist health-care facility such as a hospital? Please do not include the hospital emergency room.

[PN: ALLOW RESPONDENT TO ENTER 0-96]

- 97 Not applicable
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED20. Today healthcare records are separated from records in local community care facilities. This means that GP’s and nursing staff at nursing homes often are unable to see each other’s records. Do you think that this should be changed?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(NEW)

BASE: SWEDEN RESPONDENTS WHO THINK SEPERATION OF HEALTHCARE RECORDS SHOULD CHANGE (Q600=10 AND Q99=1 AND QSWED20=1)

QSWED21. Do you think...

[PN: ROTATE OPTIONS 1 AND 2]

- 1 GP's should be able to see records from nursing homes but not vice versa?
- 2 Nursing staff at nursing homes should be able to see GP records, but not vice versa?
- 3 Or do you think they should both be able to see each other's records?
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED22. To what extent are you limited in the activities people usually do, such as feeding yourself, getting in and out of bed or a chair, dressing and undressing, bathing? Would you say you are severely limited, somewhat limited, or not limited at all with ANY of these activities?

- 1 Severely limited
- 2 Somewhat limited, or
- 3 Not limited at all
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2165)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2300. (CATI) Damit sind wir am Schluss vom Interview. Herzlichen Dank. Es kann vorkommen, dass wir für eine Nachfrage oder bei einer Unklarheit nochmals kurz anrufen müssten. Das passiert allerdings selten. Wir wünschen Ihnen also noch einen schönen Abend und bedanken uns bei Ihnen für Ihre wertvollen Auskünfte.

(WEB) Damit sind Sie am Schluss vom Interview angelangt. Herzlichen Dank. Wir wünschen Ihnen noch einen schönen Tag und bedanken uns bei Ihnen für Ihre wertvollen Auskünfte.